

U.S. Department of Transportation
Pipeline and Hazardous
Materials Safety
Administration

2010 Natural Gas State Program Evaluation

for

MA DEPT. OF PUBLIC UTILITIES

Document Legend PART:

- O -- Representative Date and Title Information
- A -- General Program Qualifications
- B -- Inspections and Compliance Procedures/Records/Performance
- C -- Interstate Agent States
- D -- Incident Investigations
- E -- Damage Prevention Initiatives
- F -- Field Inspection
- G -- PHMSA Initiatives Strategic Plan
- H -- Miscellaneous
- I -- Program Initiatives



2010 Natural Gas State Program Evaluation -- CY 2010 Natural Gas

State Agency: Massachusetts Rating:

Agency Status: 60105(a): Yes 60106(a): No Interstate Agent: No

Date of Visit: 07/18/2011 - 07/22/2011

Agency Representative: Christopher J. Bourne **PHMSA Representative:** Dino N. Rathod, P.E.

Commission Chairman to whom follow up letter is to be sent:

Name/Title: Ms, Ann G. Berwick, Chair

Agency: The Commonwealth of Massachusetts -Department of Utilities

Address: One South Station

City/State/Zip: Boston, Massachusetts 02110

INSTRUCTIONS:

Complete this evaluation in accordance with the Procedures for Evaluating State Pipeline Safety Program. The evaluation should generally reflect state program performance during CY 2010 (not the status of performance at the time of the evaluation). All items for which criteria have not been established should be answered based on the PHMSA representative's judgment. A deficiency in any one part of a multiple part question should be scored as needs improvement. Determine the answer to the question then select the appropriate point value. If a state receives less then the maximum points, include a brief explanation in the space provided for general comments/regional observations. If a question is not applicable to a state, select NA. Please ensure all responses are COMPLETE and ACCURATE, and OBJECTIVELY reflect state program performance. Increasing emphasis is being placed on performance. This evaluation together with selected factors reported in the state's annual certification/agreement attachments provide the basis for determining the state's pipeline safety grant allocation.

Field Inspection (PART F):

The field inspection form used will allow different areas of emphasis to be considered for each question. Question 13 is provided for scoring field observation areas. In completing PART F, the PHMSA representative should include a written summary which thoroughly documents the inspection.

Scoring Summary

_ PARTS		Possible Points	Points Scored
A	General Program Qualifications	26	26
В	Inspections and Compliance - Procedures/Records/Performance	24.5	23.5
C	Interstate Agent States	0	0
D	Incident Investigations	7	7
Е	Damage Prevention Initiatives	9	9
F	Field Inspection	11	11
G	PHMSA Initiatives - Strategic Plan	9	8.5
Н	Miscellaneous	3	3
I	Program Initiatives	9	7
TOTAL	\mathbf{S}	98.5	95
State R	ating		96.4



DADTO

1		state submit complete and accurate information on the attachments to its most current 60105(a) ation/60106 (a) Agreement? (NOTE: PHMSA Representative to verify certification/agreement	8	8
	attachme improve	ents by reviewing appropriate state documentation. Score a deficiency in any one area as "needs ment". Attachment numbers appear in parenthesis) Previous Question A.1, Items a-h worth 1 point		
	each Yes = 8 N	o = 0 Needs Minor Improvement = 3-7 Needs Major Improvement = 2		
	a.	State Jurisdiction and agent status over gas facilities (1)	\boxtimes	
	b.	Total state inspection activity (2)	\boxtimes	
	c.	Gas facilities subject to state safety jurisdiction (3)	\boxtimes	
	d.	Gas pipeline incidents (4)	\boxtimes	
	e.	State compliance actions (5)	\boxtimes	
	f.	State record maintenance and reporting (6)	\boxtimes	
	g.	State employees directly involved in the gas pipeline safety program (7)	\boxtimes	
	h.	State compliance with Federal requirements (8)	\boxtimes	
		ad Maximum in "Notes section" at the end of Attchment 8.		
2	with 601 property	state have an adequate mechanism to receive operator reporting of incidents to ensure state compliance 105(a) Certification/60106(a) Agreement requirements (fatality, injury requiring hospitalization, a damage exceeding \$50,000 - Mechanism should include receiving "after hours" reports)? (Chapter 6) as Question A.2	1	1
SLR No	ites:			
3	state req	state held a pipeline safety TQ seminar(s) in the last 3 years? (NOTE: Indicate date of last seminar or if uested seminar, but T&Q could not provide, indicate date of state request for seminar. Seminars must at least once every 3 calendar years.) (Chapter 8.5) Previous Question A.4	2	2
SLR No				
		&Q seminar was held in Meridith, NH in October 2009 and Ogonquit, ME October 2010. MA was unable on travel. Lyas informed that MA participated in 2007 2008. Likewased and to complexity and PUMS Alexander.		

