



2009 Natural Gas State Program Evaluation

for

Connecticut Department of Public Utility Control

Document Legend PART:

O -- Representative Date and Title Information

A -- General Program Qualifications

B -- Inspections and Compliance - Procedures/Records/Performance

C -- Interstate Agent States

D -- Incident Investigations

E -- Damage Prevention Initiatives

F -- Field Inspection

G -- PHMSA Initiatives - Strategic Plan

H -- Miscellaneous

I -- Program Initiatives



2009 Natural Gas State Program Evaluation -- CY 2009 Natural Gas

State Agency: Connecticut Rating:

Agency Status: 60105(a): Yes 60106(a): No Interstate Agent: Yes

Date of Visit: 06/21/2010 - 06/25/2010 **Agency Representative:** Karl Baker

PHMSA Representative: Dino N. Rathod, P.E.

Commission Chairman to whom follow up letter is to be sent:

Name/Title: Mr Kevin M. DelGobbo, Chairman

Agency: Connecticut Department of Public Utility Control

Address: 10 Franklin Square
City/State/Zip: New Britain, CT 06051

INSTRUCTIONS:

Complete this evaluation in accordance with the Procedures for Evaluating State Pipeline Safety Program. The evaluation should generally reflect state program performance during CY 2009 (not the status of performance at the time of the evaluation). All items for which criteria have not been established should be answered based on the PHMSA representative's judgment. A deficiency in any one part of a multiple part question should be scored as needs improvement. Determine the answer to the question then select the appropriate point value. If a state receives less then the maximum points, include a brief explanation in the space provided for general comments/regional observations. If a question is not applicable to a state, select NA. Please ensure all responses are COMPLETE and ACCURATE, and OBJECTIVELY reflect state program performance. Increasing emphasis is being placed on performance. This evaluation together with selected factors reported in the state's annual certification/agreement attachments provide the basis for determining the state's pipeline safety grant allocation.

Field Inspection (PART F):

The field inspection form used will allow different areas of emphasis to be considered for each question. Question 13 is provided for scoring field observation areas. In completing PART F, the PHMSA representative should include a written summary which thoroughly documents the inspection.

Scoring Summary

, PARTS		Possible Points	Points Scored
A	General Program Qualifications	26	26
В	Inspections and Compliance - Procedures/Records/Performance	24.5	24.5
С	Interstate Agent States	6	6
D	Incident Investigations	5.5	5.5
Е	Damage Prevention Initiatives	9	9
F	Field Inspection	12	12
G	PHMSA Initiatives - Strategic Plan	10	10
Н	Miscellaneous	3	3
I	Program Initiatives	9	9
TOTA	LS	105	105
State F	Rating		100.0



1	Did the	state submit complete and accurate information on the attachments to its most current 60105(a)	8	8
	attachm	ation/60106 (a) Agreement? (NOTE: PHMSA Representative to verify certification/agreement ents by reviewing appropriate state documentation. Score a deficiency in any one area as "needs ement". Attachment numbers appear in parenthesis) Previous Question A.1, Items a-h worth 1 point		
	each			
		o = 0 Needs Minor Improvement = 3-7 Needs Major Improvement = 2		
	a.	State Jurisdiction and agent status over gas facilities (1)		
	b.	Total state inspection activity (2)	\boxtimes	
	c.	Gas facilities subject to state safety jurisdiction (3)	\boxtimes	
	d.	Gas pipeline incidents (4)	\boxtimes	
	e.	State compliance actions (5)	\boxtimes	
	f.	State record maintenance and reporting (6)	\boxtimes	
	g.	State employees directly involved in the gas pipeline safety program (7)	\boxtimes	
	h.	State compliance with Federal requirements (8)	\boxtimes	
SLR No	tes:			
2	with 602 property Previous Yes = 1 N	state have an adequate mechanism to receive operator reporting of incidents to ensure state compliance 105(a) Certification/60106(a) Agreement requirements (fatality, injury requiring hospitalization, damage exceeding \$50,000 - Mechanism should include receiving "after hours" reports)? (Chapter 6) is Question A.2	1	1
SLR No				
Gas	Pipeline Sa	fety Unit (GPSU)- Adminstrative Procedures Rev 01/29/2010- Section 18 for Incident Reporting Mechani	sm	
3	state req	state held a pipeline safety TQ seminar(s) in the last 3 years? (NOTE: Indicate date of last seminar or if juested seminar, but T&Q could not provide, indicate date of state request for seminar. Seminars must at least once every 3 calendar years.) (Chapter 8.5) Previous Question A.4	2	2
SLR No		0-0		
		ded and participated in a Joint T&Q- NEPSR seminar OCt 22-23, 2009 in Meridith, NH		
4		peline safety program files well-organized and accessible?(NOTE: This also includes electronic files) r 5) Previous Question A.5	1	1
SLR No				
GPS	U files are l	kept in a secure bldg; well organized and accessible (hard copies, electronic files)		
5	of PHM	e records and discussions with the state pipeline safety program manager indicate adequate knowledge SA program and regulations? (Chapter 4.1, Chapter 8.1) Previous Question A.6 o = 0 Needs Improvement = 1	2	2
SLR No Phil		rog Mgr till June 2009. Karl Baker was named as Acting Prog Mgr for remaining 2009. Karl Baker becam	e permanei	nt Program Manager.



