U.S. Department of Transportation Pipeline and Hazardous Materials Safety Administration

2016 Gas State Program Evaluation

for

MISSOURI PUBLIC SERVICE COMMISSION

Document Legend PART:

- O -- Representative Date and Title Information
- A -- Progress Report and Program Documentation Review
- B -- Program Inspection Procedures
- C -- Program Performance
- D -- Compliance Activities
- E -- Incident Investigations
- F -- Damage Prevention
- G -- Field Inspections
- H -- Interstate Agent State (If Applicable)
- I -- 60106 Agreement State (If Applicable)



2016 Gas State Program Evaluation -- CY 2016 Gas

State Agency: Missouri Rating:

Agency Status: 60105(a): Yes 60106(a): No Interstate Agent: No

Date of Visit: 04/12/2017 - 08/25/2017 **Agency Representative:** Kathleen McNelis **PHMSA Representative:** Clint Stephens

Commission Chairman to whom follow up letter is to be sent:

Name/Title: Mr. Daniel Y. Hall, Chairman

Agency: Missouri Public Service Commission
Address: 200 Madison Street, Suite 900
City/State/Zip: Jefferson City, Missouri 65101

INSTRUCTIONS:

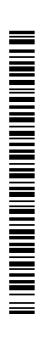
Complete this evaluation in accordance with the Procedures for Evaluating State Pipeline Safety Program. The evaluation should generally reflect state program performance during CY 2016 (not the status of performance at the time of the evaluation). All items for which criteria have not been established should be answered based on the PHMSA representative's judgment. A deficiency in any one part of a multiple part question should be scored as needs improvement. Determine the answer to the question then select the appropriate point value. If a state receives less then the maximum points, include a brief explanation in the space provided for general comments/regional observations. If a question is not applicable to a state, select NA. Please ensure all responses are COMPLETE and ACCURATE, and OBJECTIVELY reflect state program performance. Increasing emphasis is being placed on performance. This evaluation together with selected factors reported in the state's annual progress report attachments provide the basis for determining the state's pipeline safety grant allocation.

Field Inspection (PART G):

The field inspection form used will allow different areas of emphasis to be considered for each question. Question 13 is provided for scoring field observation areas. In completing PART G, the PHMSA representative should include a written summary which thoroughly documents the inspection.

Scoring Summary

PARTS		Possible Points	Points Scored
A	Progress Report and Program Documentation Review	10	10
В	Program Inspection Procedures	13	13
C	Program Performance	49	49
D	Compliance Activities	15	13
E	Incident Investigations	11	11
F	Damage Prevention	8	8
G	Field Inspections	11	11
Н	Interstate Agent State (If Applicable)	0	0
I	60106 Agreement State (If Applicable)	0	0
TOTAL	S	117	115
PARTS A B C D E F G H I TOTAI State R	ating		98.3



9

Evaluator Notes:

Yes = 1 No = 0 Needs Improvement = .5

detail - Progress Report Attachment 10 Yes = 1 No = 0 Needs Improvement = .5

No issues with information in Attachment 8 of Progress Report.

List of Planned Performance - Did state describe accomplishments on Progress Report in

MoPSC did not mention the accelerated main replacement program in Attachment 10 for unprotected and cast iron pipe. There are two operators with in the State that have cast iron pipe, LaClede Gas Company and Missouri Gas Energy Co. (MGE). There was a total of 53 miles of cast iron pipe replaced in the 2016 fiscal year with a total of 876 miles of cast iron remaining.

10 General Comments:

Info OnlyInfo Only

Info Only = No Points Evaluator Notes:

No issues were identified in Part A of evaluation of State Program.

Total points scored for this section: 10 Total possible points for this section: 10



2

1

2

- Standard Inspection procedures should give guidance to state inspectors that insure consistency in all inspections conducted by the state? The following elements should be addressed at a minimum pre-inspection activities, inspection activities, post-inspection activities.
 - Yes = 2 No = 0 Needs Improvement = 1

Evaluator Notes:

- 1. Section 5 of the Missouri Pipeline Safety Program Plan addresses pre-inspection, inspection and post inspection activities.
- 2. Section 5.2 (Pre-Inspection Activities) includes general information and a list of specific documents to be reviewed by inspection type, including Standard Inspections.
- 3. Section 5.5 (General On-Site Inspection Guidelines) includes the general procedures for conducting inspections and specific information for Standard Inspection in Section 5.5.2.
- 4. Section 5.6 addresses Post-inspection activities.
- 5. Appendix E contains a copy of the Standard Inspection checklist
- 6. Appendix F contains copies of the field forms
- 2 IMP and DIMP Inspection procedures should give guidance to state inspectors that insure consistency in all inspections conducted by the state? The following elements should be addressed at a minimum pre-inspection activities, inspection activities, post-inspection activities.

Yes = 1 No = 0 Needs Improvement = .5

Evaluator Notes:

- 1. Section 5 of the Missouri Pipeline Safety Program Plan addresses pre-inspection, inspection and post inspection activities.
- 2. Section 5.2 (Pre-Inspection Activities) includes general information and a list of specific documents to be reviewed by inspection type, including transmission and distribution integrity management Inspections.
- 3. Section 5.5 (General On-Site Inspection Guidelines) includes the general procedures for conducting inspections and specific information for DIMP Inspections (Section 5.5.6) and Transmission IMP (Section 5.5.7).
- 4. Section 5.6 addresses Post-inspection activities.
- 5. Checklists are included in Appendix E of the procedures.
- 3 OQ Inspection procedures should give guidance to state inspectors that insure consistency in all inspections conducted by the state? The following elements should be addressed at a minimum - pre-inspection activities, inspection activities, post-inspection activities.