SL

state restriction on travel. I was informed that MA participated in 2007-2008. I discussed and re-emphasized PHMSA's requirement for hosting a T&Q seminar. Chris informed me that MA DPU will be hosting NEPSR seminar in MA in October 2011.

Were pipeline safety program files well-organized and accessible?(NOTE: This also includes electronic files) (Chapter 5) Previous Question A.5 Yes = 1 No = 0

SLR Notes:

DPU maintains hard copy and limited capability electronic files. For last several years, we have discussed with MA DPU need for an enahnced capability for database for maintaining inspection, compliance and enforcment records and enable data tracking, sorting capabilities. However efforts by DPU have not succedded.

Did state records and discussions with the state pipeline safety program manager indicate adequate knowledge 2 5 of PHMSA program and regulations? (Chapter 4.1, Chapter 8.1) Previous Question A.6 Yes = 2 No = 0 Needs Improvement = 1

Chris Bourne bring in many years of pipeline safety regulatory experience. He actively particiapted in NASPR and LNG. He has completed required T&Q training. He provides guidance to DPU inspection staff.

Did the state respond in writing within 60 days to the requested items in the Chairman's letter following the 6 1 Region's last program evaluation? (No response is necessary if no items are requested in letter and mark "Yes") (Chapter 8.1) Previous Question A.8 Yes = 1 No = 0

SLR Notes:

DPU Chairman letter dated January 18, 2011 was sent in 60 days.

9	Brief Description of Non-TQ training Activities:	Info Only	Info Only
	Info Only = No Points For State Personnel:		
	For Operators:		
	For Non-Operator Entities/Parties, Information Dissemination, Public Meetings:		
SLR Not	es:		
10	Did the lead inspectors complete all required T&Q OQ courses and Computer Based Training (CBT) before conducting OQ Inspections? (Chapter 4.4.1) Previous Question A.12 Yes = 1 No = 0	1	1
SLR Not	Did the lead inspectors complete all required TQ Integrity Management (IMP) Courses/Seminars and CBT	1	1
11	before conducting IMP Inspections? (Chapter 4.4.1) Previous Question A.13 $Yes = 1 No = 0$	1	1
	es: inspector still has not completed all IMP training requirements. DPU inspector is now wait-listed for taking PL 1 f 3 points)	250 course (See Question A-8. for
12	Was the ratio acceptable of Total inspection Person-days to Total Person-days charged to the program by state inspectors? (Region Director may modify points for just cause) (Chapter 4.3) Previous Question B.12 $_{\text{Yes}=5~\text{No}=0}$	5	5
	A. Total Inspection Person Days (Attachment 2): 944.60		
	B. Total Inspection Person Days Charged to the Program (220 X Inspection Person Years) (Attachment 7): $220 \times 8.00 = 1760.00$		
	Ratio: A / B 944.60 / 1760.00 = 0.54		
	If Ratio >= 0.38 Then Points = 5, If Ratio < 0.38 Then Points = 0		

What actions, if necessary, did the State initiate as a result of issues raised in the Chairperson's letter from the previous year? Did actions correct or address deficiencies from previous year's evaluation? (No response is necessary if no items are requested in letter and mark "Yes") (Chapter 8.1) Previous Question A.8/A.9

Has each inspector fulfilled the 3 year TQ training requirement? If No, has the state been granted a waiver

regarding TQ courses by the Associate Administrator for Pipeline Safety? (NOTE: If the State has new inspectors who have not attended all TQ courses, but are in a program which will achieve the completion of all applicable courses within 3 years of taking first course (5 years to successfully complete), or if a waiver has been granted by the applicable Region Director for the state, please answer yes.) (Chapter 4.4) Previous Question

For 2011 no travel restrictions for DPU inspection staff. As a result, MA DPU was able to attend ER NAPSR meeting in June 2011 and DPU inspectors were

DPU inspectors were unable to take required training. As noted last year, DPU staff has not completed required T&Q training. DPU provided details of T&Q training status. I was informed that two inspectors failed to successfully complete training courses. DPU agreed to have inspectors rescheduled for taking

3

3



7

SLR Notes:

8

SLR Notes:

A.10 Yes = 3 No = 0

able to take out of state required T&Q training.

Personnel and Qualifications

these courses ASAP and keep me informed of progress on this issue.