He brings in wealth of Pipeline Safety Regulatory experience. He also has completed necessary T&Q training. He has worked with ER and PHMSA closely.

6 Did the state respond in writing within 60 days to the requested items in the Chairman's letter following the Region's last program evaluation? (No response is necessary if no items are requested in letter and mark "Yes") (Chapter 8.1) Previous Question A.8

Yes = 1 No = 0

SLR Notes:

What actions, if necessary, did the State initiate as a result of issues raised in the Chairperson's letter from the previous year? Did actions correct or address deficiencies from previous year's evaluation? (No response is necessary if no items are requested in letter and mark "Yes") (Chapter 8.1) Previous Question A.8/A.9

Yes = 1 No = 0

SLR Notes:

CT DPUC selcted Karl Bkaer as a permanent replacment of Program Manager. GSPU also continues to work with LDCs for implementation of IMP.

Personnel and Qualifications

Has each inspector fulfilled the 3 year TQ training requirement? If No, has the state been granted a waiver regarding TQ courses by the Associate Administrator for Pipeline Safety? (NOTE: If the State has new inspectors who have not attended all TQ courses, but are in a program which will achieve the completion of all applicable courses within 3 years of taking first course (5 years to successfully complete), or if a waiver has been granted by the applicable Region Director for the state, please answer yes.) (Chapter 4.4) Previous Question A.10

SLR Notes:

CT DPUC maintains T&Q training requirements of pipeline inspection staff. New inpsectro John DePaolo has signed up for four (4) T&Q courses for FY 2011

9 Brief Description of Non-TQ training Activities:

Info Only Info Only

3

Info Only = No Points

For State Personnel:

For Operators:

For Non-Operator Entities/Parties, Information Dissemination, Public Meetings:

SLR Notes:

Did the lead inspectors complete all required T&Q OQ courses and Computer Based Training (CBT) before conducting OQ Inspections? (Chapter 4.4.1) Previous Question A.12

1

1

3

SLR Notes:

Per CY 2010 Certification, current GPSU staff members have completed required T&Q training for OQ

Did the lead inspectors complete all required TQ Integrity Management (IMP) Courses/Seminars and CBT before conducting IMP Inspections? (Chapter 4.4.1) Previous Question A.13

1

SLR Notes:

GPSU inspectors Karl, Bruce and Dan have completed IMP training. Another inspector Ed has signed up and expected to complete IMP training requirement in CY 2011

Was the ratio acceptable of Total inspection Person-days to Total Person-days charged to the program by state inspectors? (Region Director may modify points for just cause) (Chapter 4.3) Previous Question B.12

Yes = 5 No = 0

5 5

A. Total Inspection Person Days (Attachment 2):

342.00

B. Total Inspection Person Days Charged to the Program (220 X Inspection Person Years) (Attachment 7):

220 X 3.59 = 789.80

Ratio: A / B

342.00 / 789.80 = 0.43

If Ratio >= 0.38 Then Points = 5, If Ratio < 0.38 Then Points = 0

Points = 5

SLR Notes:

Have there been modifications or proposed changes to inspector-staffing levels? (If yes, describe) Previous Info Only Info Only Question B.13
Info Only = No Points

SLR Notes:

Phil Sher retired from DPUC in June 2009. Karl baker was named Acting Prog Mgr. GPSU also added a new Inspector John DePaolo in early June 2010.

14 Part-A General Comments/Regional Observations

Info Only = No Points

Info Only Info Only

SLR Notes:

State of Conecticut Gas Pipeline Safety Unit (GPSU) Admin Procedures- Rev 01/29/2010. I adcussed with GPSU minor changes of procedures.

Total points scored for this section: 26 Total possible points for this section: 26



