

U.S. Department of Transportation **Pipeline and Hazardous Materials Safety Administration**

2010 Natural Gas State Program Evaluation

for

CALIFORNIA PUBLIC UTILITIES COMMISSION

Document Legend PART:

- O -- Representative Date and Title Information
- A -- General Program Qualifications
- B -- Inspections and Compliance Procedures/Records/Performance
- C -- Interstate Agent States
- D -- Incident Investigations
- E -- Damage Prevention Initiatives
- F -- Field Inspection
- G -- PHMSA Initiatives Strategic Plan
- H -- Miscellaneous
- I -- Program Initiatives



2010 Natural Gas State Program Evaluation -- CY 2010 Natural Gas

State Agency: California Agency Status: Date of Visit: 09/19/2011	- 09/23/2011	Rating: 60105(a): Yes	60106(a): No	Interstate Agent: Yes
Agency Representative:	Julie Halligan, Deputy Director			
	Raffy Stepanian, Program Mana	ger		
	Michael Robertson, Supervisor			
	Dennis Lee, Senior Utilities Eng	ineer		
PHMSA Representative:	Glynn Blanton, US DOT/PHMS Don Martin, US DOT/PHMSA S	U	IS	
Commission Chairman t	o whom follow up letter is to be	sent:		
Name/Title:	Michael R. Peevey, President			
Agency:	California Public Utilities Comn	nission		
Address:	505 Van Ness Avenue			
City/State/Zip:	San Francisco, CA 94102-3298			

INSTRUCTIONS:

Complete this evaluation in accordance with the Procedures for Evaluating State Pipeline Safety Program. The evaluation should generally reflect state program performance during CY 2010 (not the status of performance at the time of the evaluation). All items for which criteria have not been established should be answered based on the PHMSA representative's judgment. A deficiency in any one part of a multiple part question should be scored as needs improvement. Determine the answer to the question then select the appropriate point value. If a state receives less then the maximum points, include a brief explanation in the space provided for general comments/regional observations. If a question is not applicable to a state, select NA. Please ensure all responses are COMPLETE and ACCURATE, and OBJECTIVELY reflect state program performance. Increasing emphasis is being placed on performance. This evaluation together with selected factors reported in the state's annual certification/agreement attachments provide the basis for determining the state's pipeline safety grant allocation.

Field Inspection (PART F):

The field inspection form used will allow different areas of emphasis to be considered for each question. Question 13 is provided for scoring field observation areas. In completing PART F, the PHMSA representative should include a <u>written summary</u> which thoroughly documents the inspection.

Scoring Summary

PARTS		Possible Points	Points Scored
А	General Program Qualifications	26	15
В	Inspections and Compliance - Procedures/Records/Performance	25	24.5
С	Interstate Agent States	0	0
D	Incident Investigations	7	7
Е	Damage Prevention Initiatives	9	9
F	Field Inspection	12	12
G	PHMSA Initiatives - Strategic Plan	10	10
Н	Miscellaneous	3	3
Ι	Program Initiatives	9	9
ΤΟΤΑΙ		101	89.5
State R	ating		88.6

1	Certifica attachme	tate submit complete and accurate information on the attachments to its most current 60105(a) tion/60106 (a) Agreement? (NOTE: PHMSA Representative to verify certification/agreement nts by reviewing appropriate state documentation. Score a deficiency in any one area as "needs nent". Attachment numbers appear in parenthesis) Previous Question A.1, Items a-h worth 1 point	8	6
	Yes = 8 No	= 0 Needs Minor Improvement = 3-7 Needs Major Improvement = 2		
	a.	State Jurisdiction and agent status over gas facilities (1)	\boxtimes	
	b.	Total state inspection activity (2)	\boxtimes	
	c.	Gas facilities subject to state safety jurisdiction (3)		
	d.	Gas pipeline incidents (4)	\boxtimes	
	e.	State compliance actions (5)	\boxtimes	
	f.	State record maintenance and reporting (6)	\boxtimes	
	g.	State employees directly involved in the gas pipeline safety program (7)		
	h.	State compliance with Federal requirements (8)	\boxtimes	
	chment 1, St	ats on Operators; the number of inspection units indicates 15 intrastate transmission and does not match for Operators. Therefore, this is an error in entry of data into FedStar and a loss of one point is charged		r in attachment 3,

Attachment 7, Staffing and TQ Training; information was recorded incorrectly pertaining to the successful completion of one Engineer in meeting the training requirements. Therefore, a loss of one point was charged in section g.

We note the maximum penalties amount in section h is not the same as US DOT PHMSA. Additionally, the civil penalty amounts are different for gas and LPG operators. CA PUC may fine up to any level if it deems appropriate starting at \$500/day up to \$20,000/day per violation. Each day the violation continues is considerate a separate and distinct violation. Master-meter and propane operators can be fined \$1,000/day for each day a violation continues, but not to exceed \$200,000 for a single violation or related series of violations.