Yes = 1 No = 0 Needs Improvement = .5

Evaluator Notes:

- 1. Section 5 of the Missouri Pipeline Safety Program Plan addresses pre-inspection, inspection and post inspection activities.
- 2. Section 5.2 (Pre-Inspection Activities) includes general information and a list of specific documents to be reviewed by inspection type, including OQ Inspections.
- 3. Section 5.5 (General On-Site Inspection Guidelines) includes the general procedures for conducting inspections and specific information for OQ Inspection in Section 5.5.5.
- 4. Section 5.6 addresses Post-inspection activities.
- 5. Checklists are included in Appendix E.
- 4 Damage Prevention Inspection procedures should give guidance to state inspectors that insure consistency in all inspections conducted by the state? The following elements should be addressed at a minimum - pre-inspection activities, inspection activities, postinspection activities.

Yes = 1 No = 0 Needs Improvement = .5

Evaluator Notes:

- 1. Damage Prevention is specifically addressed in Section 9 of the Missouri Pipeline Safety Program Plan.
- 2. Per Section 9.2, compliance inspections are conducted as part of standard inspections.
- 3. Section 5 of the Missouri Pipeline Safety Program Plan addresses pre-inspection, inspection and post inspection activities.

1

=
=
=
=
_
=
_
=
=
_

4. Section 5.2 (Pre-Inspection Activities) includes general information and a list of specific documents to be reviewe	d
by inspection type, including Standard Inspections.	
5. Section 5.5 (General On-Site Inspection Guidelines) includes the general procedures for conducting inspections are	ıd
specific information for Standard Inspections in Section 5.5.2. Damage prevention is checked as part of Standard	

	6.	Section	5.6	addresses	Post-ins	pection	activities.
--	----	---------	-----	-----------	----------	---------	-------------

5	Any operator training conducted should be outlined and appropriately documented as needed. Yes = 1 No = 0 Needs Improvement = .5	1	1	
Evaluato Proc	1			
6	Construction Inspection procedures should give guidance to state inspectors that insure consistency in all inspections conducted by the state? The following elements should be addressed at a minimum - pre-inspection activities, inspection activities, post-inspection	1	1	

Yes = 1 No = 0 Needs Improvement = .5

Evaluator Notes:

Inspections.

- Section 5 of the Missouri Pipeline Safety Program Plan addresses pre-inspection, inspection and post inspection 1. activities.
- Section 5.2 (Pre-Inspection Activities) includes general information and a list of specific documents to be reviewed 2 by inspection type, including Construction Inspections.
- Section 5.5 (General On-Site Inspection Guidelines) includes the general procedures for conducting inspections and specific information for Construction Inspections in Section 5.5.12.
- 4. Section 5.6 addresses Post-inspection activities.

7	Does inspection plan address inspection priorities of each operator, and if necessary each unit, based on the following elements? Yes = 6 No = 0 Needs Improvement = 1-5	6	•	6
	a. Length of time since last inspection (Within five year interval)	Yes •	No 🔘	Needs Improvement
	b. Operating history of operator/unit and/or location (includes leakage, incident and compliance activities)	Yes •	No 🔾	Needs Improvement
	c. Type of activity being undertaken by operators (i.e. construction)	Yes •	No 🔾	Needs Improvement
	d. Locations of operators inspection units being inspected - (HCA's, Geographic areas, Population Density, etc)	Yes •	_	Needs Improvement
	e. Process to identify high-risk inspection units that includes all threats - (Excavation Damage, Corrosion, Natural Forces, Outside Forces, Material and Welds, Equipment, Operators and any Other Factors)	Yes •	No 🔾	Needs Improvement
	f. Are inspection units broken down appropriately?	Yes •	No 🔾	Needs Improvement
Evaluato	· Notes:			1

Procedure is outlined in Section 4.2 of Plan. No issues.

8 General Comments: Info OnlyInfo Only

Info Only = No Points

Evaluator Notes:

No issues were identified in Part B of evaluation of State Program.

Total points scored for this section: 13 Total possible points for this section: 13

1

5

5

	State Programs may modify with just cause) Chapter 4.3 Yes = 5 No = 0			
	A. Total Inspection Person Days (Attachment 2): 645.60			
	B. Total Inspection Person Days Charged to the Program (220 X Inspection Person Years) (Attachment 7): 220 X 7.43 = 1635.33			
	Ratio: A / B 645.60 / 1635.33 = 0.39			
	If Ratio >= 0.38 Then Points = 5, If Ratio < 0.38 Then Points = 0 Points = 5			
Evaluate Mol	PSC ratio total inspection person days to total person days is $645.6/220x7.43 = .39$. This me	eets the re	equired r	ratio of
2	Has each inspector and program manager fulfilled the T Q Training Requirements? (See Guidelines Appendix C for requirements) Chapter 4.4 Yes = 5 No = 0 Needs Improvement = 1-4	5		5
	a. Completion of Required OQ Training before conducting inspection as lead?	Yes •	No 🔾	Needs Improvement
	b. Completion of Required DIMP*/IMP Training before conducting inspection as lead? *Effective Evaluation CY2013	Yes •	No 🔾	Needs Improvement
	c. Root Cause Training by at least one inspector/program manager	Yes 💿	No 🔾	Needs Improvement
	d. Note any outside training completed	Yes 💿	No 🔾	Needs Improvement
Evaluato	e. Verify inspector has obtained minimum qualifications to lead any applicable standard inspection as the lead inspector.	Yes •	No 🔾	Needs Improvement
T&0 Mc1	Q training records seem to indicate inspectors and program managers have met necessary training records seem to indicate inspectors and program managers have met necessary training and John Kottwitz are only personnel qualified to perform IMP inspections. Three instances IMP Course.			
3	Did state records and discussions with state pipeline safety program manager indicate adequate knowledge of PHMSA program and regulations? Chapter 4.1,8.1 Yes = 2 No = 0 Needs Improvement = 1	2		2
Evaluato	1			
Prog	gram Manager seems to have adequate knowledge of PHMSA program and regulations.			
4	Did state respond to Chairman's letter on previous evaluation within 60 days and correct or address any noted deficiencies? (If necessary) Chapter 8.1 Yes = 2 No = 0 Needs Improvement = 1	2		2
Evaluato	or Notes:			
Cha	irman letter sent August 18, 2016, response received on September 29, 2016. Letter respon	ded to all	1 16 issu	es listed.
5	Did State conduct or participate in pipeline safety training session or seminar in Past 3 Years? Chapter 8.5 $Yes = 1 No = 0$	1		1
Evolucto	Notes:			

