

U.S. Department of Transportation Pipeline and Hazardous Materials Safety Administration

# 2011 Natural Gas State Program Evaluation

for

# Delaware PSC

# Document Legend PART:

- O -- Representative Date and Title Information
- A -- Progress Report and Program Documentation Review
- B -- Program Inspection Procedures
- C -- Program Performance
- D -- Compliance Activities
- E -- Incident Investigations
- F -- Damage Prevention
- G -- Field Inspections
- H -- Interstate Agent State (If Applicable)
- I -- 60106 Agreement State (If Applicable)



## 2011 Natural Gas State Program Evaluation -- CY 2011 Natural Gas

State Agency: Delaware Rating:

Agency Status: 60105(a): Yes 60106(a): No Interstate Agent: No

**Date of Visit:** 07/09/2012 - 07/13/2012 **Agency Representative:** Jerry Platt

PHMSA Representative: Dinubhai (Dino) N. Rathod

Commission Chairman to whom follow up letter is to be sent:

Name/Title: Mr Dallas Winslow, Chair

**Agency:** Delaware Public Service Commission

Address: 861 Silver Lake Blvd. City/State/Zip: Dover, Delaware 19904

#### **INSTRUCTIONS:**

Complete this evaluation in accordance with the Procedures for Evaluating State Pipeline Safety Program. The evaluation should generally reflect state program performance during CY 2011 (not the status of performance at the time of the evaluation). All items for which criteria have not been established should be answered based on the PHMSA representative's judgment. A deficiency in any one part of a multiple part question should be scored as needs improvement. Determine the answer to the question then select the appropriate point value. If a state receives less then the maximum points, include a brief explanation in the space provided for general comments/regional observations. If a question is not applicable to a state, select NA. Please ensure all responses are COMPLETE and ACCURATE, and OBJECTIVELY reflect state program performance. Increasing emphasis is being placed on performance. This evaluation together with selected factors reported in the state's annual progress report attachments provide the basis for determining the state's pipeline safety grant allocation.

### Field Inspection (PART G):

The field inspection form used will allow different areas of emphasis to be considered for each question. Question 13 is provided for scoring field observation areas. In completing PART G, the PHMSA representative should include a written summary which thoroughly documents the inspection.

#### **Scoring Summary**

PARTS		Possible Points	Points Scored
i A	Progress Report and Program Documentation Review	9	9
В	Program Inspection Procedures	15	14.5
C	Program Performance	44	41.5
D	Compliance Activities	14	14
Е	Incident Investigations	4	4
F	Damage Prevention	8	8
G	Field Inspections	11	11
Н	Interstate Agent State (If Applicable)	0	0
I	60106 Agreement State (If Applicable)	0	0
TOTA	LS	105	102
State F	Rating		97.1



DADTO



detail - Progress Report Attachment 10 (H1-3)

Yes = 1 No = 0 Needs Improvement = .5

#### **Evaluator Notes:**

1 PSC hired a Permanent Program Manager.

2 PSC monitored replacement of bare steel & cast iron pipelines. As a result, Demarva Power has no bare steel unprotected mains since 2007 and Chesapeake has no cast iron pipes since 2009.