2	Did the state have an adequate mechanism to receive operator reporting of incidents to ensure state compliance with $60105(a)$ Certification/ $60106(a)$ Agreement requirements (fatality, injury requiring hospitalization, property damage exceeding \$50,000 - Mechanism should include receiving "after hours" reports)? (Chapter 6) Previous Question A.2 Yes = 1 No = 0	1	1
SLR N	otes:		
Yes	s. This is addressed in the Utilities Safety and Reliability Branch (USRB) Incident Investigation Procedure Manual on	pages 4 & 5	5.
3	Has the state held a pipeline safety TQ seminar(s) in the last 3 years? (NOTE: Indicate date of last seminar or if state requested seminar, but T&Q could not provide, indicate date of state request for seminar. Seminars must be held at least once every 3 calendar years.) (Chapter 8.5) Previous Question A.4 Yes = $2 \text{ No} = 0$	2	2
SLR N	otes:		
Las	t seminar held in calendar year 2009.		
4	Were pipeline safety program files well-organized and accessible?(NOTE: This also includes electronic files) (Chapter 5) Previous Question A.5 Yes = $1 N_0 = 0$	1	1
insp	otes: s, a review of pipeline safety data base programs and files indicated all information was well-organized and accessible section reports were reviewed by this writer. Information in the documents was found to be complete and accurate wit ing the inspection visits.		
5	Did state records and discussions with the state pipeline safety program manager indicate adequate knowledge of PHMSA program and regulations? (Chapter 4.1, Chapter 8.1) Previous Question A.6 Yes = $2 \text{ No} = 0$ Needs Improvement = 1	2	2
	otes: s, Raffy Stepanian has an excellent knowledge and understanding in meeting the federal guidelines for states participat submittal of the pipeline safety certification, grant application and year-end payment requests.	ting in the p	ipeline safety program
6	Did the state respond in writing within 60 days to the requested items in the Chairman's letter following the Region's last program evaluation? (No response is necessary if no items are requested in letter and mark "Yes") (Chapter 8.1) Previous Question A.8	1	1

Yes, Chairman Peevey response was received on February 25, 2011 to Zach Barrett, Director PHMSA State Programs.

What actions, if necessary, did the State initiate as a result of issues raised in the Chairperson's letter from the 1
 previous year? Did actions correct or address deficiencies from previous year's evaluation? (No response is necessary if no items are requested in letter and mark "Yes") (Chapter 8.1) Previous Question A.8/A.9
 Yes=1 No=0

SLR Notes:

Action was taken by the CPUC to address the deficiencies noted in the state evaluation. In Chairman Peevey's letter he stated, "CPUC continues to work toward achieving complete oversight over all intrastate operators as it did when it established its Mobile home Park and Propane Gas Safety Programs." "The CPUC shares your concern and as such has hired an additional four Utilities Engineers for its Program. Currently, the CPUC has 13 inspector positions dedicated to its Program." The CPUC is in the process of revising its General Order 112-E, Rules Governing Design, Construction, Testing, Operation and Maintenance of Gas Gathering, Transmission and Distribution Piping Systems. As part of the revision, the CPUC is exploring establishing an expedited enforcement process for issuing penalties to gas pipeline operators."

Personnel and Qualifications

8 Has each inspector fulfilled the 3 year TQ training requirement? If No, has the state been granted a waiver 3 regarding TQ courses by the Associate Administrator for Pipeline Safety? (NOTE: If the State has new inspectors who have not attended all TQ courses, but are in a program which will achieve the completion of all applicable courses within 3 years of taking first course (5 years to successfully complete), or if a waiver has been granted by the applicable Region Director for the state, please answer yes.) (Chapter 4.4) Previous Question A.10

Yes = 3 No = 0

SLR Notes:

No. A review CA PUC individual transcripts on T&Q training requirements found one engineer has not fulfilled the 3 year training requirements. Therefore, no points were awarded for this question.

9	Brief Description of Non-TQ training Activities: Info Only = No Points	Info Only In	fo Only
	For State Personnel:		
	For Operators:		
	For Non-Operator Entities/Parties, Information Dissemination, Public Meetings:		
SLR No	tes:		
Due	to the on-going San Bruno investigation by CA PUC staff members, they were unable to attend non-T&Q training	activities in cal	endar year 2010.
10	Did the lead inspectors complete all required T&Q OQ courses and Computer Based Training (CBT) before conducting OQ Inspections? (Chapter 4.4.1) Previous Question A.12 $Y_{es} = 1 \text{ No} = 0$	1	1
	tes: all engineers have completed the OQ training requirements before performing an inspection on a natural gas oper checked in the T&Q database.	ator. This inform	ation was verified
11	Did the lead inspectors complete all required TQ Integrity Management (IMP) Courses/Seminars and CBT before conducting IMP Inspections? (Chapter 4.4.1) Previous Question A.13 Yes = $1 \text{ No} = 0$	1	0
	tes: a review of TQ data base indicated all engineers have not completed the required courses. Several individuals have C. Therefore, a loss of one point is charged for failure to complete within the required time schedule.	e not completed	the WBT course,
12	Was the ratio acceptable of Total inspection Person-days to Total Person-days charged to the program by state inspectors? (Region Director may modify points for just cause) (Chapter 4.3) Previous Question B.12 $Yes = 5 No = 0$	5	0
	A. Total Inspection Person Days (Attachment 2):736.00		
	B. Total Inspection Person Days Charged to the Program (220 X Inspection Person Years) (Attachment 7):		

220 X 9.47 = 2084.50

Ratio: A / B 736.00 / 2084.50 = 0.35

If Ratio ≥ 0.38 Then Points = 5, If Ratio < 0.38 Then Points = 0

Points = 0

SLR Notes:

A= Total Inspection Person Days (Attachment 2) = 736 B= Total Inspection Person Days Charged to the program (220*Number of Inspection person years (Attachment 7 shows 9.47) = 2084.499

Formula: Ratio = A/B = 736/2084.49 = 0.35

Rule: (If Ratio \geq 38 then points = 5 else Points = 0.) The resulting ratio is 0.35 which does not meet the minimum ratio of 0.38, thus no points are awarded.

13 Have there been modifications or proposed changes to inspector-staffing levels? (If yes, describe) Previous Info Only Info Only Question B.13 Info Only = No Points

SLR Notes:

Yes, three engineers were hired in 2010. The agency anticipates hiring four additonal engineers by the end of calendar year 2011.

14 Part-A General Comments/Regional Observations

Info Only = No Points

Info Only Info Only

SLR Notes:

Loss of points occurred in questions A.1, A.8, A.11, and A.12. See each question for jusification of point deductions. Total point loss in section A is 11.

