

U.S. Department of Transportation
Pipeline and Hazardous
Materials Safety
Administration

2010 Natural Gas State Program Evaluation

for

Connecticut Department of Public Utility Control

Document Legend PART:

- O -- Representative Date and Title Information
- A -- General Program Qualifications
- B -- Inspections and Compliance Procedures/Records/Performance
- C -- Interstate Agent States
- D -- Incident Investigations
- E -- Damage Prevention Initiatives
- F -- Field Inspection
- G -- PHMSA Initiatives Strategic Plan
- H -- Miscellaneous
- I -- Program Initiatives



2010 Natural Gas State Program Evaluation -- CY 2010 Natural Gas

State Agency: Connecticut Rating:

Agency Status: 60105(a): Yes 60106(a): No Interstate Agent: Yes

Date of Visit: 05/02/2001 - 05/04/2011

Agency Representative: Karl Baker, Supervisor of Technical Analysis PHMSA Representative: Jim Anderson, Transportation Specialist Commission Chairman to whom follow up letter is to be sent:

Name/Title: Kevin M. DelGobbo, Chairman

Agency: Connecticut Department of Public Utility Control

Address: 10 Franklin Square

City/State/Zip: New Britain, Connecticut 06051

INSTRUCTIONS:

Complete this evaluation in accordance with the Procedures for Evaluating State Pipeline Safety Program. The evaluation should generally reflect state program performance during CY 2010 (not the status of performance at the time of the evaluation). All items for which criteria have not been established should be answered based on the PHMSA representative's judgment. A deficiency in any one part of a multiple part question should be scored as needs improvement. Determine the answer to the question then select the appropriate point value. If a state receives less then the maximum points, include a brief explanation in the space provided for general comments/regional observations. If a question is not applicable to a state, select NA. Please ensure all responses are COMPLETE and ACCURATE, and OBJECTIVELY reflect state program performance. Increasing emphasis is being placed on performance. This evaluation together with selected factors reported in the state's annual certification/agreement attachments provide the basis for determining the state's pipeline safety grant allocation.

Field Inspection (PART F):

The field inspection form used will allow different areas of emphasis to be considered for each question. Question 13 is provided for scoring field observation areas. In completing PART F, the PHMSA representative should include a written summary which thoroughly documents the inspection.

Scoring Summary

_ PARTS		Possible Points	Points Scored
A	General Program Qualifications	25	25
В	Inspections and Compliance - Procedures/Records/Performance	24.5	24.5
C	Interstate Agent States	4	4
D	Incident Investigations	2.5	2.5
Е	Damage Prevention Initiatives	9	9
	Field Inspection	11	11
G	PHMSA Initiatives - Strategic Plan	9	9
Н	Miscellaneous	3	3
I	Program Initiatives	6	6
TOTAL	\mathbf{S}	94	94
State R	ating		100.0



1	Certifica attachme	state submit complete and accurate information on the attachments to its most current 60105(a) tion/60106 (a) Agreement? (NOTE: PHMSA Representative to verify certification/agreement ents by reviewing appropriate state documentation. Score a deficiency in any one area as "needs ment". Attachment numbers appear in parenthesis) Previous Question A.1, Items a-h worth 1 point	8	8
	Yes = 8 Ne	o = 0 Needs Minor Improvement = 3-7 Needs Major Improvement = 2		
	a.	State Jurisdiction and agent status over gas facilities (1)	\boxtimes	
	b.	Total state inspection activity (2)	\boxtimes	
	c.	Gas facilities subject to state safety jurisdiction (3)	\boxtimes	
	d.	Gas pipeline incidents (4)	\boxtimes	
	e.	State compliance actions (5)	\boxtimes	
	f.	State record maintenance and reporting (6)	\boxtimes	
	g.	State employees directly involved in the gas pipeline safety program (7)	\boxtimes	
	h.	State compliance with Federal requirements (8)	\boxtimes	
SLR No	tes:		_	
All s	ections of the	ne 2011 Certification were completed accurately.		
prov	Yes = 1 Notes: U of the CT	Question A.2 DPUC has 3 staff members on call 24 hours a day/7 days a week to receive incident reports from regulate ontact information to receive any incident reports. GPSU Administration Procedures address this in Section	ed operators. A	all operators are With Respect To
3	state req	state held a pipeline safety TQ seminar(s) in the last 3 years? (NOTE: Indicate date of last seminar or if uested seminar, but T&Q could not provide, indicate date of state request for seminar. Seminars must at least once every 3 calendar years.) (Chapter 8.5) Previous Question A.4	2	2
	necticut alor	ng with other New England states paticipates in a region formed group called the New England Pipepine S and TQ training seminars rotated annually among the states. CT attended and participated in the Maine has		
4		beline safety program files well-organized and accessible?(NOTE: This also includes electronic files) 5) Previous Question A.5	1	1
	tes: Inspection	reports and GPUC correspondence with PHMSA and operators are stored electronicaly (backed up 3 times ly located file cabinets.	es daily on serv	er) and/or hard
5	of PHM	e records and discussions with the state pipeline safety program manager indicate adequate knowledge SA program and regulations? (Chapter 4.1, Chapter 8.1) Previous Question A.6	2	2



SLR Notes:

SLR Notes:

to program manager in Janauary 2010.

Yes = 1 No = 0

(Chapter 8.1) Previous Question A.8

Yes. PHMSA evaluation was conducted June 21-25, 2010, the letter to the Chair was sent August 17, 2011 and the Chair responded on October 6, 2010.

