

U.S. Department of Transportation
Pipeline and Hazardous
Materials Safety
Administration

2012 Natural Gas State Program Evaluation

for

MICHIGAN PUBLIC SERVICE COMMISSION

Document Legend PART:

- O -- Representative Date and Title Information
- A -- Progress Report and Program Documentation Review
- B -- Program Inspection Procedures
- C -- Program Performance
- D -- Compliance Activities
- E -- Incident Investigations
- F -- Damage Prevention
- 1 Buniage Treventio
- G -- Field Inspections
- H -- Interstate Agent State (If Applicable)
- I -- 60106 Agreement State (If Applicable)



2012 Natural Gas State Program Evaluation -- CY 2012 Natural Gas

State Agency: Michigan Rating:

Agency Status: 60105(a): Yes 60106(a): No Interstate Agent: Yes

Date of Visit: 07/22/2013 - 07/26/2013 **Agency Representative:** David Chislea PHMSA Representative: Leonard Steiner

Commission Chairman to whom follow up letter is to be sent: Name/Title: John D. Quackenbush, Chairman Michigan Public Service Commission Agency: Address: 4300 West Saginaw, PO Box 30221

City/State/Zip: Lansing, Michigan 48909

INSTRUCTIONS:

Complete this evaluation in accordance with the Procedures for Evaluating State Pipeline Safety Program. The evaluation should generally reflect state program performance during CY 2012 (not the status of performance at the time of the evaluation). All items for which criteria have not been established should be answered based on the PHMSA representative's judgment. A deficiency in any one part of a multiple part question should be scored as needs improvement. Determine the answer to the question then select the appropriate point value. If a state receives less then the maximum points, include a brief explanation in the space provided for general comments/regional observations. If a question is not applicable to a state, select NA. Please ensure all responses are COMPLETE and ACCURATE, and OBJECTIVELY reflect state program performance. Increasing emphasis is being placed on performance. This evaluation together with selected factors reported in the state's annual progress report attachments provide the basis for determining the state's pipeline safety grant allocation.

Field Inspection (PART G):

The field inspection form used will allow different areas of emphasis to be considered for each question. Question 13 is provided for scoring field observation areas. In completing PART G, the PHMSA representative should include a written summary which thoroughly documents the inspection.

Scoring Summary

PARTS		Possible Points	Points Scored
i A	Progress Report and Program Documentation Review	10	10
В	Program Inspection Procedures	15	15
C	Program Performance	46	44
D	Compliance Activities	15	15
Е	Incident Investigations	9	8
F	Damage Prevention	8	8
G	Field Inspections	12	12
Н	Interstate Agent State (If Applicable)	7	7
I	60106 Agreement State (If Applicable)	0	0
TOTAI	LS	122	119
State Rating			97.5



1	1
1	1
1	1
1	1
1	1
1	1
2	2
1	1
	2

List of Planned Performance - Did state describe accomplishments on Progress Report in

detail - Progress Report Attachment 10 (H1-3)

Yes = 1 No = 0 Needs Improvement = .5



1

9

10 General Comments: Info Only = No Points Info OnlyInfo Only

Evaluator Notes:

Total points scored for this section: 10 Total possible points for this section: 10



PART	Γ B - Program Inspection Procedures Po	oints(MAX)	Sco	re
1 Evaluato	Standard Inspections (B1a) Yes = 2 No = 0 Needs Improvement = 1 or Notes:	2		2
2 Evaluato	IMP Inspections (including DIMP) (B1b) Yes = 1 No = 0 Needs Improvement = .5 or Notes:	1		1
3 Evaluato	OQ Inspections (B1c) Yes = 1 No = 0 Needs Improvement = .5 or Notes:	1		1
4 Evaluato	Damage Prevention Inspections (B1d) Yes = 1 No = 0 Needs Improvement = .5 or Notes:	1		1
5 Evaluato	On-Site Operator Training (B1e) Yes = 1 No = 0 Needs Improvement = .5 or Notes:	1		1
6 Evaluato	Construction Inspections (B1f) Yes = 1 No = 0 Needs Improvement = .5 or Notes:	1		1
7 Evaluato	Incident/Accident Investigations (B1g) Yes = 2 No = 0 Needs Improvement = 1 or Notes:	2		2
8	Does inspection plan address inspection priorities of each operator, and if necessary eaunit, based on the following elements? (B2a-d, G1,2,4) Yes = 6 No = 0 Needs Improvement = 1-5	ach 6		6
	 a. Length of time since last inspection b. Operating history of operator/unit and/or location (includes leakage, incident and compliance activities) 	d a	10 () 10 ()	Needs Improvement Needs Improvement
	 c. Type of activity being undertaken by operators (i.e. construction) d. Locations of operators inspection units being inspected - (HCA's, Geographic areas, Population Density, etc) 	Yes	Yo ○ Yo ○	Needs Improvement Needs Improvement
	e. Process to identify high-risk inspection units that includes all threats - (Excavation Damage, Corrosion, Natural Forces, Outside Forces, Material and Welds, Equipment, Operators and any Other Factors)	Yes N	40 O	Needs Improvement
	f. Are inspection units broken down appropriately?	Yes	10 O	Improvement

