



## 2010 Natural Gas State Program Evaluation

for

## GEORGIA PUBLIC SERVICE COMMISSION

# Document Legend PART:

- O -- Representative Date and Title Information
- A -- General Program Qualifications
- B -- Inspections and Compliance Procedures/Records/Performance
- C -- Interstate Agent States
- D -- Incident Investigations
- E -- Damage Prevention Initiatives
- F -- Field Inspection
- G -- PHMSA Initiatives Strategic Plan
- H -- Miscellaneous
- I -- Program Initiatives

## 2010 Natural Gas State Program Evaluation -- CY 2010 Natural Gas

State Agency: Georgia Rating:

Agency Status: 60105(a): Yes 60106(a): No Interstate Agent: No

**Date of Visit:** 05/16/2011 - 05/20/2011

Agency Representative: Georgia Public Service Commission

PHMSA Representative: Dale Bennett, State Evaluator

Commission Chairman to whom follow up letter is to be sent:

Name/Title: Mr. Stan Wise, Chairman

**Agency:** Georgia Public Service Commission

Address: 244 Washington Street, SW City/State/Zip: Atlantia, Georgia 30334

### **INSTRUCTIONS:**

Complete this evaluation in accordance with the Procedures for Evaluating State Pipeline Safety Program. The evaluation should generally reflect state program performance during CY 2010 (not the status of performance at the time of the evaluation). All items for which criteria have not been established should be answered based on the PHMSA representative's judgment. A deficiency in any one part of a multiple part question should be scored as needs improvement. Determine the answer to the question then select the appropriate point value. If a state receives less then the maximum points, include a brief explanation in the space provided for general comments/regional observations. If a question is not applicable to a state, select NA. Please ensure all responses are COMPLETE and ACCURATE, and OBJECTIVELY reflect state program performance. Increasing emphasis is being placed on performance. This evaluation together with selected factors reported in the state's annual certification/agreement attachments provide the basis for determining the state's pipeline safety grant allocation.

### **Field Inspection (PART F):**

The field inspection form used will allow different areas of emphasis to be considered for each question. Question 13 is provided for scoring field observation areas. In completing PART F, the PHMSA representative should include a written summary which thoroughly documents the inspection.

### **Scoring Summary**

PARTS	$\mathbf{S}$	<b>Possible Points</b>	<b>Points Score</b>
Α	General Program Qualifications	26	26
В	Inspections and Compliance - Procedures/Records/Performance	31	31
C	Interstate Agent States	7	7
D	Incident Investigations	7	7
E	Damage Prevention Initiatives	9	9
F	Field Inspection	12	12
G	PHMSA Initiatives - Strategic Plan	10	10
Н	Miscellaneous	3	3
I	Program Initiatives	9	9
<b>TOTA</b>	LS	114	114
A B C D E F G H I TOTA State I	Rating		100.0

1	Did the state submit complete and accurate information on the attachments to its most current 60105(a) Certification/60106 (a) Agreement? (NOTE: PHMSA Representative to verify certification/agreement attachments by reviewing appropriate state documentation. Score a deficiency in any one area as "needs improvement". Attachment numbers appear in parenthesis) Previous Question A.1, Items a-h worth 1 point	8	8
	each Yes = 8 No = 0 Needs Minor Improvement = 3-7 Needs Major Improvement = 2		
	a. State Jurisdiction and agent status over gas facilities (1)	$\boxtimes$	
	b. Total state inspection activity (2)	$\boxtimes$	
	c. Gas facilities subject to state safety jurisdiction (3)	$\boxtimes$	
	d. Gas pipeline incidents (4)	$\boxtimes$	
	e. State compliance actions (5)	$\boxtimes$	
	f. State record maintenance and reporting (6)	$\boxtimes$	
	g. State employees directly involved in the gas pipeline safety program (7)	$\boxtimes$	
	h. State compliance with Federal requirements (8)	$\boxtimes$	
SLR No			
	crors were found in the GPSC'S certification attachment. All information was supported with documentation.		
2	Did the state have an adequate mechanism to receive operator reporting of incidents to ensure state compliance with 60105(a) Certification/60106(a) Agreement requirements (fatality, injury requiring hospitalization, property damage exceeding \$50,000 - Mechanism should include receiving "after hours" reports)? (Chapter 6) Previous Question A.2  Yes = 1 No = 0	1	1
SLR No			
Oper	ators must telephonically report incidents to the GPSC. Reported incidents are logged into the electronic database nature reporting level is \$5000.00. All other requirement are the same as the federal requirements.	naintanined b	y the GPSC. The
3	Has the state held a pipeline safety TQ seminar(s) in the last 3 years? (NOTE: Indicate date of last seminar or if state requested seminar, but T&Q could not provide, indicate date of state request for seminar. Seminars must be held at least once every 3 calendar years.) (Chapter 8.5) Previous Question A.4 $_{Yes} = 2 _{NO} = 0$	2	2
SLR No The 0 2011	GPSC holds a pipeline safety seminar annually that involves PHMSA'S Training and Qualification instructors. The	last seminar	was held in April of
4	Were pipeline safety program files well-organized and accessible?(NOTE: This also includes electronic files) (Chapter 5) Previous Question A.5 $_{\text{Yes}=1 \text{ No}=0}$	1	1
	tes: GPSC maintains a database that contains electronic copies of all inspections. The hard copy files of various records abinets that are protected by a security intrusion alarm for the facilities protection office area.	and docume	nts were organized in
5	Did state records and discussions with the state pipeline safety program manager indicate adequate knowledge of PHMSA program and regulations? (Chapter 4.1, Chapter 8.1) Previous Question A.6 $Yes = 2 No = 0$ Needs Improvement = 1	2	2
	tes:  Danny Mcgriff, Facilities Protection Director and Mike Nantz has been involved in pipeline regulation and a state partime. Danny and Mike are very knowledgable on the requirements contained in the Guidelines and the pipeline saf		
6	Did the state respond in writing within 60 days to the requested items in the Chairman's letter following the Region's last program evaluation? (No response is necessary if no items are requested in letter and mark "Yes") (Chapter 8.1) Previous Question A.8 $_{\text{Yes}} = 1 \text{ No} = 0$	1	1
CID No.	tog:		

Georgia

1

7

No items were highlighted in the Chairman's letter that required a response.