Did the state respond in writing within 60 days to the requested items in the Chairman's letter following the Region's last program evaluation? (No response is necessary if no items are requested in letter and mark "Yes")

Yes. Karl Baker, Supervisor of Technical Analysis, is the GPSU program manager. Karl was a pipeline safety engineer for 16 years prior to being promoted

	Info Only = No Points		
	For State Personnel:		
	For Operators:		
	For Non-Operator Entities/Parties, Information Dissemination, Public Meetings:		
SLR No	tes:		
None	taken in 2010.		
10	Did the lead inspectors complete all required T&Q OQ courses and Computer Based Training (CBT) before conducting OQ Inspections? (Chapter 4.4.1) Previous Question A.12 Yes = 1 No = 0	1	1
SLR No	tes:		
Bruce	e Benson is the designated OQ inspection leader and has completed all required TQ OQ training courses and comp	uter based tra	ining.
11	Did the lead inspectors complete all required TQ Integrity Management (IMP) Courses/Seminars and CBT	1	1
11	before conducting IMP Inspections? (Chapter 4.4.1) Previous Question A.13	1	•
SLR Not	before conducting IMP Inspections? (Chapter 4.4.1) Previous Question A.13 $Yes = 1 No = 0$	ı	•
SLR Not	before conducting IMP Inspections? (Chapter 4.4.1) Previous Question A.13 $Yes = 1 No = 0$	-	
SLR Not	before conducting IMP Inspections? (Chapter 4.4.1) Previous Question A.13 $Yes = 1 No = 0$ tes:	-	
SLR Not	before conducting IMP Inspections? (Chapter 4.4.1) Previous Question A.13 Yes = 1 No = 0 ies: Nivison is the designated IMP inspection leader and has completed all required TQ IMP training courses and comp Was the ratio acceptable of Total inspection Person-days to Total Person-days charged to the program by state inspectors? (Region Director may modify points for just cause) (Chapter 4.3) Previous Question B.12	outer based tra	uining.
SLR Not	before conducting IMP Inspections? (Chapter 4.4.1) Previous Question A.13 Yes = 1 No = 0 des: Nivison is the designated IMP inspection leader and has completed all required TQ IMP training courses and comp Was the ratio acceptable of Total inspection Person-days to Total Person-days charged to the program by state inspectors? (Region Director may modify points for just cause) (Chapter 4.3) Previous Question B.12 Yes = 5 No = 0 A. Total Inspection Person Days (Attachment 2):	outer based tra	uining.
SLR Not	before conducting IMP Inspections? (Chapter 4.4.1) Previous Question A.13 Yes = 1 No = 0 des: Nivison is the designated IMP inspection leader and has completed all required TQ IMP training courses and comp Was the ratio acceptable of Total inspection Person-days to Total Person-days charged to the program by state inspectors? (Region Director may modify points for just cause) (Chapter 4.3) Previous Question B.12 Yes = 5 No = 0 A. Total Inspection Person Days (Attachment 2): 383.00 B. Total Inspection Person Days Charged to the Program (220 X Inspection Person Years) (Attachment 7):	outer based tra	uining.
SLR Not	before conducting IMP Inspections? (Chapter 4.4.1) Previous Question A.13 Yes = 1 No = 0 des: Nivison is the designated IMP inspection leader and has completed all required TQ IMP training courses and comp Was the ratio acceptable of Total inspection Person-days to Total Person-days charged to the program by state inspectors? (Region Director may modify points for just cause) (Chapter 4.3) Previous Question B.12 Yes = 5 No = 0 A. Total Inspection Person Days (Attachment 2): 383.00 B. Total Inspection Person Days Charged to the Program (220 X Inspection Person Years) (Attachment 7): 220 X 3.77 = 829.40 Ratio: A / B	outer based tra	uining.
SLR Not	before conducting IMP Inspections? (Chapter 4.4.1) Previous Question A.13 Yes = 1 No = 0 des: Nivison is the designated IMP inspection leader and has completed all required TQ IMP training courses and comp Was the ratio acceptable of Total inspection Person-days to Total Person-days charged to the program by state inspectors? (Region Director may modify points for just cause) (Chapter 4.3) Previous Question B.12 Yes = 5 No = 0 A. Total Inspection Person Days (Attachment 2): 383.00 B. Total Inspection Person Days Charged to the Program (220 X Inspection Person Years) (Attachment 7): 220 X 3.77 = 829.40 Ratio: A / B 383.00 / 829.40 = 0.46 If Ratio >= 0.38 Then Points = 5, If Ratio < 0.38 Then Points = 0 Points = 5	outer based tra	uining.

What actions, if necessary, did the State initiate as a result of issues raised in the Chairperson's letter from the

previous year? Did actions correct or address deficiencies from previous year's evaluation? (No response is necessary if no items are requested in letter and mark "Yes") (Chapter 8.1) Previous Question A.8/A.9

Has each inspector fulfilled the 3 year TQ training requirement? If No, has the state been granted a waiver

regarding TQ courses by the Associate Administrator for Pipeline Safety? (NOTE: If the State has new inspectors who have not attended all TQ courses, but are in a program which will achieve the completion of all applicable courses within 3 years of taking first course (5 years to successfully complete), or if a waiver has been granted by the applicable Region Director for the state, please answer yes.) (Chapter 4.4) Previous Question

All engineers have either completed their TQ training within the timeframe or on schedule to complete their training.