Have there been modifications or proposed changes to inspector-staffing levels? (If yes, describe) Previous Info Only Only Question B.13
Info Only = No Points

SLR Notes:

DPU inspector Ron Danielson has retired, DPU intends to add two more inspectors shortly (1 1/2 persons for gas safety program)

Part-A General Comments/Regional Observations
Info Only = No Points

Info Only Info Only

SLR Notes:

Total points scored for this section: 26 Total possible points for this section: 26



Needs Standard Inspections (Including LNG) (Max points = 2) Yes (•) No () Improvement Needs IMP Inspections (Including DIMP) (Max points = .5) b Yes No 🔾 Improvement Needs OQ Inspections (Max points = .5) Yes No 🔾 c Improvement Needs d Damage Prevention (Max points = .5) Yes (•) No 🔾 Improvement Needs No 🔘 e On-Site Operator Training (Max points = .5) Yes (•) Improvement Needs f Construction Inspections (Max points = .5) Yes (•) No 🔾 Improvement Incident/Accident Investigations (Max points = 1) Yes No 🔾 g Improvement Needs h Compliance Follow-up (Max points = 1) Yes (•) No 🔾 Improvement SLR Notes: 2 2 Did the written Procedures for selecting operators adequately address key concerns? (Chapter 5.1) Previous Question B.2, items a-d are worth .5 point each Yes = 2 No = 0 Needs Improvement = 50% Deduction Needs Yes (•) No () Length of time since last inspection Improvement Needs b History of Operator/unit and/or location (including leakage, incident and compliance history) Yes (•) No 🔾 Improvement Needs c Type of activity being undertaken by operator (construction etc) Yes 💿 No 🔾 Improvement Needs d For large operators, rotation of locations inspected Yes (•) No 🔾 Improvement SLR Notes: Suggested to DPU to review and revise various time intervals as described in different sections. DPU agreed to consolidate information in a single place to simplify inspection procedures manual. **Inspection Performance** Did the state inspect all types of operators and inspection units in accordance with time intervals established in 2 its written procedures? (Chapter 5.1) Previous Question B.3 Yes = 2 No = 0SLR Notes: DPU will review and consolidate information scattered in various sections and may use a tabular form (Appendix to Procedure Manual) Did the state inspection form cover all applicable code requirements addressed on the Federal Inspection forms? 1 4 (Chapter 5.1 (3)) Previous Question B.4 Yes = 1 No = 0SLR Notes: DPU does not use or fill in Check lists/ inspection forms for all planned insepction activities. Efforts to make changes to current database to an improved electronic database for inspection records has shown no progress. I discussed and emphasized need for viable progress as part of an exit interview with MA DPU Commisssioner. 0 5 Did state complete all applicable portions of inspection forms? (Chapter 5.1 (3)) Previous Question B.5 Yes = 1 No = 0SLR Notes: DPU does not use or fill in Check lists/ inspection forms for all planned insepction activities. 6 Did the state initiate appropriate follow-up actions to Safety Related Condition Reports? (Chapter 6.3) .5 NA

PART B - Inspections and Compliance - Procedures/Records/

(Chapter 5.1) Previous Question B.1 + Chapter 5 Changes + Incorporate LNG

Does the State have a written inspection plan to complete the following? (all types of operators including LNG)

Performance
Inspection Procedures

Yes = 6.5 No = 0 Needs Improvement = 50% Deduction

Previous Question B.6 Yes = .5 No = 0 Points(MAX) Score

6.5

6.5



15	Has the State issued compliance actions for all probable violations discovered? (Note: PHMSA representative has discretion to delete question or adjust points, as appropriate, based on number of probable violations; any change requires written explanation) Previous Question $D(1).4$ Yes = $1 \text{ No} = 0$	1	1
Carry Num			
16	Did the state follow its written procedures for reviewing compliance actions and follow-up to determine that prompt corrective actions were taken by operators, within the time frames established by the procedures and compliance correspondence, as required by the "Guidelines for States Participating in the Pipeline Safety Program"? Previous Question $D(1).5$ Yes = 1 No = 0 Needs Improvement = .5	1	1
		t code violat	ors. Uncessary delay
17	If compliance could not be established by other means, did state pipeline safety program staff request formal action, such as a "Show Cause Hearing" to correct pipeline safety violations? (check each states enforcement procedures) Previous Question $D(1).6$ $N_0 = 0$ Yes = 1	1	1
SLR No			
18	Did the state adequately document the resolution of probable violations? (Chapter 5.1 (6)) Previous Question D(1).7	1	1
SLR No	Yes = 1 No = 0 Needs Improvement = .5 tes:		
19	Were compliance actions sent to a company officer? (manager or board member if municipal/government system) (Chapter $5.1(4)$) Previous Question D(1).8 Yes = $.5 \text{ No} = 0$.5	.5
SLR No			
20	Did the compliance proceedings give reasonable due process to all parties? (check each states enforcement procedures) Previous Question $D(1).9$ Yes = 1 No = 0 Needs Improvement = .5	1	1
SLR No	tes:		
Co	mpliance - 60106(a) States		
21	Did the state use the current federal inspection form(s)? Previous Question D(2).1 Yes = $1 \text{ No} = 0 \text{ Needs Improvement} = .5$	1	NA
SLR No	tes:		
22 CLD N	Are results adequately documented demonstrating inspection units were reviewed in accordance with state inspection plan? Previous Question $D(2).2$ Yes = $1 \text{ No} = 0 \text{ Needs Improvement} = .5$	1	NA
SLR No	tes:		
23	Were any probable violations identified by state referred to PHMSA for compliance? (NOTE: PHMSA representative has discretion to delete question or adjust points, as appropriate, based on number of probable violations; any change requires written explanation.) Previous Question D(2).3	1	NA