What actions, if necessary, did the State initiate as a result of issues raised in the Chairperson's letter from the

previous year? Did actions correct or address deficiencies from previous year's evaluation? (No response is necessary if no items are requested in letter and mark "Yes") (Chapter 8.1) Previous Question A.8/A.9

### SLR Notes:

There were actions required related to issues raised in the Chairman's letter.

### Personnel and Qualifications

Has each inspector fulfilled the 3 year TQ training requirement? If No, has the state been granted a waiver regarding TQ courses by the Associate Administrator for Pipeline Safety? (NOTE: If the State has new inspectors who have not attended all TQ courses, but are in a program which will achieve the completion of all applicable courses within 3 years of taking first course (5 years to sucessfully complete), or if a waiver has been granted by the applicable Region Director for the state, please answer yes.) (Chapter 4.4) Previous Question A.10

3

3

Yes = 3 No = 0

### SLR Notes:

Yes. The GPSC inspector have either met the 3 year training requirement or are making adequate progress in meeting the requirements. Three inspectors hired in 2010.

9 Brief Description of Non-TQ training Activities: Info Only Info Only

Info Only = No Points

For State Personnel:

For Operators:

For Non-Operator Entities/Parties, Information Dissemination, Public Meetings:

#### SLR Notes:

The GPSC staff was not able to attend training other than T and Q

Did the lead inspectors complete all required T&Q OQ courses and Computer Based Training (CBT) before 10 conducting OQ Inspections? (Chapter 4.4.1) Previous Question A.12 Yes = 1 No = 0

1

SLR Notes:

It appears that all OQ inspections contained in the database were conducted by inspectors.

Did the lead inspectors complete all required TQ Integrity Management (IMP) Courses/Seminars and CBT 11 before conducting IMP Inspections? (Chapter 4.4.1) Previous Question A.13 Ves = 1 No = 0

5

1

SLR Notes:

The Office of Training and Qualifications records provided in January, 2010 indicated that the GPSC did have qualified inspectors to lead an IMP inspection.

Was the ratio acceptable of Total inspection Person-days to Total Person-days charged to the program by state 12 inspectors? (Region Director may modify points for just cause) (Chapter 4.3) Previous Question B.12

5

Yes = 5 No = 0

A. Total Inspection Person Days (Attachment 2):

B. Total Inspection Person Days Charged to the Program (220 X Inspection Person Years) (Attachment 7):

220 X 7.92 = 1741.67

Ratio: A / B

1352.00 / 1741.67 = 0.78

If Ratio  $\geq$  0.38 Then Points = 5, If Ratio  $\leq$  0.38 Then Points = 0

Points = 5

#### SLR Notes:

Yes. The GPSC's 2010 Certification showed 1009 inspection person days spent inspecting operators during 2010. The GPSC had assigned staff to the program that equated to 7.92 Inspection Person Years which resulted in 1352 inspection person days assigned to the program. The resulting ration of inspection person days spent to inspection person days assigned was .87 which exceeded the minimum of .38.

Have there been modifications or proposed changes to inspector-staffing levels? (If yes, describe) Previous 13

Info Only Info Only

Info Only = No Points

## SLR Notes:

There have been three pipeline safety inspectors added. The GPSC has included its Georgia Underground Facilities Protection Act employees in its pipeline safety program as indicated by its 2011 Certification.

14 Part-A General Comments/Regional Observations

Info Only Info Only

Info Only = No Points

### SLR Notes:

There were no issues or concerns that prevented the GPSC from being the full amount of possibel points in Part A of this evaluation

Total points scored for this section: 26



#### Improvement Needs f Construction Inspections (Max points = .5) Yes (•) No 🔾 Improvement Needs Incident/Accident Investigations (Max points = 1) Yes (•) No 🔾 g Improvement Needs h Compliance Follow-up (Max points = 1) Yes (•) No 🔾 Improvement SLR Notes: The GPSC published a written inspection plan? 2 2 Did the written Procedures for selecting operators adequately address key concerns? (Chapter 5.1) Previous Question B.2, items a-d are worth .5 point each Yes = 2 No = 0 Needs Improvement = 50% Deduction Needs Yes (•) No () Length of time since last inspection Improvement Needs b History of Operator/unit and/or location (including leakage, incident and compliance history) Yes (•) No 🔾 Improvement Needs c Type of activity being undertaken by operator (construction etc) No 🔾 Improvement Needs d For large operators, rotation of locations inspected Yes (•) No 🔾 Improvement SLR Notes: The GPSC considers the four concerns a through d. The GPSC also considers the following concerns: a. ration of coated steel main mileage to total steel main mileage; b. ratio of cathodically protected steel mains mileage to total steel main mileage; c. leaks per mile of pipeline; d. unaccounted for volumes and percentages; e. incident or facility failure history; f. cast iron main footage; g. compliance history of the operator. **Inspection Performance** Did the state inspect all types of operators and inspection units in accordance with time intervals established in 2 3 its written procedures? (Chapter 5.1) Previous Question B.3 Yes = 2 No = 0SLR Notes: The GPSC's written procedures do not require that operators and units be inspected on time defined frequency. The GPSC reviews the risks associated with each operator and unit based upon predetermined risk criteria. 4 Did the state inspection form cover all applicable code requirements addressed on the Federal Inspection forms? 1 (Chapter 5.1 (3)) Previous Question B.4 Yes = 1 No = 0SLR Notes: The GPSC's form uses the PHMSA Inspection Forms revised for the addition of more stringent requirements in the GPSC's rules. Upon a review of randomly selected inspections, the latest revision date form was used for the inspection. 1 5 Did state complete all applicable portions of inspection forms? (Chapter 5.1 (3)) Previous Question B.5 SLR Notes: Upon a review of randomly selected 2010 inspection reports, all inspection forms contained in the inspection report files were completed appropriately Did the state initiate appropriate follow-up actions to Safety Related Condition Reports? (Chapter 6.3) .5 .5 6 Previous Question B.6 Yes = .5 No = 0

