

U.S. Department of Transportation
Pipeline and Hazardous
Materials Safety
Administration

# 2011 Natural Gas State Program Evaluation

for

#### INDIANA UTILITY REGULATORY COMMISSION

# Document Legend PART:

- O -- Representative Date and Title Information
- A -- Progress Report and Program Documentation Review
- B -- Program Inspection Procedures
- C -- Program Performance
- D -- Compliance Activities
- E -- Incident Investigations
- F -- Damage Prevention
- Damage Treventie
- G -- Field Inspections
- H -- Interstate Agent State (If Applicable)
- I -- 60106 Agreement State (If Applicable)



## 2011 Natural Gas State Program Evaluation -- CY 2011 Natural Gas

State Agency: Indiana Rating:

Agency Status: 60105(a): Yes 60106(a): No Interstate Agent: No

**Date of Visit:** 05/29/2012 - 06/08/2012 **Agency Representative:** Steve Allen **PHMSA Representative:** Leonard Steiner

Commission Chairman to whom follow up letter is to be sent:

Name/Title: James D. Atterholt, Chairman

Agency: Indiana Utility Regulatory Commission
Address: 101 West Washington Street Suite 1500E

City/State/Zip: Indianapolis, Indiana 46204

#### **INSTRUCTIONS:**

Complete this evaluation in accordance with the Procedures for Evaluating State Pipeline Safety Program. The evaluation should generally reflect state program performance during CY 2011 (not the status of performance at the time of the evaluation). All items for which criteria have not been established should be answered based on the PHMSA representative's judgment. A deficiency in any one part of a multiple part question should be scored as needs improvement. Determine the answer to the question then select the appropriate point value. If a state receives less then the maximum points, include a brief explanation in the space provided for general comments/regional observations. If a question is not applicable to a state, select NA. Please ensure all responses are COMPLETE and ACCURATE, and OBJECTIVELY reflect state program performance. Increasing emphasis is being placed on performance. This evaluation together with selected factors reported in the state's annual progress report attachments provide the basis for determining the state's pipeline safety grant allocation.

### Field Inspection (PART G):

The field inspection form used will allow different areas of emphasis to be considered for each question. Question 13 is provided for scoring field observation areas. In completing PART G, the PHMSA representative should include a written summary which thoroughly documents the inspection.

#### **Scoring Summary**

_ PARTS		Possible Points	<b>Points Scored</b>
A	Progress Report and Program Documentation Review	10	10
В	Program Inspection Procedures	15	15
C	Program Performance	42	41
D	Compliance Activities	14	14
Е	Incident Investigations	8	8
F	Damage Prevention	8	8
G	Field Inspections	12	12
Н	Interstate Agent State (If Applicable)	0	0
I	60106 Agreement State (If Applicable)	0	0
<b>TOTAL</b>	S	109	108
State Ra	ating		99.1



DADEC

	Review	Points(MAX)	Score
1	Accuracy of Jurisdictional Authority and Operator/Inspection Units Data - Progress Report Attachment 1 (A1a) Yes = 1 No = 0 Needs Improvement = .5	1	1
Evaluator	· ·		
2	Review of Inspection Days for accuracy - Progress Report Attachment 2 (A1b)  Yes = 1 No = 0 Needs Improvement = .5	1	1
Evaluator	· ·		
3	Accuracy verification of Operators and Operators Inspection Units in State - Progres Report Attachment 3 (A1c) Yes = 1 No = 0 Needs Improvement = .5	s 1	1
Evaluator	Notes:		
4	Were all federally reportable incident reports listed and information correct? - Progre Report Attachment 4 (A1d)	ess 1	1
Evaluator	Yes = 1 No = 0 Needs Improvement = .5 Notes:		
5	Accuracy verification of Compliance Activities - Progress Report Attachment 5 (A1e Yes = 1 No = 0 Needs Improvement = .5	e) 1	1
	•		
Evaluator	TVOCOS.		
Evaluator  6	Were pipeline program files well-organized and accessible? - Progress Report Attachment 6 (A1f, A4)	2	2
<b>6</b> Evaluator	Were pipeline program files well-organized and accessible? - Progress Report Attachment 6 (A1f, A4) Yes = 2 No = 0 Needs Improvement = 1 Notes:	2	2
<b>6</b> Evaluator	Were pipeline program files well-organized and accessible? - Progress Report Attachment 6 (A1f, A4) Yes = 2 No = 0 Needs Improvement = 1	2	2
<b>6</b> Evaluator	Were pipeline program files well-organized and accessible? - Progress Report Attachment 6 (A1f, A4) Yes = 2 No = 0 Needs Improvement = 1 Notes: IURC could promptly retrieve any recorded requested.  Was employee listing and completed training accurate and complete? - Progress Report Attachment 7 (A1g)		2
<b>6</b> Evaluator The I	Were pipeline program files well-organized and accessible? - Progress Report Attachment 6 (A1f, A4) Yes = 2 No = 0 Needs Improvement = 1 Notes: URC could promptly retrieve any recorded requested.  Was employee listing and completed training accurate and complete? - Progress Report Attachment 7 (A1g) Yes = 1 No = 0 Needs Improvement = .5		