DUNS: 148674265 2012 Natural Gas State Program Evaluation

Michigan has collected all the data. Now they need to refine how to analyze for their priority of inspections.

9 General Comments:

Info OnlyInfo Only

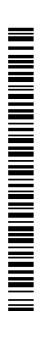
Info Only = No Points Evaluator Notes:

Total points scored for this section: 15 Total possible points for this section: 15



1	Was ratio of Total Inspection person-days to total person days acceptable? (Director of State Programs may modify with just cause) Chapter 4.3 (A12) $Yes = 5 No = 0$	5	5	
	A. Total Inspection Person Days (Attachment 2): 575.01			
	B. Total Inspection Person Days Charged to the Program (220 X Inspection Person Years) (Attachment 7): 220 X 6.13 = 1348.78			
	Ratio: A / B 575.01 / 1348.78 = 0.43			
Evaluato	If Ratio >= 0.38 Then Points = 5, If Ratio < 0.38 Then Points = 0 Points = 5 r Notes:			
Evaluato	i Notes.			
2	Has each inspector and program manager fulfilled the T Q Training Requirements? (See Guidelines for requirements) Chapter 4.4 (A8-A11, G19) Yes = 5 No = 0 Needs Improvement = 1-4	5	5	
	a. Completion of Required OQ Training before conducting inspection as lead?	Yes •	No O Needs Improvement	nt
	b. Completion of Required DIMP*/IMP Training before conducting inspection as lead? *Effective Evaluation CY2013	Yes •	No O Needs Improvement	
	c. Root Cause Training by at least one inspector/program manager	Yes 💿	No O Needs Improvement	nt
	d. Note any outside training completed	Yes 💿	No O Needs Improvement	
Evaluato Sinc	r Notes: e an inspector has left the agency, they have indentified an inspector to attend root cause tra	aining.	P	
3	Did state records and discussions with state pipeline safety program manager indicate adequate knowledge of PHMSA program and regulations? Chapter 4.1,8.1 (A5) Yes = 2 No = 0 Needs Improvement = 1	2	2	
Evaluato				
4	Did state respond to Chairman's letter on previous evaluation within 60 days and correct or address any noted deficiencies? (If necessary) Chapter 8.1 (A6-7) Yes = 2 No = 0 Needs Improvement = 1	2	2	
Evaluato	r Notes:			
Five	issues sent to the chairman, and all were addressed.			
5	Did State hold PHMSA TQ Seminar in Past 3 Years? Chapter 8.5 (A3) Yes = 2 No = 0	2	2	
Evaluato: June	r Notes: 2011			
6 Evaluato	Did state inspect all types of operators and inspection units in accordance with time intervals established in written procedures? Chapter 5.1 (B3) Yes = 5 No = 0 Needs Improvement = 1-4 r Notes:	5	5	





