

U.S. Department of Transportation
Pipeline and Hazardous
Materials Safety
Administration

2014 Gas State Program Evaluation

for

PUBLIC SERVICE COMMISSION OF WEST VIRGINIA

Document Legend PART:

- O -- Representative Date and Title Information
- A -- Progress Report and Program Documentation Review
- B -- Program Inspection Procedures
- C -- Program Performance
- D -- Compliance Activities
- E -- Incident Investigations
- F -- Damage Prevention
- 1 Bulliage 1 Teventile
- G -- Field Inspections
- H -- Interstate Agent State (If Applicable)
- I -- 60106 Agreement State (If Applicable)



2014 Gas State Program Evaluation -- CY 2014 Gas

State Agency: West Virginia Rating:

Agency Status: 60105(a): Yes 60106(a): No Interstate Agent: No

Date of Visit: 07/20/2015 - 07/24/2015 **Agency Representative:** Mary Friend **PHMSA Representative:** Leonard Steiner

Commission Chairman to whom follow up letter is to be sent:

Name/Title: Michael A. Albert, Chairman

Agency: Public Service Commission of West Virginia

Address: 201 Brooks Street

City/State/Zip: Charleston, West Virginia 25323

INSTRUCTIONS:

Complete this evaluation in accordance with the Procedures for Evaluating State Pipeline Safety Program. The evaluation should generally reflect state program performance during CY 2014 (not the status of performance at the time of the evaluation). All items for which criteria have not been established should be answered based on the PHMSA representative's judgment. A deficiency in any one part of a multiple part question should be scored as needs improvement. Determine the answer to the question then select the appropriate point value. If a state receives less then the maximum points, include a brief explanation in the space provided for general comments/regional observations. If a question is not applicable to a state, select NA. Please ensure all responses are COMPLETE and ACCURATE, and OBJECTIVELY reflect state program performance. Increasing emphasis is being placed on performance. This evaluation together with selected factors reported in the state's annual progress report attachments provide the basis for determining the state's pipeline safety grant allocation.

Field Inspection (PART G):

The field inspection form used will allow different areas of emphasis to be considered for each question. Question 13 is provided for scoring field observation areas. In completing PART G, the PHMSA representative should include a written summary which thoroughly documents the inspection.

Scoring Summary

PARTS		Possible Points	Points Scored
A	Progress Report and Program Documentation Review	10	10
В	Program Inspection Procedures	13	13
C	Program Performance	46	44
D	Compliance Activities	15	15
E	Incident Investigations	6	6
F	Damage Prevention	8	8
G	Field Inspections	12	12
Н	Interstate Agent State (If Applicable)	0	0
I	60106 Agreement State (If Applicable)	0	0
TOTAI	LS	110	108
PARTS A B C D E F G H I TOTAI	ating		98.2



DADEC

PART A - Progress Report and Program Documentation

Review



Points(MAX) Score

detail - Progress Report Attachment 10 Yes = 1 No = 0 Needs Improvement = .5 **Evaluator Notes:**

Yes

10 General Comments:

Info Only = No Points

Evaluator Notes:

Info OnlyInfo Only

Total points scored for this section: 10 Total possible points for this section: 10



U	consistency in all inspections conducted by the state? The following elements should be addressed at a minimum - pre-inspection activities, inspection activities, post-inspection activities. Yes = 1 No = 0 Needs Improvement = .5	ı		1
aluatoı	r Notes:			
Adec	quate procedures			
7	Does inspection plan address inspection priorities of each operator, and if necessary each unit, based on the following elements? Yes = 6 No = 0 Needs Improvement = 1-5	6	•	6
	 a. Length of time since last inspection (Within five year interval) b. Operating history of operator/unit and/or location (includes leakage, incident and 	Yes •	No 🔾	Improvement ~

compliance activities)

Ev

Improvement

No 🔾

	c. Type of activity being undertaken by operators (i.e. construction)	Yes 💿	No 🔾	Improvement
	d. Locations of operators inspection units being inspected - (HCA's, Geographic areas, Population Density, etc)	Yes •	No 🔾	Needs Improvement
	e. Process to identify high-risk inspection units that includes all threats - (Excavation Damage, Corrosion, Natural Forces, Outside Forces, Material and Welds, Equipment, Operators and any Other Factors)	Yes •	No 🔾	Needs Improvement
	f. Are inspection units broken down appropriately?	Yes •	No 🔾	Needs Improvement
Evaluato	r Notes:			improvement
Ade	quate priorities.			
8	General Comments: Info Only = No Points	Info Onl	yInfo Oı	nly
Evaluato	r Notes:			