9

Indiana has automatic adoption of federal regulations.

Yes = 1 No = 0 Needs Improvement = .5

detail - Progress Report Attachment 10 (H1-3)

List of Planned Performance - Did state describe accomplishments on Progress Report in

**Evaluator Notes:** 

10 General Comments: Info Only = No Points Info OnlyInfo Only

**Evaluator Notes:** 

Total points scored for this section: 10 Total possible points for this section: 10



PART	Γ B - Program Inspection Procedures Position Procedures	oints(MAX)	Sco	re
<b>1</b> Evaluato	Standard Inspections (B1a) Yes = 2 No = 0 Needs Improvement = 1 or Notes:	2		2
<b>2</b> Evaluato	IMP Inspections (including DIMP) (B1b)  Yes = 1 No = 0 Needs Improvement = .5  or Notes:	1		1
<b>3</b> Evaluato	OQ Inspections (B1c) Yes = 1 No = 0 Needs Improvement = .5 or Notes:	1		1
<b>4</b> Evaluato	Damage Prevention Inspections (B1d) Yes = 1 No = 0 Needs Improvement = .5 or Notes:	1		1
<b>5</b> Evaluato	On-Site Operator Training (B1e) Yes = 1 No = 0 Needs Improvement = .5 or Notes:	1		1
<b>6</b> Evaluato	Construction Inspections (B1f) Yes = 1 No = 0 Needs Improvement = .5 or Notes:	1		1
7 Evaluato The	Incident/Accident Investigations (B1g) Yes = 2 No = 0 Needs Improvement = 1 or Notes: re was only one incident in Indiana in CY 2011	2		2
8	Does inspection plan address inspection priorities of each operator, and if necessary eaunit, based on the following elements? (B2a-d, G1,2,4) Yes = 6 No = 0 Needs Improvement = 1-5	ach 6		6
	a. Length of time since last inspection	Yes   N	10 O	Needs Improvement
	b. Operating history of operator/unit and/or location (includes leakage, incident and compliance activities)	d Yes ⊙ N	№ ()	Needs Improvement
	c. Type of activity being undertaken by operators (i.e. construction)	Yes   N	lo 🔘	Needs Improvement
	d. Locations of operators inspection units being inspected - (HCA's, Geographic areas, Population Density, etc)	•	10 O	Needs Improvement
	e. Process to identify high-risk inspection units that includes all threats - (Excavation Damage, Corrosion, Natural Forces, Outside Forces, Material and Welds, Equipment, Operators and any Other Factors)	_	10 O	Needs Improvement
	f. Are inspection units broken down appropriately?	Yes   N	10 O	Needs Improvement

#### **Evaluator Notes:**

IURC has a model for risk analysis and are using it. They need to develop the instructions for entering data and how to analyze the data.