Yes = 1 No = 0 Needs Improvement = .5

15	regulations? This should include verifying positive tests are responded to in accordance with program. 49 CFR 199 (I1-3) Yes = 2 No = 0 Needs Improvement = 1	2	2
Evaluato	· ·		
The	drug and alcohol inspections are in the inspections cycles.		
16	Is state verifying operators OQ programs are up to date? This should include verification of any plan updates and that persons performing covered tasks (including contractors) are properly qualified and requalified at intervals determined in the operators plan. 49 CFR 192 Part N (I4-7) Yes = 2 No = 0 Needs Improvement = 1	2	2
Evaluato			
The	inspection plan specifies that the OQ programs will be inspected in CY 2014.		
17	Is state verifying operator's gas transmission integrity management programs (IMP) are up to date? This should include a previous review of IMP plan, along with monitoring progress on operator tests and remedial actions. In addition, the review should take in to account program review and updates of operators plan(s). 49 CFR 192 Subpart 0 (I8-12) $Yes = 2 No = 0 Needs Improvement = 1$	2	1
Evaluato			
No:	siginificant change from last year. Must still conduct some transmission IM inspections.		
18	Is state verifying operator's gas distribution integrity management Programs (DIMP)? This should include a review of DIMP plans, along with monitoring progress. In addition, the review should take in to account program review and updates of operators plan(s). 49 CFR 192 Subpart P DIMP? First round of program inspections should be complete by December 2014	2	2
.	Yes = 2 No = 0 Needs Improvement = 1		
Evaluate MP:	or Notes: SC is on schedule to complete all DIMP inspections in CY2014.		
19	Is state verifying operators Public Awareness programs are up to date and being followed. State should also verify operators have evaluated Public Awareness programs for effectiveness as described in RP1162. 49 CFR 192.616 (I13-16) PAPEI Effectiveness Inspections should be complete by December 2013	2	2
Evaluato	Yes = 2 No = 0 Needs Improvement = 1		
	MPSC is on schedule to complete PA inspections in CY2013.		
20	Does the state have a mechanism for communicating with stakeholders - other than state pipeline safety seminar? (This should include making enforcement cases available to public). (G20-21) $Yes = 1 No = 0 Needs Improvement = .5$	1	1

The Commission conducts meeting with one person from each operator. All Enforcement actions with penalties on on the

Evaluator Notes:

public docket.

21	Did state execute appropriate follow-up actions to Safety Related Condition (SRC) Reports? Chapter 6.3 (B6) Yes = 1 No = 0 Needs Improvement = .5	1	1
Evaluato	or Notes:		
	MPSC is reviewing the progress of corrections of SRC reports.		
22	Did the State ask Operators to identify any plastic pipe and components that has shown a record of defects/leaks and what those operators are doing to mitigate the safety concerns? (G13) $Yes = 1 No = 0 Needs Improvement = .5$	ı 1	1
Evaluato	or Notes:		
23	Did the state participate in/respond to surveys or information requests from NAPSR or PHMSA? (H4) Yes = 1 No = 0 Needs Improvement = .5	1	1
Evaluato	or Notes:		
24	General Comments:	Info Onlyl	nfo Only
Evaluato	Info Only = No Points or Notes:		
2,41441	2- 1-0-00		
	Total points s	ecored for th	is section: 44
	Total possible		
	Total possible	Politica for the	10 000010111



1	Does the state have written procedures to identify steps to be taken from the discovery to resolution of a probable violation? Chapter 5.1 (B12-14, B16, B1h)	4		4
	Yes = 4 No = 0 Needs Improvement = 1-3 a. Procedures to notify an operator (company officer) when a noncompliance is identified	Yes •	No 🔾	Needs Improvement
Evaluat	 b. Procedures to routinely review progress of compliance actions to prevent delays or breakdowns or Notes: 	Yes •	No 🔾	Needs Improvement
2	Did the state follow compliance procedures (from discovery to resolution) and adequately document all probable violations, including what resolution or further course of action is needed to gain compliance? Chapter 5.1 (B11,B18,B19) Yes = 4 No = 0 Needs Improvement = 1-3	4		4
	a. Were compliance actions sent to company officer or manager/board member if	Yes •	No 🔘	Needs Improvement
	municipal/government system? b. Were probable violations documented?	Yes (•)	No ()	Needs
	c. Were probable violations resolved?	Yes (•)	No ()	Improvement Needs
	d. Was the progress of probable violations routinely reviewed?	Yes (•)	No (Improvement Needs
Evaluat	or Notes:	165 (5)	1.0	Improvement
Red	commend a Point of Contact be entered into the list of who should be notified at the operators	S.		
3 Evaluat	Did the state issue compliance actions for all probable violations discovered? (B15) Yes = 2 No = 0 Needs Improvement = 1 or Notes:	2		2
4 Evaluat	Did compliance actions give reasonable due process to all parties? Including "show cause" hearing if necessary. (B17, B20) $Yes = 2 No = 0$ or Notes:	2		2
5	Is the program manager familiar with state process for imposing civil penalties? Were civil penalties considered for repeat violations (with severity consideration) or violations resulting in incidents/accidents? (describe any actions taken) (B27) Yes = 2 No = 0 Needs Improvement = 1	2		2
Evaluat	or Notes:			
6	Can the State demonstrate it is using their enforcement fining authority for pipeline safety	, 1		1
U	violations? Yes = 1 No = 0 Needs Improvement = .5	. 1		1
	or Notes:			
MP	SC has assessed \$20,000 and collected \$15,000 in civil penalties.			
7	General Comments:	Info On	lyInfo Or	nly