Total points scored for this section: 15 Total possible points for this section: 26

PART B - Inspections and Compliance - Procedures/Records/ Performance Points(MAX) Score

Ins	pec	tion Procedures			
1	(Ch	es the State have a written inspection plan to complete the following? (all types of operators including LNG) apter 5.1) Previous Question B.1 + Chapter 5 Changes + Incorporate LNG = 6.5 No = 0 Needs Improvement = 50% Deduction	6.5	6	.5
	a	Standard Inspections (Including LNG) (Max points = 2)	Yes 🖲	No 🔿	Needs Improvement
	b	IMP Inspections (Including DIMP) (Max points = .5)	Yes 🖲	No 🔿	Needs Improvement
	c	OQ Inspections (Max points = .5)	Yes 🖲	No 🔿	Improvement
	d	Damage Prevention (Max points = .5)	Yes 🖲	No 🔿	Needs Improvement
	e	On-Site Operator Training (Max points = .5)	Yes 💽	No 🔿	Needs Improvement
	f	Construction Inspections (Max points = .5)	Yes 💽	No 🔿	Needs Improvement
	g	Incident/Accident Investigations (Max points = 1)	Yes 💽	No 🔿	Needs Improvement
	h	Compliance Follow-up (Max points = 1)	Yes 💽	No 🔿	Needs Improvement

SLR Notes:

Yes, Item a; California Public Utilities Commission Gas Pipeline Safety Program General Order 112-E Gas safety audit and compliance inspections (GO112-E Procedures Manual), Section II a & b & III pages 5-7. Item b; GO112-E Procedures Manual) Section 2-a, page 5. Item c; Section 2-A, page 5. Item d; Section II & III pages 5-7. Item c; this is performed during the standard inspection, pages 5-7. Item f; Section 2-a, page 5. Item g; CA PUC Incident Investigation Procedure Manual covers all these areas. Item h; Section 5, page 13.

2	Que	the written Procedures for selecting operators adequately address key concerns? (Chapter 5.1) Previous stion B.2, items a-d are worth .5 point each $= 2 \text{ No} = 0 \text{ Needs Improvement} = 50\%$ Deduction	2		2
	a	Length of time since last inspection	Yes 🖲	No 🔿	Needs Improvement
	b	History of Operator/unit and/or location (including leakage, incident and compliance history)	Yes 🖲	No 🔿	Needs Improvement
	c	Type of activity being undertaken by operator (construction etc)	Yes 💿	No 🔿	Needs Improvement
	d	For large operators, rotation of locations inspected	Yes 💿	No 🔿	Needs Improvement

SLR Notes:

Yes, this information is contained in CA PUC GO112-E Procedures Manual, scheduling inspections, page 5 and Mobile Home Procedures Manual, section 2, page 4-6.

Inspection Performance

Did the state inspect all types of operators and inspection units in accordance with time intervals established in 2
 its written procedures? (Chapter 5.1) Previous Question B.3
 Yes = 2 No = 0

SLR Notes:

Yes, all systems were inspected in accordance with the CA PUC inspection requirements and their guidelines as established by the program manager.

4	Did the state inspection form cover all applicable code requirements addressed on the Federal Inspection forms? (Chapter 5.1 (3)) Previous Question B.4	1	1	
	Ves = 1 No = 0			

SLR Notes:

Yes, CA PUC uses the federal forms for all of their inspection performed by staff members.

5 Did state complete all applicable portions of inspection forms? (Chapter 5.1 (3)) Previous Question B.5 1 1 Yes = 1 No = 0

SLR Notes:

Yes, a review of all inspection forms performed by Don Martin, PHMSA State Program in the Los Angeles office indicated all forms were completed in a timely manner.

6 Did the state initiate appropriate follow-up actions to Safety Related Condition Reports? (Chapter 6.3) .5 .5 Previous Question B.6 Yes = 5 No = 0

Yes, two safety related conditions reports were reported and CA PUC performed the follow-up action.

7	Did the state review operator procedures for determining if exposed cast iron pipe was examined for evidence of graphitization and if necessary remedial action was taken? (NTSB) Previous Question B.7 $Y_{es} = .5 N_0 = 0$.5	.5
		ixty-thre	e. CA PUC staff continue
8	Did the state review operator procedures for surveillance of cast iron pipelines, including appropriate action resulting from tracking circumferential cracking failures, study of leakage history, or other unusual operating maintenance condition? (Note: See GPTC Appendix G-18 for guidance) (NTSB) Previous Question B.8 $Y_{es} = .5 N_0 = 0$.5	.5
		is perfor	ned annually and only for
9	Did the state review operator emergency response procedures for leaks caused by excavation damage near buildings and determine whether the procedures adequately address the possibility of multiple leaks and underground migration of gas into nearby buildings Refer to $4/12/01$ letter from PHMSA in response to NTSB recommendation P-00-20 and P-00-21? (NTSB) Previous Question B.9 Yes = .5 No = 0	.5	.5
SLR No Yes,			
10	Did the state review operator records of previous accidents and failures including reported third party damage and leak response to ensure appropriate operator response as required by 192.617? (NTSB) Previous Question B.10	1	1
and	Yes = 1 No = 0 tes: All California natural gas operators are required to report damages that occur on their systems to the CA PUC. This i a quarterly reporting requirement. This reporting is above the current incident reporting requirements under the pipeli eral Order 112-E, Subpart B, Section 122, "Gas Incident Reports".		
Co	ompliance - 60105(a) States		
11	Did the state adequately document sufficient information on probable violations? (Chapter 5.2) Previous Question B.14 Yes = 1 No = 0 Needs Improvement = .5	1	1
		cumentir	ng all information. They
12	Does the state have written procedures to identify the steps to be taken from the discovery to the resolution of a probable violation as specified in the "Guidelines for State Participating in the Pipeline Safety Program"? (Chapter 5.1) Previous Question $D(1).1$ Yes = 1 No = 0 Needs Improvement = .5	1	1
SLR No	tes:		
	California Public Utilities Commission Gas Pipeline Safety Program General Order 112-E Gas safety audit and comp redures Manual), Section 4, page 12.	liance ir	spections (GO112-E
13	Does the state have written procedures to notify an operator when a noncompliance is identified as specified in the "Guidelines for States Participating in the Pipeline Safety Program"? (Chapter 5.1(4)) Previous Question D (1).2 Yes = $1 \text{ No } = 0 \text{ Needs Improvement } = .5$	1	1
SLR No	tes:		
	California Public Utilities Commission Gas Pipeline Safety Program General Order 112-E Gas safety audit and comp redures Manual), Section 4, page 12	liance ir	ispections (GO112-E
14	Does the state have a written procedure for routinely reviewing the progress of compliance actions to prevent delays or breakdowns of the enforcement process, as required by the "Guidelines for States Participating in the Pipeline Safety Program"? (Chapter 5.1(5)) Previous Question $D(1).3$ Yes = 1 No = 0 Needs Improvement = .5	1	1