PART B - Inspections and Compliance - Procedures/Records/ Points(MAX) Score Performance Inspection Procedures Does the State have a written inspection plan to complete the following? (all types of operators including LNG) 6.5 6.5 (Chapter 5.1) Previous Question B.1 + Chapter 5 Changes + Incorporate LNG Yes = 6.5 No = 0 Needs Improvement = 50% Deduction Needs Standard Inspections (Including LNG) (Max points = 2) Yes (•) No () Improvement Needs IMP Inspections (Including DIMP) (Max points = .5) b Yes No 🔾 Improvement Needs OQ Inspections (Max points = .5) Yes No 🔾 c Improvement Needs d Damage Prevention (Max points = .5) Yes (•) No 🔾 Improvement Needs No 🔘 e On-Site Operator Training (Max points = .5) Yes (•) Improvement Needs f Construction Inspections (Max points = .5) Yes (•) No 🔾 Improvement Incident/Accident Investigations (Max points = 1) Yes No 🔾 g Improvement Needs h Compliance Follow-up (Max points = 1) Yes (•) No 🔾 Improvement SLR Notes: Gas Pipeline Safety Unit-GPSU Admin Procedure- Rev 01//29/2010 Section 5 2 2 Did the written Procedures for selecting operators adequately address key concerns? (Chapter 5.1) Previous Question B.2, items a-d are worth .5 point each Yes = 2 No = 0 Needs Improvement = 50% Deduction Needs Yes (•) No 🔾 Length of time since last inspection Improvement Needs b History of Operator/unit and/or location (including leakage, incident and compliance history) Yes (•) No 🔾 Improvement Needs c Type of activity being undertaken by operator (construction etc) No 🔾 Improvement Needs d For large operators, rotation of locations inspected Yes (•) No 🔾 Improvement SLR Notes: Gas Pipeline Safety Unit- GPSU Admin Procedure- Rev 01//29/2010 Section 8 **Inspection Performance** Did the state inspect all types of operators and inspection units in accordance with time intervals established in 2 its written procedures? (Chapter 5.1) Previous Question B.3 SLR Notes: Gas Pipeline Safety Unit- GPSU Admin Procedure- Rev 01//29/2010 Section 6 Did the state inspection form cover all applicable code requirements addressed on the Federal Inspection forms? 1 (Chapter 5.1 (3)) Previous Question B.4 Yes = 1 No = 0SLR Notes: Gas Pipeline Safety Unit- GPSU Admin Procedure- Rev 01//29/2010 DPUC reviews inspeciton forms and revises, as necessary. GPSU notes date of revision and Amemndment as part of Inspection Form footer 1 5 Did state complete all applicable portions of inspection forms? (Chapter 5.1 (3)) Previous Question B.5 SLR Notes:

I discussed ad suggested to GPSU to describe and provide short supplemental information in comments/ notes portion of inspeciton checklist /form. This should help capture necesary brief description in addition to boxes being checked. (Short concise write-up should be sufficient, as necessary.) GPSU agrreed to start implemnting it going forward.

6 Did the state initiate appropriate follow-up actions to Safety Related Condition Reports? (Chapter 6.3) .5 Previous Question B.6

Yes = .5 No = 0

SLR Notes:

NA

7	Did the state review operator procedures for determining if exposed cast iron pipe was examined for evidence of graphitization and if necessary remedial action was taken? (NTSB) Previous Question B.7 $_{\text{Yes}=.5 \text{ No}=0}$.5	.5
SLR No	tes:		
GPS	U performed O&M inpection 02/23/2009 of CNG, Reviewed exposed cast iron pipe report (Part 192.459). Operator	was cited fo	or probable violation
8	Did the state review operator procedures for surveillance of cast iron pipelines, including appropriate action resulting from tracking circumferential cracking failures, study of leakage history, or other unusual operating maintenance condition? (Note: See GPTC Appendix G-18 for guidance) (NTSB) Previous Question B.8 Yes = .5 No = 0	.5	.5
SLR No			
GPS	U performed O&M inpection 02/23/2009 of CNG, Reviewed surveilance of cast iron pipe report (Part 192.755).		
9	Did the state review operator emergency response procedures for leaks caused by excavation damage near buildings and determine whether the procedures adequately address the possibility of multiple leaks and underground migration of gas into nearby buildings Refer to 4/12/01 letter from PHMSA in response to NTSB recommendation P-00-20 and P-00-21? (NTSB) Previous Question B.9 Yes = .5 No = 0	.5	.5
SLR No	tes:		
DPU	C requires monthly Leak reports from LDCs (part 192.615)		
10	Did the state review operator records of previous accidents and failures including reported third party damage and leak response to ensure appropriate operator response as required by 192.617? (NTSB) Previous Question B.10 $Y_{es} = 1 N_0 = 0$	1	1
SLR No GPS Basis	U performed O&M inpection , Reviewed revious incidnets, 3rd party damage report (Part 192.617). GRade 1 and 2 I	_eak Repor	ts received ona Monthlt
Co	mpliance - 60105(a) States		
11	Did the state adequately document sufficient information on probable violations? (Chapter 5.2) Previous Question B.14 Yes = 1 No = 0 Needs Improvement = .5	1	1
SLR No	tes:		
12	Does the state have written procedures to identify the steps to be taken from the discovery to the resolution of a probable violation as specified in the "Guidelines for State Participating in the Pipeline Safety Program"? (Chapter 5.1) Previous Question D(1).1	1	1
	Yes = 1 No = 0 Needs Improvement = .5		
SLR No			
GPS	U Section 10-11		
13	Does the state have written procedures to notify an operator when a noncompliance is identified as specified in the "Guidelines for States Participating in the Pipeline Safety Program"? (Chapter 5.1(4)) Previous Question D (1).2 Yes = 1 No = 0 Needs Improvement = .5	1	1
SLR No	tes:		
GPS	U Section 10		
14	Does the state have a written procedure for routinely reviewing the progress of compliance actions to prevent delays or breakdowns of the enforcement process, as required by the "Guidelines for States Participating in the Pipeline Safety Program"? (Chapter 5.1(5)) Previous Question D(1).3 Yes = 1 No = 0 Needs Improvement = .5	1	1
SLR No	tes:		

GPSU Section 10

SLR Notes:

Yes = 1 No = 0 Needs Improvement = .5

24 SLR No	Did the state immediately report to PHMSA conditions which may pose an imminent safety hazard to the public or to the environment? Previous Question D(2).4 Yes = 1 No = 0 Needs Improvement = .5	2 1	NA	
25	Did the state give written notice to PHMSA within 60 days of all probable violations found? Previous Question D(2).5 Yes = 1 No = 0 Needs Improvement = .5	1	NA	
SLR No	tes:			
26	Did the state initially submit adequate documentation to support compliance action by PHMSA on probable violations? Previous Question D(2).6 Yes = 1 No = 0 Needs Improvement = .5	1	NA	
SLR No	•			
27	Part B: General Comments/Regional Observations Info Only = No Points	Info Only	NA	
SLR No	·			
	ton Ingranitan Pracaduras Manual, Titlad: State of Connecticut, Cas Dinalina Safety Unit (CDSU) Administrativa	Procedure Pay	1/20/2010	

Total points scored for this section: 24.5 Total possible points for this section: 24.5



1	Did the state use the current federal inspection form(s)? Previous Question D(3).1	1	1
CI D Ma	Yes = 1 No = 0 Needs Improvement = .5		
SLR No	IC utilized federal inspection forms (available from PHMSA website)		
	c united redetal inspection forms (available from 111/16/11 weesite)		
2	Are results documented demonstrating inspection units were reviewed in accordance with "PHMSA directed inspection plan"? Previous Question D(3).2 Yes = 1 No = 0 Needs Improvement = .5	1	1
SLR No	tes:		
DPU	JC performed interstate inspection per PHMSA ER annual inspection plan (2009)		
3	Did the state submit documentation of the inspections within 60 days as stated in its latest Interstate Agent Agreement form? Previous Question $D(3).3$ $Yes = 1 No = 0$	1	1
SLR No	ites:		
DPU	JC worked closely with PHMSA ER Team Leaders		
4	Were any probable violations identified by state referred to PHMSA for compliance? (NOTE: PHMSA representative has discretion to delete question or adjust points, as appropriate, based on number of probable violations; any change requires written explanation.) Previous Question D(3).4 $Yes = 1 No = 0$	1	1
SLR No	tes:		
5	Did the state immediately report to PHMSA conditions which may pose an imminent safety hazard to the public or to the environment? Previous Question $D(3).5$ Yes = 1 No = 0 Needs Improvement = .5	1	NA
SLR No	·		
No s	safety hazard conditions found in 2009		
6	Did the state give written notice to PHMSA within 60 days of all probable violations found? Previous Question D(3).6 Yes = 1 No = 0	1	1
SLR No			
DPU	JC worked closely with PHMSA ER staff inspectors		
7	Did the state initially submit documentation to support compliance action by PHMSA on probable violations? Previous Question D(3).7 Yes = 1 No = 0 Needs Improvement = .5	1	1
SLR No	·		

8 Part C: General Comments/Regional Observations

Info Only Info Only

Info Only = No Points

SLR Notes:

DPUC and PHMSA staff members work closely on intrerstate inspections

Total points scored for this section: 6

Total possible points for this section: 6



1	Are state personnel following the procedures for Federal/State cooperation in case of an incident? (See Appendix in "Guidelines for States Participating in the Pipeline Safety Program") (Chapter 6.1) Previous Question E.1 Yes = 1 No = 0 Needs Improvement = .5	1		1
SLR No				
2	Are state personnel familiar with the jurisdictional authority and Memorandum of Understanding between NTSB and PHMSA? (See Appendix in "Guidelines for States Participating in the Pipeline Safety Program") (Chapter 6 ? Appendix D) Previous Question E.2 Yes = .5 No = 0	.5		5
SLR No				
3	Did the state keep adequate records of incident notifications received? Previous Question E.3 Yes = 1 No = 0 Needs Improvement = .5	1		1
SLR No	tes:			
4	If an onsite investigation of an incident was not made, did the state obtain sufficient information by other means to determine the facts and support the decision not to go on-site? Previous Question E.4 Yes = 1 No = 0 Needs Improvement = .5	1		1
SLR No	tes:			
5	Were investigations thorough and conclusions and recommendations documented in an acceptable manner? Previous Question E.5, comprehensive question worth 2 points total Yes = 2 No = 0 Needs Improvement = 1	2		2
	a. Observations and Document Review	Yes 💿	No 🔾	Needs Improvement
	b. Contributing Factors	Yes •	No 🔘	Needs Improvement
	c. Recommendations to prevent recurrences where appropriate	Yes •	No 🔾	Needs Improvement
	tes: IC prepares detailed incident investigations. Dec 2009 investigation continues pending metallurgical lab analysis reportiate actions as a result of review of this report. DPUC agreed to keep me informed of progress and closing of investigations.			ed to take
6	Did the state initiate enforcement action for violations found during any incident investigation(s)? Previous Question E.6 Variation Yes = 1 No = 0 Needs Improvement = .5	1	N	A
	•	cluding po	ossible com	pliance/
7	Did the state assist region office by taking appropriate follow-up actions related to the operator incident reports to ensure accuracy and final report has been received by PHMSA? (validate annual report data from operators concerning incidents/accidents and investigate discrepancies) (Chapter 6) Previous Question E.7/E.8 $Y_{es} = .5 N_0 = 0$.5	N	A
SLR No				

Info Only Info Only

Part D: General Comments/Regional Observations

Info Only = No Points

SLR Notes:

8

GPSU is investigating Dec 2009 incident. GPSU expects to complete investigation report and resolve final actions in early 2010.