9 General Comments: Info Only = No Points Info OnlyInfo Only

**Evaluator Notes:** 

Total points scored for this section: 15 Total possible points for this section: 15



1	Was ratio of Total Inspection person-days to total person days acceptable? (Director of State Programs may modify with just cause) Chapter 4.3 (A12) $Yes = 5 No = 0$	5		5
	A. Total Inspection Person Days (Attachment 2): 709.50			
	B. Total Inspection Person Days Charged to the Program (220 X Inspection Person Years) (Attachment 7): 220 X 6.62 = 1456.40			
	Ratio: A / B 709.50 / 1456.40 = 0.49			
	If Ratio $\geq$ 0.38 Then Points = 5, If Ratio $<$ 0.38 Then Points = 0 Points = 5			
Evaluato	or Notes:			
2	Has each inspector and program manager fulfilled the T Q Training Requirements? (See Guidelines for requirements) Chapter 4.4 (A8-A11, G19) Yes = 5 No = 0 Needs Improvement = 1-4	5		5
	a. Completion of Required OQ Training before conducting inspection as lead?	Yes •	No 🔾	Needs Improvement
	b. Completion of Required DIMP*/IMP Training before conducting inspection as lead? *Effective Evaluation CY2013	Yes •	No 🔾	Needs Improvement
	c. Root Cause Training by at least one inspector/program manager	Yes •	No 🔘	Needs Improvement
	d. Note any outside training completed	Yes •	No 🔘	Needs Improvement
Evaluato All	or Notes: Inspectors attended the Purdue Corrosion Short Course.			improvement
3	Did state records and discussions with state pipeline safety program manager indicate adequate knowledge of PHMSA program and regulations? Chapter 4.1,8.1 (A5) Yes = 2 No = 0 Needs Improvement = 1	2		2
Evaluato	or Notes:			
4	Did state respond to Chairman's letter on previous evaluation within 60 days and correct or address any noted deficiencies? (If necessary) Chapter 8.1 (A6-7) Yes = 2 No = 0 Needs Improvement = 1	2		2
Evaluato	•			
5	Did State held DHMSA TO Seminar in Best 2 Veges 2. Chanter 9.5. (A2)	2		2
3	Did State hold PHMSA TQ Seminar in Past 3 Years? Chapter 8.5 (A3) $Yes = 2 No = 0$	2		_
Evaluato				
Yes	the previous TQ pipeline safety seminar was July 2010			
6	Did state inspect all types of operators and inspection units in accordance with time intervals established in written procedures? Chapter 5.1 (B3) $Yes = 5 No = 0 Needs Improvement = 1-4$	5		5
Evaluato	r Notes:			



Did inspection form(s) cover all applicable code requirements addressed on Federal



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2011 Natural Gas State Program Evaluation

Yes = 1 No = 0 Needs Improvement = .5

2

15	Is the state verifying operators are conducting drug and alcohol tests as required by
	regulations? This should include verifying positive tests are responded to in accordance
	with program. 49 CFR 199 (I1-3)
	Ves = 2 No = 0 Needs Improvement = 1

2

2

**Evaluator Notes:** 

16 Is state verifying operators OQ programs are up to date? This should include verification of any plan updates and that persons performing covered tasks (including contractors) are properly qualified and requalified at intervals determined in the operators plan. 49 CFR 192 Part N (I4-7)

2

Yes = 2 No = 0 Needs Improvement = 1

**Evaluator Notes:** 

Is state verifying operator's gas transmission integrity management programs (IMP) are up to date? This should include a previous review of IMP plan, along with monitoring progress on operator tests and remedial actions. In addition, the review should take in to account program review and updates of operators plan(s). 49 CFR 192 Subpart 0 (I8-12) Yes = 2 No = 0 Needs Improvement = 1

2 NA

**Evaluator Notes:** 

Did not conduct any IM inspections in CY2011

Is state verifying operator's gas distribution integrity management Programs (DIMP)?

This should include a review of DIMP plans, along with monitoring progress. In addition, the review should take in to account program review and updates of operators plan(s). 49 CFR 192 Subpart P

Info Only = No Points

Info OnlyInfo Only

**Evaluator Notes:** 

Yes, IURC is starting to inspect operator's DIMP procedures.

Is state verifying operators Public Awareness programs are up to date and being followed. State should also verify operators have evaluated Public Awareness programs for effectiveness as described in RP1162. 49 CFR 192.616 (I13-16)

2

2

Yes = 2 No = 0 Needs Improvement = 1

**Evaluator Notes:** 

The IURD is inspecting the Public Awareness Programs.