7

SLR Notes:

SLR Notes:

0

A.10 Yes = 3 No = 0

There were no issues raised during the 2009 evaluation.

Personnel and Qualifications

NA

3

Info Only Info Only

Have there been modifications or proposed changes to inspector-staffing levels? (If yes, describe) Previous Info Only Info Only Question B.13
Info Only = No Points

SLR Notes:

Yes. In October 2010 the GPSU hired Eugene Osei.

Info Only = No Points

14 Part-A General Comments/Regional Observations

Info Only Info Only

SLR Notes:

Total points scored for this section: 25 Total possible points for this section: 25



Inspection Procedures Does the State have a written inspection plan to complete the following? (all types of operators including LNG) 6.5 6.5 (Chapter 5.1) Previous Question B.1 + Chapter 5 Changes + Incorporate LNG Yes = 6.5 No = 0 Needs Improvement = 50% Deduction Needs Standard Inspections (Including LNG) (Max points = 2) Yes (•) No () Improvement Needs IMP Inspections (Including DIMP) (Max points = .5) b Yes No 🔾 Improvement Needs OQ Inspections (Max points = .5) Yes No 🔾 c Improvement Needs d Damage Prevention (Max points = .5) Yes (•) No 🔾 Improvement Needs No 🔘 e On-Site Operator Training (Max points = .5) Yes (•) Improvement Needs f Construction Inspections (Max points = .5) Yes (•) No 🔾 Improvement Incident/Accident Investigations (Max points = 1) Yes 💿 No 🔾 g Improvement Needs h Compliance Follow-up (Max points = 1) Yes (•) No 🔾 Improvement SLR Notes: All applicable type of inspections are included in the inspection plan. Karl Baker, program manager, plans to update inspection plan in 2011. The update will include DIMP inspections. These are listed in the GPSU Administrative Procedures Section 5. Did the written Procedures for selecting operators adequately address key concerns? (Chapter 5.1) Previous 2 Question B.2, items a-d are worth .5 point each Yes = 2 No = 0 Needs Improvement = 50% Deduction Needs Yes (•) No () Length of time since last inspection Improvement Needs b History of Operator/unit and/or location (including leakage, incident and compliance history) Yes No 🔾 Improvement Needs Type of activity being undertaken by operator (construction etc) c Yes No 🔾 Improvement Needs No 🔾 d For large operators, rotation of locations inspected Yes (•) Improvement SLR Notes: These are listed in the GPSU Administrative Procedures Section 6. **Inspection Performance** Did the state inspect all types of operators and inspection units in accordance with time intervals established in 2 2 its written procedures? (Chapter 5.1) Previous Question B.3 SLR Notes: CT GPSU alternate yearly on comprehensive instections. LDC - O&M in 2009/2011, LNG - 2010, LP - 2010. Did the state inspection form cover all applicable code requirements addressed on the Federal Inspection forms? 1 (Chapter 5.1 (3)) Previous Question B.4 Yes = 1 No = 0SLR Notes: Yes. CT GPSU uses the federal form for LNG inspections. It uses the federal form with state additional regulation and NTSB questions added. 5 Did state complete all applicable portions of inspection forms? (Chapter 5.1 (3)) Previous Question B.5 SLR Notes: Yes. There were many redundant comments. Did the state initiate appropriate follow-up actions to Safety Related Condition Reports? (Chapter 6.3) .5 NA 6

PART B - Inspections and Compliance - Procedures/Records/

Performance

Points(MAX) Score

Previous Question B.6 Yes = .5 No = 0

SLR Notes:

N/A. None in 2010.

7	Did the state review operator procedures for determining if exposed cast iron pipe was examined for evidence of graphitization and if necessary remedial action was taken? (NTSB) Previous Question B.7 $Yes = .5 No = 0$.5	.5
SLR No			
	This question is on the inspection form.		
8	Did the state review operator procedures for surveillance of cast iron pipelines, including appropriate action resulting from tracking circumferential cracking failures, study of leakage history, or other unusual operating maintenance condition? (Note: See GPTC Appendix G-18 for guidance) (NTSB) Previous Question B.8 Yes = .5 No = 0	.5	.5
SLR No			
Yes.	This question is on the inspection form.		
9	Did the state review operator emergency response procedures for leaks caused by excavation damage near buildings and determine whether the procedures adequately address the possibility of multiple leaks and underground migration of gas into nearby buildings Refer to 4/12/01 letter from PHMSA in response to NTSB recommendation P-00-20 and P-00-21? (NTSB) Previous Question B.9 Yes = .5 No = 0	.5	.5
SLR No	tes:		
Yes.	This question is on the inspection form.		
10	Did the state review operator records of previous accidents and failures including reported third party damage and leak response to ensure appropriate operator response as required by 192.617? (NTSB) Previous Question B.10 $Y_{\text{ES}} = 1 \text{ No} = 0$	1	1
SLR No			
Yes.	This question is on the inspection form.		
Cc	ompliance - 60105(a) States		
11	Did the state adequately document sufficient information on probable violations? (Chapter 5.2) Previous Question B.14 Yes = 1 No = 0 Needs Improvement = .5	1	1
SLR No			
Yes.	Each inspected operator received a copy of the inspection report summary with included a section on probable viola	tions.	
12	Does the state have written procedures to identify the steps to be taken from the discovery to the resolution of a probable violation as specified in the "Guidelines for State Participating in the Pipeline Safety Program"? (Chapter 5.1) Previous Question D(1).1 Yes = 1 No = 0 Needs Improvement = .5	1	1
SLR No			
Yes.	This is in Section 10 of the GPSU Administrative Procedures.		
13	Does the state have written procedures to notify an operator when a noncompliance is identified as specified in the "Guidelines for States Participating in the Pipeline Safety Program"? (Chapter 5.1(4)) Previous Question D (1).2 Yes = 1 No = 0 Needs Improvement = .5	1	1
SLR No			
Yes.	This is in Section 11 of the GPSU Administrative Procedures.		