The MoPSC participated in the MANGO Natural Gas Operations Seminar June 29 thru July 1, 2016 at Lake of the Ozarks.

Was ratio of Total Inspection person-days to total person days acceptable? (Director of



This seminar is held on an annual basis.

7			
	Did inspection form(s) cover all applicable code requirements addressed on Federal Inspection form(s)? Did State complete all applicable portions of inspection forms? Chapter 5.1	2	2
	Yes = 2 No = 0 Needs Improvement = 1		
	r Notes:	37/4 33	I/O TI
	ommended that MoPSC add comments to inspection checklist questions for those selected as ection checklists that had no comments when N/A and/or N/C was selected.	N/A or N	/C. There were
The	MoPSC need to revise D&A checklist to include selection criteria for each question, such as	, S,U,N/A	, N/C or Yes/No.
8	Did the state review operator procedures for determining if exposed cast iron pipe was examined for evidence of graphitization and if necessary remedial action was taken? (NTSB) Chapter 5.1 Yes = 1 No = 0	1	1
Evaluato			
Yes	This issue is addressed in the standard records and field checklist under corrosion control 4 & (9)(U)2, and in the O&M and Emergency Procedures Inspection Checklist under (9)(F) a		
9	Did the state review operator procedures for surveillance of cast iron pipelines, including appropriate action resulting from tracking circumferential cracking failures, study of leakage history, or other unusual operating maintenance condition? (Note: See GPTC Appendix G-18 for guidance) (NTSB) Chapter 5.1	1	1
	Yes = 1 No = 0		
Yes	Yes = 1 No = 0 r Notes: This is a question in the O&M and Emergency Procedures Checklist 4 CSR 240-40.030 Se reillance.	ction (12)	(H) ? Continuing
	This is a question in the O&M and Emergency Procedures Checklist 4 CSR 240-40.030 Se reillance. Did the state review operator emergency response procedures for leaks caused by excavation damage near buildings and determine whether the procedures adequately address the possibility of multiple leaks and underground migration of gas into nearby buildings Refer to 4/12/01 letter from PHMSA in response to NTSB recommendation P-00-20 and P-00-21? (NTSB) Chapter 5.1	1	(H) ? Continuing
Yes Surv	This is a question in the O&M and Emergency Procedures Checklist 4 CSR 240-40.030 Se reillance. Did the state review operator emergency response procedures for leaks caused by excavation damage near buildings and determine whether the procedures adequately address the possibility of multiple leaks and underground migration of gas into nearby buildings Refer to 4/12/01 letter from PHMSA in response to NTSB recommendation P-00-20 and P-00-21? (NTSB) Chapter 5.1 Yes = 1 No = 0		
Yes Surv 10	This is a question in the O&M and Emergency Procedures Checklist 4 CSR 240-40.030 Se reillance. Did the state review operator emergency response procedures for leaks caused by excavation damage near buildings and determine whether the procedures adequately address the possibility of multiple leaks and underground migration of gas into nearby buildings Refer to 4/12/01 letter from PHMSA in response to NTSB recommendation P-00-20 and P-00-21? (NTSB) Chapter 5.1 Yes = 1 No = 0	1	1
Yes Surv 10	This is a question in the O&M and Emergency Procedures Checklist 4 CSR 240-40.030 Se veillance. Did the state review operator emergency response procedures for leaks caused by excavation damage near buildings and determine whether the procedures adequately address the possibility of multiple leaks and underground migration of gas into nearby buildings Refer to 4/12/01 letter from PHMSA in response to NTSB recommendation P-00-20 and P-00-21? (NTSB) Chapter 5.1 Yes = 1 No = 0 This is a question in the O&M and Emergency Procedures Checklist 4 CSR 240-40.030 Se Did the state review operator records of previous accidents and failures including reported third party damage and leak response to ensure appropriate operator response as required by 192.617? Chapter 5.1	1	1
Yes Surv 10 Evaluate Yes	This is a question in the O&M and Emergency Procedures Checklist 4 CSR 240-40.030 Se veillance. Did the state review operator emergency response procedures for leaks caused by excavation damage near buildings and determine whether the procedures adequately address the possibility of multiple leaks and underground migration of gas into nearby buildings Refer to 4/12/01 letter from PHMSA in response to NTSB recommendation P-00-20 and P-00-21? (NTSB) Chapter 5.1 Yes = 1 No = 0 This is a question in the O&M and Emergency Procedures Checklist 4 CSR 240-40.030 Se Did the state review operator records of previous accidents and failures including reported third party damage and leak response to ensure appropriate operator response as required by 192.617? Chapter 5.1 Yes = 1 No = 0	1 ction (12)	1 (J).