SLR Notes:

Did the state immediately report to PHMSA conditions which may pose an imminent safety hazard to the public NA 1 24 or to the environment? Previous Question D(2).4 Yes = 1 No = 0 Needs Improvement = .5 SLR Notes:

Did the state give written notice to PHMSA within 60 days of all probable violations found? Previous NA Question D(2).5

Yes = 1 No = 0 Needs Improvement = .5

SLR Notes:

Did the state initially submit adequate documentation to support compliance action by PHMSA on probable NA 26 violations? Previous Question D(2).6

Yes = 1 No = 0 Needs Improvement = .5

SLR Notes:

Is the program manager familiar with state process for imposing civil penalties? Were civil penalties Info Only 27 considered for repeat violations (with severity consideration) or violations resulting in incidents/accidents? (describe any actions taken)

NA

Info Only = No Points

SLR Notes:

28 Part B: General Comments/Regional Observations Info Only Info Only

Info Only = No Points

SLR Notes:

1 MA DPU is an intrastate natural gas state 60105(a).

2 Comments for DPU's "General Inspection Procedures Manual".

Discusse dwith Chris Bourne need to review and revise write-up to simplify and add needed information as "Attachement or an Appendix" in one place. Informaton can be in a tabular form and easy to follow and revise.

3 DPU to review General Inspection Manual on a periodic basis and upon completion of Annual Certification Process in FedStar. DPU may use updated information to revise Inspection Procedures document, PHMSA's revised Guideline Manual (available via FedStar)

Total points scored for this section: 23.5

Total possible points for this section: 24.5



1	Did the state use the current federal inspection form(s)? Previous Question D(3).1 Yes = 1 No = 0 Needs Improvement = .5	1	NA
SLR No	•		
MA	DPU is not an interstate Agent State		
2	Are results documented demonstrating inspection units were reviewed in accordance with "PHMSA directed inspection plan"? Previous Question D(3).2 Yes = 1 No = 0 Needs Improvement = .5	1	NA
SLR No	tes:		
MA	DPU is not an interstate Agent State		
-			
3	Did the state submit documentation of the inspections within 60 days as stated in its latest Interstate Agent Agreement form? Previous Question $D(3).3$ $Yes = 1 No = 0$	1	NA
SLR No	tes:		
MA	DPU is not an interstate Agent State		
4	Were any probable violations identified by state referred to PHMSA for compliance? (NOTE: PHMSA representative has discretion to delete question or adjust points, as appropriate, based on number of probable violations; any change requires written explanation.) Previous Question D(3).4 $Y_{es} = 1 N_0 = 0$	1	NA
SLR No	tes:		
MA	DPU is not an interstate Agent State		
5	Did the state immediately report to PHMSA conditions which may pose an imminent safety hazard to the public or to the environment? Previous Question D(3).5 Yes = 1 No = 0 Needs Improvement = .5	1	NA
SLR No	tes:		
MA	DPU is not an interstate Agent State		
6	Did the state give written notice to PHMSA within 60 days of all probable violations found? Previous Question $D(3).6$ $Y_{es} = 1 N_0 = 0$	1	NA
SLR No	tes:		
MA	DPU is not an interstate Agent State		
7	Did the state initially submit documentation to support compliance action by PHMSA on probable violations? Previous Question D(3).7 Yes = 1 No = 0 Needs Improvement = .5	1	NA
SLR No	tes:		

MA DPU is not an interstate Agent State

8 Part C: General Comments/Regional Observations Info Only Info Only

Info Only = No Points

SLR Notes:

MA DPU is not an interstate Agent State

Total points scored for this section: 0 Total possible points for this section: 0



PART D - II	ncident Inv	estigations
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Points(MAX) Score

