

U.S. Department of Transportation
Pipeline and Hazardous
Materials Safety
Administration

2010 Natural Gas State Program Evaluation

for

NORTH CAROLINA UTILITIES COMMISSION

Document Legend PART:

- O -- Representative Date and Title Information
- A -- General Program Qualifications
- B -- Inspections and Compliance Procedures/Records/Performance
- C -- Interstate Agent States
- D -- Incident Investigations
- E -- Damage Prevention Initiatives
- F -- Field Inspection
- G -- PHMSA Initiatives Strategic Plan
- H -- Miscellaneous
- I -- Program Initiatives



2010 Natural Gas State Program Evaluation -- CY 2010 Natural Gas

State Agency: North Carolina Rating:

Agency Status: 60105(a): Yes 60106(a): No Interstate Agent: No

Date of Visit: 10/17/2011 - 10/20/2011

Agency Representative: Chris Isley, Director - Pipeline Safety, North Carolina Utilities Commission (NCUC)

PHMSA Representative: Don Martin

Commission Chairman to whom follow up letter is to be sent:

Name/Title: Edward S. Finley, Jr., Chairman

Agency: North Carolina Utilities Commission

Address: 430 North Salisbury Street

City/State/Zip: Raleigh, North Carolina 27603-5918

INSTRUCTIONS:

Complete this evaluation in accordance with the Procedures for Evaluating State Pipeline Safety Program. The evaluation should generally reflect state program performance during CY 2010 (not the status of performance at the time of the evaluation). All items for which criteria have not been established should be answered based on the PHMSA representative's judgment. A deficiency in any one part of a multiple part question should be scored as needs improvement. Determine the answer to the question then select the appropriate point value. If a state receives less then the maximum points, include a brief explanation in the space provided for general comments/regional observations. If a question is not applicable to a state, select NA. Please ensure all responses are COMPLETE and ACCURATE, and OBJECTIVELY reflect state program performance. Increasing emphasis is being placed on performance. This evaluation together with selected factors reported in the state's annual certification/agreement attachments provide the basis for determining the state's pipeline safety grant allocation.

Field Inspection (PART F):

The field inspection form used will allow different areas of emphasis to be considered for each question. Question 13 is provided for scoring field observation areas. In completing PART F, the PHMSA representative should include a written summary which thoroughly documents the inspection.

Scoring Summary

, PARTS		Possible Points	Points Scored
Α	General Program Qualifications	26	25
В	Inspections and Compliance - Procedures/Records/Performance	25	25
C	Interstate Agent States	0	0
D	Incident Investigations	7	7
Е	Damage Prevention Initiatives	9	9
F	Field Inspection	12	12
G	PHMSA Initiatives - Strategic Plan	9.5	9.5
Н	Miscellaneous	3	3
I	Program Initiatives	9	9
TOTA	LS	100.5	99.5
State Rating			99.0



6 SLR No	Region's (Chapte Yes = 1 N	state respond in writing within 60 days to the requested items in the Chairman's letter following the slast program evaluation? (No response is necessary if no items are requested in letter and mark "Yes") r 8.1) Previous Question A.8 o = 0	1	1
regu	Isley exhibi ılations.	ted a good understanding of the PHMSA's requirements for a state pipeline safety program and was knowl		
5	of PHM	e records and discussions with the state pipeline safety program manager indicate adequate knowledge SA program and regulations? (Chapter 4.1, Chapter 8.1) Previous Question A.6 o = 0 Needs Improvement = 1	2	2
The		intained in a lockable file cabinet near the Director's office. The files were well organized and information	required fo	or the evaluation was
4 SLR No	(Chapte Yes = 1 N	peline safety program files well-organized and accessible?(NOTE: This also includes electronic files) r 5) Previous Question A.5	1	1
SLR No		a seminar in 2010. The NCUC will need to conduct another seminar in 2013 to meet this requirement.		
CLD M.	Yes = 2 N	o = 0		
3	state req	state held a pipeline safety TQ seminar(s) in the last 3 years? (NOTE: Indicate date of last seminar or if uested seminar, but T&Q could not provide, indicate date of state request for seminar. Seminars must at least once every 3 calendar years.) (Chapter 8.5) Previous Question A.4	2	2
The	Director - P	ipeline Safety maintains a log of incidents that are telephonically reported.		
SLR No				
2	with 601 property	state have an adequate mechanism to receive operator reporting of incidents to ensure state compliance 105(a) Certification/60106(a) Agreement requirements (fatality, injury requiring hospitalization, damage exceeding \$50,000 - Mechanism should include receiving "after hours" reports)? (Chapter 6) or = 0	1	1
Car	entries appe	ared to be complete and accurate based upon information contained in the NCUC's documentation except to and rules does not support the entries made regarding adopting portions of Part 198. One point was deduced to the complete and accurate based upon information contained in the NCUC's documentation except to and rules does not support the entries made regarding adopting portions of Part 198.		
	h.	State compliance with Federal requirements (8)		
	g.	State employees directly involved in the gas pipeline safety program (7)		
	f.	State record maintenance and reporting (6)		
	e.	State compliance actions (5)		
	d.	Gas pipeline incidents (4)		
	c.	Gas facilities subject to state safety jurisdiction (3)	\Box	
	b.	Total state inspection activity (2)	\Box	
	a.	State Jurisdiction and agent status over gas facilities (1)		
	each	ment". Attachment numbers appear in parenthesis) Previous Question A.1, Items a-h worth 1 point o = 0 Needs Minor Improvement = 3-7 Needs Major Improvement = 2		
		ents by reviewing appropriate state documentation. Score a deficiency in any one area as "needs		

What actions, if necessary, did the State initiate as a result of issues raised in the Chairperson's letter from the previous year? Did actions correct or address deficiencies from previous year's evaluation? (No response is necessary if no items are requested in letter and mark "Yes") (Chapter 8.1) Previous Question A.8/A.9

7

SLR Notes:

Opened a Commission docket on excavation damages which required operators to begin reporting third party damages to the Pipeline Safety Section. Future consideration is being given to raising civil penalties for violation of damage prevention law.