PART B - Inspections and Compliance - Procedures/Records/

(Chapter 5.1) Previous Question B.1 + Chapter 5 Changes + Incorporate LNG

Standard Inspections (Including LNG) (Max points = 2)

IMP Inspections (Including DIMP) (Max points = .5)

Does the State have a written inspection plan to complete the following? (all types of operators including LNG)

Performance Inspection Procedures

b

c

d

e

Yes = 6.5 No = 0 Needs Improvement = 50% Deduction

OQ Inspections (Max points = .5)

Damage Prevention (Max points = .5)

On-Site Operator Training (Max points = .5)

Points(MAX) Score

6.5

Yes (•)

Yes

Yes

Yes (•)

Yes (•)

6.5

No ()

No 🔾

No 🔾

No 🔾

No 🔘

Needs

Improvement Needs

Improvement Needs

Improvement Needs

Improvement Needs

#### SLR Notes:

There were no safety related condition reports filed by operators in Georgia during 2010.

7 Did the state review operator procedures for determining if exposed cast iron pipe was examined for evidence .5 of graphitization and if necessary remedial action was taken? (NTSB) Previous Question B.7

#### SLR Notes:

The GPSC pipeline safety rules require operators to examine cast iron mains that have been exposed. If graphitization is found, the pipeline effected segment must be replaced.

Did the state review operator procedures for surveillance of cast iron pipelines, including appropriate action resulting from tracking circumferential cracking failures, study of leakage history, or other unusual operating maintenance condition? (Note: See GPTC Appendix G-18 for guidance) (NTSB) Previous Question B.8

Yes = .5 No = 0

.5

.5

#### SLR Notes:

Yes. This issue is addressed during each standard inspection conducted by the GPSC. The GPSC reviews leak repair records during its standard inspection. Leak repair records for cast iron pipe are reviewed. The GPSC requires operators to track leak history on cast iron mains.

9 Did the state review operator emergency response procedures for leaks caused by excavation damage near buildings and determine whether the procedures adequately address the possibility of multiple leaks and underground migration of gas into nearby buildings Refer to 4/12/01 letter from PHMSA in response to NTSB recommendation P-00-20 and P-00-21? (NTSB) Previous Question B.9

.5

#### SLR Notes:

Yes. This issue is checked when the GPSC reviews operators' Operation and Maintenance Procedures. The GPSC also addresses this issue when reviewing operators' leak repair records during standard inspections.

Did the state review operator records of previous accidents and failures including reported third party damage and leak response to ensure appropriate operator response as required by 192.617? (NTSB) Previous Question B 10

1

Yes = 1 No = 0

#### SLR Notes:

Yes. The GPSC reviews operators' records for incidents and failures during its standard inspection. The GPSC covers this issue when reviewing and completing the inspection form portion covering 192.617. The GPSC has a rule that operators must respond to reported incidents or failures within a given timeframe.

## Compliance - 60105(a) States

Did the state adequately document sufficient information on probable violations? (Chapter 5.2) Previous Question B.14

Yes = 1 No = 0 Needs Improvement = .5

#### SLR Notes:

Upon a review of randomly selected 2010 inspection reports, probable violations noted in the reports were well documented in the reports and inspection forms

Does the state have written procedures to identify the steps to be taken from the discovery to the resolution of a probable violation as specified in the "Guidelines for State Participating in the Pipeline Safety Program"?

(Chapter 5.1) Previous Question D(1).1

Yes = 1 No = 0 Needs Improvement = .5

#### SLR Notes:

Yes. The GPSC's rules contain procedures that outline the steps that are taken after the discovery of a probable violation. Verbal and written communication is provided to the operators of the alleged probable violation(s). Operators are given the opportunity to respond to the written notification. Follow up steps are defined for the correction of probable violations and verification that correction has taken place. The GPSC or operator may request a "show cause hearing" to present their case and ask for a ruling from the Commission.

Does the state have written procedures to notify an operator when a noncompliance is identified as specified in the "Guidelines for States Participating in the Pipeline Safety Program"? (Chapter 5.1(4)) Previous Question D

(1).2 Yes = 1 No = 0 Needs Improvement = .5

### SLR Notes:

Yes. The GPSC's procedures state that operators must be provided with verbal communication prior to concluding the inspection and written notification of any probable violations following the conclusion of the inspection. These procedures are contained in the Commission's rules.



1

17	If compliance could not be established by other means, did state pipeline safety program staff request formal action, such as a "Show Cause Hearing" to correct pipeline safety violations? (check each states enforcement procedures) Previous Question $D(1).6$ $N_0 = 0 \text{ Yes} = 1$	1	1
SLR Not	es:		
The C	GPSC did not have an occasion during 2010 that required a request to the Commission for a "show cause hearing".		
18	Did the state adequately document the resolution of probable violations? (Chapter 5.1 (6)) Previous Question D(1).7  Yes = 1 No = 0 Needs Improvement = .5	1	1
SLR Not Yes.	es: All 2010 inspection reports that were reviewed had documentation indicating if a previous probable violation(s) re	ported to the o	operator had not beer
19	Were compliance actions sent to a company officer? (manager or board member if municipal/government system) (Chapter 5.1(4)) Previous Question D(1).8 $Y_{es} = 5 \text{ No} = 0$	.5	.5
		or appropriate	; individual of a non-
20	Did the compliance proceedings give reasonable due process to all parties? (check each states enforcement procedures) Previous Question D(1).9  Yes = 1 No = 0 Needs Improvement = .5	1	1
	es: GPSC rules allow operators to respond to probable violations alleged by the GPSC. Operators can request "show can issioners if they do not feel as though they received just determination by the GPSC.	ause hearings"	before the
Co	mpliance - 60106(a) States		
21	Did the state use the current federal inspection form(s)? Previous Question D(2).1  Yes = 1 No = 0 Needs Improvement = .5	1	1
SLR Not	es:		
yes			
22	Are results adequately documented demonstrating inspection units were reviewed in accordance with state inspection plan? Previous Question D(2).2	1	1