Total points scored for this section: 13 Total possible points for this section: 13



1	Was ratio of Total Inspection person-days to total person days acceptable? (Director of State Programs may modify with just cause) Chapter 4.3 $Yes = 5 No = 0$	5		5
	A. Total Inspection Person Days (Attachment 2): 465.00			
	B. Total Inspection Person Days Charged to the Program (220 X Inspection Person Years) (Attachment 7): 220 X 4.00 = 879.63			
	Ratio: A / B 465.00 / 879.63 = 0.53			
Evaluator Ratio	If Ratio >= 0.38 Then Points = 5, If Ratio < 0.38 Then Points = 0 Points = 5 Notes: 0 = .53			
2	Has each inspector and program manager fulfilled the T Q Training Requirements? (See Guidelines Appendix C for requirements) Chapter 4.4 Yes = 5 No = 0 Needs Improvement = 1-4	5		5
	a. Completion of Required OQ Training before conducting inspection as lead?	Yes •	No 🔘	Needs Improvement
	b. Completion of Required DIMP*/IMP Training before conducting inspection as lead? *Effective Evaluation CY2013	Yes •	No 🔾	Needs Improvement
	c. Root Cause Training by at least one inspector/program manager	Yes 💿	No 🔾	Needs Improvement
	d. Note any outside training completed	Yes 💿	No 🔘	Needs Improvement
Evaluatoi	e. Verify inspector has obtained minimum qualifications to lead any applicable standard inspection as the lead inspector.	Yes •	No 🔾	Needs Improvement
	inspectors attended the Appalachian Underground Corrosion Short Course, Morgantown,	West Vir	ginia.	
3	Did state records and discussions with state pipeline safety program manager indicate adequate knowledge of PHMSA program and regulations? Chapter 4.1,8.1 Yes = 2 No = 0 Needs Improvement = 1	2		2
Evaluatoı Ms. 1	Notes: Friend has extensive background in pipeline safety.			
4	Did state respond to Chairman's letter on previous evaluation within 60 days and correct or address any noted deficiencies? (If necessary) Chapter 8.1 Yes = 2 No = 0 Needs Improvement = 1	2		2
Evaluator				
Yes	the response was received and address areas of concern.			
5	Did State hold PHMSA TQ Seminar in Past 3 Years? Chapter 8.5 Yes = 2 No = 0	2		2
Evaluator				
They	hosted seminars in February 2013 and February 2015.			
6	Did state inspect all types of operators and inspection units in accordance with time intervals established in written procedures? Chapter 5.1 $Yes = 5 No = 0$ Needs Improvement = 1-4	5		5

DUNS: 134236632 2014 Gas State Program Evaluation

Evaluator Notes:

Yes conducted inspections within time intervals.

Did inspection form(s) cover all applicable code requirements addressed on Federal Inspection form(s)? Did State complete all applicable portions of inspection forms?

2

2

	NPMS database along with changes made after original submission? Yes = 1 No = 0 Needs Improvement = .5		
Evaluato			
Yes	, Reviewed Pipeline DataMart data and identified inconsistent data.		
15	Is the state verifying operators are conducting drug and alcohol tests as required by regulations? This should include verifying positive tests are responded to in accordance with program. 49 CFR 199 Yes = 2 No = 0 Needs Improvement = 1	2	2
Evaluato			
Yes	, Conducts OQ inspections		
16	Is state verifying operators OQ programs are up to date? This should include verification of any plan updates and that persons performing covered tasks (including contractors) are properly qualified and requalified at intervals determined in the operators plan. 49 CFR 192 Part N Yes = 2 No = 0 Needs Improvement = 1	2	2
Evaluato			
Yes	Conducting OQ inspections.		
17	Is state verifying operator's gas transmission integrity management programs (IMP) are up to date? This should include a previous review of IMP plan, along with monitoring progress on operator tests and remedial actions. In addition, the review should take in to account program review and updates of operators plan(s). 49 CFR 192 Subpart 0 Yes = 2 No = 0 Needs Improvement = 1	2	1
Prog	or Notes: ds Improvement. The operators that are known to have High Consequence Areas (HCA) have grams. Those operators that said they have no HCAs have not been inspected to determine if estigated for HCAs. These operators need to be inspected to for the methods used, calculation	the opera	tor adequately
18	Is state verifying operator's gas distribution integrity management Programs (DIMP)? This should include a review of DIMP plans, along with monitoring progress. In addition, the review should take in to account program review and updates of operators plan(s). 49 CFR 192 Subpart P DIMP? First round of program inspections should be complete by December 2014 Yes = 2 No = 0 Needs Improvement = 1	2	2
Evaluato Yes	or Notes: Completed the DIMP inspections in December 2014.		
19	Is state verifying operators Public Awareness programs are up to date and being followed. State should also verify operators have evaluated Public Awareness programs for effectiveness as described in RP1162. 49 CFR 192.616 (I13-16) PAPEI Effectiveness Inspections should have been completed by December 2013 Yes = 2 No = 0 Needs Improvement = 1	2	2
Evaluato	· ·		
	completed the PAP inspections.		
20	Does the state have a mechanism for communicating with stakeholders - other than state pipeline safety seminar? (This should include making enforcement cases available to public). Yes = 1 No = 0 Needs Improvement = .5	1	1