Personnel and Qualifications

Has each inspector fulfilled the 3 year TQ training requirement? If No, has the state been granted a waiver regarding TQ courses by the Associate Administrator for Pipeline Safety? (NOTE: If the State has new inspectors who have not attended all TQ courses, but are in a program which will achieve the completion of all applicable courses within 3 years of taking first course (5 years to successfully complete), or if a waiver has been granted by the applicable Region Director for the state, please answer yes.) (Chapter 4.4) Previous Question A.10

Yes = 3 No = 0

SLR Notes:

The NCUC inspectors have met the core training requirements within the required timeframe. The recently added Hazwoper training will need to be successfully completed by 2016.

9 Brief Description of Non-TQ training Activities:

Info Only Info Only

3

Info Only = No Points

For State Personnel:

No outside training during 2010.

For Operators:

None conducted.

For Non-Operator Entities/Parties, Information Dissemination, Public Meetings:

No training was provided to the public during 2010.

SLR Notes:

See notes above.

Did the lead inspectors complete all required T&Q OQ courses and Computer Based Training (CBT) before conducting OQ Inspections? (Chapter 4.4.1) Previous Question A.12

1

SLR Notes:

No issue found with this requirement.

Did the lead inspectors complete all required TQ Integrity Management (IMP) Courses/Seminars and CBT before conducting IMP Inspections? (Chapter 4.4.1) Previous Question A.13

Yes = 1 No = 0

1

5

SLR Notes:

The NCUC inspectors were current on their IMP training during 2010. The Reliability Seminar needs to be completed in 2011 to meet this requirement for the 2011 Program Evaluation.

Was the ratio acceptable of Total inspection Person-days to Total Person-days charged to the program by state inspectors? (Region Director may modify points for just cause) (Chapter 4.3) Previous Question B.12

5

Yes = 5 No = 0

A. Total Inspection Person Days (Attachment 2):

485.00

B. Total Inspection Person Days Charged to the Program (220 X Inspection Person Years) (Attachment 7):

220 X 3.83 = 843.33

Ratio: A / B

485.00 / 843.33 = 0.58

If Ratio >= 0.38 Then Points = 5, If Ratio < 0.38 Then Points = 0

Points = 5

SLR Notes:

The NCUC completed 485 inspection person days during 2010. This resulted in a ratio of 0.58 which exceeds the minimum of 0.38.

Have there been modifications or proposed changes to inspector-staffing levels? (If yes, describe) Previous

Question B.13
Info Only = No Points

DUNS: 780414723

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Info Only Info Only

SLR Notes:

No changes were made during 2010. There are no plans to modify inspector levels in the near future.

14 Part-A General Comments/Regional Observations

Info Only Info Only

$$\label{eq:controller} \begin{split} & & \quad \text{Info Only} = \text{No Points} \\ & SLR \ Notes: \end{split}$$

Question A.1 - All entries appeared to be complete and accurate based upon information contained in the NCUC's documentation except for item h. A review of North Carolina statute and rules does not support the entries made regarding adopting portions of Part 198. One point was deducted for Question A.1 due to this inaccuracy.

Total points scored for this section: 25 Total possible points for this section: 26



Improvement Incident/Accident Investigations (Max points = 1) Yes 💿 No 🔾 g Improvement Needs Compliance Follow-up (Max points = 1) Yes (•) h No 🔾 Improvement SLR Notes: The NCUC has written inspection procedures to conduct its program. Operators of pipeline facilities and LNG facilities are scheduled to be inspected annually. Inspection Units are scheduled to be inspected annually. Standard inspections (including Damage Prevention), Operation and Maintenance procedures, OQ Protocol 9 and Drug and Alcohol Field Inspections are performed annually. Construction, incident investigations and compliance followup are scheduled on an "as needed basis". All IMP Plans have been reviewed. IMP follow up inspections are scheduled as needed. Did the written Procedures for selecting operators adequately address key concerns? (Chapter 5.1) Previous 2 2 Question B.2, items a-d are worth .5 point each Yes = 2 No = 0 Needs Improvement = 50% Deduction Needs No 🔘 Yes (•) Length of time since last inspection Improvement Needs b History of Operator/unit and/or location (including leakage, incident and compliance history) Yes 💿 No 🔾 Improvement Needs Type of activity being undertaken by operator (construction etc) c Yes 💿 No 🔘 Improvement Needs d For large operators, rotation of locations inspected Yes (•) No 🔾 Improvement SLR Notes: All of the factors above are considered; however, the length of time since the last inspection is the primary consideration given to scheduling inspections. The NCUC inspects each operator and inspection unit annually. **Inspection Performance** Did the state inspect all types of operators and inspection units in accordance with time intervals established in 2 its written procedures? (Chapter 5.1) Previous Question B.3 SLR Notes: NCUC inspection records indicate that all operators and inspection units were inspected during 2010. The NCUC's procedures require that each operator and unit be inspected annually. Did the state inspection form cover all applicable code requirements addressed on the Federal Inspection forms? 1 (Chapter 5.1 (3)) Previous Question B.4 SLR Notes: The NCUC uses the federal form for LNG and IMP inspections. The standard inspection form was developed by the NCUC by revising the federal form. Operation and maintenance procedures are not reviewed during each unit inspection of an operator. The Operation and Maintenance Procedures related questions were removed from the federal form. They are included when an Operation and Maintenance Procedures review is conducted. The NCUC uses a form it developed for construction inspections 5 Did state complete all applicable portions of inspection forms? (Chapter 5.1 (3)) Previous Question B.5 Yes = 1 No = 0SLR Notes: Upon a review of randomly selected 2010 inspection reports, all applicable portions of the inspection forms were completed.