10 General Comments:

Info Only = No Points

**Evaluator Notes:** 

Info OnlyInfo Only

Total points scored for this section: 9

Total possible points for this section: 9



PAR	Γ B - Program Inspection Procedures  P	oints(MAX)	Sco	re
1	Standard Inspections (B1a)	2		2
Б 1 .	Yes = 2 No = 0 Needs Improvement = 1			
Evaluato DE	PSC Inspection Procedures Manual- Appendix B-			
2		1		1
2	IMP Inspections (including DIMP) (B1b) Yes = 1 No = 0 Needs Improvement = .5	1		1
Evaluato	•			
DE	PSC Inspection Procedures Manual- Appendix B-			
3	OQ Inspections (B1c)	1		1
_	Yes = 1 No = 0 Needs Improvement = .5			
Evaluato	-			
DE :	PSC Inspection Procedures Manual- Appendix B-			
4	Damage Prevention Inspections (B1d)	1		1
	Yes = 1 No = 0 Needs Improvement = .5			
Evaluato	or Notes:			
DE	PSC Inspection Procedures Manual- Appendix B-			
5	On-Site Operator Training (B1e)	1	0.	5
	Yes = 1 No = 0 Needs Improvement = .5			
Evaluato	or Notes:			
Disc	cussed with PSC for specific write-up for On-Site Inspection category. PSC agreed to re-	view and make	chang	ges ASAP.
6	Construction Inspections (B1f)	1		1
	Yes = 1 No = 0 Needs Improvement = .5			
Evaluato				
DE :	PSC Inspection Procedures Manual- Appendix B-			
7	Incident/Accident Investigations (B1g)	2		2
	Yes = 2  No = 0  Needs Improvement = 1			
Evaluato				
DE :	PSC Inspection Procedures Manual- Appendix B-			
8	Does inspection plan address inspection priorities of each operator, and if necessary exunit, based on the following elements? (B2a-d, G1,2,4) $Yes = 6 No = 0 Needs Improvement = 1-5$	ach 6		6
	a. Length of time since last inspection	Yes   N	No 🔘	Needs Improvement
	b. Operating history of operator/unit and/or location (includes leakage, incident an compliance activities)	d Yes	No 🔘	Needs Improvement
	c. Type of activity being undertaken by operators (i.e. construction)	Yes   N	No 🔘	Needs Improvement
	d. Locations of operators inspection units being inspected - (HCA's, Geographic			Needs
	areas, Population Density, etc)	Ŭ	No (	Improvement
	e. Process to identify high-risk inspection units that includes all threats - (Excavati Damage, Corrosion, Natural Forces, Outside Forces, Material and Welds, Equipment,	_	No 🔘	Needs Improvement
	Operators and any Other Factors)	v- 0		Needs
	f. Are inspection units broken down appropriately?	Yes	10 O	Improvement

#### **Evaluator Notes:**

DE PSC Inspection Procedures Manual-

9 General Comments: Info Only = No Points Info OnlyInfo Only

**Evaluator Notes:** 

Total points scored for this section: 14.5 Total possible points for this section: 15



1	Was ratio of Total Inspection person-days to total person days acceptable? (Director of State Programs may modify with just cause) Chapter 4.3 (A12) $Yes = 5 No = 0$	5		5
	A. Total Inspection Person Days (Attachment 2): 108.00			
	B. Total Inspection Person Days Charged to the Program (220 X Inspection Person Years) (Attachment 7): 220 X 0.84 = 184.80			
	Ratio: A / B 108.00 / 184.80 = 0.58			
Ealak	If Ratio >= 0.38 Then Points = 5, If Ratio < 0.38 Then Points = 0 Points = 5			
	or Notes: io is greater than 0.38. Ok 5 points			
2	Has each inspector and program manager fulfilled the T Q Training Requirements? (See Guidelines for requirements) Chapter 4.4 (A8-A11, G19) Yes = 5 No = 0 Needs Improvement = 1-4	5		5
	a. Completion of Required OQ Training before conducting inspection as lead?	Yes 💿	No 🔾	Needs Improvement
	b. Completion of Required DIMP*/IMP Training before conducting inspection as lead? *Effective Evaluation CY2013	Yes •	No 🔘	Needs Improvement
	c. Root Cause Training by at least one inspector/program manager	Yes 💿	No 🔘	Needs Improvement
	d. Note any outside training completed	Yes	No 🔾	Needs Improvement
Evaluate	or Notes:			
3	Did state records and discussions with state pipeline safety program manager indicate adequate knowledge of PHMSA program and regulations? Chapter 4.1,8.1 (A5) Yes = 2 No = 0 Needs Improvement = 1	2		1
My	or Notes: discussions with Program Manager Jerry Platt indicated taht he continues to gain pipeline salition, he has signed up and wait-listed for several T&Q courses.	afety regi	ılatory e	xperience. In
4	Did state respond to Chairman's letter on previous evaluation within 60 days and correct or address any noted deficiencies? (If necessary) Chapter 8.1 (A6-7) Yes = 2 No = 0 Needs Improvement = 1	2		2
	or Notes:			
PSC	C sent Chairman letter response within 60 days.			
5	Did State hold PHMSA TQ Seminar in Past 3 Years? Chapter 8.5 (A3) Yes = 2 No = 0	2		2
	or Notes: C hosted seminar in 2009. PSC informed me that week of Dec 3, 2012 has been selected for	T&Q sen	ninar.	
6	Did state inspect all types of operators and inspection units in accordance with time intervals established in written procedures? Chapter 5.1 (B3)  Yes = 5 No = 0 Needs Improvement = 1-4	5		5