Does the state have a written procedure for routinely reviewing the progress of compliance actions to prevent

Pipeline Safety Program"? (Chapter 5.1(5)) Previous Question D(1).3

change requires written explanation) Previous Question D(1).4

The GPSC's database tracks probable violations that have not been resolved

Yes = 1 No = 0 Needs Improvement = .5

violations so that progress can be documented.

Program"? Previous Question D(1).5 Yes = 1 No = 0 Needs Improvement = .5

Yes = 1 No = 0

delays or breakdowns of the enforcement process, as required by the "Guidelines for States Participating in the

Has the State issued compliance actions for all probable violations discovered? (Note: PHMSA representative

has discretion to delete question or adjust points, as appropriate, based on number of probable violations; any

Did the state follow its written procedures for reviewing compliance actions and follow-up to determine that

prompt corrective actions were taken by operators, within the time frames established by the procedures and compliance correspondence, as required by the "Guidelines for States Participating in the Pipeline Safety

The GPSC's rules require that operators respond to any written notification of probable violations within 30 days of receiving the notification. The GPSC's data base has a built in capability to identify unresolved probable violations. The GPSC's inspection reports document any previous unresolved probable

Upon a review of randomly selected 2010 inspection reports, all reports that identified probable violations had written notification letters in the files.

Upon a review of randomly selected 2010 inspection reports, the GPSC had documentation of the follow up actions taken until corrections were verified.



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1

14

SLR Notes:

15

SLR Notes:

16

SLR Notes:

yes

Were any probable violations identified by state referred to PHMSA for compliance? (NOTE: PHMSA 23 representative has discretion to delete question or adjust points, as appropriate, based on number of probable violations; any change requires written explanation.) Previous Question D(2).3 Yes = 1 No = 0 Needs Improvement = .5

1

SLR Notes:

No probable violatins were referred to PHMSA

Did the state immediately report to PHMSA conditions which may pose an imminent safety hazard to the public 24 or to the environment? Previous Question D(2).4

1

1

Yes = 1 No = 0 Needs Improvement = .5SLR Notes:

None to report

Did the state give written notice to PHMSA within 60 days of all probable violations found? Previous 25 Question D(2).5

Yes = 1 No = 0 Needs Improvement = .5

SLR Notes:

None to report

Did the state initially submit adequate documentation to support compliance action by PHMSA on probable 26 violations? Previous Question D(2).6

1

Yes = 1 No = 0 Needs Improvement = .5

SLR Notes:

None to submit

Is the program manager familiar with state process for imposing civil penalties? Were civil penalties 27 considered for repeat violations (with severity consideration) or violations resulting in incidents/accidents? (describe any actions taken)

Info Only Info Only

Info Only = No Points

SLR Notes:

Yes

Part B: General Comments/Regional Observations

Info Only Info Only

Info Only = No Points

SLR Notes:

28

There were no issues identified that resulted in the full amount of points not to be given in Part B.

Total points scored for this section: 31



1		1	1
1	Did the state use the current federal inspection form(s)? Previous Question D(3).1  Yes = 1 No = 0 Needs Improvement = .5	•	•
SLR No			
The	GPSC is not an interstate agent.		
2	Are results documented demonstrating inspection units were reviewed in accordance with "PHMSA directed inspection plan"? Previous Question D(3).2  Yes = 1 No = 0 Needs Improvement = .5	1	1
SLR No			
The	GPSC is not an interstate agent.		
-			
3	Did the state submit documentation of the inspections within 60 days as stated in its latest Interstate Agent Agreement form? Previous Question $D(3).3$ Yes = 1 No = 0	1	1
SLR No	otes:		
The	GPSC is not an interstate agent.		
-			
4	Were any probable violations identified by state referred to PHMSA for compliance? (NOTE: PHMSA representative has discretion to delete question or adjust points, as appropriate, based on number of probable violations; any change requires written explanation.) Previous Question D(3).4 $Yes = 1 No = 0$	1	1
SLR No			
The	GPSC is not an interstate agent.		
5	Did the state immediately report to PHMSA conditions which may pose an imminent safety hazard to the public or to the environment? Previous Question D(3).5 $Yes = 1 No = 0 Needs Improvement = .5$	1	1
SLR No	otes:		
The	GPSC is not an interstate agent.		
6	Did the state give written notice to PHMSA within 60 days of all probable violations found? Previous Question D(3).6	1	1
SLR No	$Yes = 1 N_0 = 0$		
	GPSC is not an interstate agent.		
	0. 00 to 100 till 1100 til		
7	Did the state initially submit documentation to support compliance action by PHMSA on probable violations? Previous Question D(3).7  Yes = 1 No = 0 Needs Improvement = .5	1	1
SLR No	otes:		
The	GPSC is not an interstate agent.		

8 Part C: General Comments/Regional Observations

Info Only Info Only

Info Only = No Points

SLR Notes:

The GPSC is not an interstate agent.