Total points scored for this section: 5.5 Total possible points for this section: 5.5



Has the state reviewed directional drilling/boring procedures of each pipeline operator or its contractor to 1 determine if they include actions to protect their facilities from the dangers posed by drilling and other trench less technologies? Previous Question B.11 Yes = 2 No = 0 Needs Improvement = 1

2 2

SLR Notes:

DPUC Performed review during O&M audits. \$LDCs udits performed in 2009. Also state regulations, 16-345-4(a)(5), states "?If the excavator is utilizing trenchless excavation, the excavator shall, if such excavation is expected to cross or encroach within the approximate location of underground facilities either horizontally or vertically, prior to the crossing or encroaching, determine the precise location of such underground facilities expected to be so crossed or encroached

Did the state inspector check to assure the pipeline operator is following its written procedures pertaining to 2 notification of excavation, marking, positive response and the availability and use of the one call system? New

2

2

2

Yes = 2 No = 0

SLR Notes:

Performed review during O&M audits. Audits of 4 LDCs 2009. This is also accomplished during normal review of one-call damages that are reported to the DPUC.

Did the state encourage and promote the adoption of the Common Ground Alliance Best Practices document to 3 its regulated companies as a means of reducing damages to all underground facilities? Previous Question A.7 Yes = 2 No = 0 Needs Improvement = 1

2

SLR Notes:

DPUC has performed a review of the CGA Best Practices document and determined that all pertinent best practices are included in the state regulations.

Has the agency or another organization within the state collected data and evaluated trends on the number of pipeline damages per 1,000 locate requests? New 2008

SLR Notes:

DPUC collects and evaluates this data(Damages per 1000 locate requestes).

2006 ? 4.39

2007 ? 4.26

2008 ? 4.10

2009 ? 3.21

Did the state review operators' records of accidents and failures due to excavation damage to ensure causes of failure are addressed to minimize the possibility of recurrence as required by 192.617?

2

SLR Notes:

5

DPUC Performed review during O&M audits. Audits of 4 LDCs performed in 2009. This is also accomplished during normal review of one-call damages that are reported to the GPSU

6 Part E: General Comments/Regional Observations Info Only Info Only

Info Only = No Points

SLR Notes:

Owners of Public Utilities are required by state regulations to file damage reports. DPUC is reviewing possibility of excavator formally reporting to DPUC/ CBYG. This issue may be taken up in late 2010

Total points scored for this section: 9

Total possible points for this section: 9



1	Operator, Inspector, Location, Date and PHMSA Representative Info Only = No Points	Into Only Into Only
	Name of Operator Inspected: Norwich Public Utilites	
	Name of State Inspector(s) Observed: Ed F	
	Location of Inspection: Norwich	
	Date of Inspection: 06/22/2010	
	Name of PHMSA Representative: Dino N. Rathod, P.E.	
	tes: erved GPSU inspectors Ed and Bruce perfom plastic pipe instllation and Critical Valve maintenance including Op fication Inspection of various covered tasks	perator Qualification (OQ #9) Field
2	Was the operator or operator's representative notified and/or given the opportunity to be present during inspection? New 2008 Yes = $1 \text{ No} = 0$	1 1
SLR No Norv	tes: vich DPU Asst Gen Mgr Chris LaRose was present duirng field activities and records review at Norwich DPU off	fice.
3	Did the inspector use an acceptable inspection form/checklist and was the form/checklist used as a guide for the inspection? (New regulations shall be incorporated) Previous Question F.2 $Y_{es} = 2 N_0 = 0$	he 2 2
SLR No GPS by e-	tes: U inspectors used inspection check list hard copy initially and susequently transferred into electronic forms. I also	o received necessary completed cop
4	Did the inspector thoroughly document results of the inspection? Previous Question F.3 $Yes = 2 No = 0$	2 2
SLR No	tes:	
5	Did the inspector check to see if the operator had necessary equipment during inspection to conduct tasks viewed? (Maps, pyrometer, soap spray, CGI, etc.) New 2008 $_{Yes} = 1 N_0 = 0$	1 1
SLR No	tes:	
6	What type of inspection(s) did the state inspector conduct during the field portion of the state evaluation? (i.e. Standard, Construction, IMP, etc) New 2008 Info Only = No Points	Info Only Info Only
SLR No		
Plast	ic pipe installation and Valve Maintenance in Norwich.	
7	Did the inspector adequately review the following during the field portion of the state evaluation? (check all that apply on list) New 2008, comprehensive question worth 2 points total $Yes = 2 No = 0$ Needs Improvement = 1	2 2
	a. Procedures	\boxtimes
	b. Records	\boxtimes
	c. Field Activities/Facilities	\boxtimes
	d. Other (Please Comment)	\boxtimes