PSc performed 2011 inspections in accordance with Pipeline Safety Program - Inspection Procedures- dated 5-31-2012. Page



**Evaluator Notes:** 

3 and Attch B

Did inspection form(s) cover all applicable code requirements addressed on Federal Inspection form(s)? Did State complete all applicable portions of inspection forms?

Chapter 5.1 (B4-5)

Yes = 2 No = 0 Needs Improvement = 1





19 Is state verifying operators Public Awareness programs are up to date and being followed. State should also verify operators have evaluated Public Awareness programs for effectiveness as described in RP1162. 49 CFR 192.616 (I13-16)

Yes = 2 No = 0 Needs Improvement = 1

**Evaluator Notes:** 

**Evaluator Notes:** 

PSc peformed PA inspections in CY 2011

20 Does the state have a mechanism for communicating with stakeholders - other than state pipeline safety seminar? (This should include making enforcement cases available to public). (G20-21)

Yes = 1 No = 0 Needs Improvement = .5

**Evaluator Notes:** 

DE PSC has a weblink/

http://egov.delaware.gov

Commission Mtg Agenda and Dockets are posted on above listed weblink.

21 Did state execute appropriate follow-up actions to Safety Related Condition (SRC) Reports? Chapter 6.3 (B6)

Yes = 1 No = 0 Needs Improvement = .5

**Evaluator Notes:** 

NO SRC in CY 2011

2

2

2

2

1

2

1

Did the State ask Operators to identify any plastic pipe and components that has shown a 1 concerns of defects/leaks and what those operators are doing to mitigate the safety concerns? (G13)

Yes = 1 No = 0 Needs Improvement = .5

**Evaluator Notes:** 

PSC failed to contact operators and document needed information. PSC agreed to send a request to jurisdictional gas operators and document responses.

Did the state participate in/respond to surveys or information requests from NAPSR or PHMSA? (H4)

Yes = 1 No = 0 Needs Improvement = .5

**Evaluator Notes:** 

PSc actively participated in NAPSR and PHMSA survey/information requestes

24 General Comments: Info Only = No Points Info OnlyInfo Only

1

Evaluator Notes:

Total points scored for this section: 41.5 Total possible points for this section: 44

1	Does the state have written procedures to identify steps to be taken from the discovery to resolution of a probable violation? Chapter 5.1 (B12-14, B16, B1h)	4		4
Evaluato DE l	Yes = 4 No = 0 Needs Improvement = 1-3  a. Procedures to notify an operator (company officer) when a noncompliance is identified  b. Procedures to routinely review progress of compliance actions to prevent delays or breakdowns	Yes • Yes	No ()	Needs Improvement Needs Improvement
2	Did the state follow compliance procedures (from discovery to resolution) and adequately document all probable violations, including what resolution or further course of action is needed to gain compliance? Chapter 5.1 (B11,B18,B19)  Yes = 4 No = 0 Needs Improvement = 1-3  a. Were compliance actions sent to company officer or manager/board member if municipal/government system?	Yes •	No 🔾	Needs Improvement
Evaluato DE l	r Notes: PSC Inspection Procedures Manual- pp 5-			
3 Evaluato	Did the state issue compliance actions for all probable violations discovered? (B15)  Yes = 2 No = 0 Needs Improvement = 1 or Notes:	2		2
In C	Y 2011 PSC found 2 NOPVs and issues one Compliance Action			
4	Did compliance actions give reasonable due process to all parties? Including "show cause" hearing if necessary. (B17, B20) $Yes = 2 No = 0$	2		2
Evaluato DE S				
5	Is the program manager familiar with state process for imposing civil penalties? Were civil penalties considered for repeat violations (with severity consideration) or violations resulting in incidents/accidents? (describe any actions taken) (B27)  Yes = 2 No = 0 Needs Improvement = 1	2	:	2
Evaluato	r Notes:			
DE \$	State Administrative Code Title 26 Public Services- 8000 Gas Regulations- Para # 7			
6	Can the State demonstrate it is using their enforcement fining authority for pipeline safety violations? (new question) Info Only = No Points	Info On	lyInfo On	ıly
Evaluato				
<b>7</b> Evaluato	Info Only = No Points	Info On	lyInfo On	ıly
	State Administrative Code Title 26 Public Services- 8000 Gas Regulations			
http:	://regulations.delaware.gov/AdministrativeCode/title26/8000			