Yes, California Public Utilities Commission Gas Pipeline Safety Program General Order 112-E Gas safety audit and compliance inspections (GO112-E Procedures Manual), Section 4 C, page 13. The CA PUC data base also provides an opportunity to review the progress being made by the operators in correcting violations cited.

15	Has the State issued compliance actions for all probable violations discovered? (Note : PHMSA representative has discretion to delete question or adjust points, as appropriate, based on number of probable violations; any change requires written explanation) Previous Question $D(1).4$ Yes = 1 No = 0	1	1
	tes: California Public Utilities Commission Gas Pipeline Safety Program General Order 112-E Gas safety audit and comp edures Manual), Section 4, page 12.	pliance inspec	tions (GO112-E
16	Did the state follow its written procedures for reviewing compliance actions and follow-up to determine that prompt corrective actions were taken by operators, within the time frames established by the procedures and compliance correspondence, as required by the "Guidelines for States Participating in the Pipeline Safety Program"? Previous Question $D(1).5$ Yes = 1 No = 0 Needs Improvement = .5	1	1
		pliance inspec	tions (GO112-E
17	If compliance could not be established by other means, did state pipeline safety program staff request formal action, such as a "Show Cause Hearing" to correct pipeline safety violations? (check each states enforcement procedures) Previous Question $D(1).6$ No = 0 Yes = 1	1	1
	tes: California Public Utilities Commission Gas Pipeline Safety Program General Order 112-E Gas safety audit and com edures Manual), Section 5, page 13 and 14.	pliance inspec	tions (GO112-E
18	Did the state adequately document the resolution of probable violations? (Chapter 5.1 (6)) Previous Question $D(1)$.7 Yes = 1 No = 0 Needs Improvement = .5	1	1
	tes: a review in the electronic database indicated all probable violations are issued and tracked for compliance until the v allows the operators thirty days to correct the violation.	iolations have	been corrected. CA
19	Were compliance actions sent to a company officer? (manager or board member if municipal/government system) (Chapter 5.1(4)) Previous Question D(1).8 Yes = $.5 \text{ No} = 0$.5	0
were			
20	Did the compliance proceedings give reasonable due process to all parties? (check each states enforcement procedures) Previous Question $D(1).9$ Yes = 1 No = 0 Needs Improvement = .5	1	1
SLR No Yes,			
Co	mpliance - 60106(a) States		
21	Did the state use the current federal inspection form(s)? Previous Question D(2).1 Yes = 1 No = 0 Needs Improvement = .5	1	NA
SLR No	tes:		
22	Are results adequately documented demonstrating inspection units were reviewed in accordance with state inspection plan? Previous Question D(2).2 Yes = 1 No = 0 Needs Improvement = .5	1	NA

SLR Notes:

23	Were any probable violations identified by state referred to PHMSA for compliance? (NOTE: PHMSA representative has discretion to delete question or adjust points, as appropriate, based on number of probable violations; any change requires written explanation.) Previous Question $D(2).3$ Yes = 1 No = 0 Needs Improvement = .5	1	NA	
SLR No				
24	Did the state immediately report to PHMSA conditions which may pose an imminent safety hazard to the public or to the environment? Previous Question D(2).4 Yes = 1 No = 0 Needs Improvement = .5	1	NA	
SLR No				
25	Did the state give written notice to PHMSA within 60 days of all probable violations found? Previous Question D(2).5 Yes = 1 No = 0 Needs Improvement = .5	1	NA	
SLR No	tes:			
26	Did the state initially submit adequate documentation to support compliance action by PHMSA on probable violations? Previous Question D(2).6 Yes = 1 No = 0 Needs Improvement = .5	1	NA	
SLR No	tes:			
27	Is the program manager familiar with state process for imposing civil penalties? Were civil penalties considered for repeat violations (with severity consideration) or violations resulting in incidents/accidents? (describe any actions taken) Info Only = No Points	Info Only	Info Only	
SLR No	tes:			
Yes,	the program manager is familiar with this process and has considered using civil penalty for repeat violations by the	operator.		
28	Part B: General Comments/Regional Observations Info Only = No Points	Info Only	Info Only	
SLR No	tes: of 0.5 points occurred in question B.19. See question and comment section for justification and reason for reductior	. Total noi	nt loss in section R is	0.5
noin		. rotai pon	it ioss in section D is	0.5