Has the state reviewed Operator Annual reports, along with Incident/Accident reports, for

accuracy and analyzed data for trends and operator issues?

Yes = 2 No = 0 Needs Improvement = 1

Did state inspect all types of operators and inspection units in accordance with time

All operators and inspection units have been inspected in accordance with time intervals, along with all master meters.

intervals established in written procedures? Chapter 5.1

Yes = 5 No = 0 Needs Improvement = 1-4

12

DUNS: 780395877

2016 Gas State Program Evaluation

Evaluator Notes:

6

Evaluator Notes:

2

5

Yes. MoPSC completed a checklists suggested by PHMSA in 2017 for review of the 2016 PHMSA annual reports. Additionally, Missouri had performed a detailed analysis for trends using PHMSA annual report and mechanical fitting failure data and discussed these trends with operators during DIMP and TIMP inspections.

13	Did state input all applicable OQ, DIMP/IMP inspection results into federal database in a timely manner? This includes replies to Operator notifications into IMDB database. Chapter 5.1 Yes = 2 No = 0 Needs Improvement = 1	2	2
	•	Nine IM	inspections
14	Has state confirmed intrastate transmission operators have submitted information into NPMS database along with changes made after original submission? Yes = 1 No = 0 Needs Improvement = .5	1	1
	r Notes: MoPSC by separate correspondence with transmission operators verifies whether they have a age and their responses were filed and documented.	any chang	es in pipeline
15	Is the state verifying operators are conducting drug and alcohol tests as required by regulations? This should include verifying positive tests are responded to in accordance with program. 49 CFR 199 Yes = 2 No = 0 Needs Improvement = 1	2	2
Evaluato	•		
Yes.	This is done during standard inspections and documented in the checklist.		
16	Is state verifying operators OQ programs are up to date? This should include verification of any plan updates and that persons performing covered tasks (including contractors) are properly qualified and requalified at intervals determined in the operators plan. 49 CFR 192 Part N Yes = 2 No = 0 Needs Improvement = 1	2	2
Evaluato			
Yes.	MoPSC requested updated OQ plans from all operators in a July 20, 2016, "All Operators	Letter". C	omprehensive

PHMSA OQ protocol inspections of all programs are underway and results have been uploaded to PHMSA's OQDB as they are completed. 17 OQ program inspections were uploaded into database in 2016.

17 Is state verifying operator's gas transmission integrity management programs (IMP) are 2 up to date? This should include a previous review of IMP plan, along with monitoring progress on operator tests and remedial actions. In addition, the review should take in to account program review and updates of operators plan(s). (Are the State's largest operators programs being contacted or reviewed annually?). 49 CFR 192 Subpart 0 Yes = 2 No = 0 Needs Improvement = 1

Evaluator Notes:

Yes. MoPSC has reviewed all operators IMP Plans and have conducted PHMSA IMP Protocol inspections. Some operators are still in the process of revising plans and programs. Nine IM inspections uploaded into the IMDB in 2016.

18 Is state verifying operator's gas distribution integrity management Programs (DIMP)? This should include a review of DIMP plans, along with monitoring progress. In addition, the review should take in to account program review and updates of operators plan(s). (Are the State's largest operators programs being contacted or reviewed annually?). 49 CFR 192 Subpart P DIMP? First round of program inspections should have been complete by December 2014

Yes = 2 No = 0 Needs Improvement = 1

Evaluator Notes:

Yes. In an October 20, 2016 a letter was sent to all operators, the MoPSC requested updated DIMP Plans since the maximum interval (NTE 5 years) for program re-evaluation occurred in 2016. MoPSC has been conducting DIMP inspections with



2

2

operators including program	review and updates	of the operator's plans.	. Five DIMP inspec	ctions uploaded in t	o DIMF
database in 2016.					

19	Is state verifying operators Public Awareness programs are up to date and being	2	
	followed. State should also verify operators have evaluated Public Awareness programs		
	for effectiveness as described in RP1162. PAPEI Effectiveness Inspections should have		
	been completed by December 2013. PAPEI Effectiveness Inspections should be		
	conducted every four years by operators. 49 CFR 192.616		
	Yes = 2 No = 0 Needs Improvement = 1		

Yes. MoPSC checks for compliance with public awareness requirements as part of standard inspections. Results are documented in Standard Checklists section 4 CSR 240-40.030 (12) (K). MoPSC has also been conducting public awareness program effectiveness inspections and verifying that each operator has performed effectiveness evaluations. There were 28 PAPEI inspections uploaded in the database for 2016.

Does the state have a mechanism for communicating with stakeholders - other than state pipeline safety seminar? (This should include making enforcement cases available to public).

Yes = 1 No = 0 Needs Improvement = .5

Evaluator Notes:

Yes. Through the "all operators" letters which are sent out as needed (e.g. to advise of rule changes, advisory bulletins, etc.), and during the spring and fall MANGO meetings, and on MoPSC website.

Did state execute appropriate follow-up actions to Safety Related Condition (SRC)Reports? Chapter 6.3

Yes = 1 No = 0 Needs Improvement = .5

Evaluator Notes:

LaClede Gas Co. had one SRCR filed in May 2016, which was closed in September 2016.

Did the State ask Operators to identify any plastic pipe and components that has shown a 1 record of defects/leaks and what those operators are doing to mitigate the safety concerns?

Yes = 1 No = 0 Needs Improvement = .5

Evaluator Notes:

Yes. One operator is in a replacement program for Aldyl A pipe, and the MoPSC Safety Staff tracks progress of this through reports from the operator. MoPSC files annual updates with the Commission in case number GS-2004-0257. More recently, MoPSC has been addressing this issue with individual operators through DIMP inspections.