Info Only = No Points

Total points scored for this section: 15 Total possible points for this section: 15



Does state have adequate mechanism to receive and respond to operator reports of incidents, including after-hours reports? And did state keep adequate records of Incident/Accident notifications received? Chapter 6 (A2,D1-3)	2	2
Yes = 2 No = 0 Needs Improvement = 1 a. Acknowledgement of MOU between NTSB and PHMSA (Appendix D)	Yes •	No Needs
b. Acknowledgement of Federal/State Cooperation in case of incident/accident (Appendix E) Evaluator Notes:	Yes •	No O Improvement Needs Improvement
If onsite investigation was not made, did state obtain sufficient information from the operator and/or by other means to determine the facts to support the decision to not go on-site? Chapter 6 (D4) Yes = 1 No = 0 Needs Improvement = .5	1	1
Evaluator Notes: All incidents had an on-site investigation.		
Were all incidents investigated, thoroughly documented, and with conclusions and recommendations? (D5) Yes = 3 No = 0 Needs Improvement = 1-2	3	3
a. Observations and document review	Yes 💿	No O Needs Improvement
b. Contributing Factors	Yes •	No O Needs Improvement
c. Recommendations to prevent recurrences when appropriate Evaluator Notes: The narrative of the Operator was different than the MPSC investigation report.	Yes •	No Needs Improvement
4 Did the state initiate compliance action for violations found during any incident/accident investigation? (D6) Yes = 1 No = 0	1	0
Evaluator Notes: An incident occurred 18 months previous but need to complete the report and need to possibly in action.	nitiate a	compliance action
Did the state assist region office by taking appropriate follow-up actions related to the operator incident reports to ensure accuracy and final report has been received by PHMSA? (validate report data from operators concerning incidents/accidents and investigate discrepancies) Chapter 6 (D7) Yes = 1 No = 0 Needs Improvement = .5	1	1
Evaluator Notes:		
6 Does state share lessons learned from incidents/accidents? (sharing information, such as: at NAPSR Region meetings, state seminars, etc) (G15) Yes = 1 No = 0	1	1
Evaluator Notes:		

7

Evaluator Notes:

General Comments: Info Only = No Points

Total points scored for this section: 8 Total possible points for this section: 9



PART F - Damage Prevention

Points(MAX) Score

1	Has the state reviewed directional drilling/boring procedures of each pipeline operator of its contractor to determine if they include actions to protect their facilities from the dangers posed by drilling and other trench less technologies? NTSB (E1) Yes = 2 No = 0 Needs Improvement = 1	2	2	
Evaluato				
Ther	re is a questions on the inspections form			
2	Did the state inspector check to assure the pipeline operator is following its written procedures pertaining to notification of excavation, marking, positive response and the availability and use of the one call system? (E2) $Yes = 2 No = 0 Needs Improvement = 1$	2	2	
Evaluato	r Notes:			
They	y inspect the operator's response to locate tickets.			
3	Did the state encourage and promote practices for reducing damages to all underground facilities to its regulated companies? (i.e. such as promoting/adopting the CGA Best Practices encouraging adoption of the 9 Elements, etc.) (E3) Yes = 2 No = 0 Needs Improvement = 1	2	2	
Evaluato	r Notes:			
The	MPSC participates with the Michigan Damage Prevention Boad to encourage the CGA Be	est Practices.		
4	Has the agency or another organization within the state collected data and evaluated trends on the number of pipeline damages per 1,000 locate requests? (This can include DIRT and other data shared and reviewed by the pipeline safety program) (E4,G5) $Yes = 2 No = 0 Needs Improvement = 1$	2	2	
Evaluato				
The	MPSC uses the Operator's annual reports to collect the data and analyzes the trends.			
5	General Comments: Info Only = No Points	Info Onlyln	nfo Only	