Total points scored for this section: 7 Total possible points for this section: 7



1	Are state personnel following the procedures for Federal/State cooperation in case of an incident? (See Appendix in "Guidelines for States Participating in the Pipeline Safety Program") (Chapter 6.1) Previous Question E.1  Yes = 1 No = 0 Needs Improvement = .5	1		1
SLR No	•			
Yes	The GPSC is aware of the requirements for cooperation in the event of an incident. The GPSC provided the South stigation progress during the incidents investigated during 2010.	ern Region	Office wit	h its
2	Are state personnel familiar with the jurisdictional authority and Memorandum of Understanding between NTSB and PHMSA? (See Appendix in "Guidelines for States Participating in the Pipeline Safety Program") (Chapter 6 ? Appendix D) Previous Question E.2  Yes = .5 No = 0	.5		5
SLR No				
Yes	Both the Director and the Supervisor exhibited knowledge of the understandings outlined in the MOU between PI	HMSA and	the NTSB	
3	Did the state keep adequate records of incident notifications received? Previous Question E.3  Yes = 1 No = 0 Needs Improvement = .5	1		1
SLR No	ites:			
The	re were six reported gas distribution incidents during 2010. The incidents were documented in the GPSC's database	:		
4	If an onsite investigation of an incident was not made, did the state obtain sufficient information by other mean to determine the facts and support the decision not to go on-site? Previous Question E.4  Yes = 1 No = 0 Needs Improvement = .5	s 1		1
caus	otes: the were six reportable incidents that occurred during 2010. The GPSC conducted an onsite investigation on two of the description of the des			
5	Were investigations thorough and conclusions and recommendations documented in an acceptable manner? Previous Question E.5, comprehensive question worth 2 points total $Yes = 2 \text{ No} = 0 \text{ Needs Improvement} = 1$	2		2
	a. Observations and Document Review	Yes •	No 🔘	Needs Improvement
	b. Contributing Factors	Yes •	No 🔾	Needs Improvement
	c. Recommendations to prevent recurrences where appropriate	Yes 💿	No 🔾	Needs Improvement
SLR No	otes:			mprovement
The	re were six reportable incidents that occurred in 2010. Incident reports were completed for the six incidents. The re pletion of an investigation report. The GPSC could improve its reports by providing recommendations to operators do not report to the course determined in the report.			

incidents related to the cause determined in the report.

Did the state initiate enforcement action for violations found during any incident investigation(s)? Previous 6

Question E.6 Variation Yes = 1 No = 0 Needs Improvement = .5

### SLR Notes:

One of the six incident investigations resulted in probable violations being found. The GPSC is invistigatin the operator for the failure to file an accident report. The GPSC will follow up with the operator until corrections are initiated.

7 Did the state assist region office by taking appropriate follow-up actions related to the operator incident reports to ensure accuracy and final report has been received by PHMSA? (validate annual report data from operators concerning incidents/accidents and investigate discrepancies) (Chapter 6) Previous Question E.7/E.8

### SLR Notes:

Yes. The GPSC provided follow up and recommendations on the closure of written incident reports. The information was very helpful in allowing the closure of several incident reports in PHMSA's ODES system.

8 Part D: General Comments/Regional Observations Info Only = No Points

Info Only Info Only

0.5

### SLR Notes:

The GPSC could improve its formal reports by providing recommendations to operators on actions that could prevent future incidents related to the cause determined in the report.

Total points scored for this section: 7



## **PART E - Damage Prevention Initiatives**

Points(MAX) Score

Has the state reviewed directional drilling/boring procedures of each pipeline operator or its contractor to determine if they include actions to protect their facilities from the dangers posed by drilling and other trench less technologies? Previous Question B.11

Yes = 2 No = 0 Needs Improvement = 1

2 2

#### SLR Notes:

Yes. The GPSC reviews operators' procedures each year. The GPSC reviews procedures related to 192.614, Damage Prevention. The GPSC covers this damage prevention issue when it reviews the procedures

2 Did the state inspector check to assure the pipeline operator is following its written procedures pertaining to notification of excavation, marking, positive response and the availability and use of the one call system? New 2008

2

2

Yes = 2 No = 0

### SLR Notes:

Yes. The GPSC reviews office records that document operators' actions taken to comply with damage prevention programs required in 192.614.

Did the state encourage and promote the adoption of the Common Ground Alliance Best Practices document to its regulated companies as a means of reducing damages to all underground facilities? Previous Question A.7

Yes = 2 No = 0 Needs Improvement = 1

2

SLR Notes:

Yes. The GPSC strongly supports the incorporation of CGA Best Practices into operators' damage prevention programs. The GPSC has communicated a recommendation to operators that they should be incorporated.

4 Has the agency or another organization within the state collected data and evaluated trends on the number of pipeline damages per 1,000 locate requests? New 2008

2

Vac = 1 No = (

#### SLR Notes:

Yes. The GPSC maintains data and trend charts related to damage of all underground utility facilities in addition to pipeline damages. The GPSC could improve this information by keeping data separated for pipeline damages.

Did the state review operators' records of accidents and failures due to excavation damage to ensure causes of failure are addressed to minimize the possibility of recurrence as required by 192.617?

SLR Notes:

Yes. The GPSC reviews operators' records related to damages to pipelines as part of its standard inspection covering Part 192.617 failure investigation requirements. The GPSC strives to identify ways for operators to improve their procedures and processes to avoid similar incidents from occurring. The GPSC also notes improvements that might be incorporated into its program that enforces the GUFPA law.

6 Part E: General Comments/Regional Observations

Info Only = No Points

Info Only Info Only

SLR Notes:

The GPSC received the full amount points possible in Part E. The GPSC has been on the fore front of adopting practices and authority to enforce the damage prevention law in Georgia.

Total points scored for this section: 9



Info Only Info Only

l	Operator,	Inspector,	Location,	Date and	<b>PHMSA</b>	Representati	ve
	- F,	p,	,			p	

Info Only = No Points

Name of Operator Inspected:

Austell Gas

Name of State Inspector(s) Observed:

Josh Lairsey

Location of Inspection:

Austell, Georgia

Date of Inspection:

5/18/2011

Name of PHMSA Representative:

Dale Bennett

### SLR Notes:

On May 18th, 2011 state inspector reported to the City of Austell Natural Gas Office located in Austell, GA to perform a special project Inspection on Bridge Crossings and Regulator Stations. State inspector examined the City of Austell's patrolling records for bridge inspections. State inspector examined records for 2010 and 2011 and found that the City of Austell is currently conducting Inspections quarterly for bridge crossings inside of a business district and twice a year for bridge crossings outside of a business district. Records revealed that the operator conducts the Inspections every March, June, September, and December and the records indicate that the City of Austell has met the requirements of 192.721.