23 Did the state participate in/respond to surveys or information requests from NAPSR or 1 1

Yes = 1 No = 0 Needs Improvement = .5

Evaluator Notes:

PHMSA?

Yes. The MoPSC has participated in/responded to surveys or information requests from NAPSR or PHMSA.

If the State has issued any waivers/special permits for any operator, has the state verified conditions of those waivers/special permits are being met? This should include having the operator amend procedures where appropriate.

No = 0 Needs Improvement = .5 Yes = 1

Evaluator Notes:

Yes. Per PHMSA's recommendation during CY2015 evaluation, MoPSC has added a listing of operators having plastic joining waiver to their standard inspection checklist. This list is also included in Appendix E of MoPSC Operations Procedures.

25 Did the state attend the National NAPSR Board of Directors Meeting in CY being evaluated?

1

2



Yes. Program Manager attended the 2016 Annual Board of Directors Meeting & National Meeting in Indianapolis (September 26-30, 2016) and the 2016 NAPSR Central Region Meeting in Omaha (June 6-10, 2016).

Discussion on State Program Performance Metrics found on Stakeholder Communication 2 site - http://primis.phmsa.dot.gov/comm/states.htm
No = 0 Needs Improvement = 1 Yes = 2

a. Discussion of Potential Accelerated Actions (AA's) based on any negative trends
 b. NTSB P-11-20 Meaningful Metrics
 Yes No Needs Improvement Needs Improvement

Evaluator Notes:

Inspection Activity metrics indicates inspection time with each operator has decreased continuously from 2012 to 2015. The inspection activity is based on number of inspection days per combined miles of distribution, gathering, and transmission lines. MoPSC indicated the primary cause of the decrease is that gas safety Staff had not been performing a sufficient number of inspections. A number of staff members were assigned to incident investigations and some to complaint cases over the past 3 years. Additionally, there was a lot of employee turnover since 2012, require hiring new inspectors and time spent training these inspectors. The MoPSC is working hard to reverse this trend and to catch up on the numerous inspections that they are behind on.

Enforcement metrics indicates the State's regulatory enforcement program based on annual evaluation declined considerably from 2013 to 2014, 100% to 80%. The MoPSC stated this was due to not meeting inspection day requirements and not performing inspections that were due. Actions have been implemented to reverse this trend in 2016. In 2016, two new inspectors each had 6 training courses in T&Q. This will provide more qualified staff to perform inspections.

27 Discussion with State on accuracy of inspection day information submitted into State Info OnlyInfo Only Inspection Day Calculation Tool. (No points)
Info Only = No Points

Evaluator Notes:

- ? Attachment 2 of Progress Report indicates 646 person days/yr. for CY2016; whereas, SICT was calculated for 425 person days for CY2017.
- ? SICT spreadsheet indicates not many person days allocated for TIMP/DIMP inspections.
- ? Not many days allocated to compliance follow-ups.
- 28 Did the State verify Operators took appropriate action regarding Pipeline Flow Reversals, Info OnlyInfo Only Product Changes and Conversions to Service? See ADP-2014-04 (No Points) Info Only = No Points

Evaluator Notes:

MoPSC was not aware of any pipeline flow reversals or product changes. There have been instances of conversions of propane service and yard lines to natural gas service. These items are addressed for compliance with Missouri limitations on such conversions in 4 CSR 240-40.030(1)(H)3.

Recommended to MoPSC to add question to Standard Inspection checklist.

General Comments:
Info Only = No Points

Info OnlyInfo Only

Evaluator Notes:

No issues were identified in Part C of evaluation of State Program.

Total points scored for this section: 49 Total possible points for this section: 49



	4		4		4
		Does the state have written procedures to identify steps to be taken from the discovery to resolution of a probable violation? Chapter 5.1 Yes = 4 No = 0 Needs Improvement = 1-3	4	•	4
	a	D 1	Yes •	No 🔾	Needs Improvement
	b		Yes •	No 🔾	Needs Improvement
	c	e. Procedures regarding closing outstanding probable violations	Yes •	No 🔾	Needs Improvement
Eva	contain	Notes: dure to notify company officer contained in section 2.5.5 of MoPSC Operations Procedure ns process for reviewing progress of compliance actions; and procedure 5.6.2, 5.6.3, 5.6.4 g outstanding probable violations.			1, item #5
		Did the state follow compliance procedures (from discovery to resolution) and adequately document all probable violations, including what resolution or further course of action is needed to gain compliance? Chapter 5.1 Yes = 4 No = 0 Needs Improvement = 1-3	4	:	3
	a	777 11 1 1 1 1 1 1 1 1 1 1 1 1 1 1 1 1	Yes 💿	No 🔾	Needs Improvement
	b		Yes 🔾	No 🔾	Needs Improvement
	c	e. Resolve probable violations	Yes •	No 🔾	Improvement
	d	I. Routinely review progress of probable violations	Yes 💿	No 🔾	Improvement
	e	e. Were applicable civil penalties outlined in correspondence with operator(s)	Yes •	No 🔾	Needs Improvement
	meter as a procorrect A consequence A consequence Another Anot	IoPSC is not documenting all probable violations based on information recorded in its inspects was inspected in September 2016 and found to not have a leak survey performed, and the robable violation, but as an "area of concern". The inspection report was closed out based ted, but leak survey had not been monitored for completion because it was not written up a struction inspection indicated in the inspection checklist that the construction contractor had ications (procedures) for the project, but there was no violation written up for this non-conter construction inspection indicated in the inspection checklist that there were numerous "terms were not written up as probable violations or areas of concern. The MoPSC Staff networks are the survey and the survey area of concern.	MoPSC on all vi as a prob ad no compliance	did not collisions able violenstruction issue.	locument it being lation.
		spection checklist is used as a guide for the inspection process and for preparing the final i			
		Did the state issue compliance actions for all probable violations discovered? Yes = 2 No = 0 Needs Improvement = 1	2	:	2
Eva	luator l Revies	Notes: wof some of the inspection reports indicated that compliance actions were issued for all p	rohahla z	violation	c
		w of some of the hispection reports indicated that comphance actions were issued for an p		- ioiatioli	3.
		Did compliance actions give reasonable due process to all parties? Including "show cause" hearing if necessary. Yes = $2 \text{ No} = 0$	2	;	2
Eva	luator l	Notes: No issues.			
	1 CS. 1	NO 155UCS.			