1	Are state personnel following the procedures for Federal/State cooperation in case of an incident? (See Appendix in "Guidelines for States Participating in the Pipeline Safety Program") (Chapter 6.1) Previous Question E.1 Yes = 1 No = 0 Needs Improvement = .5	1		1
SLR Not				
2	Are state personnel familiar with the jurisdictional authority and Memorandum of Understanding between NTSB and PHMSA? (See Appendix in "Guidelines for States Participating in the Pipeline Safety Program") (Chapter 6 ? Appendix D) Previous Question E.2 Yes = .5 No = 0	.5		.5
SLR Not				
3	Did the state keep adequate records of incident notifications received? Previous Question E.3 Yes = 1 No = 0 Needs Improvement = .5	1		1
SLR Not	tes:			
4	If an onsite investigation of an incident was not made, did the state obtain sufficient information by other means to determine the facts and support the decision not to go on-site? Previous Question E.4 Yes = 1 No = 0 Needs Improvement = .5	1		1
SLR Not				
5	Were investigations thorough and conclusions and recommendations documented in an acceptable manner? Previous Question E.5, comprehensive question worth 2 points total Yes = 2 No = 0 Needs Improvement = 1	2		2
	a. Observations and Document Review	Yes •	No 🔘	Needs Improvement
	b. Contributing Factors	Yes •	No 🔾	Needs Improvement
	c. Recommendations to prevent recurrences where appropriate	Yes •	No 🔾	Needs Improvement
SLR Not	tes:			
6	Did the state initiate enforcement action for violations found during any incident investigation(s)? Previous Question E.6 Variation Yes = 1 No = 0 Needs Improvement = .5	1		1
SLR Not				
7	Did the state assist region office by taking appropriate follow-up actions related to the operator incident reports to ensure accuracy and final report has been received by PHMSA? (validate annual report data from operators concerning incidents/accidents and investigate discrepancies) (Chapter 6) Previous Question E.7/E.8 Yes = .5 No = 0	.5	0	.5
SLR Not	tes:			

8

Part D: General Comments/Regional Observations

Info Only = No Points

SLR Notes:

Discussed with DPU for timely resolution and completion of pending Incident Investigation Reports and resulting compliance actions. I emphasized need for finalizing all pending actions in timely manner to have more effective pipeline safety. DPU will review and make appropriate adjustments, as necessary. (Guideline Manual Ch 5.2 and 6.1)

Info Only Info Only

Total points scored for this section: 7 Total possible points for this section: 7



2 2

SLR Notes:

DPU has reviewed the Operator's plans and procedures. DPU indicated that directional drilling is less frequently used in MA because of ledge and rock.

Did the state inspector check to assure the pipeline operator is following its written procedures pertaining to notification of excavation, marking, positive response and the availability and use of the one call system? New 2008

2

2

1

2

2

Yes = 2 No = 0

SLR Notes:

DPU inspectors have reviewed procedures and responses for markouts. The DPU has also cited operators for failure to mark or mark correctly.

Did the state encourage and promote the adoption of the Common Ground Alliance Best Practices document to its regulated companies as a means of reducing damages to all underground facilities? Previous Question A.7 Yes = 2 No = 0 Needs Improvement = 1

SLR Notes:

DPU participates in the MUST Program which provides training seminars for stakeholder groups such as contractors. DPU's website contains a link to the Dig Safe website. This website has a downloadable version of the CGA Best Practices on it

Has the agency or another organization within the state collected data and evaluated trends on the number of pipeline damages per 1,000 locate requests? New 2008

SLR Notes:

DPU does collect and analyze damage data for trends.

Did the state review operators' records of accidents and failures due to excavation damage to ensure causes of failure are addressed to minimize the possibility of recurrence as required by 192.617?

2

2

SLR Notes:

DPU conducted extensive investigations into incidents like the one in Jenny Lind St., N. Easton, and Grove St., Weston. A Bay State Gas contractor hit and broke a service line to a house in N. Easton. As a result, BSG had to pay a civil penalty and change their procedures and training.

In Weston, a Nationall Grid (NG)employee failed to use his laptop correctly to access records. The house was destroyed because the location of the service line wasn't properly marked. National Grid paid civil penalties for violations of the Dig Safe Law and Pipeline Safety regulations and also changed their training procedures because of the incident.

Part E: General Comments/Regional Observations

Info Only = No Points

Info Only Info Only

SLR Notes:

MA DPU has a strong anf mature damage prevention program. DPU participates actively with various stakeholders.