On May 18th, 2011 state inspector accompanied operator personnel to perform a field Inspection of various bridge crossings. Staff visited five different bridge crossing.

Was the operator or operator's representative notified and/or given the opportunity to be present during inspection? New 2008

1

Yes = 1 No = 0 SLR Notes:

The operator representative stated he was contacted more than two weeks before the inspection began. The operator was contacted by Josh Lairsey.

3 Did the inspector use an acceptable inspection form/checklist and was the form/checklist used as a guide for the 2 inspection? (New regulations shall be incorporated) Previous Question F.2
Yes = 2 No = 0

### SLR Notes:

Yes. The inspector used the GPSC form that it uses for standard inspections. It was the lastest revision of the form. The GPSC developed its form by using the federal form as its base and added to it for requirements that are more stringent in the GPSC rules

4 Did the inspector thoroughly document results of the inspection? Previous Question F.3

2.

2

Yes = 2 No = 0

### SLR Notes:

Mr. Lairsey placed check marks in the columns as to whether the results were satisfactory, unsatisfactory, not covered or not applicable. While being observed, there were no unsatisfactory items that were found.

Did the inspector check to see if the operator had necessary equipment during inspection to conduct tasks viewed? (Maps, pyrometer, soap spray, CGI, etc.) New 2008

1

1

Yes = 1 No = 0

SLR Notes:

Test readings in the field were performed during the day of observation. Also, office records were reviewed.

What type of inspection(s) did the state inspector conduct during the field portion of the state evaluation? (i.e. Info Only Standard, Construction, IMP, etc) New 2008

Info Only = No Points

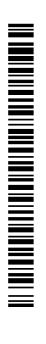
### SLR Notes:

The GPSC inspector was conducting a standard inspection on the day of observation. The inspection had begun prior to the day of observation. On the day of observation, the GPSC inspector was reviewing bridge crossings and CP readings in the field were conducted.

7 Did the inspector adequately review the following during the field portion of the state evaluation? (check all that apply on list) New 2008, comprehensive question worth 2 points total

2

2



 $\boxtimes$ 

g

Cathodic Protection

h.	Cast-iron Replacement			
i.	Damage Prevention			
j.	Deactivation			
k.	Emergency Procedures			
l.	Inspection of Right-of-Way	$\boxtimes$		
m.	Line Markers	$\boxtimes$		
n.	Liaison with Public Officials			
o.	Leak Surveys			
p.	MOP			
q.	MAOP			
r.	Moving Pipe			
S.	New Construction			
t.	Navigable Waterway Crossings	$\boxtimes$		
u.	Odorization			
v.	Overpressure Safety Devices	$\boxtimes$		
W.	Plastic Pipe Installation			
X.	Public Education			
y.	Purging			
Z.	Prevention of Accidental Ignition			
A.	Repairs			
B.	Signs	$\boxtimes$		
C.	Tapping			
D.	Valve Maintenance			
E.	Vault Maintenance			
F.	Welding			
G.	OQ - Operator Qualification			
H.	Compliance Follow-up			
I.	Atmospheric Corrosion			
J.	Other			
ation day is not long enough to observe a complete standard inspection of an operator the size of Austell.				

### SLR Notes:

One observa

14 Part F: General Comments/Regional Observations Info Only Info Only

Info Only = No Points

### SLR Notes:

The operator inspected is a municipal gas system operator that has thousand of service lines. A standard inspection for an operator this size takes five or more days to complete. The observation during this evaluation was one day toward the middle of the inspection. All inspection activities were not able to be reviewed.

Total points scored for this section: 12

## PART G - PHMSA Initiatives - Strategic Plan

Points(MAX) Score

## Risk base Inspections - Targeting High Risk Areas

1 Does state have process to identify high risk inspection units?

1.5

1.5

Yes = 1.5 No = 0

Risk Factors (criteria) to consider may include:

Miles of HCA's, Geographic area, Population Density

Length of time since last inspection

History of Individual Operator units (leakage, incident and compliance history, etc.)

Threats - (Excavation Damage, Corrosion, Natural Forces, Other Outside Forces, Material or Welds,

Equipment, Operations, Other)

#### SLR Notes:

The GPSC considers the four concerns A through D. The GPSC also considers the following concerns: a. ratio of coated steel main mileage to total steel main mileage; b. ratio of cathodically protected steel mains mileage to total steel main mileage; c. leaks per mile of pipeline; d. unaccounted for volumes and percentages; e. incident or facility failure history; f. cast iron main footage; g. compliance history of the operator.

Are inspection units broken down appropriately? (see definitions in Guidelines)

0.5

.5

Yes = .5 No = 0

#### SLR Notes:

Yes. The GPSC's inspection units were defined over the years of regulating pipeline safety. The GPSC used the methodology described in the Guidelines. A majority of the inspection units in Georgia are municipal operators with one distinct inspection unit.

3 Consideration of operators DIMP Plan? (if available and pending rulemaking)

Info Only Info Only

Info Only = No Points

#### SLR Notes:

DIMP rule is final. Operators are to have their DIMP programs completed and in place by Aug 3, 2011

4 Does state inspection process target high risk areas?

.5 0.5

Yes = .5 No = 0

#### SLR Notes:

The inspections are scheduled based upon a risk ranking performed on an electronic spreadsheet using predetermined risk factors.