Has state confirmed intrastate transmission operators have submitted information into

14

Yes, Uses a PSCWV website.

Evaluator Notes:

Did state execute appropriate follow-up actions to Safety Related Condition (SRC)



Total possible points for this section: 46

1	Does the state have written procedures to identify steps to be taken from the discovery to resolution of a probable violation? Chapter 5.1	4		4
	Yes = 4 No = 0 Needs Improvement = 1-3 a. Procedures to notify an operator (company officer) when a noncompliance is identified	Yes •	No 🔾	Needs Improvement
	b. Procedures to routinely review progress of compliance actions to prevent delays or breakdowns	Yes 💿	No 🔾	Needs Improvement
	or Notes: Adequate procedures for Notice of Probable Violation, other penalties use Commission procedures.	cedures.		
2	Did the state follow compliance procedures (from discovery to resolution) and adequately document all probable violations, including what resolution or further course of action is needed to gain compliance? Chapter 5.1 Yes = 4 No = 0 Needs Improvement = 1-3	4		4
	a. Were compliance actions sent to company officer or manager/board member if municipal/government system?	Yes •	No 🔾	Needs Improvement
	b. Were probable violations documented?	Yes 💿	No 🔾	Needs Improvement
	c. Were probable violations resolved?	Yes 💿	No 🔾	Needs Improvement
	d. Was the progress of probable violations routinely reviewed?	Yes 💿	No 🔾	Needs Improvement
	or Notes: , compliance actions are used with adequate procedures.			
3 Evaluate	Did the state issue compliance actions for all probable violations discovered? Yes = 2 No = 0 Needs Improvement = 1 or Notes:	2		2
	a compliance was initiated for all probable violations discovered.			
4	Did compliance actions give reasonable due process to all parties? Including "show cause" hearing if necessary. $Yes = 2 No = 0$	2		2
	or Notes:			
Yes	, used their procedures for compliance actions.			
5	Is the program manager familiar with state process for imposing civil penalties? Were civil penalties considered for repeat violations (with severity consideration) or violations resulting in incidents/accidents? (describe any actions taken) Yes = 2 No = 0 Needs Improvement = 1	2		2
Evaluato	or Notes:			
Yes	. Fines were imposed.			
6	Can the State demonstrate it is using their enforcement fining authority for pipeline safety violations? Yes = 1 No = 0 Needs Improvement = .5	1		1
Evaluato	or Notes:			
Yes	, \$18,750.00 in fines were imposed with \$5,000.00 collected.			



General Comments: Info Only = No Points Info OnlyInfo Only

Total points scored for this section: 15 Total possible points for this section: 15



Yes = 2 No = 0 Needs Improvement = 1

1

Evaluator Notes:

accident?