Is the program manager familiar with state process for imposing civil penalties? Were

resulting in incidents/accidents? (describe any actions taken)

civil penalties considered for repeat violations (with severity consideration) or violations

2

2

Yes = 2 No = 0 Needs Improvement = 1

Evaluator Notes:

Yes, Program Manager is familiar with process for imposing civil penalties. There were no repeat violations to consider for civil penalties.

6 Can the State demonstrate it is using their enforcement fining authority for pipeline safety 1 violations?

Yes = 1 No = 0 Needs Improvement = .5

Evaluator Notes:

State cannot demonstrate it is using their enforcement fining authority.

7 General Comments:

Info Only = No Points

Info OnlyInfo Only

Evaluator Notes:

There two issues identified in Part D of the evaluation of the program: 1) the MoPSC is not documenting all probable violations based on information recorded in its inspection checklists; and 2) the MoPSC is not using its enforcement fining authority for pipeline safety violations.

Total points scored for this section: 13 Total possible points for this section: 15



Yes = 2 No = 0 Needs Improvement = 1 Evaluator Notes: Yes = Proceedure is included in section 6 of the MaPSC Proceedure Manual Section 6.1.2 of the pro-		
Yes. Procedure is included in section 6 of the MoPSC Procedure Manual. Section 6.1.3 of the pro revised in April 2017 to provide the change in accident reporting procedures to PHMSA Accident Ir (AID).		
2 Does state have adequate mechanism to receive and respond to operator reports of incidents, including after-hours reports? And did state keep adequate records of Incident/ Accident notifications received? Chapter 6 Yes = 2 No = 0 Needs Improvement = 1	2	2
a. Acknowledgement of MOU between NTSB and PHMSA (Appendix D) Yes	No (Needs Improvement
b. Acknowledgement of Federal/State Cooperation in case of incident/accident (Appendix E) Evaluator Notes:	No (Needs ~
Yes. Procedure is included in Section 6 of the MoPSC Procedures Manual which addresses after ho communications between MoPSC, PHMSA and NTSB. Sections 6.2 and 6.3 provide procedures for recordkeeping.		
If onsite investigation was not made, did state obtain sufficient information from the operator and/or by other means to determine the facts to support the decision to not go on-site? Chapter 6 Yes = 1 No = 0 Needs Improvement = .5	1	1
Evaluator Notes: Yes. The MoPSC did obtain sufficient information from the operator to support decision to not go or reportable incidents in 2016.	on-site duri	ng two
Were all incidents investigated, thoroughly documented, and with conclusions and recommendations? Yes = 3 No = 0 Needs Improvement = 1-2	3	3
a. Observations and document review Yes	No (Needs Improvement
	No (Needs -
c. Recommendations to prevent recurrences when appropriate Yes	No (Improvement
Evaluator Notes: There were two reportable incidents in 2016, where one report has been closed as of January 2017; a open due to the operator replacing a segment of cast iron pipe with steel by mid-September 2017.	and the oth	er report is still

Yes = 1 No = 0Evaluator Notes:

investigation?

5

There was a compliance action filed against the operator for mis-locating their pipeline which was hit during excavation by a water company contractor. The compliance action was resolved by January 2017.

6 Did the state assist region office by taking appropriate follow-up actions related to the operator incident reports to ensure accuracy and final report has been received by PHMSA? (validate report data from operators concerning incidents/accidents and investigate discrepancies) Chapter 6

Did the state initiate compliance action for violations found during any incident/accident

1

1

1

Yes = 1 No = 0 Needs Improvement = .5

Evaluator Notes:

Yes. The MoPSC has followed up on all comments and questions sent to them by the PHMSA regional office. They have also responded to questions from Accident Investigation Division (AID).

Does state share lessons learned from incidents/accidents? (sharing information, such as: 1 at NAPSR Region meetings, state seminars, etc)

Yes = 1 No = 0

Evaluator Notes:

Yes. After investigations have been completed and a report has been reviewed for confidential information, incident investigation reports are filed in the MoPSC Electronic Filing and Information System (EFIS). This information is then available to the public. MoPSC program manager also provides information at NAPSR Regional meetings.

8 General Comments: Info OnlyInfo Only

Info Only = No Points

Evaluator Notes:

No issues were identified in Part E of evaluation of State Program.