Total points scored for this section: 24.5

Total possible points for this section: 25

NA NA NA
NA
NA
NA
NA
NA
NA .
NA
Only
Only
Only
_

1	Are state personnel following the procedures for Federal/State cooperation in case of an incident? (See Appendix in "Guidelines for States Participating in the Pipeline Safety Program") (Chapter 6.1) Previous Question E.1	1		1
SLR No	Yes = 1 No = 0 Needs Improvement = .5			
Yes.	All procedures have been followed for Federal/State cooperation during all reportable incidents during calendar ye. MSA Western Region Office.	ar 2010. T	his was cor	nfirmed by
2	Are state personnel familiar with the jurisdictional authority and Memorandum of Understanding between NTSB and PHMSA? (See Appendix in "Guidelines for States Participating in the Pipeline Safety Program") (Chapter 6 ? Appendix D) Previous Question E.2 Yes = $.5 \text{ No} = 0$.5		.5
SLR No				
Yes	they are familiar with the memorandum of understanding and item described in the Guidelines for States Participat	ing in the	Pipeline Sa	afety Program.
3	Did the state keep adequate records of incident notifications received? Previous Question E.3	1		1
CLD M.	Yes = 1 No = 0 Needs Improvement = .5			
	CA PUC keeps telephonic incident reports in an electronic data base program located on the commission's compute nitted in attachment 4 of the 2011 Certification document was checked and verified as complete and accurate.	er system.	All incider	nt reports
4	If an onsite investigation of an incident was not made, did the state obtain sufficient information by other means to determine the facts and support the decision not to go on-site? Previous Question E.4 $Yes = 1 No = 0$ Needs Improvement = .5	1		1
SLR No	ites:			
Yes,	all incidents reported by the operators are investigated. Information about the investigation is maintained in the CA	PUC inci	dent databa	ase.
5	Were investigations thorough and conclusions and recommendations documented in an acceptable manner? Previous Question E.5, comprehensive question worth 2 points total Yes = 2 No = 0 Needs Improvement = 1	2		2
	a. Observations and Document Review	Yes 🖲	No 🔿	Needs Improvement
	b. Contributing Factors	Yes 🖲	No 🔿	Needs Improvement
	c. Recommendations to prevent recurrences where appropriate	Yes 💿	No 🔿	Needs Improvement
	tes: a review of three incident reports in 2010; 790 Linda Vista Road, Riverside & Kirby Intersection and 9586 San Ber indicated the investigations were thorough and conclusions were made in an acceptable manner.	nito Avent	le complete	
6	Did the state initiate enforcement action for violations found during any incident investigation(s)? Previous Question E.6 Variation $Y_{es} = 1 N_0 = 0 Needs Improvement = .5$	1		1
SLR No				
Yes,	a review of the incident reports and letters indicated adequate enforcement action was considered and taken when a	a violation	was cited l	by CA PUC.
7	Did the state assist region office by taking appropriate follow-up actions related to the operator incident reports to ensure accuracy and final report has been received by PHMSA? (validate annual report data from operators concerning incidents/accidents and investigate discrepancies) (Chapter 6) Previous Question E.7/E.8 Yes = $.5 \text{ No} = 0$.5	0	.5
	tes: California Public Utilities Commission has responded to the PHMSA Western Region within one to two days of ar cident reports or other follow-up information requested. This was noted during the San Bruno, CA incident.	accident	or informat	tion pertaining
8	Part D: General Comments/Regional Observations Info Only = No Points	Info Only	y Info On	ly
OT D M				

No loss of points occurred in Section D.

Total points scored for this section: 7 Total possible points for this section: 7



ng the Operations, Maintenance and Emergency Plan inspections. The CA PUC using PHMSA f and Gas Transmission Pipeline, check this item under section entitled Damage Prevention Progr ector check to assure the pipeline operator is following its written procedures pertaining to cavation, marking, positive response and the availability and use of the one call system? New ang the standard inspection or incident investigations performed by CA PUC staff on all operators mple basis to insure requests for locate were responded to correctly and timely.	2	2 2
cavation, marking, positive response and the availability and use of the one call system? New ng the standard inspection or incident investigations performed by CA PUC staff on all operators mple basis to insure requests for locate were responded to correctly and timely.		
mple basis to insure requests for locate were responded to correctly and timely.	s. Also, eac	n member checks the
burage and promote the adoption of the Common Ground Alliance Best Practices document to		
panies as a means of reducing damages to all underground facilities? Previous Question A.7 Improvement = 1	2	2
vorking with organizations in promoting best practices to adoption of the Common Ground Allia te damage prevention.	ance Best P	actices document in
r another organization within the state collected data and evaluated trends on the number of per 1,000 locate requests? New 2008	1	1
rement all operators have to submit quarterly summary reports on the damages that occur on the hage Prevention database program. The information is reviewed quarterly and is being considered		
1 6	2	2
ne incident database program and checked during their annual audit visit of the operator.		
Comments/Regional Observations	Info Only	Info Only
s	iew operators' records of accidents and failures due to excavation damage to ensure causes of ssed to minimize the possibility of recurrence as required by 192.617? he incident database program and checked during their annual audit visit of the operator. Comments/Regional Observations s	ssed to minimize the possibility of recurrence as required by 192.617? the incident database program and checked during their annual audit visit of the operator. Comments/Regional Observations s

Total possible points for this section: 9



1	Operator, Inspector, Location, Date and PHMSA Representative Info Only = No Points	Info Only	Info Only
	Name of Operator Inspected: Southern California Gas Company (Socal)		
	Name of State Inspector(s) Observed: Mathewson Epuna, Utilities Engineer		
	Location of Inspection: Downey , California		
	Date of Inspection: September 21-22, 2011		
	Name of PHMSA Representative: Don Martin, US DOT PHMSA State Programs		
	otes: inspection was performed at the gas company's offices located in Downey, CA and pipeline facilities in the Downey ection covered Operator Qualification requirements.	and Anaho	eim, CA area. The
2	Was the operator or operator's representative notified and/or given the opportunity to be present during inspection? New 2008 Yes = $1 \text{ No} = 0$	1	1
SLR No			
Yes	, the operator was notified three weeks prior to the date of the inspection.		
3	Did the inspector use an acceptable inspection form/checklist and was the form/checklist used as a guide for the inspection? (New regulations shall be incorporated) Previous Question F.2 Yes = 2 No = 0	2	2
SLR No	otes:		
Yes	, the CAPUC inspector used the Operator Qualification Protocol 9 - Field federal form.		
4 SLD NJ	Did the inspector thoroughly document results of the inspection? Previous Question F.3 Yes = $2 \text{ No} = 0$	2	2
SLR No	otes: , the inspector documented his observations and results on the federal form.		
	, the inspector documented ins observations and results on the rederat form.		
5	Did the inspector check to see if the operator had necessary equipment during inspection to conduct tasks viewed? (Maps, pyrometer, soap spray, CGI, etc.) New 2008 Yes = $1 \text{ No} = 0$	1	1
Proc			
6	What type of inspection(s) did the state inspector conduct during the field portion of the state evaluation? (i.e. Standard, Construction, IMP, etc) New 2008 Info Only = No Points	Info Only	Info Only
		leak survey	, locate/mark and odorant
7	Did the inspector adequately review the following during the field portion of the state evaluation? (check all that apply on list) New 2008, comprehensive question worth 2 points total $Yes = 2 No = 0$ Needs Improvement = 1	2	2
	a. Procedures	\boxtimes	
	b. Records	\boxtimes	
	c. Field Activities/Facilities	\boxtimes	