Does the state have a mechanism for communicating with stakeholders - other than state pipeline safety seminar? (This should include making enforcement cases available to public). (G20-21)

1

Yes = 1 No = 0 Needs Improvement = .5

**Evaluator Notes:** 

The IURC keeps all operators on a contact list for distribution of information. The IURC provides information on the Commission's website.

21 Did state execute appropriate follow-up actions to Safety Related Condition (SRC) Reports? Chapter 6.3 (B6)

1

Yes = 1 No = 0 Needs Improvement = .5

**Evaluator Notes:** 

Yes, the IURC reeviewed and monitored the reports.

22	Did the State ask Operators to identify any plastic pipe and components that has shown a record of defects/leaks and what those operators are doing to mitigate the safety concerns? (G13)  Yes = 1 No = 0 Needs Improvement = .5	. 1	1
Evaluato	1		
23	Did the state participate in/respond to surveys or information requests from NAPSR or PHMSA? (H4)  Yes = 1 No = 0 Needs Improvement = .5	1	1
Evaluato	1		
24	General Comments:	Info OnlyIn	nfo Only
Evaluato	Info Only = No Points		
Lvaiuato	i notes.		

Total points scored for this section: 41 Total possible points for this section: 42

Evaluato	resolution of a probable violation? Chapter 5.1 (B12-14, B16, B1h)  Yes = 4 No = 0 Needs Improvement = 1-3  a. Procedures to notify an operator (company officer) when a noncompliance is identified  b. Procedures to routinely review progress of compliance actions to prevent delays or breakdowns  or Notes:	Yes ① Yes ①	No Needs Improvement No Needs Improvement
2	Did the state follow compliance procedures (from discovery to resolution) and adequately document all probable violations, including what resolution or further course of action is needed to gain compliance? Chapter 5.1 (B11,B18,B19)  Yes = 4 No = 0 Needs Improvement = 1-3	4	4
Evaluato	a. Were compliance actions sent to company officer or manager/board member if municipal/government system?	Yes •	No O Needs Improvement
3 Evaluato	Did the state issue compliance actions for all probable violations discovered? (B15)  Yes = 2 No = 0 Needs Improvement = 1  or Notes:	2	2
4 Evaluato	Did compliance actions give reasonable due process to all parties? Including "show cause" hearing if necessary. (B17, B20) $Yes = 2 No = 0$ or Notes:	2	2
5 Evaluato	Is the program manager familiar with state process for imposing civil penalties? Were civil penalties considered for repeat violations (with severity consideration) or violations resulting in incidents/accidents? (describe any actions taken) (B27)  Yes = 2 No = 0 Needs Improvement = 1	2	2
Evaluato	ir Notes.		
6	Can the State demonstrate it is using their enforcement fining authority for pipeline safety violations? (new question)  Info Only = No Points	Info On	lyInfo Only
Evaluato The	IURC has one pending case #44177 that is recommended to impose a civil penalty.		
7 Evaluato	Info Only = No Points	Info On	lyInfo Only



1	Does state have adequate mechanism to receive and respond to operator reports of incidents, including after-hours reports? And did state keep adequate records of Incident/	2	2
Evaluator	Accident notifications received? Chapter 6 (A2,D1-3) Yes = 2 No = 0 Needs Improvement = 1  a. Acknowledgement of MOU between NTSB and PHMSA (Appendix D) b. Acknowledgement of Federal/State Cooperation in case of incident/accident (Appendix E) T Notes:	Yes • Yes •	No O Needs Improvement Needs Improvement
2 Evaluator The l	If onsite investigation was not made, did state obtain sufficient information from the operator and/or by other means to determine the facts to support the decision to not go on-site? Chapter 6 (D4)  Yes = 1 No = 0 Needs Improvement = .5  Notes:  IURC conducted an on-site investigation of the incident.	1	NA
3	Were all incidents investigated, thoroughly documented, and with conclusions and recommendations? (D5) $Yes = 3 \text{ No} = 0 \text{ Needs Improvement} = 1-2$	3	3
	a. Observations and document review	Yes •	No O Needs Improvement
	b. Contributing Factors	Yes •	No O Needs Improvement
	c. Recommendations to prevent recurrences when appropriate r Notes: investigation is not completed. The IURC needs continue the analysis and submit the recordinances.	Yes ① nmendat	No Needs Improvement
4	Did the state initiate compliance action for violations found during any incident/accident investigation? (D6) $Yes = 1 No = 0$	1	1
Evaluator Yes	r Notes:		
5	Did the state assist region office by taking appropriate follow-up actions related to the operator incident reports to ensure accuracy and final report has been received by PHMSA? (validate report data from operators concerning incidents/accidents and investigate discrepancies) Chapter 6 (D7)  Yes = 1 No = 0 Needs Improvement = .5	1	1
Evaluator			
6	Does state share lessons learned from incidents/accidents? (sharing information, such as: at NAPSR Region meetings, state seminars, etc) (G15) $Yes = 1 No = 0$	1	1
Evaluator			