PART B - Inspections and Compliance - Procedures/Records/

(Chapter 5.1) Previous Question B.1 + Chapter 5 Changes + Incorporate LNG

Standard Inspections (Including LNG) (Max points = 2)

IMP Inspections (Including DIMP) (Max points = .5)

Does the State have a written inspection plan to complete the following? (all types of operators including LNG)

Performance **Inspection Procedures**

b

c

d

e

f

Yes = 6.5 No = 0 Needs Improvement = 50% Deduction

OQ Inspections (Max points = .5)

Damage Prevention (Max points = .5)

On-Site Operator Training (Max points = .5)

Construction Inspections (Max points = .5)

Points(MAX) Score

6.5

Yes (•)

Yes

Yes

Yes (•)

Yes (•)

Yes (•)

6.5

No ()

No 🔾

No 🔾

No 🔾

No 🔾

No 🔾

Needs

Improvement Needs

Improvement Needs

Improvement Needs

Improvement Needs

Improvement Needs



CLD M.	Yes = .5 No = 0		
SLR No			
All c	ast iron mains in North Carolina have been replaced.		
8 SLR No	Did the state review operator procedures for surveillance of cast iron pipelines, including appropriate action resulting from tracking circumferential cracking failures, study of leakage history, or other unusual operating maintenance condition? (Note: See GPTC Appendix G-18 for guidance) (NTSB) Previous Question B.8 Yes = .5 No = 0	.5	.5
All c	ast iron mains in North Carolina have been replaced.		
9	Did the state review operator emergency response procedures for leaks caused by excavation damage near buildings and determine whether the procedures adequately address the possibility of multiple leaks and underground migration of gas into nearby buildings Refer to 4/12/01 letter from PHMSA in response to NTSB recommendation P-00-20 and P-00-21? (NTSB) Previous Question B.9 Yes = .5 No = 0	.5	.5
	tes: NCUC reviews operators' procedures during an annual Operation and Maintenance inspection. The NCUC has check that leak repair procedures include this requirement.	ked all operat	ors' procedures to
10	Did the state review operator records of previous accidents and failures including reported third party damage and leak response to ensure appropriate operator response as required by 192.617? (NTSB) Previous Question B.10 $_{\text{Yes}=1 \text{ No}=0}$	1	1
SLR No			
	NCUC's standard inspection form includes a section on Part 192.617 requirements. The form is used for all annual standard inspection form includes a section on Part 192.617 requirements.	tandard inspe	ections.
	mulianae 60105(a) States		
Co	mpliance - 60105(a) States		
11	Did the state adequately document sufficient information on probable violations? (Chapter 5.2) Previous Question B.14 Yes = 1 No = 0 Needs Improvement = .5	1	1
SLR No			
Upor	to a review of randomly selected 2010 inspection report files, all reports containing probable violations documented to took that caused the probable violations.	he actions or	lack of actions that th
12	Does the state have written procedures to identify the steps to be taken from the discovery to the resolution of a probable violation as specified in the "Guidelines for State Participating in the Pipeline Safety Program"? (Chapter 5.1) Previous Question $D(1).1$ Yes = $1 \text{ No} = 0 \text{ Needs Improvement} = .5$	1	1
SLR No			
The l	NCUC requires that a written notification be provided to an operator when a non-compliance is found. The NCUC reng, within 30 days, describing its corrective action plans. A log is kept regarding the status of the inspection report. Iters until corrective action is completed.		
13	Does the state have written procedures to notify an operator when a noncompliance is identified as specified in the "Guidelines for States Participating in the Pipeline Safety Program"? (Chapter 5.1(4)) Previous Question D (1).2 Yes = 1 No = 0 Needs Improvement = .5	1	1
SLR No			
The o	operator is notified as soon as a probable violation is discovered by the inspector on site. The initial nofication is follower has 30 days to respond the NCUC's written notification.	lowed by not	ification in writing. T

Did the state initiate appropriate follow-up actions to Safety Related Condition Reports? (Chapter 6.3)

Did the state review operator procedures for determining if exposed cast iron pipe was examined for evidence

There were no safety related condition reports filed by an intrastate operator in North Carolina during 2010.

of graphitization and if necessary remedial action was taken? (NTSB) Previous Question B.7

Previous Question B.6 Yes = .5 No = 0

SLR Notes:

7

.5

.5

.5

.5

14	delays or breakdowns of the enforcement process, as required by the "Guidelines for States Participating in the Pipeline Safety Program"? (Chapter 5.1(5)) Previous Question D(1).3 Yes = 1 No = 0 Needs Improvement = .5	-	-
	tes: NCUC maintains a log of inspections that found probable violations. The Administrative Assistant monitors the statu operators are following up within the 30 day response period. The Administrative Assistant informs the NCUC staff		
15	Has the State issued compliance actions for all probable violations discovered? (Note: PHMSA representative has discretion to delete question or adjust points, as appropriate, based on number of probable violations; any change requires written explanation) Previous Question $D(1).4$ Yes = $1 \text{ No} = 0$	1	1
SLR No		ole violation	S.
16	Did the state follow its written procedures for reviewing compliance actions and follow-up to determine that prompt corrective actions were taken by operators, within the time frames established by the procedures and compliance correspondence, as required by the "Guidelines for States Participating in the Pipeline Safety Program"? Previous Question D(1).5 Yes = 1 No = 0 Needs Improvement = .5	1	1
	tes: NCUC's procedures provide operators with 30 days to respond to written notifications of probable violations. The Noten notifications during 2010. The actions taken by operators were reviewed by the NCUC.	CUC review	ed the responses to
17	If compliance could not be established by other means, did state pipeline safety program staff request formal action, such as a "Show Cause Hearing" to correct pipeline safety violations? (check each states enforcement procedures) Previous Question D(1).6 No = 0 Yes = 1	1	1
SLR No	tes: on-complaince issues found during 2010 were corrected by the operators.		
18	Did the state adequately document the resolution of probable violations? (Chapter 5.1 (6)) Previous Question $D(1).7$ Yes = 1 No = 0 Needs Improvement = .5	1	1
	tes: NCUC reviewed the operators' responses to written notifications to determine if the proper corrective actions were tables resolved the probable violations.	ken. The lo	g reflected if the
19	Were compliance actions sent to a company officer? (manager or board member if municipal/government system) (Chapter $5.1(4)$) Previous Question D(1).8 Yes = $.5 \text{ No} = 0$.5	.5
SLR No	tes:		
All o	f the inspection reports that were randomly selected for review had letters addressed to the company officer.		
20	Did the compliance proceedings give reasonable due process to all parties? (check each states enforcement procedures) Previous Question $D(1).9$ Yes = 1 No = 0 Needs Improvement = .5	1	1
	tes: ators are given the opportunity to provide evidence that a probable violation did not take place and can present its camissioners of the NCUC.	se in a hear	ng before the
Co	mpliance - 60106(a) States		
21	Did the state use the current federal inspection form(s)? Previous Question D(2).1 Yes = 1 No = 0 Needs Improvement = .5	1	NA
SLR No	tes:		
22	Are results adequately documented demonstrating inspection units were reviewed in accordance with state inspection plan? Previous Question D(2).2 Yes = 1 No = 0 Needs Improvement = .5	1	NA
SLR No			

Does the state have a written procedure for routinely reviewing the progress of compliance actions to prevent

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23	Were any probable violations identified by state referred to PHMSA for compliance? (NOTE: PHMSA representative has discretion to delete question or adjust points, as appropriate, based on number of probable violations; any change requires written explanation.) Previous Question D(2).3 Yes = 1 No = 0 Needs Improvement = .5	1	NA	
SLR No	•			
24	Did the state immediately report to PHMSA conditions which may pose an imminent safety hazard to the public or to the environment? Previous Question D(2).4 Yes = 1 No = 0 Needs Improvement = .5	1	NA	
SLR No	tes:			
25	Did the state give written notice to PHMSA within 60 days of all probable violations found? Previous Question D(2).5 Yes = 1 No = 0 Needs Improvement = .5	1	NA	
SLR No	tes:			
26 SLR No	Did the state initially submit adequate documentation to support compliance action by PHMSA on probable violations? Previous Question D(2).6 Yes = 1 No = 0 Needs Improvement = .5 tes:	1	NA	
27	Is the program manager familiar with state process for imposing civil penalties? Were civil penalties considered for repeat violations (with severity consideration) or violations resulting in incidents/accidents? (describe any actions taken) Info Only = No Points	Info Only	Info Only	
SLR No				
Yes.	Mr. Isley is aware of the criteria required for the assssment of a civil penalty.			
28	Part B: General Comments/Regional Observations Info Only = No Points	Info Only	Info Only	
SLR No				
The	NCUC has generally complied with the requirements of Part B of this evaluation.			

1	Did the state use the current federal inspection form(s)? Previous Question D(3).1 Yes = 1 No = 0 Needs Improvement = .5	1	NA
SLR No	tes:		
The	NCUC is not an interstate agent.		
-			
2	Are results documented demonstrating inspection units were reviewed in accordance with "PHMSA directed inspection plan"? Previous Question D(3).2 Yes = 1 No = 0 Needs Improvement = .5	1	NA
SLR No	tes:		
The	NCUC is not an interstate agent.		
3	Did the state submit documentation of the inspections within 60 days as stated in its latest Interstate Agent Agreement form? Previous Question $D(3).3$ Yes = 1 No = 0	1	NA
SLR No	tes:		
The	NCUC is not an interstate agent.		
4	Were any probable violations identified by state referred to PHMSA for compliance? (NOTE: PHMSA representative has discretion to delete question or adjust points, as appropriate, based on number of probable violations; any change requires written explanation.) Previous Question D(3).4 $Y_{es} = 1 N_0 = 0$	1	NA
SLR No			
	NCUC is not an interstate agent.		
-			
5	Did the state immediately report to PHMSA conditions which may pose an imminent safety hazard to the public or to the environment? Previous Question D(3).5 Yes = 1 No = 0 Needs Improvement = .5	1	NA
SLR No	tes:		
The	NCUC is not an interstate agent.		
6	Did the state give written notice to PHMSA within 60 days of all probable violations found? Previous Question D(3).6 Yes = 1 No = 0	1	NA
SLR No			
	NCUC is not an interstate agent.		
7	Did the state initially submit documentation to support compliance action by PHMSA on probable violations? Previous Question D(3).7 Yes = 1 No = 0 Needs Improvement = .5	1	NA
SI P No	•		

The NCUC is not an interstate agent.

Info Only Info Only

 $\label{eq:controller} \begin{array}{c} & \text{Info Only = No Points} \\ & \text{SLR Notes:} \end{array}$

8

The NCUC is not an interstate agent. Part C of this evaluation is not applicable.