a b b i	d.	Other (Please Comment)	
SLR No The		operly covered all the areas required to conduct a thorough inspection.	
8	Did the documen Yes = 2 No	inspector have adequate knowledge of the pipeline safety program and regulations? (Liaison will nt reasons if unacceptable) Previous Question F.8 $\Sigma = 0$	2 2
	tes: the inspect	or has twenty years of experience inspecting for compliance with pipeline safety regulations. He was v operator's personnel.	very thorough and asked very good
9		inspector conduct an exit interview? (If inspection is not totally complete the interview should be based covered during time of field evaluation) Previous Question F.10 $rac{1}{5} = 0$	1 1 1
	exit intervie	we was scheduled for the next day to review the results for the complete inspections. He communicated ection but there were no probable violations identified during the evaluation observation.	d any concerns as he progressed
10	During t Question Yes = 1 No		is 1 1
SLR No Duri	tes:	nation observation there were no probable violations identified.	
11	perform	d the inspector observe in the field? (Narrative description of field observations and how inspector ed) = No Points	Info Only Info Only
SLR No Class		lentification, leak surveying, locating/marking and odorant level testing.	
12		ctices to Share with Other States - (Field - could be from operator visited or state inspector practices) = No Points	Info Only Info Only
SLR No Ther	tes:	est practices identified.	
13		oservation Areas Observed (check all that apply)	Info Only Info Only
		= No Points Abandonment	
	a. b.	Abnormal Operations	
	с.	Break-Out Tanks	
	с. d.	Compressor or Pump Stations	
	е.	Change in Class Location	\square
	f.	Casings	
	g.	Cathodic Protection	\boxtimes
	h.	Cast-iron Replacement	
	i.	Damage Prevention	\boxtimes
	j.	Deactivation	
	k.	Emergency Procedures	
	1.	Inspection of Right-of-Way	
	m.	Line Markers	\boxtimes
	n.	Liaison with Public Officials	
	0.	Leak Surveys	\boxtimes
	p.	MOP	
	q.	MAOP	

r.	Moving Pipe
s.	New Construction
t.	Navigable Waterway Crossings
u.	Odorization
v.	Overpressure Safety Devices
w.	Plastic Pipe Installation
x.	Public Education
y.	Purging
Z.	Prevention of Accidental Ignition
A.	Repairs
В.	Signs
C.	Tapping
D.	Valve Maintenance
E.	Vault Maintenance
F.	Welding
G.	OQ - Operator Qualification
H.	Compliance Follow-up
I.	Atmospheric Corrosion
J.	Other

14 Part F: General Comments/Regional Observations Info Only = No Points

SLR Notes:

There were no issues identified for Part F of this evaluation.

Info Only Info Only

 \boxtimes \boxtimes

Total points scored for this section: 12 Total possible points for this section: 12 PART G - PHMSA Initiatives - Strategic Plan

Points(MAX)

Score

Yes, this is reviewed as the incident report is submitted by the operator. If information is not complete or inaccurate on the report, the engineer will contact the operator for additional information. This process is described in the Incident Investigation Procedures Manual section II, Incident Investigation Procedures, page 7.

9	Does state do evaluation of effectiveness of program based on data? (i.e. performance measures, trends, etc.) Yes = $.5 \text{ No} = 0$.5	0.5
SLR No			
	this is accomplished by performing data reviews of all inspections and violations founded and corrected.		
10	Did the State input all operator qualification inspection results into web based database provided by PHMSA in a timely manner upon completion of OQ inspections? Previous Question B.15 Yes = $.5 \text{ No} = 0$.5	0.5
		ts along wit	h the protocols were
11	Did the State submit their replies into the Integrity Management Database (IMDB) in response to the Operators notifications for their integrity management program? Previous Question B.16 $Y_{es} = .5 N_0 = 0$.5	0.5
		operator's	notification pertaining to
12	Have the IMP Federal Protocol forms been uploaded to the IMDB? Previous Question B.17 $Y_{es} = .5 N_0 = 0$.5	0.5
SLR No Yes,	tes: this information was entered by Dennis Lee.		
13	Did the State ask Operators to identify any plastic pipe and components that has shown a record of defects/leaks and what those operators are doing to mitigate the safety concerns? Previous Question B.18 $Y_{es} = .5 N_0 = 0$	5.5	0.5
SLR No Yes,	tes: operators are currently providing information to CA PUC on Aldyl-A plastic pipe.		
14	Has state confirmed transmission operators have submitted information into National Pipeline Mapping System (NPMS) database along with any changes made after original submission? Yes = $.5 \text{ No} = 0$.5	0.5
SLR No			
Yes,	this is reviewed with the operators who have transmission pipelines during their inspection visits.		
Ac	cident/Incident Investigation Learning and Sharing Lessons Learn	ned	
15	Has state shared lessons learned from incidents/accidents? (i.e. NAPSR meetings and communications) $Yes = .5 No = 0$.5	0.5
SLR No Yes	tes: information on the San Bruno and other incidents and accidents have been presented at the annual 2011 NAPSR W	lestern Reg	ion Meeting
16	Does the State support data gathering efforts concerning accidents? (Frequency/Consequence/etc) Yes = .5 No = 0	.5	0.5
SLR No			
Yes,	they actively participate in all NAPSR and data committees seeking information on data regarding accidents.		
17	Does state have incident/accident criteria for conducting root cause analysis?	Info Only	Info Only

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Info Only = No Points

Yes, as a part of their investigative process they conduct a root cause analysis on all incidents and accidents. More work is planned in this area in the future with new staff members.