1	Does state have adequate mechanism to receive and respond to operator reports of incidents, including after-hours reports? And did state keep adequate records of Incident/Accident notifications received? Chapter 6 (A2,D1-3)	2	2
	Yes = 2 No = 0 Needs Improvement = 1  a. Acknowledgement of MOU between NTSB and PHMSA (Appendix D)	Yes •	No ( Needs
Evaluato	b. Acknowledgement of Federal/State Cooperation in case of incident/accident (Appendix E)	Yes •	No O Improvement Needs Improvement
<b>2</b> Evaluato	If onsite investigation was not made, did state obtain sufficient information from the operator and/or by other means to determine the facts to support the decision to not go on-site? Chapter 6 (D4)  Yes = 1 No = 0 Needs Improvement = .5	1	1
	i Notes.		
3	Were all incidents investigated, thoroughly documented, and with conclusions and recommendations? (D5) Yes = $3 \text{ No} = 0 \text{ Needs Improvement} = 1-2$	3	NA
	a. Observations and document review	Yes 🔘	No Needs Improvement
	b. Contributing Factors	Yes 🔘	No Needs Improvement
Evaluato	c. Recommendations to prevent recurrences when appropriate r Notes:	Yes 🔘	No Needs Improvement
4	Did the state initiate compliance action for violations found during any incident/accident investigation? (D6) $Yes = 1 No = 0$	1	NA
Evaluato	r Notes:		
5	Did the state assist region office by taking appropriate follow-up actions related to the operator incident reports to ensure accuracy and final report has been received by PHMSA? (validate report data from operators concerning incidents/accidents and investigate discrepancies) Chapter 6 (D7)	1	NA
Evaluato	Yes = 1 No = 0 Needs Improvement = .5 r Notes:		
6	Does state share lessons learned from incidents/accidents? (sharing information, such as: at NAPSR Region meetings, state seminars, etc) (G15)  Yes = 1 No = 0	1	1
Evaluato PSC	r Notes: shares pertienent information at NAPSR ER meeting.		

Info OnlyInfo Only

7

General Comments: Info Only = No Points

Total points scored for this section: 4 Total possible points for this section: 4



1	Has the state reviewed directional drilling/boring procedures of each pipeline operator or	2	2
	its contractor to determine if they include actions to protect their facilities from the		
	dangers posed by drilling and other trench less technologies? NTSB (E1)		
	Yes = 2 No = 0 Needs Improvement = 1		

**Evaluator Notes:** 

PSC reviews Directional Procedures on an annual basis as part of O&M reviw of both gas operators.

Did the state inspector check to assure the pipeline operator is following its written procedures pertaining to notification of excavation, marking, positive response and the availability and use of the one call system? (E2)

2

2

2

2

Yes = 2 No = 0 Needs Improvement = 1

**Evaluator Notes:** 

PSC reviews Damage Prevention Procedures on an annual basis as part of O&M reviw of both gas operators. Gas operators are part of One Call system.

Did the state encourage and promote practices for reducing damages to all underground facilities to its regulated companies? (i.e. such as promoting/adopting the CGA Best Practices encouraging adoption of the 9 Elements, etc.) (E3)

Yes = 2 No = 0 Needs Improvement = 1

2

**Evaluator Notes:** 

PSC staff actively participates in Damage Prevention activities and attend meetings. PSC also prepare targeted Radio announcements

Has the agency or another organization within the state collected data and evaluated trends on the number of pipeline damages per 1,000 locate requests? (This can include DIRT and other data shared and reviewed by the pipeline safety program) (E4,G5)

Yes = 2 No = 0 Needs Improvement = 1

2

Evaluator Notes:

In DE, USPCD is a central clearing house for collection of damage data and locate requests. USPCD provides data to PSC on a monthly basis. PSC reviews, analyzes for possible trends.