Part C: General Comments/Regional Observations

Total points scored for this section: 0

Total possible points for this section: 0



1	Are state personnel following the procedures for Federal/State cooperation in case of an incident? (See	1		1
1	Appendix in "Guidelines for States Participating in the Pipeline Safety Program") (Chapter 6.1) Previous Question E.1 Yes = 1 No = 0 Needs Improvement = .5	1		
SLR No	•			
The 1	NCUC program manager is aware of the cooperation that is described in the Guidelines.			
2	Are state personnel familiar with the jurisdictional authority and Memorandum of Understanding between NTSB and PHMSA? (See Appendix in "Guidelines for States Participating in the Pipeline Safety Program") (Chapter 6 ? Appendix D) Previous Question E.2 Yes = .5 No = 0	.5		5
	tes: NCUC Director of Pipeline Safety exhibited knowledge of the requirements contained in the Memorandum of Unde 3. There were no occasions in 2010 where the NTSB was involved in an incident investigation being handled by the		between PI	HMSA and the
3	Did the state keep adequate records of incident notifications received? Previous Question E.3	1		1
	Yes = $1 \text{ No} = 0 \text{ Needs Improvement} = .5$			
	e were two reportable incidents that occurred in North Carolina during 2010. A file is established for each incident to C. A file is created regardless of whether it meets the federal reporting thresholds. Official written investigation rep			
4	If an onsite investigation of an incident was not made, did the state obtain sufficient information by other means to determine the facts and support the decision not to go on-site? Previous Question E.4 Yes = 1 No = 0 Needs Improvement = .5	1		1
SLR No	es:			
The 1	NCUC investgated both incidents on site during 2010.			
5	Were investigations thorough and conclusions and recommendations documented in an acceptable manner? Previous Question E.5, comprehensive question worth 2 points total Yes = 2 No = 0 Needs Improvement = 1	2	:	2
	a. Observations and Document Review	Yes 💿	No 🔾	Needs Improvement
	b. Contributing Factors	Yes 💿	No 🔘	Needs Improvement
	c. Recommendations to prevent recurrences where appropriate	Yes •	No 🔘	Needs Improvement
	res: en reports were completed for both incidents. Both incidents were caused by outside forces and no probable violation investigation form was completed for both incidents.	ons were	found. The	e federal

Did the state initiate enforcement action for violations found during any incident investigation(s)? Previous 6 Question E.6 Variation

 $Yes = 1\ No = 0\ Needs\ Improvement = .5$

SLR Notes:

No probable violations were found during the investigations.

Did the state assist region office by taking appropriate follow-up actions related to the operator incident reports .5 7 to ensure accuracy and final report has been received by PHMSA? (validate annual report data from operators concerning incidents/accidents and investigate discrepancies) (Chapter 6) Previous Question E.7/E.8

Yes = .5 No = 0

SLR Notes:

No issues with this requirement.

8 Part D: General Comments/Regional Observations Info Only Info Only

Info Only = No Points

SLR Notes:

0.5

Total points scored for this section: 7
Total possible points for this section: 7



PART E - Damage Prevention Initiatives

Points(MAX) Score

2

2

1	Has the state reviewed directional drilling/boring procedures of each pipeline operator or its contractor to
	determine if they include actions to protect their facilities from the dangers posed by drilling and other trench
	less technologies? Previous Question B.11
	Yes = 2 No = 0 Needs Improvement = 1

2

SLR Notes:

This item is covered when the NCUC conducts a review of operators' Operation and Maintenance Procedures that are required under 192.605. All operators do have procedures that are established to protect their underground pipelines when directional drilling or boring is being performed near pipelines.

Did the state inspector check to assure the pipeline operator is following its written procedures pertaining to notification of excavation, marking, positive response and the availability and use of the one call system? New 2008

Yes = 2 No = 0

SLR Notes:

Locating records are reviewed when the NCUC conducts a standard inspection of pipeline operators. This area is covered when the inspector is reviewing operators' damage prevention programs required by 192.614.

Did the state encourage and promote the adoption of the Common Ground Alliance Best Practices document to 3 its regulated companies as a means of reducing damages to all underground facilities? Previous Question A.7 Yes = 2 No = 0 Needs Improvement = 1

2

2

SLR Notes:

The NCUC promoted the Common Ground Alliance Best Practices document with operators. The NCUC encourages operators to adopt and support implementation of best practices in their operations and other stakeholders such as the state's One Call System. The NCUC staff participate in local utility coordinating committee meetings that are sponsored by the North Carolina One Call System.

Has the agency or another organization within the state collected data and evaluated trends on the number of pipeline damages per 1,000 locate requests? New 2008 Yes = 1 No = 0

1

SLR Notes:

There is an mandatory requirements for facility owners to report damages to the NCUC. Also operators are required to report damages on the federal annual reports.

Did the state review operators' records of accidents and failures due to excavation damage to ensure causes of failure are addressed to minimize the possibility of recurrence as required by 192.617?

2

2

SLR Notes:

The NCUC reviews operators' records of incidents, leaks and failures when it covers 192.617 requirements as part of the standard inspection of an operator each year.

6 Part E: General Comments/Regional Observations Info Only Info Only

Info Only = No Points SLR Notes:

The NCUC has generally complied with the requirements of Part E of this evaluation.

Total points scored for this section: 9

Total possible points for this section: 9



1	Operator, Inspector, Location, Date and PHMSA Representative Info Only = No Points	Info Only	Info Only
	Name of Operator Inspected: Piedmont Natural Gas -		
	Name of State Inspector(s) Observed: Harry Bryant		
	Location of Inspection: High Point, NC Operations		
	Date of Inspection: 10/19/2011		
	Name of PHMSA Representative: Don Martin		
on C	ottes: by Bryant began a standard inspection of the operator's High Point, NC area operations on Monday, October 17, 2019 clother 19th the inspector was inspecting operator inspection and maintenance activities on its pipeline facilities. Clarge the observation visit.		
2	Was the operator or operator's representative notified and/or given the opportunity to be present during inspection? New 2008 $Yes = 1 No = 0$	1	1
SLR No	operator's local manager was contacted three weeks prior to the inspection.		
3	Did the inspector use an acceptable inspection form/checklist and was the form/checklist used as a guide for the inspection? (New regulations shall be incorporated) Previous Question F.2 $Yes = 2 No = 0$	2	2
		n of operatio	n and maintenance
4	Did the inspector thoroughly document results of the inspection? Previous Question F.3 $Yes = 2 \text{ No} = 0$	2	2
		n results tha	t were observed on
5	Did the inspector check to see if the operator had necessary equipment during inspection to conduct tasks viewed? (Maps, pyrometer, soap spray, CGI, etc.) New 2008 $Yes = 1 No = 0$	1	1
	Ites: The operator checked that the operator's personnel had a listing of the valves they were to inspect and that they had ate the valves.	d the proper	valve wrenches to
6	What type of inspection(s) did the state inspector conduct during the field portion of the state evaluation? (i.e. Standard, Construction, IMP, etc) New 2008 Info Only = No Points	Info Only	Info Only
SLR No			
The	inspector accompanied operator personnel while they performed valve inspections.		
7	Did the inspector adequately review the following during the field portion of the state evaluation? (check all that apply on list) New 2008, comprehensive question worth 2 points total $Yes = 2 No = 0 Needs Improvement = 1$	2	2
	a. Procedures	\boxtimes	
	b. Records	\boxtimes	

 \boxtimes

c.