18	Does state conduct root cause analysis on incidents/accidents in state? Info Only = No Points	Info Only	Info Only
SLR No			
Yes,	as a part of their investigative process they conduct a root cause analysis.		
19	Has state participated on root cause analysis training? (can also be on wait list) $Y_{es} = 5 N_0 = 0$.5	0.5
SLR No			
Yes,	the following CA PUC staff members Dennis Lee, George Carter, Terence Eng, Matthewson Epuna and Kan Wai ysis training course.	Tong have c	ompleted the root cause
Tra	ansparency - Communication with Stakeholders		
20	Other than pipeline safety seminar does State communicate with stakeholders? (Communicate program data, pub awareness, etc.) Yes = $.5 \text{ No} = 0$.5	0.5
at m	tes: this is accomplished through the California Regional CGA, USA North Call center, congressional members of the eetings pertaining to the pipeline safety program matters. Additionally, the agency has been conducting work shops riduals about safety issues.		
21	Does state share enforcement data with public? (Website, newsletters, docket access, etc.) Yes = $.5 \text{ No} = 0$.5	0.5
SLR No	tes:		
Yes,	this is accomplished at work shop meetings, bulletin boards and data posted on the agency's web site.		
22	Part G: General Comments/Regional Observations	Info Only	Info Only
SLR No	•		
No i	ssues of concerns or loss of points occurred in Section G.		

Total points scored for this section: 10

Total possible points for this section: 10

0.5

1 What were the major accomplishments for the year being evaluated? (Describe the accomplishments, NAPSR .5 Activities and Participation, etc.) Yes = .5 No = 0

SLR Notes:

The majority of their efforts were involved in the investigation with NTSB of the San Bruno incident. The agency started the ground work on rule making pertaining to ten items making it easier for the agency to enforce their regulations. The agency opened up an investigation into the Rancho Cordova, CA incident that occurred on December 24, 2008 involving PG&E natural gas distribution system. It is anticipated a civil penalty will be assessed against the operator in 2011. The agency's investigation and anticipated report of the San Bruno accident will be released in 2011.

What legislative or program initiatives are taking place/planned in the state, past, present, and future? (Describe .5 0.5 initiatives (i.e. damage prevention, jurisdiction/authority, compliance/administrative, etc.)
Yes= 5 No=0

SLR Notes:

Several legislative efforts by State Representatives and Senators were introduced in 2010 to improve CA PUC's over site responsibilities. Listed below is a description of each bill.

Senate Bill 44: The Commission is to begin the process of establishing compatible emergency response procedures/standards that owners or operators of commission-regulated gas pipeline facilities shall be required to follow. The compatible emergency response standards shall contain additional or more stringent standards that are compatible with the minimum standards established by the Federal Government. Pipeline operators must establish plans that include, but are not limited to, procedures that are addressed in existing Title 49, Code of Federal Regulations (CFR), Part 192.615. The bill also requires that pipeline operators provide accurate pipeline maps to the State Fire Marshal and local fire officials.

Assembly Bill 56: This bill would require the Commission to adopt and enforce "compatible safety standards" and a "state pipeline safety program certification program" including requirements regarding: annual performance reporting; application of the integrity management requirements system-wide; public education; provision of pipeline mapping information; installation of automatic or remotely-controlled valves; pressure limitations for pipelines meeting certain criteria; and requiring upgrades to certain pipeline facilities. The bill also requires the CPUC to adopt and enforce the one-call notification program.

Senate Bill 216: The bill requires that the CPUC open or expand the scope of an existing proceeding to evaluate current practices and to determine whether compatible safety standards should be adopted with respect to pipelines carrying liquids and hazardous materials in proximately to Commission-regulated gas pipelines and for the installation, maintenance, location, and type of sectionalized block valves on Commission-regulated gas pipeline facilities. The bill also directs the CPUC to adopt compatible safety standards requiring the installation of remote-controlled and automatic valves on pipelines in high consequence areas and where pipelines transverse seismic faults.

Senate Bill 705: The bill requires each gas corporation that provides basic gas service shall develop and implement a policy for the safe operation and maintenance of its gas plant sufficient to prevent accidents, explosions, fires and dangerous conditions, and to protect the public and its employees. The policy shall have priority over cost minimization considerations and shall be consistent with best practices in the gas industry and with Federal Pipeline Safety Statues. The bill also would require the Commission and gas corporations to provide opportunities to public utility employees to participate in the development and implementation of gas service and safety policy, with the objective of developing an industry wide culture of safety.

3 Any Risk Reduction Accomplishments/Projects? (i.e. Cast iron replacement projects, bare steel, third-party .5 0.5 damage reductions, etc.) Yes = .5 No = 0

SLR Notes:

Yes, CA PUC directed PG&E to continue to reduce their cast iron pipelines and copper service lines under an existing order from the commission. In 2010, PG&E replaced 6,209 copper services and continued the replacement of cast iron mains. As of January, 2011, PG&E has 63 miles of cast iron main to be replaced. CA PUC continues to monitor PG&E meter protection program to ensure meter sets are not damaged by outside parties.