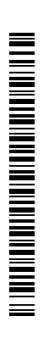
5 General Comments: Info Only = No Points Info OnlyInfo Only

**Evaluator Notes:** 

Total points scored for this section: 8 Total possible points for this section: 8



1	Operator, Inspector, Location, Date and PHMSA Representative Info Only = No Points	Info OnlyInfo	Only
	Name of Operator Inspected: Chesapeake Utilities Corp		
	Name of State Inspector(s) Observed: Robert Schaefgen		
	Location of Inspection: Middletown and Dover		
	Date of Inspection: 07/11/2012		
г 1 и	Name of PHMSA Representative: Dinubhai (Dino) N. Rathod		
	or Notes: serve new construction- Installation of plastic pipe; Review status of DIMP implementation P	lan and relate	od icenae
	erve new construction- instantation of plastic pipe, Keview status of Divir implementation r	ian and refate	u issues.
2	Was the operator or operator's representative notified and/or given the opportunity to be present during inspection? (F2) $Yes = 1 No = 0$	1	1
	or Notes:		
Che	esapeake Utilities rep was present at job site.		
3	Did the inspector use an appropriate inspection form/checklist and was the form/checklist used as a guide for the inspection? (New regulations shall be incorporated) (F3)  Yes = 2 No = 0 Needs Improvement = 1	2	2
	or Notes: Dector Bob Schaefgen used Inspection check list for new plastic pipe construction, OQ Protoc de.	ol # 9 and DI	MP form as a
4	Did the inspector thoroughly document results of the inspection? (F4) $Yes = 2 No = 0 Needs Improvement = 1$	2	2
Evaluate	or Notes:		
PSC	C inspector provided completed inspection check list/ form by e-mail along with few digitial p	ohotos.	
5 Evaluate	Did the inspector check to see if the operator had necessary equipment during inspection to conduct tasks viewed? (Maps,pyrometer,soap spray,CGI,etc.) (F5)  Yes = 1 No = 0  or Notes:	1	1
6	Did the inspector adequately review the following during the field portion of the state evaluation? (check all that apply on list) (F7)  Yes = 2 No = 0 Needs Improvement = 1	2	2
	a. Procedures	$\boxtimes$	
	b. Records		
	c. Field Activities	$\boxtimes$	
	d. Other (please comment)		
	or Notes:		
DIN	ΛP ImplementatonStatus review		



7	Did the inspector have adequate knowledge of the pipeline safety program and regulations? (Evaluator will document reasons if unacceptable) (F8) $Yes = 2 No = 0 Needs Improvement = 1$	2 2	
Evaluato	or Notes:		
8	Did the inspector conduct an exit interview? (If inspection is not totally complete the interview should be based on areas covered during time of field evaluation) (F9) $Yes = 1 No = 0$	1 1	
Evaluato	or Notes:		
9	During the exit interview, did the inspector identify probable violations found during the inspections? (if applicable) (F10) $Yes = 1 No = 0$	1 NA	
Evaluato	or Notes:		
No :	probable violations were found		
10	General Comments: What did the inspector observe in the field? (Narrative description of field observations and how inspector performed) Best Practices to Share with Other States - (Field - could be from operator visited or state inspector practices) Other. Info Only = No Points	Info OnlyInfo Only	
	a. Abandonment		
	b. Abnormal Operations		
	c. Break-Out Tanks		
	d. Compressor or Pump Stations		
	e. Change in Class Location		
	f. Casings		
	g. Cathodic Protection		
	h. Cast-iron Replacement		
	i. Damage Prevention		
	j. Deactivation		
	k. Emergency Procedures		
	1. Inspection of Right-of-Way		
	m. Line Markers		
	n. Liaison with Public Officials		
	o. Leak Surveys		
	p. MOP		
	q. MAOP		
	r. Moving Pipe		
	s. New Construction		
	t. Navigable Waterway Crossings		
	u. Odorization		
	v. Overpressure Safety Devices		
	w. Plastic Pipe Installation		
	x. Public Education		
	y. Purging		
	z. Prevention of Accidental Ignition		
	A. Repairs		
	B. Signs		
	C. Tapping  D. Valva Maintanana		
	D. Valve Maintenance		
	E. Vault Maintenance		