Field Activities/Facilities

	d.	Other (Please Comment)	
SLR No			
		respecting critical valves were reviewed. Records review was completed two days prior to the cheduled for completion the following week.	field portion of the evaluation. Field
порс	oction was s	enclared for completion are following week.	
0	Did the	nspector have adequate knowledge of the pipeline safety program and regulations? (Liaison v	vill 2 2
8		inspector have adequate knowledge of the piperine safety program and regulations? (Elaison voit reasons if unacceptable) Previous Question F.8	VIII 2 2
	Yes = 2 Ne		
SLR No		The state of the s	1.11.64
		is well versed in the minimum pipeline safety standards contained in Part 192. Mr. Bryant has ion at Training and Qualifications.	completed all of the required training for a
9	Did the i	nspector conduct an exit interview? (If inspection is not totally complete the interview should	be based 1 1
9		covered during time of field evaluation) Previous Question F.10	be based i i
	Yes = 1 Ne	p = 0	
SLR No		per not calculate give the full exit interview until the following week: however, he gave a bu	righting of his regults up to this point in the
	ection.	as not scheduled to give the full exit interview until the following week; however, he gave a br	tering of his results up to this point in the
10	During t	he exit interview, did the inspector identify probable violations found during the inspections?	Previous 1 1
10	Question		rievious i i
	Yes = 1 No	o = 0	
SLR No	tes:		
The i	inspector ha	d not found any probable violations at this point of the inspection.	
11	What did	I the inspector observe in the field? (Narrative description of field observations and how inspe	ector Info Only Info Only
	performe	ed)	•
CID Na		= No Points	
SLR No		as along with the condition of exposed mains and markers.	
vaiv	e mspectioi	is along with the condition of exposed mains and markers.	
12	Best Pra	ctices to Share with Other States - (Field - could be from operator visited or state inspector pra	actices) Info Only Info Only
	Info Only	= No Points	
SLR No	tes:		
None	e were ident	ified.	
13	E. HOI	. A OL 1/1 1 Hd (1)	Info Only Info Only
13		servation Areas Observed (check all that apply)	into only into only
		= No Points Abandonment	
	a. 1-		
	b.	Abnormal Operations	
	c.	Break-Out Tanks	
	d.	Compressor or Pump Stations	
	e.	Change in Class Location	
	f.	Casings	
	g.	Cathodic Protection	
	h.	Cast-iron Replacement	
	i.	Damage Prevention	
	j.	Deactivation	
	k.	Emergency Procedures	
	1.	Inspection of Right-of-Way	
	m.	Line Markers	\boxtimes
	n.	Liaison with Public Officials	
	0.	Leak Surveys	П
		MOP	
	p.		
	q.	MAOP	



	r.	Moving Pipe	
	S.	New Construction	
	t.	Navigable Waterway Crossings	
	u.	Odorization	
	v.	Overpressure Safety Devices	
	W.	Plastic Pipe Installation	
	х.	Public Education	
	y.	Purging	
	z.	Prevention of Accidental Ignition	
	A.	Repairs	
	B.	Signs	\boxtimes
	C.	Tapping	
	D.	Valve Maintenance	\boxtimes
	E.	Vault Maintenance	
	F.	Welding	
	G.	OQ - Operator Qualification	
	Н.	Compliance Follow-up	
	I.	Atmospheric Corrosion	\boxtimes
	J.	Other	
SLR Note	es:		
See ar	eas noted	above.	
14	Part F: (General Comments/Regional Observations	Info Only Info Only
		= No Points	
SLR Note			
The N	CUC insp	ector complied with the requirements of Part F of this evaluation observation.	
			Total points scored for this section: 12

Total possible points for this section: 12

PART G - PHMSA Initiatives - Strategic Plan

Points(MAX) Score

Risk base Inspections - Targeting High Risk Areas

1 Does state have process to identify high risk inspection units?

1.5

1.5

Yes = 1.5 No = 0

Risk Factors (criteria) to consider may include:

Miles of HCA's, Geographic area, Population Density

Length of time since last inspection

History of Individual Operator units (leakage, incident and compliance history, etc.)

Threats - (Excavation Damage, Corrosion, Natural Forces, Other Outside Forces, Material or Welds,

Equipment, Operations, Other)

SLR Notes:

The NCUC does not have a formal process to quantify a ranking based upon the relative risks of each pipeline operator's systems. The NCUC assigns operators within a geographical area. Each inspector is responsible for the geographic area. Inspectors are encouraged to consider risks based upon the factors above when they schedule inspections and to provide a focus on inspections on high risk concerns. Without the use of a formal process to quantify risk, the NCUC has determined that pipeline safety can be improved if master meter facilities can be acquired by local distribution companies. North Carolina has reduced the number of Master Meter operators to three at the end of 2010.

2 Are inspection units broken down appropriately? (see definitions in Guidelines)

.5 0.5

Yes = .5 No = 0

SLR Notes:

The inspection units appear to be broken down into units that are consistent with the guidance provided in the Guidelines For States Participating in the Pipeline Safety Program.