Does the state have a written procedure for routinely reviewing the progress of compliance actions to prevent 14 delays or breakdowns of the enforcement process, as required by the "Guidelines for States Participating in the Pipeline Safety Program"? (Chapter 5.1(5)) Previous Question D(1).3

Yes = 1 No = 0 Needs Improvement = .5

SLR Notes:

Yes. It is in the GPSU Administrative Procedures.

15	Has the State issued compliance actions for all probable violations discovered? (Note: PHMSA representative has discretion to delete question or adjust points, as appropriate, based on number of probable violations; any change requires written explanation) Previous Question $D(1).4$ Yes = $1 \text{ No} = 0$	1	1
SLR Not			
Yes.	In 2010 96 violations were found and 35 compliance actions were sent to regulated operators.		
16	Did the state follow its written procedures for reviewing compliance actions and follow-up to determine that prompt corrective actions were taken by operators, within the time frames established by the procedures and compliance correspondence, as required by the "Guidelines for States Participating in the Pipeline Safety Program"? Previous Question D(1).5 Yes = 1 No = 0 Needs Improvement = .5	1	1
SLR Not			
Yes.	This is in the Administrative Procedures but this is one of the areas the GPSU plans expand upon in its Administrati	ve Procedur	es update.
17	If compliance could not be established by other means, did state pipeline safety program staff request formal action, such as a "Show Cause Hearing" to correct pipeline safety violations? (check each states enforcement procedures) Previous Question D(1).6 $No = 0$ Yes = 1	1	1
SLR Not	res:		
Yes.	In Section 10 of the GPSU Administrative Procedures.		
18	Did the state adequately document the resolution of probable violations? (Chapter 5.1 (6)) Previous Question D(1).7 Yes = 1 No = 0 Needs Improvement = .5	1	1
SLR Not			
Yes.			
19	Were compliance actions sent to a company officer? (manager or board member if municipal/government system) (Chapter $5.1(4)$) Previous Question D(1).8 $Y_{es} = .5 N_0 = 0$.5	.5
SLR Not			
Yes.	It is stated in the GPSU Administrative Procedures, Section 10. Not only sent to but the GPSU assures a response i	s received b	y a company officer.
20	Did the compliance proceedings give reasonable due process to all parties? (check each states enforcement procedures) Previous Question D(1).9 Yes = 1 No = 0 Needs Improvement = .5	1	1
SLR Not	res:		
Yes.	Section 10 of the GPSU Administrative Procedures covers this.		
Co	mpliance - 60106(a) States		
21	Did the state use the current federal inspection form(s)? Previous Question D(2).1 Yes = 1 No = 0 Needs Improvement = .5	1	NA
SLR Not	res:		
22	Are results adequately documented demonstrating inspection units were reviewed in accordance with state inspection plan? Previous Question $D(2).2$ Yes = $1 \text{ No} = 0 \text{ Needs Improvement} = .5$	1	NA
SLR Not N/A.	es:		
23	Were any probable violations identified by state referred to PHMSA for compliance? (NOTE: PHMSA representative has discretion to delete question or adjust points, as appropriate, based on number of probable	1	NA

violations; any change requires written explanation.) Previous Question D(2).3

Yes = 1 No = 0 Needs Improvement = .5

	_			
SL	D	NI	04	00
OI.	л	1.0	OI	CO

N/A.

Did the state immediately report to PHMSA conditions which may pose an imminent safety hazard to the public or to the environment? Previous Question D(2).4

NA

Yes = 1 No = 0 Needs Improvement = .5

SLR Notes: N/A.

25 Did the state give written notice to PHMSA within 60 days of all probable violations found? Previous Question D(2).5

l NA

Yes = 1 No = 0 Needs Improvement = .5

SLR Notes:

N/A.

26 Did the state initially submit adequate documentation to support compliance action by PHMSA on probable violations? Previous Question D(2).6

NA

1

Yes = 1 No = 0 Needs Improvement = .5

SLR Notes:

N/A.

27 Is the program manager familiar with state process for imposing civil penalties? Were civil penalties considered for repeat violations (with severity consideration) or violations resulting in incidents/accidents? (describe any actions taken)

Info Only Info Only

Info Only = No Points

SLR Notes:

28 Part B: General Comments/Regional Observations

Info Only Info Only

Info Only = No Points

SLR Notes:

Total points scored for this section: 24.5 Total possible points for this section: 24.5