## Use of Data to Help Drive Program Priority and Inspections

5 Does state use data to analyze effectiveness of damage prevention efforts in the state? (DIRT or other data, etc) .5 0.5

Yes = 5 No = 0

#### SLR Notes:

Yes. The GPSC does have data for damages to all underground facilities in Georgia. The GPSC has a programmer working to integrate the Pipeline, State Damage Prevention and One-Call databases together to improve their ability to identify effectiveness in preventing damage to pipelines. The GPSC provides data for the DIRT program. The GPSC reviews information that is produced by the DIRT program.

6 Has state reviewed data on Operator Annual reports for accuracy?

.5 0.5

Yes = .5 No = 0

#### SLR Notes:

Yes. The GPSC rules require operators to submit a copy of their PHMSA Annual Report to the GPSC. The GPSC reviews the information submitted by the operators and provides feedback if errors are found.

Has state analyzed annual report data for trends and operator issues?

.5 0.5

Yes = .5 No = 0

#### SLR Notes

Yes. The GPSC downloads information obtained from operators' annual reports into an electronic spreadsheet. The spreadsheet is designed to sort data for predetermined risk factors.

8 Has state reviewed data on Incident/Accident reports for accuracy?

0.5

.5

Yes = .5 No = 0

SLR Notes:

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0.5 9 Does state do evaluation of effectiveness of program based on data? (i.e. performance measures, trends, etc.) Yes = .5 No = 0SLR Notes: The GPSC has performance measures that are required by Georgia state government. Information is collected to report the GPSC's results in relation to its performance measures. Did the State input all operator qualification inspection results into web based database provided by PHMSA in 0.5 10 .5 a timely manner upon completion of OQ inspections? Previous Question B.15 Yes = .5 No = 0SLR Notes: Upon a review of the OQ Database, the GPSC has done a thorough job in entering inspection results and follow up inspection information into the database. The GPSC has conducted and entered the results of OQ Protocol 9 inspections into the database. Did the State submit their replies into the Integrity Management Database (IMDB) in response to the Operators 0.5 .5 notifications for their integrity management program? Previous Question B.16 Yes = .5 No = 0SLR Notes: The GPSC did not receive any notifications that an operator had submitted a change to its Integrity Management Program. .5 0.5 12 Have the IMP Federal Protocol forms been uploaded to the IMDB? Previous Question B.17 Yes = .5 No = 0SLR Notes: Yes. A review of the IMP database shows that the GPSC has uploaded the results of one IMP inspection. There are six operators in Georgia that operate gas transmission pipelines. All transmission operators are scheduled for IMP inspections next year. Did the State ask Operators to identify any plastic pipe and components that has shown a record of defects/leaks 0.5 13 and what those operators are doing to mitigate the safety concerns? Previous Question B.18 Yes = .5 No = 0SLR Notes: Yes. The GPSC reviews operator's records documenting efforts to comply with Part 192.617. The GPSC questions operators about plastic pipe and fittings failures when reviewing these records. Has state confirmed transmission operators have submitted information into National Pipeline Mapping System 0.5 14 (NPMS) database along with any changes made after original submission? Yes = .5 No = 0

### SLR Notes:

Yes. Following last years inspection the GPSC reviewed the NPMS to ensure that all operators were current in the system

## Accident/Incident Investigation Learning and Sharing Lessons Learned

0.5 .5 15 Has state shared lessons learned from incidents/accidents? (i.e. NAPSR meetings and communications) Yes = .5 No = 0

### SLR Notes:

Yes. The GPSC made a presentation at the NAPSR Southern Region meeting in September 2010. The presentation included incidents that occurred in Georgia since the last meeting in 2009. The GPSC also gave a presentation on damages at the July 2010 NARUC Conference in Atlanta.

.5 0.5 16 Does the State support data gathering efforts concerning accidents? (Frequency/Consequence/etc)

### SLR Notes:

Yes. The GPSC supports the DIRT program by submitting underground facility damage information. The GPSC has responded to any request for information related to incident data. The GPSC has also responded to requests by other states related to the GPSC's damage prevention enforcement program.

17 Does state have incident/accident criteria for conducting root cause analysis? Info Only Info Only

Info Only = No Points

SLR Notes:

Does state conduct root cause analysis on incidents/accidents in state?

Info Only = No Points

Info Only Info Only

SLR Notes:

No. The GPSC will not be able to conduct incident investigations utilizing root cause analysis until its staff receives the training.

Has state participated on root cause analysis training? (can also be on wait list)

.5 0.5

Yes = .5 No = 0

SLR Notes:

The training has been requested and one inspector has been scheduled by PHMSA's Office of Training and Qualifications. This training is scheduled to begin the week of May 16, 2011 in Nashville, TN.

## Transparency - Communication with Stakeholders

Other than pipeline safety seminar does State communicate with stakeholders? (Communicate program data, .5 0.5 pub awareness, etc.)

Yes = .5 No = 0

SLR Notes:

The GPSC attends local Utility Coordinating Committee Meetings. The GPSC has a page on the Commission's Website. The GPSC interfaces with the gas association in Georgia. The GPSC is coordinating a program of enhanced liason and training between the private and municipal gas providers and the GA State Fire Chiefs Association.

21 Does state share enforcement data with public? (Website, newsletters, docket access, etc.)

0.5

.5

Yes = .5 No = 0

SLR Notes:

The GPSC provides enforcement information through the Commission's annual report to the Governor and through the Commission's website, which allows the public to access all information within docketed proceedings of the Commission. The web site advises personnel on how to request copies of completed inspections. The Commission has hired a programmer who is working towards developing a system which will allow more public access.

22 Part G: General Comments/Regional Observations

Info Only Info Only

Info Only = No Points

SLR Notes:

The GPSC has not confirmed that operators have completed their submissions to the National Pipeline System Database nor has the GPSC confirmed that operators have submitted revisions since their original submission. The GPSC provides enforcement information for the Commission's annual report to the Governor of Georgia. This information can be obtained but is not readily available as some form of cummunication that could be published on the Commission's website. It is recommended that the GPSC include enforcement information on its web page on the Commission's website.