Info OnlyInfo Only

General Comments: Info Only = No Points

Total points scored for this section: 8 Total possible points for this section: 8



## **PART F - Damage Prevention**

Points(MAX) Score

	Has the state reviewed directional drilling/boring procedures of each pipeline operator or its contractor to determine if they include actions to protect their facilities from the dangers posed by drilling and other trench less technologies? NTSB (E1)  Yes = 2 No = 0 Needs Improvement = 1  or Notes: s is a question on their inspection form.	2	2
<b>2</b> Evaluato	Did the state inspector check to assure the pipeline operator is following its written procedures pertaining to notification of excavation, marking, positive response and the availability and use of the one call system? (E2)  Yes = 2 No = 0 Needs Improvement = 1  or Notes:	2	2
	Did the state encourage and promote practices for reducing damages to all underground facilities to its regulated companies? (i.e. such as promoting/adopting the CGA Best Practices encouraging adoption of the 9 Elements, etc.) (E3)  Yes = 2 No = 0 Needs Improvement = 1 or Notes:  IURC promotes the CGA best practices at training and seminars.	2	2
4	Has the agency or another organization within the state collected data and evaluated trends on the number of pipeline damages per 1,000 locate requests? (This can include DIRT and other data shared and reviewed by the pipeline safety program) (E4,G5)  Yes = 2 No = 0 Needs Improvement = 1	2	2
	or Notes: s data is extracted from the annual reports and analyzed for adequacy and for trends.		
	and to the desired from the difficult reports and difficult for desired.		
5	General Comments: Info Only = No Points	Info OnlyIn	fo Only

**Evaluator Notes:** 



Total points scored for this section: 8 Total possible points for this section: 8

1	Operator, Inspector, Location, Date and PHMSA Representative Info Only = No Points	Info OnlyInfo (	Only
	Name of Operator Inspected: City of Osgood, Indiana		
	Name of State Inspector(s) Observed: Howard Friend		
	Location of Inspection: Osgood, Indiana		
	Date of Inspection: June 6, 2012		
	Name of PHMSA Representative: Leonard Steiner		
Evaluator			
2	Was the operator or operator's representative notified and/or given the opportunity to be present during inspection? (F2) $Yes = 1 No = 0$	1	1
Evaluator The c	Notes: operator was notified of the date and type of inspection to be conducted.		
	special was notified of the date and type of hispection to be conducted.		
3	Did the inspector use an appropriate inspection form/checklist and was the form/checklis used as a guide for the inspection? (New regulations shall be incorporated) (F3) Yes = 2 No = 0 Needs Improvement = 1	t 2	2
Evaluator	· Notes:		
4	Did the inspector thoroughly document results of the inspection? (F4) Yes = 2 No = 0 Needs Improvement = 1	2	2
Evaluator	· Notes:		
5	Did the inspector check to see if the operator had necessary equipment during inspection to conduct tasks viewed? (Maps,pyrometer,soap spray,CGI,etc.) (F5)  Yes = 1 No = 0	1	1
Evaluator	· Notes:		
6	Did the inspector adequately review the following during the field portion of the state evaluation? (check all that apply on list) (F7) Yes = 2 No = 0 Needs Improvement = 1	2	2
	a. Procedures	$\boxtimes$	
	b. Records		
	c. Field Activities		
Evaluator	d. Other (please comment) Notes:	Ц	





C.