1 SLR No	Did the state use the current federal inspection form(s)? Previous Question D(3).1 Yes = 1 No = 0 Needs Improvement = .5	1	1
Yes.	ies.		
2	Are results documented demonstrating inspection units were reviewed in accordance with "PHMSA directed inspection plan"? Previous Question D(3).2 Yes = 1 No = 0 Needs Improvement = .5	1	1
SLR No	tes:		
Yes.	CT followed inspection plan submitted by the Eastern Region.		
3	Did the state submit documentation of the inspections within 60 days as stated in its latest Interstate Agent Agreement form? Previous Question $D(3).3$ $Yes = 1 No = 0$	1	1
SLR No	tes:		
Yes.	Inspection information was submitted to Eastern region within 30 days.		
4	Were any probable violations identified by state referred to PHMSA for compliance? (NOTE: PHMSA representative has discretion to delete question or adjust points, as appropriate, based on number of probable violations; any change requires written explanation.) Previous Question D(3).4 $Y_{CS} = 1 N_{O} = 0$	1	NA
SLR No			
N/A.	No probable violations found during the inspections in 2010.		
5	Did the state immediately report to PHMSA conditions which may pose an imminent safety hazard to the public or to the environment? Previous Question D(3).5 Yes = 1 No = 0 Needs Improvement = .5	1	NA
SLR No	tes:		
N/A.			
6	Did the state give written notice to PHMSA within 60 days of all probable violations found? Previous Question D(3).6 Yes = 1 No = 0	1	NA
SLR No			
N/A			
7	Did the state initially submit documentation to support compliance action by PHMSA on probable violations? Previous Question D(3).7 Yes = 1 No = 0 Needs Improvement = .5	1	1
SLR No	•		
N/A.			

8 Part C: General Comments/Regional Observations

Info Only Info Only

 $\label{eq:controller} \begin{tabular}{ll} Info Only = No \ Points \\ SLR \ Notes: \end{tabular}$

Total points scored for this section: 4

Total possible points for this section: 4



1	Are state personnel following the procedures for Federal/State cooperation in case of an incident? (See Appendix in "Guidelines for States Participating in the Pipeline Safety Program") (Chapter 6.1) Previous Question E.1	1	1
SLR N	Yes = 1 No = 0 Needs Improvement = .5		
	s. Guidelines were followed.		
2	Are state personnel familiar with the jurisdictional authority and Memorandum of Understanding between NTSB and PHMSA? (See Appendix in "Guidelines for States Participating in the Pipeline Safety Program") (Chapter 6 ? Appendix D) Previous Question E.2 Yes = .5 No = 0	.5	.5
SLR N			
Yes	S.		
3	Did the state keep adequate records of incident notifications received? Previous Question E.3 Yes = 1 No = 0 Needs Improvement = .5	1	NA
SLR No	otes: A. No incidents in 2010.		
4	If an onsite investigation of an incident was not made, did the state obtain sufficient information by other means to determine the facts and support the decision not to go on-site? Previous Question E.4 Yes = 1 No = 0 Needs Improvement = .5	1	NA
SLR N	•		
N/A	A. No incidents in 2010.		
5	Were investigations thorough and conclusions and recommendations documented in an acceptable manner? Previous Question E.5, comprehensive question worth 2 points total Yes = 2 No = 0 Needs Improvement = 1	2	NA
	a. Observations and Document Review	Yes 🔘	No O Needs Improvement
	b. Contributing Factors	Yes 🔘	No O Needs Improvement
	c. Recommendations to prevent recurrences where appropriate	Yes ()	No Needs
SLR N	* * *		Improvement
N/A	A. No incidents in 2010.		
6	Did the state initiate enforcement action for violations found during any incident investigation(s)? Previous Question E.6 Variation Yes = 1 No = 0 Needs Improvement = .5	1	1
SLR N			
N/A	A. No incidents in 2010.		
7	Did the state assist region office by taking appropriate follow-up actions related to the operator incident reports to ensure accuracy and final report has been received by PHMSA? (validate annual report data from operators concerning incidents/accidents and investigate discrepancies) (Chapter 6) Previous Question E.7/E.8 Yes = .5 No = 0	.5	NA
SLR N			
N/A	A. No incidents in 2010.		
8	Part D: General Comments/Regional Observations Info Only = No Points	Info Only	Info Only



SLR Notes:



Has the state reviewed directional drilling/boring procedures of each pipeline operator or its contractor to determine if they include actions to protect their facilities from the dangers posed by drilling and other trench less technologies? Previous Question B.11

Yes = 2 No = 0 Needs Improvement = 1

2 2

SLR Notes:

Yes. Performed review during O&M audits. Last audits performed on 3 LDCs and Norwich in 2009 and early 2011. Also state regulations, 16-345-4(a)(5), states "?If the excavator is utilizing trenchless excavation, the excavator shall, if such excavation is expected to cross or encroach within the approximate location of underground facilities either horizontally or vertically, prior to the crossing or encroaching, determine the precise location of such underground facilities expected to be so crossed or encroached."

2 Did the state inspector check to assure the pipeline operator is following its written procedures pertaining to notification of excavation, marking, positive response and the availability and use of the one call system? New 2008

2

2

2

2

Yes = 2 No = 0

SLR Notes:

Yes. Performed review during O&M audits. Last audits performed on 3 LDCs and Norwich in 2009 and early 2011. This is also accomplished during normal review of one-call damages that are reported to the GPSU.

Did the state encourage and promote the adoption of the Common Ground Alliance Best Practices document to its regulated companies as a means of reducing damages to all underground facilities? Previous Question A.7

Yes = 2 No = 0 Needs Improvement = 1

SLR Notes:

The GPSU has performed a review of the CGA Best Practices document and determined that all pertinent best practices are included in the state regulations. They are currently working on revising the underground damage prevention laws and are reviewing the CGA Best Practices to see if they can strengthen the program.