Total points scored for this section: 10



What were the major accomplishments for the year being evaluated? (Describe the accomplishments, NAPSR 0.5 1 Activities and Participation, etc.) Yes = .5 No = 0SLR Notes: The GPSC learned that the the State Fire Chiefs Association views liaison requirements of 192.615(c) as a liability on the emergency responders because it is viewed as training that must be passed on to all firefighters. The GPSC is now coordinating efforts between gas operators and emergency responders to develop training materials that can be delivered through the Public Safety Training Center What legislative or program initiatives are taking place/planned in the state, past, present, and future? (Describe 0.5 2 initiatives (i.e. damage prevention, jurisdiction/authority, compliance/administrative, etc.) Yes = .5 No = 0SLR Notes: The GPSC learned that the the State Fire Chiefs Association views liaison requirements of 192.615(c) as a liability on the emergency responders because it is viewed as training that must be passed on to all firefighters. The GPSC is now coordinating efforts between gas operators and emergency responders to develop training materials that can be delivered through the Public Safety Training Center Any Risk Reduction Accomplishments/Projects? (i.e. Cast iron replacement projects, bare steel, third-party 0.5 3 .5 damage reductions, etc.) Yes = .5 No = 0SLR Notes: The GPSC initiated cast iron replacement programs with Atlanta Gas & Light and other operators more than a decade ago. These replacement programs are nearing completion, with 44% of the cast iron pipe in service at the end of 2009 having been replaced during 2010. The remaining 55.65 miles are scheduled to be replaced within the next three years. 1 4 Did the state participate in/respond to surveys or information requests from NAPSR or PHMSA?

SLR Notes:

As a member, and current Chairman of the NAPSR board, the State Program Director participated in and responded to all surveys and information requests.

5 Sharing Best Practices with Other States - (General Program) .5 0.5

Yes = .5 No = 0

Yes = 1 No = 0

SLR Notes:

The GPSC presented an update of its activities at the NAPSR Southern Region meeting in 2010. The GPSC has consistently shared the initiatives that it initiated in Georgia. The GPSC has been visited by several other agencies to learn about the GUFPA program in Georgia.

6 Part H: General Comments/Regional Observations

Info Only Info Only

Info Only = No Points

SLR Notes:

There were no issues found that prevented awarding the full amount of points possible in Part H.

Total points scored for this section: 3 Total possible points for this section: 3



## PART I - Program Initiatives

#### Points(MAX) Score

## Drug and Alcohol Testing (49 CFR Part 199)

Has the state verified that operators have drug and alcohol testing programs?

1

Yes = 1 No = 0

#### SLR Notes:

Yes. During the last year the GPSC requested copies of all Operator D&A testing plans as well as annual report numbers for review.

Is the state verifying that operators are conducting the drug and alcohol tests required by the operators program .5 2 (random, post-incident, etc.)

0.5

Yes = .5 No = 0

#### SLR Notes:

Yes. The GPSC checks operator's drug and alcohol testing records as part of its standard inspection. The GPSC reviews testing records to confirm that the operators meet the 25% random testing rate and that tests are performed on operator's personnel whose actions may have been involved in an incident

3 Is the state verifying that any positive tests are responded to in accordance with the operator's program? 0.5

.5

Yes = .5 No = 0

### SLR Notes:

Yes. The GPSC reviews the summary results of the operators' drug and alcohol testing. The GPSC questions operators on what actions have been taken when positive results are provided by the testing laboratory. The GPSC compares the actions to the operator's procedures documented in its program plan.

## Qualification of Pipeline Personnel (49 CFR Part 192 Subpart N)

Has the state verified that operators have a written qualification program?

1

Yes = 1 No = 0

#### SLR Notes:

Yes. The GPSC has reviewed the written Operator Qualification Program plans for all operators. The GPSC began its OQ inspections in 2003.

5 Has the state reviewed operator qualification programs for compliance with PHMSA rules and protocols? 0.5

.5

.5

Yes = .5 No = 0

Yes = .5 No = 0

#### SLR Notes:

Yes. The GPSC conducted its OQ inspections utilizing the OQ protocols. The results noted on the Protocol forms are uploaded to the OQ database. The GPSC has, and continues to schedule and perform Protocol 9 inspections to verify that operator personnel are qualified for the cover tasks they perform.

6 Is the state verifying that persons who perform covered tasks for the operator are qualified in accordance with the operator's program?

0.5

### SLR Notes:

Yes. The GPSC has performed OQ inspections that review operator's OQ records. The GPSC has checked the qualification and re qualification records to verify that persons performing covered tasks have passed qualification requirements. The GPSC also requires of notification of any new construction and re-construction to a state database. Contractor qualifications are checked as part of construction inspections.

Is the state verifying that persons who perform covered task for the operator are requalified at the intervals 7 specified in the operator's program?

.5

0.5

Yes = .5 No = 0

#### SLR Notes:

Yes. The GPSC has performed OQ inspections that review operators' OQ records. The GPSC has checked the qualification and requalification records to verify that persons performing covered tasks have passed qualification requirements.

## Gas Transmission Pipeline Integrity Management (49 CFR Part 192 Subpart O)

Has the state verified that all operators with transmission pipelines have either adopted an integrity management 8 program (IMP), or have properly determined that one is not required?

Has the state verified that all operators with transmission pipelines have either adopted an integrity management program (IMP), or have properly determined that one is not required?



Has the state verified that in determining whether a plan is required, the operator correctly calculated the

The Gas IMP database shows that the GPSC has uploaded the protocol results of its IMP inspections. The protocol results shows that this portion

potential impact radii and properly applied the definition of a high consequence area?

of Subpart O requirements was reviewed by the GPSC.



17

SLR Notes:

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Info Only = No Points

Part I: General Comments/Regional Observations

There were no deficiencies found that prevented awarding the full amount of points possible in Part I.

9

SLR Notes:

Info Only Info Only

.5

0.5