Total points scored for this section: 9

Total possible points for this section: 9



1	Operator, Inspector, Location, Date and PHMSA Representative Info Only = No Points	Info Only	Info Only	
	Name of Operator Inspected: N Star			
	Name of State Inspector(s) Observed: Jorge Santi; Richard Wallace			
	Location of Inspection: Fairmont Ave at River Street, Hyde Park and Westwood -N Star HQ			
	Date of Inspection: 07/19/2011			
	Name of PHMSA Representative: Dino N. Rathod, P.E.			
SLR No	otes:			
Pipe	e repalcement- bare steel and cast iron with med density plastic pipe; DIMP implementation status overview			
2	Was the operator or operator's representative notified and/or given the opportunity to be present during inspection? New 2008 $Y_{es} = 1 N_0 = 0$	1	1	
SLR No	otes:			
	n NSTAR Rep and Contractor Forman were notified and present at jobsite			
3	Did the inspector use an acceptable inspection form/checklist and was the form/checklist used as a guide for the inspection? (New regulations shall be incorporated) Previous Question F.2 $Yes = 2 No = 0$	2	2	
SLR No	otes:			
PHN	MSA Form was used to document inspector observations. I also received an IOM for DIMP status review of NStar.			
4	Did the inspector thoroughly document results of the inspection? Previous Question F.3 $Yes = 2 No = 0$	2	2	
SLR No	otes:			
DPU	J inspector filled -in applicable portions of PHMSA form.			
5	Did the inspector check to see if the operator had necessary equipment during inspection to conduct tasks viewed? (Maps, pyrometer, soap spray, CGI, etc.) New 2008 $Yes = 1 No = 0$	1	1	
SLR No	otes:			
	J inspector noted that Pressure testing chart recorder did not work properly. Pressure test work was halted at site.			
6	What type of inspection(s) did the state inspector conduct during the field portion of the state evaluation? (i.e. Standard, Construction, IMP, etc) New 2008 Info Only = No Points	Info Only	Info Only	
SLR No	otes:			
	struction- pipe replacement and pressure test; NSTAR IMP implementation status review			
7	Did the inspector adequately review the following during the field portion of the state evaluation? (check all that apply on list) New 2008, comprehensive question worth 2 points total Yes = 2 No = 0 Needs Improvement = 1	2	2	
	a. Procedures			
	b. Records			
	c. Field Activities/Facilities	\boxtimes		
	d. Other (Please Comment)			
	d. One (Flease Comment)	\triangle		

SLR Notes:



Leak Surveys

Moving Pipe

MOP MAOP

0.

q.

S	s. New Construction	
t	t. Navigable Waterway Crossings	
ι	u. Odorization	
V	v. Overpressure Safety Devices	
V	w. Plastic Pipe Installation	
2	x. Public Education	
3	y. Purging	
2	z. Prevention of Accidental Ignition	
I	A. Repairs	
I	B. Signs	
(C. Tapping	
I	D. Valve Maintenance	
I	E. Vault Maintenance	
I	F. Welding	
(G. OQ - Operator Qualification	\boxtimes
I	H. Compliance Follow-up	
I	I. Atmospheric Corrosion	
J	J. Other	
SLR Notes: NSTAR DIM	MP implementation status update review	
Info C	F: General Comments/Regional Observations Only = No Points	Info Only Info Only
SLR Notes:		
		Total points scored for this section: 11



Total possible points for this section: 11

PART G - PHMSA Initiatives - Strategic Plan

Points(MAX) Score

Risk base Inspections - Targeting High Risk Areas

1 Does state have process to identify high risk inspection units?

1.5

1.5

Yes = 1.5 No = 0

Risk Factors (criteria) to consider may include:

Miles of HCA's, Geographic area, Population Density

Length of time since last inspection

History of Individual Operator units (leakage, incident and compliance history, etc.)

Threats - (Excavation Damage, Corrosion, Natural Forces, Other Outside Forces, Material or Welds,

Equipment, Operations, Other)

SLR Notes:

1 DPU has assigned at least one inspector to each of the 11 LDCs in the state. The largest LDC, National Grid, which has about 800,000 customers, has four inspectors assigned to cover it. The next two largest LDCs, Columbia Gas of MA and NSTAR, each have three inspectors covering them.
2 DPU also reviews operator history, various possible threats into account.

Are inspection units broken down appropriately? (see definitions in Guidelines)

.5 0.5

Yes = .5 No = 0

SLR Notes:

Yes, inspection units are determined based on the operations office of the LDCs. Smaller LDCs are considered as one Inspection Unit (IU). Larger operators (National Grid, Columbia Gas of MA, NSTAR) are broken into multiple IUs. Berkshire Gas has been divided into two IUs because the distance between divisions forces them to have two operations offices. In addition, each of the LNG plants is considered to be one IU

3 Consideration of operators DIMP Plan? (if available and pending rulemaking)

Info Only Info Only

Info Only = No Points

SLR Notes:

4 Does state inspection process target high risk areas?

0.5

0.5

.5

Yes = .5 No = 0

SLR Notes:

SLR Notes:

SLR Notes:

As noted before, more state inspectors are assigned to large LDCs. Most of these LDCs customers are in cities and urban areas (Boston, Worcester, Springfield, etc) in cosideration of high population densities, older pipe systems (CI and bare steel) and leak histories.