4 Has the agency or another organization within the state collected data and evaluated trends on the number of pipeline damages per 1,000 locate requests? New 2008

1

SLR Notes:

Yes, GPSU collects and evaluates this data. Damages per 1000 tickets -

2006 ? 4.39 total

2007 ? 4.26 total

2008 ? 4.10 total

2009 ? 3.21 total

2010 ? 3.53 total; 1.73 gas

Yes = 1 No = 0

Did the state review operators' records of accidents and failures due to excavation damage to ensure causes of 2 failure are addressed to minimize the possibility of recurrence as required by 192.617?

Yes = 2 No = 0

SLR Notes:

Yes. Performed review during O&M audits. Last audits performed on 3 LDCs and Norwich in 2009 and early 2011. This is also accomplished during normal review of one-call damages that are reported to the GPSU.

6 Part E: General Comments/Regional Observations

Info Only Info Only

Info Only = No Points

SLR Notes:

Total points scored for this section: 9

Total possible points for this section: 9



1	Operator, Inspector, Location, Date and PHMSA Representative Info Only = No Points	Info Only	Info Only
	Name of Operator Inspected: Connecticut Natural Gas		
	Name of State Inspector(s) Observed: Ed Fabrycki and Dan Nivison		
	Location of Inspection: East Hartford, CT		
	Date of Inspection: May 4, 2011		
	Name of PHMSA Representative: Jim Anderson		
SLR No	etes:		
Obse	erved Ed Fabrycki conducting new construction inspection and Dan Nivison conducting a Damage Prevention proce	edures inspe	ction.
2	Was the operator or operator's representative notified and/or given the opportunity to be present during inspection? New 2008 $Yes = 1 No = 0$	1	1
SLR No			
Yes.	Company personnel were present at both inspections.		
3	Did the inspector use an acceptable inspection form/checklist and was the form/checklist used as a guide for the inspection? (New regulations shall be incorporated) Previous Question F.2 $Yes = 2 No = 0$	2	2
the i	otes: Due to inclimate weather, notes were taken at construction site and later entered on a construction inspection form inspection report was given to the PHMSA representative prior to the completion of the evaluation. The damage prePHMSA inspection form with state damage prevention regulations attached.		
4	Did the inspector thoroughly document results of the inspection? Previous Question F.3 $Yes = 2 No = 0$	2	2
SLR No	ites:		
Yes.	No Concerns.		
5	Did the inspector check to see if the operator had necessary equipment during inspection to conduct tasks viewed? (Maps, pyrometer, soap spray, CGI, etc.) New 2008 $Y_{es} = 1 N_0 = 0$	1	1
SLR No	ites:		
Yes.	Heating irons were tested with pyrometer.		
6	What type of inspection(s) did the state inspector conduct during the field portion of the state evaluation? (i.e. Standard, Construction, IMP, etc) New 2008 Info Only = No Points	Info Only	Info Only
SLR No			
	struction and Damage Prevention Procedures.		
7	Did the inspector adequately review the following during the field portion of the state evaluation? (check all that apply on list) New 2008, comprehensive question worth 2 points total $Yes = 2 \text{ No} = 0 \text{ Needs Improvement} = 1$	2	2
	a. Procedures	\boxtimes	
	b. Records	\boxtimes	
	c. Field Activities/Facilities	\boxtimes	

Other (Please Comment)

SLR Not Reco		viewed at operator operation center during the inspection.		
8		nspector have adequate knowledge of the pipeline safety program and regulations? (Liaison will at reasons if unacceptable) Previous Question F.8	2	2
SLR Not) - U		
Yes.				
9		nspector conduct an exit interview? (If inspection is not totally complete the interview should be based covered during time of field evaluation) Previous Question F.10	l 1	1
SLR Not				
Yes.				
10	During the Question		s 1	NA
SLR Not				
	found.			
11	performe		Info Only	Info Only
SLR Not	Info Only =	= NO POINTS		
DPU	C inspector	observed the installation of a new 2" PE main being installed to replace a high risked older cast iron m	nain in the co	ompanies cast iron
repla	cement prog	gram.		
12	Best Prac	ctices to Share with Other States - (Field - could be from operator visited or state inspector practices)	Info Only	Info Only
a	Info Only =	■ No Points		
SLR Not	tes:			
13	Field Ob	servation Areas Observed (check all that apply)	Info Only	Info Only
	Info Only =	= No Points		
	a.	Abandonment		
	b.	Abnormal Operations		
	c.	Break-Out Tanks		
	d.	Compressor or Pump Stations		
	e.	Change in Class Location		
	f.	Casings		
	g.	Cathodic Protection		
	h.	Cast-iron Replacement	\boxtimes	
	i.	Damage Prevention	\boxtimes	
	j.	Deactivation		
	k.	Emergency Procedures		
	1.	Inspection of Right-of-Way		
	m.	Line Markers		
	n.	Liaison with Public Officials		
	0.	Leak Surveys		
	p.	MOP		
	q.	MAOP		
	r.	Moving Pipe		

s.