Total points scored for this section: 11 Total possible points for this section: 11



1 Evaluato	Has the state reviewed directional drilling/boring procedures of each pipeline operator or its contractor to determine if they include actions to protect their facilities from the dangers posed by drilling and other trench less technologies? NTSB Yes = 2 No = 0 Needs Improvement = 1 or Notes:	2	2	
Incl	uded in O&M Inspection Checklist, directly below 4 CSR 240-40.030 Section (12) (I).			
2	Did the state inspector check to assure the pipeline operator is following its written procedures pertaining to notification of excavation, marking, positive response and the availability and use of the one call system? $Yes = 2 No = 0 Needs Improvement = 1$	2	2	
Evaluato				
	. Included in Standard Inspection checklist, 4 CSR 240-40.030 Section (12) (I). ommend revise language on checklist to match this question.			
3	Did the state encourage and promote practices for reducing damages to all underground facilities to its regulated companies? (i.e. such as promoting/adopting the CGA Best	2	2	

Yes. In addition to attending Missouri CGA meetings, MoPSC Staff participate as volunteers for damage prevention events, including an event in April for Safe Digging Month at the Capitol and the Missouri CGA Damage Prevention and Excavation Summit that is held annually in December.

Has the agency or another organization within the state collected data and evaluated
trends on the number of pipeline damages per 1,000 locate requests? (This can include
DIRT and other data shared and reviewed by the pipeline safety program)
Yes = 2 No = 0 Needs Improvement = 1

Evaluator Notes:

The MoPSC has prepared a graph that analyzes the excavation damage/1,000 tickets trend which indicates a steady decrease from 2011 to 2016.

5 General Comments: Info OnlyInfo Only
Info Only = No Points

Evaluator Notes:

No issues were identified in Part F of evaluation of State Program.

Practices encouraging adoption of the 9 Elements, etc.)

Yes = 2 No = 0 Needs Improvement = 1

Total points scored for this section: 8 Total possible points for this section: 8



1	Operator, Inspector, Location, Date and PHMSA Representative	Info Only	nfo Only
	Info Only = No Points	,	J
	Name of Operator Inspected: Summit Natural Gas, 272 Industrial Park, Camdenton, MO		
	Name of State Inspector(s) Observed: Daniel Fitzpatrick, Lead Inspector, Clinton Foster, Kathleen McNelis, Program Manager		
	Location of Inspection: 272 Industrial Park, Camdenton, MO		
	Date of Inspection: 4/10/2017 to 4/11/2017		
	Name of PHMSA Representative: Don Martin		
	MOPSC conducted a DIMP Plan Inspection. The inspection of the operator's DIMP Plan we were, due to ownership/operator change this is the initial review of the new operator's plan we		
2	Was the operator or operator's representative notified and/or given the opportunity to be present during inspection? $Yes = 1 No = 0$	1	1
	or Notes:		
Yes	, the Operator's representative, David Morgan, was notified by email on January 17, 2017.		
3	Did the inspector use an appropriate inspection form/checklist and was the form/checklist used as a guide for the inspection? (New regulations shall be incorporated) Yes = 2 No = 0 Needs Improvement = 1	2	2
dur	or Notes: MOPSC inspectors used the Inspection Form downloaded from the DIMP Database. Questing the inspection. The inspection form guided the lead inspector through the inspection. The results on the electronic version of the form. Notes were also taken by the other MOPSC inspector.	ne lead insp	
4	Did the inspector thoroughly document results of the inspection? Yes = 2 No = 0 Needs Improvement = 1	2	2
	or Notes: , the Lead Inspector entered the results into the electronic version of the DIMP Database for stions.	m as he ste	epped through the
5	Did the inspector check to see if the operator had necessary equipment during inspection to conduct tasks viewed? (Maps,pyrometer,soap spray,CGI,etc.) Yes = 1 No = 0	1	NA
NA	or Notes: The MOPSC conducted a DIMP Plan inspection. Equipment was not needed for the operated appliance.	tor to show	w evidence of
6	Did the inspector adequately review the following during the field portion of the state evaluation? (check all that apply on list) Yes = 2 No = 0 Needs Improvement = 1	2	2
	a. Procedures	\boxtimes	
	b. Records	\boxtimes	
	c. Field Activities		
	d. Other (please comment)		

DUNS: 780395877 2016 Gas State Program Evaluation

Evaluator Notes:

The MOPSC conducted a DIMP Plan Inspection. To complete this inspection type the MOPSC had to constantly refer to the operator's DIMP Plan. Certain records were reviewed.					
7	regulati	inspector have adequate knowledge of the pipeline safety program ons? (Evaluator will document reasons if unacceptable) No = 0 Needs Improvement = 1	n and	2	2
Evaluate	or Notes:	to officed improvement i			
Dar	niel Fitzpa	trick has 13 years of experience inspecting pipeline operators. Date			
		inspections types he conducts. There were no issues with Daniels	knowledge of the	e safety reg	gulations and the
pipe	eline safet	y program.			
8	intervie Yes = 1	inspector conduct an exit interview? (If inspection is not totally converged by should be based on areas covered during time of field evaluation $N_0 = 0$	•	1	1
	or Notes:	npletion of the question set contained in the inspection form, the le	and increator pro	wided a ve	rhal summary of
		changes needed in the Plan. Each needed change was discussed a		ovided a ve	Toal summary of
9	-	the exit interview, did the inspector identify probable violations for sons? (if applicable) No = 0	ound during the	1	1
The app if a	eared that ny of the i	provided a list of items that need to be incorporated into the opera most items are applicable for a notice of amendment. The MOPS tems are considered non-compliant. If items are deemed to be nonce following the inspection.	C will convene a	ifter the sit	e visit to determine
10	descripwith Ot Other.	Comments: 1) What did the inspector observe in the field? (Narration of field observations and how inspector performed) 2) Best Priber States - (Field - could be from operator visited or state inspector y = No Points	actices to Share	Info Onlyl	nfo Only
	a.	Abandonment		П	
	b.	Abnormal Operations		$\overline{\Box}$	
	c.	Break-Out Tanks		$\overline{\Box}$	
	d.	Compressor or Pump Stations			
	e.	Change in Class Location			
	f.	Casings			
	g.	Cathodic Protection			
	h.	Cast-iron Replacement			
	i.	Damage Prevention			
	j.	Deactivation			
	k.	Emergency Procedures			
	1.	Inspection of Right-of-Way			
	m.	Line Markers			
	n.	Liaison with Public Officials			
	0.	Leak Surveys			
	p.	MOP			
	q.	MAOP			
	r.	Moving Pipe			
	S.	New Construction			
	t.	Navigable Waterway Crossings			
	u.	Odorization			
	v.	Overpressure Safety Devices			
	W.	Plastic Pipe Installation			