Info On Evaluator Notes:



Total points scored for this section: 8 Total possible points for this section: 8

1	Operator, Inspector, Location, Date and PHMSA Representative Info Only = No Points	Info OnlyInfo (Only
	Name of Operator Inspected: Consumers Energy		
	Name of State Inspector(s) Observed: Nathan Miller, Heather David		
	Location of Inspection: Grand Rapids, Michigan		
	Date of Inspection: July 25, 2013		
Evaluator	Name of PHMSA Representative: Leonard Steiner Notes:		
2	Was the operator or operator's representative notified and/or given the opportunity to be present during inspection? (F2) $Yes = 1 No = 0$	1	1
Evaluator			
i ne s	schedule was adequate and proper notice was provided to the operator.		
3	Did the inspector use an appropriate inspection form/checklist and was the form/checklist used as a guide for the inspection? (New regulations shall be incorporated) (F3) Yes = 2 No = 0 Needs Improvement = 1	t 2	2
Evaluator The i pipel	inspection form was a State of Michigan developed form. It had questions for almost every	y task in constru	citon of a
4	Did the inspector thoroughly document results of the inspection? (F4) $Yes = 2 No = 0$ Needs Improvement = 1	2	2
Evaluator Yes			
5	Did the inspector check to see if the operator had necessary equipment during inspection to conduct tasks viewed? (Maps,pyrometer,soap spray,CGI,etc.) (F5) Yes = 1 No = 0	1	1
Evaluator			
6	Did the inspector adequately review the following during the field portion of the state evaluation? (check all that apply on list) (F7) $Yes = 2 No = 0$ Needs Improvement = 1	2	2
	a. Procedures	\boxtimes	
	b. Records		
	c. Field Activities		
Evaluator	d. Other (please comment)		
	was a replacement project. Both steel and plastic distribution pipe was installed.		
'	1 1 J r		



	regulations? (Evaluator will document reasons if unacceptable) (F8 Yes = 2 No = 0 Needs Improvement = 1 or Notes: sector Miller was the lead inspector and inspected all taskes. Inspector was qualified to inspect.		aly tasks that
8	Did the inspector conduct an exit interview? (If inspection is not total interview should be based on areas covered during time of field evaluates $Y_{es} = 1 N_0 = 0$		1
Evaluato Yes	or Notes:		
9	During the exit interview, did the inspector identify probable violations inspections? (if applicable) (F10) Yes = 1 No = 0	ons found during the 1	1
mac	or Notes: he interview, no probable violations were discovered, and it was stated de for emphasis to the operator. These suggestions were made for the papleted.		
10	General Comments: What did the inspector observe in the field? (N of field observations and how inspector performed) Best Practices t States - (Field - could be from operator visited or state inspector prainfo Only = No Points	o Share with Other	nly
	a. Abandonment		
	b. Abnormal Operations		
	c. Break-Out Tanks		
	d. Compressor or Pump Stations		
	e. Change in Class Location		
	f. Casings		
	g. Cathodic Protection		
	h. Cast-iron Replacement		
	i. Damage Prevention		
	j. Deactivation		
	k. Emergency Procedures		
	l. Inspection of Right-of-Way		
	m. Line Markers		
	n. Liaison with Public Officials		
	o. Leak Surveys	브	
	p. MOP		
	q. MAOP		
	r. Moving Pipe		
	s. New Construction		
	t. Navigable Waterway Crossings		
	u. Odorization		
	v. Overpressure Safety Devices		
	w. Plastic Pipe Installationx. Public Education		
	y. Purging Provention of Accidental Ignition		
	z. Prevention of Accidental Ignition		
	A. Repairs B. Signs		
	C. Tapping		