DUNS: 957636095

Also	observed O	Q#9 Field verification		
8		respector have adequate knowledge of the pipeline safety program and regulations? (Liaison will treasons if unacceptable) Previous Question F.8	2	2
SLR No	tes:			
GPS	U inspectors	are experience and completed necessary T&Q courses. Inspeciton activites wer performed well.		
9		aspector conduct an exit interview? (If inspection is not totally complete the interview should be based covered during time of field evaluation) Previous Question F.10	. 1	1
SLR Not	tes:			
GPS	U inspectors	conducted brief exit interviews		
10	During th Question Yes = 1 No		s 1	1
	najor issues	were found. Discused concern with quality of backfill above top of padded sand cover. GPSU will rev s this concern. Concern was with size of rock, asphalt chunks from street paved surface.	iew to assure	e that LDC procedures
11	What did performe		Info Only	Info Only
On si Crtic GPSI	ite storage o al Valves- E U inspector es. We also o	McElroy. He also verified heating iorn surface temp at various points of heating iron. Crew used Digin grassy surface- ok. He also verified trench depth. Quality of back-fill procedures- GPSU to follow-mergency Valves Bruce Benson used inspection check list and checked procedures and selected records. Norwich perforbserved field mainteance at Fifth Street in Norwich. Bruce aslo performed OQ#9 field verification. Notes to Share with Other States - (Field - could be from operator visited or state inspector practices)	up in O&M. rms annual n	naintenace of these found. Bruce
	Info Only =			
SLR No	tes:			
13		servation Areas Observed (check all that apply)	Info Only	Info Only
	Info Only =			
	a.	Abandonment		
	b.	Abnormal Operations		
	c.	Break-Out Tanks		
	d.	Compressor or Pump Stations		
	e.	Change in Class Location		
	f.	Casings		
	g.	Cathodic Protection		
	h.	Cast-iron Replacement		
	i.	Damage Prevention		
	j.	Deactivation		
	k.	Emergency Procedures		
	1.	Inspection of Right-of-Way		
	m.	Line Markers		
	n.	Liaison with Public Officials		
	0.	Leak Surveys		

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SLR Notes:

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SLR Notes		AV I VIIIO	
14		General Comments/Regional Observations = No Points	Info Only Info Only
SLR Notes	S:		
	J.	Other	
	I.	Atmospheric Corrosion	
	H.	Compliance Follow-up	
	G.	OQ - Operator Qualification	
	F.	Welding	
	E.	Vault Maintenance	
	D.	Valve Maintenance	
	C.	Tapping	
	B.	Signs	
	A.	Repairs	
	z.	Prevention of Accidental Ignition	
	у.	Purging	
	х.	Public Education	
	w.	Plastic Pipe Installation	
	v.	Overpressure Safety Devices	
	u.	Odorization Odorization	
	t.	Navigable Waterway Crossings	
	s.	New Construction	
	q. r.	Moving Pipe	
	p.	MAOP	
	n	MOP	

Total points scored for this section: 12

Total possible points for this section: 12

PART G - PHMSA Initiatives - Strategic Plan

Points(MAX) Score

Risk base Inspections - Targeting High Risk Areas

Does state have process to identify high risk inspection units?

1.5

1.5

Yes = 1.5 No = 0

Risk Factors (criteria) to consider may include:

Miles of HCA's, Geographic area, Population Density

Length of time since last inspection

History of Individual Operator units (leakage, incident and compliance history, etc.)

Threats - (Excavation Damage, Corrosion, Natural Forces, Other Outside Forces, Material or Welds,

Equipment, Operations, Other)

SLR Notes:

DPUC Section 8 of Administrative Procedures states "Inspections are ordinarily conducted pursuant to one of the following criteria.

- Routine scheduling (a)
- (b) A complaint received from a member of the public
- (c) Information obtained from a previous inspection
- (d) Pipeline accident or incident
- Whenever deemed appropriate by the DPUC

Every operator and every inspection unit is typically inspected in accordance with 6c above, with priority given to inspecting systems with greater risk potential. In determining the potential risk of a facility, the following factors may be considered.

- (a) The length of time since the last inspection.
- (b) The history of the inspection unit (leak history, unaccounted-for gas, prior non-compliances, accident/incident history, etc.).
- Types of activities being undertaken by the inspection unit (construction, recent changes in personnel and procedures, etc.). (c)
- For multi-unit operators, rotation of inspection units to be inspected. (d)
- The nature of the facility (pipeline, LNG plant, propane plant) (e)
- Pressure classification (low, elevated-low, high) (f)
- Material involved (cast iron, steel, plastic) (g)
- History of the type of facility (h)
- (i) Population density
- (j) Threats to the facilities (Excavation damage, corrosion, natural forces, other outside forces, material or welds, equipment, operations

Are inspection units broken down appropriately? (see definitions in Guidelines)

0.5

.5

Yes = .5 No = 0

SLR Notes:

3 Consideration of operators DIMP Plan? (if available and pending rulemaking)

Info Only Info Only

Info Only = No Points SLR Notes:

DPUC is working closely with implementation of IMP and Plan ddevelopment.