2

2	Does state have adequate mechanism to receive and respond to operator reports of incidents, including after-hours reports? And did state keep adequate records of Incident Accident notifications received? Chapter 6 Yes = 2 No = 0 Needs Improvement = 1	2	2
	a. Acknowledgement of MOU between NTSB and PHMSA (Appendix D)	Yes •	No O Needs Improveme
	b. Acknowledgement of Federal/State Cooperation in case of incident/accident	Yes (•)	No O Needs
Evoluete	(Appendix E) or Notes:	1 03	Improveme
	program manager understand the agreements and MOU and has copies.		
3	If onsite investigation was not made, did state obtain sufficient information from the operator and/or by other means to determine the facts to support the decision to not go on-site? Chapter 6 $Yes = 1 No = 0 Needs Improvement = .5$	1	NA
Evaluato			
INO :	incidents in CY2014 on state jurisdictional pipelines.		
4	Were all incidents investigated, thoroughly documented, and with conclusions and recommendations? Yes = 3 No = 0 Needs Improvement = 1-2	3	NA
	a. Observations and document review	Yes •	No O Needs Improveme
	b. Contributing Factors	Yes (•)	No O Needs
	c. Recommendations to prevent recurrences when appropriate	Yes (•)	Improveme No Needs
Evaluato			Improveme
No	reported incidents in CY2014 on state Jurisdictional pipelines.		
5	Did the state initiate compliance action for violations found during any incident/accident investigation? Yes = 1 No = 0	1	NA
Evaluato			
6	Did the state assist region office by taking appropriate follow-up actions related to the operator incident reports to ensure accuracy and final report has been received by PHMSA? (validate report data from operators concerning incidents/accidents and investigate discrepancies) Chapter 6	1	1
Essales et	Yes = 1 No = 0 Needs Improvement = .5		
	or Notes: followed up in possible incidents reported.		
	Tono nea up in possiole melaeno reportea.		
7	Does state share lessons learned from incidents/accidents? (sharing information, such as:	1	1

Does the state have written procedures to address state actions in the event of an incident/

Yes, Adequate procedures to receive and investigate the report of an incident.

DUNS: 134236632 2014 Gas State Program Evaluation

Evaluator Notes:

Yes = 1 No = 0

at NAPSR Region meetings, state seminars, etc)



8 General Comments: Info Only = No Points Evaluator Notes: Info OnlyInfo Only

Total points scored for this section: 6 Total possible points for this section: 6

	Has the state reviewed directional drilling/boring procedures of each pipeline operator of its contractor to determine if they include actions to protect their facilities from the dangers posed by drilling and other trench less technologies? NTSB Yes = 2 No = 0 Needs Improvement = 1 or Notes: A, has question on inspection form.	r 2	2
2	Did the state inspector check to assure the pipeline operator is following its written procedures pertaining to notification of excavation, marking, positive response and the availability and use of the one call system? Yes = 2 No = 0 Needs Improvement = 1	2	2
Evaluate	or Notes:		
Cor	aducts inspection of these items in the O&M procedures and records inspection.		
3 Evaluate	Did the state encourage and promote practices for reducing damages to all underground facilities to its regulated companies? (i.e. such as promoting/adopting the CGA Best Practices encouraging adoption of the 9 Elements, etc.) Yes = 2 No = 0 Needs Improvement = 1 or Notes:	2	2
	ticipates and encourages 811 Safe Digging Month in west Virginia and uses news releases	about "Safe l	Digging."
4	Has the agency or another organization within the state collected data and evaluated trends on the number of pipeline damages per 1,000 locate requests? (This can include DIRT and other data shared and reviewed by the pipeline safety program) Yes = 2 No = 0 Needs Improvement = 1	2	2
Evaluate	or Notes:		
Col	lects the excavation damage numbers from the Annual Report and PHMSA web site for an	alysis.	
5	General Comments: Info Only = No Points	Info Onlyli	nfo Only

Total points scored for this section: 8 Total possible points for this section: 8

Evaluator Notes:

1	Operator, Inspector, Location, Date and PHMSA Representative Info Only = No Points	Info OnlyInfo O	nly
	Name of Operator Inspected: Bluefield Gas Company		
	Name of State Inspector(s) Observed: William Youse		
	Location of Inspection: Bluefield, West Virginia		
	Date of Inspection: July 21, 2015		
Evaluator	Name of PHMSA Representative: Leonard Steiner r Notes:		
2	Was the operator or operator's representative notified and/or given the opportunity to be present during inspection? Yes = $1 \text{ No} = 0$	1	1
Evaluato			
Yes	Adequate notification was provided to the operator.		
3	Did the inspector use an appropriate inspection form/checklist and was the form/checklist used as a guide for the inspection? (New regulations shall be incorporated) Yes = 2 No = 0 Needs Improvement = 1	t 2	2
Evaluator			
Yesı	used adequate distribution inspection form.		
4	Did the inspector thoroughly document results of the inspection? Yes = 2 No = 0 Needs Improvement = 1	2	2
Evaluator	r Notes:		
Yes,	all inspected sections were documented.		
5	Did the inspector check to see if the operator had necessary equipment during inspection to conduct tasks viewed? (Maps,pyrometer,soap spray,CGI,etc.) $Yes = 1 No = 0$	1	1
Evaluator			
No s	pecial equipment was required.		
6	Did the inspector adequately review the following during the field portion of the state evaluation? (check all that apply on list) Yes = 2 No = 0 Needs Improvement = 1	2	2
	a. Procedures		
	b. Records	\boxtimes	
	c. Field Activities		
	d. Other (please comment)		
Evaluator			
This	was a standard inspection of records.		