D.

E.

F.

Tapping

Welding

Valve Maintenance

Vault Maintenance

G.	OQ - Operator Quantication	
H.	Compliance Follow-up	
I.	Atmospheric Corrosion	
J.	Other	
Evaluator Notes:		

On June 6, 2012, I observed Howard Friend, an Indiana Utility Regulatory Commission conduct one day of a standard inspection. Mr. Friend had corridinated the inspection, was prepared with the proper forms and had notified the operator, the City of Osgood, Indiana. He arrived at the scheduled time, and immediately started the inspection. He inspected the records and reviewed O & M procedures for the applicability for the records he inspected. He then selected segments of the pipeline facilities to inspect. Mr. Friend was knowledgeable and thorough in the inspection and conducted the inspection in a courteous and professional manner.

Total points scored for this section: 12 Total possible points for this section: 12



PAR	TH - Interstate Agent State (If Applicable)	Points(MAX)	Score
<b>1</b> Evaluato	Did the state use the current federal inspection form(s)? (C1)  Yes = 1 No = 0 Needs Improvement = .5  r Notes:	1	NA
2	Are results documented demonstrating inspection units were reviewed in accordance "PHMSA directed inspection plan"? (C2)  Yes = 1 No = 0 Needs Improvement = .5	with 1	NA
Evaluato	r Notes:		
3	Did the state submit documentation of the inspections within 60 days as stated in its l Interstate Agent Agreement form? (C3) Yes = 1 No = 0 Needs Improvement = .5	atest 1	NA
Evaluato	r Notes:		
4	Were probable violations identified by state referred to PHMSA for compliance? (NO PHMSA representative has discretion to delete question or adjust points, as appropria based on number of probable violations; any change requires written explanation.) (Compared to the complex of the complex	ite,	NA
Evaluato	Yes = 1 No = 0 Needs Improvement = .5 r Notes:		
5	Did the state immediately report to PHMSA conditions which may pose an imminent safety hazard to the public or to the environment? (C5)  Yes = 1 No = 0 Needs Improvement = .5	1	NA
Evaluato	*		
6	Did the state give written notice to PHMSA within 60 days of all probable violations found? (C6)  Yes = 1 No = 0 Needs Improvement = .5	1	NA
Evaluato	•		
7	Did the state initially submit documentation to support compliance action by PHMSA probable violations? (C7)  Yes = 1 No = 0 Needs Improvement = .5	on 1	NA
Evaluato	•		
8	General Comments:	Info Onlyli	nfo Only
	Info Only = No Points	•	-



Total points scored for this section: 0 Total possible points for this section: 0

**Evaluator Notes:** 

PART	T I - 60106 Agreement State (If Applicable)	oints(MAX)	Score
<b>1</b> Evaluato	Did the state use the current federal inspection form(s)? (B21) Yes = 1 No = 0 Needs Improvement = .5 r Notes:	1	NA
2	Are results documented demonstrating inspection units were reviewed in accordance state inspection plan? (B22) $Yes = 1 No = 0 Needs Improvement = .5$	with 1	NA
Evaluato	r Notes:		
3	Were any probable violations identified by state referred to PHMSA for compliance? (NOTE: PHMSA representative has discretion to delete question or adjust points, as appropriate, based on number of probable violations; any change requires written explanation.) (B23)  Yes = 1 No = 0 Needs Improvement = .5	1	NA
Evaluato	1		
4	Did the state immediately report to PHMSA conditions which may pose an imminent safety hazard to the public or to the environment? (B24) Yes = 1 No = 0 Needs Improvement = .5	1	NA
Evaluato			
5	Did the state give written notice to PHMSA within 60 days of all probable violations found? (B25) Yes = 1 No = 0 Needs Improvement = .5	1	NA
Evaluato			
6	Did the state initially submit adequate documentation to support compliance action by PHMSA on probable violations? (B26)  Yes = 1 No = 0 Needs Improvement = .5	, 1	NA
Evaluato	•		



Total points scored for this section: 0 Total possible points for this section: 0

Info OnlyInfo Only

7

**Evaluator Notes:** 

General Comments: Info Only = No Points