4 Does state inspection process target high risk areas? .5 0.5

Yes = .5 No = 0

SLR Notes:

Also details as noted in Part Q 1

Use of Data to Help Drive Program Priority and Inspections

0.5 5 Does state use data to analyze effectiveness of damage prevention efforts in the state? (DIRT or other data, etc)

SLR Notes:

Approximately twice per year the damage prevention data is reviewed by DPUC to determine trends. These trends are reviewed to determine where emphasis is to be placed. These trends are also reviewed with the Call Before You Dig (CBYD)Public Awareness Committee and where appropriate, the public awareness campaigns are modified.

6 Has state reviewed data on Operator Annual reports for accuracy?

.5

0.5

SLR Notes:

DPUC reviews LDC annual reports- in 2008 Southern Connecticut Gas report was ok however in 2009 error was found and DPUC had SCG revise and resubmit annual report to PHMSA. SCG submitted to PHMSA dated 6-10-2010

7	Has state analyzed annual report data for trends and operator issues?	.5	0.5
	Yes = .5 No = 0		
SLR Note	es:		
DDIIG	The state of the s		

DPUC maintains reports and reviews for trends etc. See PIPEDATA.XLS located in L:\Gaspipe\Undergnd Facilities

8	Has state reviewed data on Incident/Accident reports for accuracy?	.5	0.5
	$V_{ex} = 5 N_0 = 0$		

SLR Notes:

DPUC reviewed Dec 2009 gas incident=4-inch cast iron cracked. DPUC ordered Lab Analysis.

9	Does state do evaluation of effectiveness of program based on data? (i.e. performance measures, trends, etc.)	.5	0.5
	Yes = .5 No = 0		

SLR Notes:

DPUC evaluates program using leak response time data, class 2 leak backlog data, third-party damage data and cast iron/bare steel replacement program data

10	Did the State input all operator qualification inspection results into web based database provided by PHMSA in	.5	0.5
	a timely manner upon completion of OQ inspections? Previous Question B.15		
	$V_{00} = 5 N_0 = 0$		

SLR Notes:

in 2009 DPUC uploaded 43 OQ#9 field verification nspections and 4 OQ Plan reviews

11	Did the State submit their replies into the Integrity Management Database (IMDB) in response to the Operators	.5	0.5
	notifications for their integrity management program? Previous Question B.16		
	$V_{OS} = 5 \text{ No} = 0$		

SLR Notes:

DPUC does not have any intrastate IMP facilities. DPUC works closely with ER for interstate IMP inspections.

12	Have the IMP Federal Protocol forms been uploaded to the IMDB? Previous Question B.17	.5	0.5
	$V_{oc} = 5 N_O = 0$		

SLR Notes:

DPUC works with ER Team Leader and PHMSA ER/ Cycla enters data in IMDB.

13	Did the State ask Operators to identify any plastic pipe and components that has shown a record of defects/leaks	.5	0.5
	and what those operators are doing to mitigate the safety concerns? Previous Question B.18		
	$V_{OC} = 5 N_O = 0$		

SLR Notes:

All data on class 1 and 2 leaks are required to be submitted to the DPUC on a monthly basis. This data is reviewed to determine trends including any plastic pipe issues. Also, during the O&M audits, this is reviewed under 192.617

14	Has state confirmed transmission operators have submitted information into National Pipeline Mapping System (NPMS) database along with any changes made after original submission?	.5	0.5
	Yes = .5 No = 0		

SLR Notes:

No intrastate IMP pipeline facilities; DPUC works closely with PHSMA ER for Interstate facilities

Accident/Incident Investigation Learning and Sharing Lessons Learned

Has state shared lessons learned from incidents/accidents? (i.e. NAPSR meetings and communications) .5 0.5

Yes = .5 No = 0

SLR Notes:

DUNS: 957636095 2009 Natural Gas State Program Evaluation



16	Does the State support data gathering efforts concerning accidents? (Frequency/Consequence/etc) Yes = .5 No = 0	.5	0.5	
SLR No				
DPU	C ensures that operators correctly file appropriate PHMSA incident forms.			
17	Does state have incident/accident criteria for conducting root cause analysis? Info Only = No Points	Info Only	Info Only	
SLR No	tes:			
18	Does state conduct root cause analysis on incidents/accidents in state? Info Only = No Points	Info Only	Info Only	
SLR No				
19	Has state participated on root cause analysis training? (can also be on wait list) $Y_{es} = .5 N_0 = 0$.5	0.5	
SLR No	tes:			
3 DP	UC inspectorscompleted Root Cause Analysis training in Feb 2010; 1 in March 2010.			
Tra	ansparency - Communication with Stakeholders			
20	Other than pipeline safety seminar does State communicate with stakeholders? (Communicate program data, pub awareness, etc.) Yes = .5 No = 0	.5	0.5	
SLR No				
DPU	C web page has CBYD enforcment data docketyed and available to public			
21		.5	0.5	
21	Does state share enforcement data with public? (Website, newsletters, docket access, etc.) Yes = .5 No = 0	.5	0.5	
SLR No				
	C has weblink			
	.ec.gov/apac			
22	Part G: General Comments/Regional Observations	Info Only	Info Only	
	Info Only = No Points			
SLR No	tes:			