Use of Data to Help Drive Program Priority and Inspections

Does state use data to analyze effectiveness of damage prevention efforts in the state? (DIRT or other data, etc)

Yes = .5 No = 0

DPU tabulates reports on Underground Damage Reports received, NOPVs issued and civil penalties assessed and collected

6 Has state reviewed data on Operator Annual reports for accuracy? .5 0.5

Yes = .5 No = 0

The annual reports have been reviewed and put into Excel spreadsheets

7 Has state analyzed annual report data for trends and operator issues? .5 0.5

Yes = .5 No = 0

SLR Notes:

Yes. The Summary Reports have been reviewed to look at trends for items such as Cast Iron/Bare Steel pipe replacement activities, leak repair status and unaccounted for gas.

8 Has state reviewed data on Incident/Accident reports for accuracy? .5 0.5

Yes = .5 No = 0

SLR Notes:



9	Does state do evaluation of effectiveness of program based on data? (i.e. performance measures, trends, etc.)	.5	0
effec as ne	Yes = .5 No = 0 tes: cussed with DPU. At this point, it was evident that the DPU does not have any formalized procedure/methodology to etiveness of Pipeline Safety Program. I encouraged that efforts be made to sort out various data being collected and percessary. DPU's lack of enhanced IT capabilities was also brought up in my exit interview discussions with DPU Consissue ASAP.	erform and	alysis and develop trends,
10	Did the State input all operator qualification inspection results into web based database provided by PHMSA in a timely manner upon completion of OQ inspections? Previous Question B.15 $Y_{es} = .5 N_0 = 0$.5	0.5
SLR No			
Yes,	the two OQ Protocol 9 Inspection results have been uploaded into the PHMSA OQ database in 2011.		
11	Did the State submit their replies into the Integrity Management Database (IMDB) in response to the Operators notifications for their integrity management program? Previous Question B.16 $Yes = .5 No = 0$.5	NA
SLR No	tes:		
12	Have the IMP Federal Protocol forms been uploaded to the IMDB? Previous Question B.17 Yes = .5 No = 0	.5	0.5
	tes: Uploaded IMP inspection results in May 2007. No other IMP activities were performed or results uploaded recently for performing this activity ASAP pending resolution of training issues.	. I discuss	ed IMP inspections and
13	Did the State ask Operators to identify any plastic pipe and components that has shown a record of defects/leaks and what those operators are doing to mitigate the safety concerns? Previous Question B.18 $_{\text{Yes}=.5 \text{ No}=0}$.5	0.5
SLR No	tes:		
14	Has state confirmed transmission operators have submitted information into National Pipeline Mapping System (NPMS) database along with any changes made after original submission? Yes = .5 No = 0	.5	NA
SLR No			
Ac	ccident/Incident Investigation Learning and Sharing Lessons Learne		
			0.5
15	Has state shared lessons learned from incidents/accidents? (i.e. NAPSR meetings and communications) Yes = .5 No = 0	.5	0.3
		ons. Copi	es are available to anyone
16	Does the State support data gathering efforts concerning accidents? (Frequency/Consequence/etc)	.5	0.5
SLR No	Yes = .5 No = 0 tes: generally works closely with data gathering efforts, when requested.		

SLR Notes:

Info Only = No Points

17

Does state have incident/accident criteria for conducting root cause analysis?

Info Only Info Only

Info Only Info Only 18 Does state conduct root cause analysis on incidents/accidents in state? Info Only = No Points SLR Notes: .5 0.5 19 Has state participated on root cause analysis training? (can also be on wait list) SLR Notes: Chris Bourne completed Root Cause Analyis training in June 2011 Transparency - Communication with Stakeholders 20 Other than pipeline safety seminar does State communicate with stakeholders? (Communicate program data, .5 0.5 Yes = .5 No = 0SLR Notes: ProgramaManager Chris typically meets with the MA Gas Advisory Council about three times a year. The Dig Safe Compliance Officer attends Dig Safe .5 0.5 21 Does state share enforcement data with public? (Website, newsletters, docket access, etc.) SLR Notes: DPU has a website. It is currently be edited to include expanded Dig Safe information, Dig Safe violations and accident reports (example-- Hopkinton incident) Info Only Info Only 22 Part G: General Comments/Regional Observations Info Only = No Points SLR Notes:

Total points scored for this section: 8.5 Total possible points for this section: 9



Yes = .5 No = 0

Activities and Participation, etc.)

ERPs reviewed and approved by the DPU annually.

1

SLR Notes:

.5

1

.5

What were the major accomplishments for the year being evaluated? (Describe the accomplishments, NAPSR

1) The DPU Pipeline Div. participated in the DPU's rulemaking and plan reviews of gas company Emergency Response Plans (ERP). In 2009, in response to an ice storm that left many people without power for up to two weeks, the Legislature passed a law requiring that each electric and gas utility have a their

2) The Pipeline Division completed the investigations of four gas incidents that occurred in CY2009. The four incidents were in Barnstable, Somerset,

Maynard and Gloucester. Copies of the final reports were sent to PHMSA. Investigations of three more gas incidents are continuing



0.5

0.5

0.5

1

0.5

Total points scored for this section: 3

Info Only Info Only

Total possible points for this section: 3

Drug and Alcohol Testing (49 CFR Part 199)

Has the state verified that operators have drug and alcohol testing programs?