Did the inspector have adequate knowledge of the pipeline safety program and

regulations? (Evaluator will document reasons if unacceptable)



2

2



 \boxtimes

C.

D.

E.

Tapping

Valve Maintenance

Vault Maintenance

Г.	weiding	
G.	OQ - Operator Qualification	
H.	Compliance Follow-up	
I.	Atmospheric Corrosion	
J.	Other	\boxtimes
ator Notes:		

On July 21, 2015, I, with Mary Friend, Program Manager, observed William Youse conduct one day of a standard inspection. The operator was Bluefield Gas company in Bluefield, West Virginia, a natural gas distribution operator. Mr Youse arrived at the scheduled place at the scheduled time. He was prepared to conduct the inspection. The inspection was of records that included a quick look at any changes to their procedures. Mr. Youse was knowledgeable and competent in conducting the inspection. He conducted the inspection is a courteous and professional manner.

> Total points scored for this section: 12 Total possible points for this section: 12



PAKI	H - Interstate Agent State (If Applicable)	oints(MAX)	Score	
1 Evaluato	Did the state use the current federal inspection form(s)? Yes = 1 No = 0 Needs Improvement = .5 T. Notes:	1	NA	
Lvaraato	11000.			
2	Are results documented demonstrating inspection units were reviewed in accordance "PHMSA directed inspection plan"? Yes = 1 No = 0 Needs Improvement = .5	with 1	NA	
Evaluato				
3	Did the state submit documentation of the inspections within 60 days as stated in its la Interstate Agent Agreement form? Yes = 1 No = 0 Needs Improvement = .5	atest 1	NA	
Evaluato	r Notes:			
4	Were probable violations identified by state referred to PHMSA for compliance? (NC PHMSA representative has discretion to delete question or adjust points, as appropria based on number of probable violations; any change requires written explanation.) Yes = 1 No = 0 Needs Improvement = .5		NA	
Evaluato				
5	Did the state immediately report to PHMSA conditions which may pose an imminent safety hazard to the public or to the environment? Yes = 1 No = 0 Needs Improvement = .5	1	NA	
Evaluato				
6	Did the state give written notice to PHMSA within 60 days of all probable violations found? Yes = 1 No = 0 Needs Improvement = .5	1	NA	
Evaluato				
7	Did the state initially submit documentation to support compliance action by PHMSA probable violations? Yes = 1 No = 0 Needs Improvement = .5	on 1	NA	
Evaluato				
8	General Comments: Info Only = No Points	Info Onlylr	nfo Only	
Evaluato				



Total points scored for this section: 0 Total possible points for this section: 0

PART	TI - 60106 Agreement State (If Applicable)	oints(MAX)	Score
1 Evaluato	Did the state use the current federal inspection form(s)? Yes = 1 No = 0 Needs Improvement = .5 r Notes:	1	NA
2 Evaluato	Are results documented demonstrating inspection units were reviewed in accordance state inspection plan? Yes = 1 No = 0 Needs Improvement = .5 r Notes:	with 1	NA
3 Evaluato	Were any probable violations identified by state referred to PHMSA for compliance? (NOTE: PHMSA representative has discretion to delete question or adjust points, as appropriate, based on number of probable violations; any change requires written explanation.) Yes = 1 No = 0 Needs Improvement = .5 r Notes:	1	NA
4 Evaluato	Did the state immediately report to PHMSA conditions which may pose an imminent safety hazard to the public or to the environment? Yes = 1 No = 0 Needs Improvement = .5 r Notes:	1	NA
5 Evaluato	Did the state give written notice to PHMSA within 60 days of all probable violations found? Yes = 1 No = 0 Needs Improvement = .5 r Notes:	1	NA
6 Evaluato	Did the state initially submit adequate documentation to support compliance action by PHMSA on probable violations? Yes = 1 No = 0 Needs Improvement = .5 r Notes:	, 1	NA



Total points scored for this section: 0 Total possible points for this section: 0

Info OnlyInfo Only

7

Evaluator Notes:

General Comments: Info Only = No Points