New Construction

		Total points scored for this section: 11 Total possible points for this section: 11
	General Comments/Regional Observations = No Points	Info Only Info Only
SLR Notes:		
J.	Other	
I.	Atmospheric Corrosion	
H.	Compliance Follow-up	
G.	OQ - Operator Qualification	
F.	Welding	
E.	Vault Maintenance	
D.	Valve Maintenance	
C.	Tapping	
В.	Signs	
A.	Repairs	
y. z.	Purging Prevention of Accidental Ignition	
Χ.	Public Education	
W.	Plastic Pipe Installation	
V.	Overpressure Safety Devices	
u.	Odorization	
t.	Navigable Waterway Crossings	



PART G - PHMSA Initiatives - Strategic Plan

Points(MAX) Score

Risk base Inspections - Targeting High Risk Areas

1 Does state have process to identify high risk inspection units?

1.5

1.5

Yes = 1.5 No = 0

Risk Factors (criteria) to consider may include:

Miles of HCA's, Geographic area, Population Density

Length of time since last inspection

History of Individual Operator units (leakage, incident and compliance history, etc.)

Threats - (Excavation Damage, Corrosion, Natural Forces, Other Outside Forces, Material or Welds,

Equipment, Operations, Other)

SLR Notes:

Yes. Section 8 of the DPUC Administrative Procedures states "Inspections" are ordinarily conducted pursuant to one of the following criteria.

- (a) Routine scheduling
- (b) A complaint received from a member of the public
- (c) Information obtained from a previous inspection
- (d) Pipeline accident or incident
- (e) Whenever deemed appropriate by the Department

Every operator and every inspection unit will be inspected in accordance with 6c above, with priority given to inspecting systems with greater risk potential. In determining the potential risk of a facility, the following factors may be considered.

- (a) The length of time since the last inspection
- (b) The history of the inspection unit (leak history, unaccounted-for gas, prior non-compliances, accident/incident history, etc.)
- (c) Types of activities being undertaken by the inspection unit (construction, recent changes in personnel and procedures, etc.)
- (d) For multi-unit operators, rotation of inspection units to be inspected
- (e) The nature of the facility (pipeline, LNG plant, propane plant)
- (f) Pressure classification (low, elevated-low, high)
- (g) Material involved (cast iron, steel, plastic)
- (h) History of the type of facility
- (i) Population density
- (j) Threats to the facilities (Excavation damage, corrosion, natural forces, other outside forces, material or welds, equipment, operations)"

Are inspection units broken down appropriately? (see definitions in Guidelines)

0.5

Yes = .5 No = 0

SLR Notes:

Yes.

3 Consideration of operators DIMP Plan? (if available and pending rulemaking)

Info Only Info Only

.5

Info Only = No Points

SLR Notes:

N/A at this time.

4 Does state inspection process target high risk areas?

.5 0.5

Yes = .5 No = 0

SLR Notes: Yes.

Use of Data to Help Drive Program Priority and Inspections

5 Does state use data to analyze effectiveness of damage prevention efforts in the state? (DIRT or other data, etc) .5 0.5

Yes = .5 No = 0

SLR Notes:

Yes. Approximately twice per year the damage prevention data is reviewed to determine trends. These trends are reviewed to determine where emphasis needs to be placed. These trends are also reviewed with the Call Before You Dig Public Awareness Committee and where appropriate, the public awareness campaigns are modified.

6 Has state reviewed data on Operator Annual reports for accuracy?

0.5

.5

Yes = .5 No = 0

SLR No	tes:
Yes.	Pro
7	T)

s. Program manager has many spreadsheets showing data and trends of the operators pipelines, services, damages and other information.

Has state analyzed annual report data for trends and operator issues?

.5 0.5

SLR Notes:

Yes. Program manager has many spreadsheets showing data and trends of the operators pipelines, services, damages and other information.

8 Has state reviewed data on Incident/Accident reports for accuracy? .5 0.5

Yes = 5 No = 0

SLR Notes:

Yes. As part of their investigation of incidents/accidents.

9 Does state do evaluation of effectiveness of program based on data? (i.e. performance measures, trends, etc.) .5 0.5

SLR Notes:

Yes. They evaluate their program using leak response time data, class 2 leak backlog data, third-party damage data and cast iron/bare steel replacement program data.

Did the State input all operator qualification inspection results into web based database provided by PHMSA in a timely manner upon completion of OQ inspections? Previous Question B.15

0.5

SLR Notes:

Yes. Viewed the state's OQ data base web page to verify database entry.

Did the State submit their replies into the Integrity Management Database (IMDB) in response to the Operators notifications for their integrity management program? Previous Question B.16 Yes = .5 No = 0

0.5

SLR Notes:

Yes. Viewed the state's IMP data base web page to verify database entry on participation on interstate pipeline IMP inspection.

12 Have the IMP Federal Protocol forms been uploaded to the IMDB? Previous Question B.17 .5 NA

SLR Notes:

Yes = .5 No = 0

N/A? No intrastate transmission lines in Connecticut.

Did the State ask Operators to identify any plastic pipe and components that has shown a record of defects/leaks 13 and what those operators are doing to mitigate the safety concerns? Previous Question B.18 Yes = .5 No = 0

0.5

SLR Notes:

Yes. All data on class 1 and 2 leaks are required to be submitted to the GPSU on a monthly basis. This data is reviewed to determine trends including any plastic pipe issues. Also, during the O&M audits, this is reviewed under 192.617.

Has state confirmed transmission operators have submitted information into National Pipeline Mapping System 14 (NPMS) database along with any changes made after original submission? Yes = .5 No = 0

NA

SLR Notes:

N/A? No intrastate transmission lines in Connecticut.