4Did the state participate in/respond to surveys or information requests from NAPSR or PHMSA?11Yes = 1 No = 0SLR Notes:
Yes, they responded to all request from NAPSR and PHMSA.50.55Sharing Best Practices with Other States - (General Program)
Yes = .5 No = 0.50.5

SLR Notes:

Yes, CA PUC continue to share best practices with other state representatives on the San Bruno incident and investigation.

6 Part H: General Comments/Regional Observations

Info Only = No Points

SLR Notes:

Info Only Info Only

Total points scored for this section: 3

Total possible points for this section: 3





	8	Points(MAX)	Score	
Dı	rug and Alcohol Testing (49 CFR Part 199)			
1	Has the state verified that operators have drug and alcohol testing programs? Yes = $1 \text{ No} = 0$	1	1	
SLR No				
Yes	, this is accomplished during the Drug and Alcohol inspection performed on the operator using the PHMSA ir	spection forms.		
2	Is the state verifying that operators are conducting the drug and alcohol tests required by the operators pro (random, post-incident, etc.) $Y_{es} = .5 N_0 = 0$	gram .5	0.5	
SLR No				
Yes	, this is reviewed during the audit review of the operator. CA PUC uses the PHMSA form for their review of t	he operator.		
3	Is the state verifying that any positive tests are responded to in accordance with the operator's program? Yes = $.5 \text{ No} = 0$.5	0.5	
	otes: , this is reviewed during the audit visit. If a positive test was found in the operator's records concerning an ind tact the operator's Human Resource representative to determine what action was taken to comply with the regu		ne drug test, the	у
Qı	ualification of Pipeline Personnel (49 CFR Part 192 Subpart N)	1		
4	Has the state verified that operators have a written qualification program?	1	1	
	Yes = 1 No = 0			
SLR No	otes:			
Yes	, this is checked and verified each year during the inspection performed by staff members.			
5	Has the state reviewed operator qualification programs for compliance with PHMSA rules and protocols? Yes = $.5 \text{ No} = 0$.5	0.5	
SLR No	otes:			
Yes	, this is accomplished during the standard inspection performed on the operator.			
6	Is the state verifying that persons who perform covered tasks for the operator are qualified in accordance with the operator's program? $Y_{es} = .5 N_0 = 0$	with .5	0.5	
SLR No				
	, this is accomplished during the standard inspection performed on the operator.			
7	Is the state verifying that persons who perform covered task for the operator are requalified at the intervals specified in the operator's program? Yes = $.5 \text{ No} = 0$	s .5	0.5	
SLR No				
	, this is accomplished during the standard inspection performed on the operator.			
Ga	as Transmission Pipeline Integrity Management (49 CFR Part 1	92 Subpart	0)	
8	Has the state verified that all operators with transmission pipelines have either adopted an integrity manage program (IMP), or have properly determined that one is not required? Yes = $1 \text{ No} = 0$	gement 1	1	
		cond step is a comple	ete audit of each	1
9	Has the state verified that in determining whether a plan is required, the operator correctly calculated the potential impact radii and properly applied the definition of a high consequence area? Yes = $.5 \text{ No} = 0$.5	0.5	

Yes, during the Integrity Management audit performed by CA PUC staff members they verified the operator correctly calculated the potential impact radii. They often meet with the operator to discuss this item and insure they have properly applied the definition of a high consequence area in their plan.

10	Has the state reviewed operator IMPs for compliance with Subpart O? (In accordance with State Inspection plan) Yes = $.5 \text{ No} = 0$.5	0.5	
Man	tes: CA PUC has verified the operators under their jurisdictional authority have complied with Subpart O, Gas Transm agement. In a joint effort with PHMSA, Arizona Corporation Commission and Nevada Public Service Commissio pany program in calendar year 2010 for complies with integrity management rules.			
11	Is the state monitoring operator progress on the inspections, tests and remedial actions required by the operator' IMP, including that they are being done in the manner and schedule called for in its IMP? Yes = $.5 \text{ No} = 0$	s .5	0.5	
SLR No	tes:			
Yes,	the state is monitoring the operators' progress in completing the IMP requirements as indicated in their inspection	report docum	nentation.	
12	Is the state verifying that operators are periodically examining their transmission line routes for the appearance of new HCAs? Yes = $.5 \text{ No} = 0$.5	0.5	
SLR No	tes: this is checked during their IM audit and other field inspection verification.			
Yes,	this is checked during their five audit and other field inspection verification.			_
Pu	blic Awareness (49 CFR Section 192.616)			
13	Has the state verified that each operator has developed a continuing public awareness program? (due date was $6/20/06$ for most operators, $6/20/07$ for certain very small operators, $6/13/08$ for master meters) Yes = .5 No = 0	.5	0.5	
SLR No	tes:			
Yes,	this was checked by each staff members as the operator submitted their results into the PHMSA Clearinghouse dat	tabase.		
14	Has the state reviewed the content of these programs for compliance with 192.616 (by participating in the Clearinghouse or by other means)? Yes = $.5 \text{ No} = 0$.5	0.5	
SLR No				
Yes,	CA PUC verified this information through the PHMSA Clearinghouse and performed a follow-up with the operator	or via the star	ndard inspection review	<i>'</i> .
15	Is the state verifying that operators are conducting the public awareness activities called for in its program? Yes = $.5 \text{ No} = 0$.5	0.5	
SLR No Yes, prog	CA PUC continues to use the PHMSA inspection form to verify the operator is conducting public awareness activ	ities in accor	dance with their writter	1
16	Is the state verifying that operators have evaluated their Public Awareness programs for effectiveness as described in RP1162? Info Only = No Points	Info Only	Info Only	
SLR No Yes, item	discussions have been conducted with operators about this item but CA PUC is waiting for PHMSA to provide a material operators about the statement of the state	nethod to eff	ectively measure this	
17	Part I: General Comments/Regional Observations Info Only = No Points	Info Only	Info Only	
SLR No				
No a	reas of concern or loss of points occurred in Section I of this evaluation.			
	Total po	ints scored fo	or this section: 9	

Total possible points for this section: 9