3 Consideration of operators DIMP Plan? (if available and pending rulemaking)

Info Only Info Only

Info Only = No Points

SLR Notes:

Operators' DIMP plans were not available during 2010 since were not required until August, 2011.

4 Does state inspection process target high risk areas?

0.5

.5

Yes = .5 No = 0

SLR Notes:

The NCUC's procedures address the need for inspectors to identify high risk areas when conducting inspections of operators. The procedures state that any high risk area identified for an operator or inspection unit should be communicated to the operator. The operator is required to develop actions to mitigate the high risk areas communicated by the NCUC. The NCUC does not have a formal process to quantify risk using data to identify high risk areas at this time. The NCUC has focused on the replacement of cast iron mains which has been completed and supporting master meter facilities being acquired by local distribution companies.

Use of Data to Help Drive Program Priority and Inspections

5 Does state use data to analyze effectiveness of damage prevention efforts in the state? (DIRT or other data, etc) .5 0.5

Yes = .5 No = 0

SLR Notes:

The NCUC has reviewed data that is contained in the CGA's DIRT reporting tool. The NCUC is continuing to work with the North Carolina One Call System to develop a system specific to damages to pipeliines in North Carolina. The NCUC now has access to damage reporting from operators through its docketed order and the federal requirement on annual reports.

6 Has state reviewed data on Operator Annual reports for accuracy?

0.5

.5

Yes = .5 No = 0

SLR Notes:

The NCUC reviews operators' annual reports each year. Operators are required to submit their annual reports to the NCUC in addition to PHMSA by March 15 of each year.

7 Has state analyzed annual report data for trends and operator issues?

.5 0.5

Yes = .5 No = 0

SLR Notes:

The NCUC has entered data from operators' annual reports into spreadsheets that display the data over a period years. Trend charts could be developed from this information.



	NCUC does review each written incident report submitted by operators to PHMSA. The NCUC reports any discrepan	cy it finds	s to the operator.
Oper	ators are requested to correct any information by making supplemental filings with PHMSA.		
9	Does state do evaluation of effectiveness of program based on data? (i.e. performance measures, trends, etc.) $Yes = .5 No = 0$.5	0.5
	NCUC uses data on the number of inspection person days achieved during the year, number of inspections completed actions and incident investigation reports, number of activities performed communicating with public and number of processing and incident investigation reports.		
10	Did the State input all operator qualification inspection results into web based database provided by PHMSA in a timely manner upon completion of OQ inspections? Previous Question B.15 Yes = .5 No = 0	.5	0.5
SLR Not The O		5. The NO	CUC has been uploading
11	Did the State submit their replies into the Integrity Management Database (IMDB) in response to the Operators notifications for their integrity management program? Previous Question B.16 $_{\text{Yes}=.5 \text{ No}=0}$.5	0.5
SLR Not There	tes: e were no 2010 notifications in the IMP database that were from a pipeline operator located in North Carolina.		
12	Have the IMP Federal Protocol forms been uploaded to the IMDB? Previous Question B.17 Yes = .5 No = 0	.5	0.5
		col forms	that have been uploade
13	Did the State ask Operators to identify any plastic pipe and components that has shown a record of defects/leaks and what those operators are doing to mitigate the safety concerns? Previous Question B.18 $Y_{es} = .5 N_0 = 0$.5	0.5
to pa	tes: NCUC has requested operators to monitor its plastic pipe mains and service lines for failures of the pipe and fittings. rticipate in the American Gas Association's (AGA) plastic pipe initiative by submitting failure information to the AG municated any information to the NCUC related to an identified concern on any plastic pipe or components.		
14	Has state confirmed transmission operators have submitted information into National Pipeline Mapping System (NPMS) database along with any changes made after original submission?	.5	0.5
SLR Not	Yes = .5 No = 0 tes: NCUC has checked operators records to verify that a submittal of information was made by operators.		
Ac	cident/Incident Investigation Learning and Sharing Lessons Learne	d	
15	Has state shared lessons learned from incidents/accidents? (i.e. NAPSR meetings and communications) Yes = .5 No = 0	.5	0.5
SLR Not The 1	tes: NCUC provided an update of its program activities for 2009 at the NAPSR Southern Region meeting in August, 2010	-	
16	Does the State support data gathering efforts concerning accidents? (Frequency/Consequence/etc) Yes = .5 No = 0	.5	NA
SLR Not	tes:		

0.5

.5

There were no requests of the NCUC to gather this data during 2010.

8

Has state reviewed data on Incident/Accident reports for accuracy?

17	Does state have incident/accident criteria for conducting root cause analysis? Info Only = No Points	Info Only	Info Only
SLR Not	tes:		
The 1	NCUC has not incorporated root cause analysis into its incident investigation procedures at this time.		
18	Does state conduct root cause analysis on incidents/accidents in state? Info Only = No Points	Info Only	Info Only
SLR Not			
The 1	NCUC has not used this investigation technique in incident investigations up to this point in time.		
19	Has state participated on root cause analysis training? (can also be on wait list) Yes = .5 No = 0	.5	0.5
SLR Not	tes:		
Three	e inspectors have completed the training.		
20 SLR Not The N	Other than pipeline safety seminar does State communicate with stakeholders? (Communicate program pub awareness, etc.) Yes = .5 No = 0 tes: NCUC has included a web page for pipeline safety on the Commission's web site.	n data, .5	0.5
21	Does state share enforcement data with public? (Website, newsletters, docket access, etc.) $Y_{es} = .5 N_0 = 0$.5	0.5
SLR Not			
On it	s web page, the NCUC has posted summary information that it includes on Attachment 5 of the annual C	ertification.	
22	Part G: General Comments/Regional Observations Info Only = No Points	Info Only	Info Only
SLR Not	tes:		
The I	NCUC has generally complied with the requirements of Part G of this evaluation.		
	-	Total points scored f	

Total possible points for this section: 9.5

SLR Notes:

The NCUC shares lessons learned from incident investigations and inspection activities at the annual NAPSR Southern Region meeting which involves all state programs located within the boundaries of PHMSA's Southern Region.