D.	Valve Maintenance	
E.	Vault Maintenance	
F.	Welding	\boxtimes
G.	OQ - Operator Qualification	\boxtimes
H.	Compliance Follow-up	
I.	Atmospheric Corrosion	
J.	Other	
lotes:		

I observed Safey Engineer Nathan Miller, lead inspector, and Safety Engineer Heather David inspecting the replacement of cast iron pipeline. The replacement was with 2 pipelines, one with steel and the other with PE plastic pipe. The engineers arrived at the construction site and met with the operator's personnel and then contractor to the operator. From the description of the work being done, the engineers stated what they would inspect. The safety engineers inspected the tasks without hampering the construction personnel. During the inspection they asked pertinent questions and compared the tasks to the O&M procedures. Both safety engineers wer knowledgeable and conducted the inspection in a courteous and professional manner.

Total points scored for this section: 12 Total possible points for this section: 12



PART	H - Interstate Agent State (If Applicable)	Points(MAX)	Score
1 Evaluator	Did the state use the current federal inspection form(s)? (C1) Yes = 1 No = 0 Needs Improvement = .5 Notes:	1	1
2 Evaluator	Are results documented demonstrating inspection units were reviewed in accordance "PHMSA directed inspection plan"? (C2) Yes = 1 No = 0 Needs Improvement = .5 Notes:	with 1	1
3 Evaluator	Did the state submit documentation of the inspections within 60 days as stated in its I Interstate Agent Agreement form? (C3) Yes = 1 No = 0 Needs Improvement = .5 Notes:	latest 1	1
4 Evaluator	Were probable violations identified by state referred to PHMSA for compliance? (NO PHMSA representative has discretion to delete question or adjust points, as appropria based on number of probable violations; any change requires written explanation.) (O Yes = 1 No = 0 Needs Improvement = .5 Notes:	ate,	1
5 Evaluator	Did the state immediately report to PHMSA conditions which may pose an imminent safety hazard to the public or to the environment? (C5) Yes = 1 No = 0 Needs Improvement = .5 Notes:	t 1	1
6 Evaluator	Did the state give written notice to PHMSA within 60 days of all probable violations found? (C6) Yes = 1 No = 0 Needs Improvement = .5 Notes:	1	1
7	Did the state initially submit documentation to support compliance action by PHMSA probable violations? (C7)	A on 1	1

8

Info OnlyInfo Only

General Comments: Info Only = No Points

Yes = 1 No = 0 Needs Improvement = .5

Evaluator Notes:

The scores were determined as part of the input from the Central Region POC for interstate agent states.

Total points scored for this section: 7 Total possible points for this section: 7

PART	I - 60106 Agreement State (If Applicable)	oints(MAX)	Score
1 Evaluato	Did the state use the current federal inspection form(s)? (B21) Yes = 1 No = 0 Needs Improvement = .5 r Notes:	1	NA
2 Evaluato	Are results documented demonstrating inspection units were reviewed in accordance state inspection plan? (B22) Yes = 1 No = 0 Needs Improvement = .5 r Notes:	with 1	NA
3 Evaluato	Were any probable violations identified by state referred to PHMSA for compliance? (NOTE: PHMSA representative has discretion to delete question or adjust points, as appropriate, based on number of probable violations; any change requires written explanation.) (B23) Yes = 1 No = 0 Needs Improvement = .5 Notes:	1	NA
4 Evaluato	Did the state immediately report to PHMSA conditions which may pose an imminent safety hazard to the public or to the environment? (B24) Yes = 1 No = 0 Needs Improvement = .5 Notes:	1	NA
5 Evaluato	Did the state give written notice to PHMSA within 60 days of all probable violations found? (B25) Yes = 1 No = 0 Needs Improvement = .5 T Notes:	1	NA
6 Evaluato	Did the state initially submit adequate documentation to support compliance action by PHMSA on probable violations? (B26) Yes = 1 No = 0 Needs Improvement = .5 r Notes:	, 1	NA
7	General Comments:	Info Onlyli	nfo Only



Total points scored for this section: 0 Total possible points for this section: 0

Evaluator Notes:

Info Only = No Points