Total points scored for this section: 10 Total possible points for this section: 10



1	What were the major accomplishments for the year being evaluated? (Describe the accomplishments, NAPSR	.5	0.5	
1	Activities and Participation, etc.) Yes = .5 No = 0	.5	0.3	
SLR N	otes:			
1 E 2 E	DPUC selected Karl Baker as a Program Manager in 2010. he was Acting Program Manager since departure of Phil DPUC was able to hire a new Pipeline Safety Engineer in June 2010. Karl worked closely with investigation of Keen Energy, Middletown Power Plant exlosion investigation- PHMSA a			
2	What legislative or program initiatives are taking place/planned in the state, past, present, and future? (Describinitiatives (i.e. damage prevention, jurisdiction/authority, compliance/administrative, etc.) Yes = .5 No = 0	be .5	0.5	
SLR N	otes:			
1. I pos	 DPUC actively working to resolve SCG related incident issues- damage prevention related issues. DPUC intends to pursue it further in consideration on possible compliance actions upon completion of metallurgical analysis and final report. DPUC works actively to promote CBYD. GPSU also reviews CBYD data for repeat violations, trends and means to resolve this issue. 			
3	Any Risk Reduction Accomplishments/Projects? (i.e. Cast iron replacement projects,bare steel,third-party damage reductions, etc.) Yes = .5 No = 0	.5	0.5	
SLR N	otes.			
1. (CT DPUC has cast iron and bare steel replacement program. 27 miles of mains and 2972 services replaced. 'all Before You Dig (CBYD)- 377 possible violation notices wer issued in 2009 and \$68, 750 civil penalty amount	was asssessed.		
4	Did the state participate in/respond to surveys or information requests from NAPSR or PHMSA? Yes = 1 No = 0	1	1	
SLR N	otes:			
	UC participated in Jul30, 2009 in CGA/DIRT; Aug 11, 2009 NPRM Periodic Updates.			
5	Sharing Best Practices with Other States - (General Program) Yes = .5 No = 0	.5	0.5	
SLR N	otes:			
	UC shares with NAPSR and NEPSR stakeholders.			

6 Part H: General Comments/Regional Observations

SLR Notes:

Info Only = No Points

Total points scored for this section: 3

Info Only Info Only

Total possible points for this section: 3



Drug and Alcohol Testing (49 CFR Part 199)

Has the state verified that operators have drug and alcohol testing programs? Yes = 1 No = 0

1

SLR Notes:

In 2009 DPUC performed Drug & Alcohol inspections of LDCS (CNG, SCG, Norwich DPU and YAnkee Gas). DPUC used federal inspection form #13 for these inspections.

Is the state verifying that operators are conducting the drug and alcohol tests required by the operators program (random, post-incident, etc.)

0.5

.5

.5

Yes = .5 No = 0

SLR Notes:

Using Form #13 DPUC verified interview questions (Part 199.3)

Is the state verifying that any positive tests are responded to in accordance with the operator's program? $Y_{\text{es}} = 5 \text{ No} = 0$

0.5

SLR Notes:

DPUC verified positive tests are responded to in accordance with the operator's program.

Qualification of Pipeline Personnel (49 CFR Part 192 Subpart N)

4 Has the state verified that operators have a written qualification program?

1

Yes = 1 No = 0

SLR Notes:

In 2009 DPUC performed 43 OQ field verification and 4 OQ Plan inspections

5 Has the state reviewed operator qualification programs for compliance with PHMSA rules and protocols?

Yes = .5 No = 0

SLR Notes:

in 2009 DPUC reviewed 4 OQ Plans and used OQ Protocols

6 Is the state verifying that persons who perform covered tasks for the operator are qualified in accordance with .5 0.5 the operator's program?

Yes = .5 No = 0

SLR Notes:

In 2009 DPUC used OQ protocols and verified that persons who perform covered tasks for the operator are qualified in accordance with the operator's program.

7 Is the state verifying that persons who perform covered task for the operator are requalified at the intervals .5 0.5 specified in the operator's program?

Yes = .5 No = 0

SLR Notes:

In 2009 DPUC verified that persons who perform covered task for the operator are requalified at the intervals specified in the operator's program

Gas Transmission Pipeline Integrity Management (49 CFR Part 192 Subpart O)

8 Has the state verified that all operators with transmission pipelines have either adopted an integrity management 1 program (IMP), or have properly determined that one is not required?

Yes = 1 No = 0

SLR Notes:

No intrastate pipelines in CT; DPUC works closely with PHMSA ER for Interstate Gas Transmission pipelines. DPUC used IMP Protocols.

9 Has the state verified that in determining whether a plan is required, the operator correctly calculated the potential impact radii and properly applied the definition of a high consequence area?

Yes = .5 No = 0

SLR Notes:

0.5

No intrastate pipelines in CT; DPUC works closely with PHMSA ER for Interstate Gas Transmission pipelines. DPUC used IMP Protocols

Has the state reviewed operator IMPs for compliance with Subpart O? (In accordance with State Inspection



10

SLR Notes:

plan) Yes = .5 No = 0 0.5

.5