F.	Welding	
G.	OQ - Operator Qualification	$\boxtimes$
H.	Compliance Follow-up	
I.	Atmospheric Corrosion	
J.	Other	$\boxtimes$
<b>Evaluator Notes:</b>		
DIMP implem	nentation status review	

Total points scored for this section: 11 Total possible points for this section: 11



PART	H - Interstate Agent State (If Applicable)	oints(MAX)	Score
<b>1</b> Evaluator	Did the state use the current federal inspection form(s)? (C1)  Yes = 1 No = 0 Needs Improvement = .5  Notes:	1	NA
<b>2</b> Evaluator	Are results documented demonstrating inspection units were reviewed in accordance "PHMSA directed inspection plan"? (C2) Yes = 1 No = 0 Needs Improvement = .5 Notes:	with 1	NA
<b>3</b> Evaluator	Did the state submit documentation of the inspections within 60 days as stated in its la Interstate Agent Agreement form? (C3) Yes = 1 No = 0 Needs Improvement = .5 Notes:	atest 1	NA
<b>4</b> Evaluator	Were probable violations identified by state referred to PHMSA for compliance? (NO PHMSA representative has discretion to delete question or adjust points, as appropriate based on number of probable violations; any change requires written explanation.) (Converse of Notes:	te,	NA
<b>5</b> Evaluator	Did the state immediately report to PHMSA conditions which may pose an imminent safety hazard to the public or to the environment? (C5)  Yes = 1 No = 0 Needs Improvement = .5  Notes:	1	NA
<b>6</b> Evaluator	Did the state give written notice to PHMSA within 60 days of all probable violations found? (C6) Yes = 1 No = 0 Needs Improvement = .5 Notes:	1	NA
<b>7</b> Evaluatoi	Did the state initially submit documentation to support compliance action by PHMSA probable violations? (C7)  Yes = 1 No = 0 Needs Improvement = .5  Notes:	on 1	NA
8	General Comments:	Info Onlyli	nfo Only

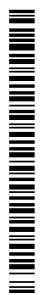
Total points scored for this section: 0 Total possible points for this section: 0

**Evaluator Notes:** 

Info Only = No Points

DC PSC is not an Interstate Agent State

PART	TI - 60106 Agreement State (If Applicable)	Points(MAX)	Score
<b>1</b> Evaluato DE 1	Did the state use the current federal inspection form(s)? (B21)  Yes = 1 No = 0 Needs Improvement = .5  r Notes:  PSC is not an Agreement State Program.	1	NA
2	Are results documented demonstrating inspection units were reviewed in accordance state inspection plan? (B22)  Yes = 1 No = 0 Needs Improvement = .5  r Notes:	with 1	NA
<b>3</b> Evaluato	Were any probable violations identified by state referred to PHMSA for compliance? (NOTE: PHMSA representative has discretion to delete question or adjust points, as appropriate, based on number of probable violations; any change requires written explanation.) (B23)  Yes = 1 No = 0 Needs Improvement = .5  r Notes:	1	NA
<b>4</b> Evaluato	Did the state immediately report to PHMSA conditions which may pose an imminent safety hazard to the public or to the environment? (B24)  Yes = 1 No = 0 Needs Improvement = .5  r Notes:	1	NA
<b>5</b> Evaluato	Did the state give written notice to PHMSA within 60 days of all probable violations found? (B25) Yes = 1 No = 0 Needs Improvement = .5 r Notes:	1	NA
<b>6</b> Evaluato	Did the state initially submit adequate documentation to support compliance action by PHMSA on probable violations? (B26)  Yes = 1 No = 0 Needs Improvement = .5  r Notes:	y 1	NA



Total points scored for this section: 0 Total possible points for this section: 0

Info OnlyInfo Only

7

**Evaluator Notes:** 

General Comments: Info Only = No Points

DE PSC is not an Agreement State Program.