6 Part H: General Comments/Regional Observations
Info Only = No Points

Info Only Info Only

SLR Notes:

The NCUC has generally complied with the requirements of Part H of this evaluation.

Total points scored for this section: 3

Total possible points for this section: 3



PART I - Program Initiatives

Points(MAX) Score

Drug and Alcohol Testing (49 CFR Part 199)

Has the state verified that operators have drug and alcohol testing programs?

1

Yes = 1 No = 0

SLR Notes:

The NCUC has conducted drug and alcohol inspections of operators' inititial plans and started revisiting plans since 2008. The NCUC conducted two Drug and Alcohol Plan inspections during 2010.

Is the state verifying that operators are conducting the drug and alcohol tests required by the operators program 2 (random, post-incident, etc.)

0.5

.5

Yes = .5 No = 0

SLR Notes:

The NCUC is verifying that records show operators are complying with their plan requirements.

3 Is the state verifying that any positive tests are responded to in accordance with the operator's program? .5 0.5

SLR Notes:

The NCUC reviews records on positive tests and questions operators on the outcome of the positive test participants. The NCUC checks that operators actions adhere to the procedures written in its plan.

Qualification of Pipeline Personnel (49 CFR Part 192 Subpart N)

Has the state verified that operators have a written qualification program?

1

Yes = 1 No = 0

SLR Notes:

Upon a review of the OQ database, it appears that the NCUC conducted inspections of all operators' plans during 2004 and 2005. The database did not show any OQ inspections for 2006 and 2007. Several Protocol 9 inspections conducted in 2010 have been uploaded to the database.

5 Has the state reviewed operator qualification programs for compliance with PHMSA rules and protocols? 0.5

.5

SLR Notes:

The OQ database shows that operator qualification programs were inspected in 2004 and 2005. It appears that the NCUC uploaded Protocol 9 results during 2010.

Is the state verifying that persons who perform covered tasks for the operator are qualified in accordance with 5 6 the operator's program?

0.5

Yes = .5 No = 0

SLR Notes:

Upon a review of the information contained in the OQ database, it appears that the NCUC inspectors are uploading Protocol 9 results during 2010. Protocol 9 inspection forms direct the inspector to review records that cover operator personnel's training qualification and requalification results for the person performing the covered task being observed by the inspector.

Is the state verifying that persons who perform covered task for the operator are requalified at the intervals specified in the operator's program?

0.5

.5

SLR Notes:

The NCUC verifies this requirement when it conducts OQ inspections.

Gas Transmission Pipeline Integrity Management (49 CFR Part 192 Subpart O)

Has the state verified that all operators with transmission pipelines have either adopted an integrity management 8 program (IMP), or have properly determined that one is not required? Yes = 1 No = 0

SLR Notes:

The NCUC has conducted initial inspections with all gas transmission operators to determine if the operators had Integrity Management Programs and a written plan. A full IMP inspection utilizing the protocols has not been completed for all gas transmission operators but the NCUC has placed a high priority in completing these inspections and uploading the results into the IMP database.

Has the state verified that in determining whether a plan is required, the operator correctly calculated the 9 potential impact radii and properly applied the definition of a high consequence area?

.5 0.5

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SLR Notes:

During its initial IMP inspections of operators, the NCUC utilizes the federal protocol forms. The protocol forms cover this requirement.

Has the state reviewed operator IMPs for compliance with Subpart O? (In accordance with State Inspection nlan).

Yes = .5 No = 0

SLR Notes:

The NCUC utilizes the federal protocol forms. The protocol forms cover the requirements in Subpart O.

Is the state monitoring operator progress on the inspections, tests and remedial actions required by the operator's .5 IMP, including that they are being done in the manner and schedule called for in its IMP?

SLR Notes:

The NCUC has reviewed operators' IMP written plans but has not completed full IMP inspections utilizing the protocols for all operators. This requirement has been fulfilled for the operators that have received a full IMP inspection.

12 Is the state verifying that operators are periodically examining their transmission line routes for the appearance .5 0.5 of new HCAs?

Yes = .5 No = 0

SLR Notes:

The NCUC uses the federal protocol forms while conducting IMP inspections. The form covers this requirement.

Public Awareness (49 CFR Section 192.616)

Has the state verified that each operator has developed a continuing public awareness program? (due date was 6/20/06 for most operators, 6/20/07 for certain very small operators, 6/13/08 for master meters)

Ves = 5 No = 0

SLR Notes:

The NCUC has verified that each operator developed and submitted a Public Awareness Plan by the deadlines contained in the final rule.

Has the state reviewed the content of these programs for compliance with 192.616 (by participating in the Clearinghouse or by other means)?

Yes = .5 No = 0

SLR Notes:

All operators' Public Awareness Plans have bee reviewed by the NCUC. The NCUC utilized the clearinghouse established by PHMSA for the initial review of operator's plans. The NCUC followed up with any deficiencies noted during the reviews.

Is the state verifying that operators are conducting the public awareness activities called for in its program? Ves = 5 No = 0.5

0.5

SLR Notes:

The NCUC reviews operator's actions when conducting a standard inspection.

Is the state verifying that operators have evaluated their Public Awareness programs for effectiveness as described in RP1162?

Info Only = No Points

SLR Notes:

The NCUC inspectors have completed the new Public Awareness effectiveness training. The NCUC plans to begin these reviews in 2012.

17 Part I: General Comments/Regional Observations Info Only Info Only

SLR Notes:

Info Only = No Points

The NCUC has generally complied with the requirements of Part I of this evaluation.

Total points scored for this section: 9

Total possible points for this section: 9

0.5