X.	Public Education	
y.	Purging	
Z.	Prevention of Accidental Ignition	
A.	Repairs	
B.	Signs	
C.	Tapping	
D.	Valve Maintenance	
E.	Vault Maintenance	
F.	Welding	
G.	OQ - Operator Qualification	
H.	Compliance Follow-up	
I.	Atmospheric Corrosion	
J.	Other	
Evaluator Notes:		
The pre-inspec	ction planning for the inspection was well executed. It was obvious that	time was spent reviewing the
operator's DIN	MP Plan prior to the inspection. The inspection was thorough as all aspe	cts of Subpart P related to Plan contents
was covered.	The inspection was conducted in a very professional manner. The inspe	ectors interacted with operator
personnel in a	manner that created an environment of cooperation and candidness. No	issues or best practices were identified
during the obs	ervation of the inspection. No points were deducted for Part G of this p	rogram evaluation.

Total points scored for this section: 11 Total possible points for this section: 11



PAR	Γ H - Interstate Agent State (If Applicable) Po	oints(MAX)	Score
1	Did the state use the current federal inspection form(s)?	1	NA
Evaluate	Yes = 1 No = 0 Needs Improvement = .5 or Notes:		
	MOPSC is not an interstate agent.		
2	Are results documented demonstrating inspection units were reviewed in accordance v "PHMSA directed inspection plan"? Yes = 1 No = 0 Needs Improvement = .5	vith 1	NA
	or Notes:		
The	MOPSC is not an interstate agent.		
3	Did the state submit documentation of the inspections within 60 days as stated in its la Interstate Agent Agreement form? Yes = 1 No = 0 Needs Improvement = .5	test 1	NA
	or Notes:		
The	MOPSC is not an interstate agent.		
4	Were probable violations identified by state referred to PHMSA for compliance? (NO PHMSA representative has discretion to delete question or adjust points, as appropriat based on number of probable violations; any change requires written explanation.) Yes = 1 No = 0 Needs Improvement = .5		NA
Evaluato	or Notes:		
The	MOPSC is not an interstate agent.		
5	Did the state immediately report to PHMSA conditions which may pose an imminent safety hazard to the public or to the environment? $Yes = 1 No = 0 Needs Improvement = .5$	1	NA
	or Notes:		
The	MOPSC is not an interstate agent.		
6	Did the state give written notice to PHMSA within 60 days of all probable violations found? Yes = 1 No = 0 Needs Improvement = .5	1	NA
Evaluato	or Notes:		
The	MOPSC is not an interstate agent.		
7	Did the state initially submit documentation to support compliance action by PHMSA probable violations?	on 1	NA
Evaluat	Yes = 1 No = 0 Needs Improvement = .5 or Notes:		
	MOPSC is not an interstate agent.		
8	General Comments:	Info Onlyli	nfo Only
	Info Only = No Points		-
	or Notes:		
The	MOPSC is not an interstate agent.		

Total points scored for this section: 0
Total possible points for this section: 0

PAR	Γ I - 60106 Agreement State (If Applicable) Point	nts(MAX)	Score
1	Did the state use the current federal inspection form(s)? Yes = 1 No = 0 Needs Improvement = .5	1	NA
Evaluato	or Notes:		
The	MOPSC does not have a Section 60106 agreement with PHMSA.		
2	Are results documented demonstrating inspection units were reviewed in accordance with state inspection plan? Yes = 1 No = 0 Needs Improvement = .5	th 1	NA
Evaluato	or Notes:		
The	MOPSC does not have a Section 60106 agreement with PHMSA.		
3	Were any probable violations identified by state referred to PHMSA for compliance? (NOTE: PHMSA representative has discretion to delete question or adjust points, as appropriate, based on number of probable violations; any change requires written explanation.) Yes = 1 No = 0 Needs Improvement = .5	1	NA
Evaluato	or Notes:		
The	MOPSC does not have a Section 60106 agreement with PHMSA.		
4	Did the state immediately report to PHMSA conditions which may pose an imminent safety hazard to the public or to the environment? Yes = 1 No = 0 Needs Improvement = .5	1	NA
Evaluato	or Notes:		
The	MOPSC does not have a Section 60106 agreement with PHMSA.		
5	Did the state give written notice to PHMSA within 60 days of all probable violations found? Yes = 1 No = 0 Needs Improvement = .5	1	NA
Evaluato	or Notes:		
The	MOPSC does not have a Section 60106 agreement with PHMSA.		
6	Did the state initially submit adequate documentation to support compliance action by PHMSA on probable violations? Yes = 1 No = 0 Needs Improvement = .5	1	NA
Evaluato	or Notes:		
The	MOPSC does not have a Section 60106 agreement with PHMSA.		
7	General Comments: Info Only = No Points	Info Onlylı	nfo Only
Evaluato	or Notes:		
The	MOPSC does not have a Section 60106 agreement with PHMSA.		



Total points scored for this section: 0 Total possible points for this section: 0