0

Yes = 1 No = 0

SLR Notes:

DPU did not perform any D&A inspection activities during CY 2010. I discussed and re-emphasized need for D&A inspections. DPU agreed to perform during remaining 2011.

Is the state verifying that operators are conducting the drug and alcohol tests required by the operators program 2 (random, post-incident, etc.)

.5

.5

Yes = .5 No = 0

SLR Notes:

DPU did not perform any D&A inspection activities during CY 2010. I discussed and re-emphasized need for D&A inspections. DPU agreed to perform during remaining 2011

3 Is the state verifying that any positive tests are responded to in accordance with the operator's program?

0

0

SLR Notes:

DPU did not perform any D&A inspection activities during CY 2010. I discussed and re-emphasized need for D&A inspections. DPU agreed to perform during remaining 2011

Qualification of Pipeline Personnel (49 CFR Part 192 Subpart N)

Has the state verified that operators have a written qualification program?

1

SLR Notes:

DPU has reviewed OQ program and uploaded in federal OQDB in March/ April 2011.

.5 5 Has the state reviewed operator qualification programs for compliance with PHMSA rules and protocols?

0.5

Yes = .5 No = 0

Yes = 1 No = 0

SLR Notes:

DPU has reviewed OQ program and uploaded in federal OQDB in March/ April 2011

Is the state verifying that persons who perform covered tasks for the operator are qualified in accordance with 0.5 the operator's program?

Yes = .5 No = 0SLR Notes:

DPU has reviewed OQ program and uploaded in federal OQDB in March/ April 2011

Is the state verifying that persons who perform covered task for the operator are requalified at the intervals specified in the operator's program? Yes = .5 No = 0

0.5

.5

SLR Notes:

DPU has reviewed OQ program and uploaded in federal OQDB in March/ April 2011

Gas Transmission Pipeline Integrity Management (49 CFR Part 192 Subpart O)

8 Has the state verified that all operators with transmission pipelines have either adopted an integrity management program (IMP), or have properly determined that one is not required?

SLR Notes:

DPU performed IMP inspection and uploaded in ferderal IMDB May 2007

Has the state verified that in determining whether a plan is required, the operator correctly calculated the potential impact radii and properly applied the definition of a high consequence area?

.5 0.5

Yes = .5 No = 0

SLR Notes:

10	Has the state reviewed operator IMPs for compliance with Subpart O? (In accordance with State Inspection plan) Yes = .5 No = 0	.5	0.5
SLR Note			
	performed IMP inspection and uploaded in ferderal IMDB May 2007		
11	Is the state monitoring operator progress on the inspections, tests and remedial actions required by the operator's IMP, including that they are being done in the manner and schedule called for in its IMP? Yes = .5 No = 0	.5	0.5
SLR Note	es:		
DPU ₁	performed IMP inspection and uploaded in ferderal IMDB May 2007		
12	Is the state verifying that operators are periodically examining their transmission line routes for the appearance of new HCAs? $Yes = .5 No = 0$.5	0.5
SLR Note	es:		
DPU 1	performed IMP inspection and uploaded in ferderal IMDB May 2007		
Pul	olic Awareness (49 CFR Section 192.616)		
13	Has the state verified that each operator has developed a continuing public awareness program? (due date was $6/20/06$ for most operators, $6/20/07$ for certain very small operators, $6/13/08$ for master meters) Yes = $.5 \text{ No} = 0$.5	0.5
SLR Note	es:		
14	Has the state reviewed the content of these programs for compliance with 192.616 (by participating in the Clearinghouse or by other means)? $_{\text{Yes} = .5 \text{ No} = 0}$.5	0.5
SLR Note	es:		
DPU 1	received as part of planned inspection activities. Reviewed records/ procedures		
15	Is the state verifying that operators are conducting the public awareness activities called for in its program? Yes = .5 No = 0	.5	0.5
SLR Note			
	received as part of planned inspection activities. Reviewed records/ procedures		
16	Is the state verifying that operators have evaluated their Public Awareness programs for effectiveness as described in RP1162? Info Only = No Points	Info Only	Info Only
SLR Note	es:		



Info Only Info Only

Part I: General Comments/Regional Observations

Info Only = No Points

SLR Notes:

I discussed with Chris Bourne issue of performing needed inspection activities for integrity management (IMP and DIMP); Operator Qualification (OQ), Drug & Alcohol (D&A) and Public Awareness. It should be comprehensive to include pertinent procedures, records, field verification / remedial activities for IMP/OQ). PHMSA has already emphasized need for conducting these activities.

Total points scored for this section: 7 Total possible points for this section: 9