Accident/Incident Investigation Learning and Sharing Lessons Learned

15 Has state shared lessons learned from incidents/accidents? (i.e. NAPSR meetings and communications)

0.5

Yes = 5 No = 0SLR Notes:

Yes. Incidents/accidents lessons learned information have been presented at NAPSR meetings and pipeline safety seminars. In addition, all incident/ accident reports are sent to all applicable operators in the state for their review and response to any applicable recommendations included in the report. Does the State support data gathering efforts concerning accidents? (Frequency/Consequence/etc)

Yes. The state ensures that operators correctly file appropriate PHMSA incident forms.



16

SLR Notes:

0.5

What were the major accomplishments for the year being evaluated? (Describe the accomplishments, NAPSR .5 0.5 Activities and Participation, etc.)

Yes = .5 No = 0

SLR Notes:

Program Manager position permanently filled January 2010. Filled vacant engineer position June 2010. Added another engineer October 2010. Purchased vehicles for inspectors. Service Line Periodic Inspection Task Group Chairman, CGA Data Committee, EFV task group, Damage Prevention Task Group.

What legislative or program initiatives are taking place/planned in the state, past, present, and future? (Describe .5 0.5 initiatives (i.e. damage prevention, jurisdiction/authority, compliance/administrative, etc.)

Yes = .5 No = 0

SLR Notes:

Staff is currently in the process of updating our damage prevention statutes and regulations to make them stronger.

Program initiatives:

- 1. Aggressively pursuing accelerated cast iron/bare steel pipe replacement
- 2. Minimizing backlog of Class 2 leaks
- 3. Converting inspection forms and reference material to electronic format to decrease time spent on administrative overhead and to enhance the availability of information in the field through the use of laptops for all inspections
- 4. Damage prevention? push to reduce numbers of damages through targeted advertising and educational sessions
- 5. Damage prevention? Initiative to reduce the number of markout error damages
- 6. Eliminate master meters
- 7. Attempting to locate of jurisdictional LP Gas operators and facilities
- Any Risk Reduction Accomplishments/Projects? (i.e. Cast iron replacement projects, bare steel, third-party
 damage reductions, etc.)
 Yes = .5 No = 0

SLR Notes:

Two companies were recently awarded additional revenue, in rate case proceedings, to further accelerate their cast iron/bare steel replacement programs. GPSU supported these requests. Close monitoring of leak response times, class 2 leak backlogs, third party damage and class 1 and 2 leaks. Currently working on rate case that will take CI/BS replacement program from 67 years to 20 years.

4 Did the state participate in/respond to surveys or information requests from NAPSR or PHMSA?

1 1

Yes = 1 No = 0

SLR Notes:

Yes.

5 Sharing Best Practices with Other States - (General Program) .5 0.5

Yes = .5 No = 0

SLR Notes:

Yes. Staff share their best practices through survey requests and at NAPSR Region and National meetings.

6 Part H: General Comments/Regional Observations
Info Only = No Points
Info Only = No Points

SLR Notes:

Total points scored for this section: 3
Total possible points for this section: 3



Drug and Alcohol Testing (49 CFR Part 199)

Has the state verified that operators have drug and alcohol testing programs?

1

Yes = 1 No = 0

SLR Notes:

Yes. Annual field inspections performed on all intrastate operators that are required to have the program. Inspection database has dates of inspections.

Is the state verifying that operators are conducting the drug and alcohol tests required by the operators program 2 (random, post-incident, etc.)

0.5

.5

Yes = .5 No = 0SLR Notes:

Yes. Annual field inspections performed on all intrastate operators that are required to have the program and an annual review of the Drug and Alcohol Testing MIS Data Collection forms.

3 Is the state verifying that any positive tests are responded to in accordance with the operator's program? .5 0.5

SLR Notes:

Yes.

Qualification of Pipeline Personnel (49 CFR Part 192 Subpart N)

Has the state verified that operators have a written qualification program?

1

SLR Notes:

Yes = 1 No = 0

Yes = .5 No = 0

Yes.

.5 5 Has the state reviewed operator qualification programs for compliance with PHMSA rules and protocols?

0.5

SLR Notes:

Yes. Both headquarters, protocols 1 through 8, and field, protocol 9, inspections have been performed on all intrastate operators.

0.5 Is the state verifying that persons who perform covered tasks for the operator are qualified in accordance with .5 the operator's program? Yes = .5 No = 0

SLR Notes:

Yes. Protocol 9 field inspections are being performed. In addition, on new construction welding and joining OQ qualifications are being reviewed.

Is the state verifying that persons who perform covered task for the operator are requalified at the intervals 7 specified in the operator's program? Yes = .5 No = 0

.5

0.5

SLR Notes:

Yes. Both headquarters, protocols 1 through 8, and field, protocol 9, inspections have been performed on all intrastate operators.

Gas Transmission Pipeline Integrity Management (49 CFR Part 192 Subpart O)

Has the state verified that all operators with transmission pipelines have either adopted an integrity management NA program (IMP), or have properly determined that one is not required?

Yes = 1 No = 0

No intrastate transmission lines in Connecticut.

9 Has the state verified that in determining whether a plan is required, the operator correctly calculated the potential impact radii and properly applied the definition of a high consequence area? Yes = 5 No = 0

.5 NA

SLR Notes:

SLR Notes:



10

plan)

Has the state reviewed operator IMPs for compliance with Subpart O? (In accordance with State Inspection



Total possible points for this section: 6

.5

NA