

U.S. Department of Transportation **Pipeline and Hazardous Materials Safety Administration**

2014 Gas State Program Evaluation

for

MICHIGAN PUBLIC SERVICE COMMISSION

Document Legend PART:

- O -- Representative Date and Title Information
- A -- Progress Report and Program Documentation Review
- B -- Program Inspection Procedures
- C -- Program Performance
- D -- Compliance Activities
- E -- Incident Investigations
- -- Damage Prevention
- G -- Field Inspections
- H -- Interstate Agent State (If Applicable)
- I -- 60106 Agreement State (If Applicable)



2014 Gas State Program Evaluation -- CY 2014 Gas

State Agency: Michigan Rating:

Agency Status: 60105(a): Yes 60106(a): No Interstate Agent: Yes

Date of Visit: 06/01/2015 - 06/05/2015

Agency Representative: David Chislea, Program Manager

PHMSA Representative: Rex Evans

Commission Chairman to whom follow up letter is to be sent:
Name/Title:
John D. Quackenbush, Chairman
Agency:
Michigan Public Service Commission

Address: 7901 West Saginaw Highway

City/State/Zip: Lansing, MI

INSTRUCTIONS:

Complete this evaluation in accordance with the Procedures for Evaluating State Pipeline Safety Program. The evaluation should generally reflect state program performance during CY 2014 (not the status of performance at the time of the evaluation). All items for which criteria have not been established should be answered based on the PHMSA representative's judgment. A deficiency in any one part of a multiple part question should be scored as needs improvement. Determine the answer to the question then select the appropriate point value. If a state receives less then the maximum points, include a brief explanation in the space provided for general comments/regional observations. If a question is not applicable to a state, select NA. Please ensure all responses are COMPLETE and ACCURATE, and OBJECTIVELY reflect state program performance. Increasing emphasis is being placed on performance. This evaluation together with selected factors reported in the state's annual progress report attachments provide the basis for determining the state's pipeline safety grant allocation.

Field Inspection (PART G):

The field inspection form used will allow different areas of emphasis to be considered for each question. Question 13 is provided for scoring field observation areas. In completing PART G, the PHMSA representative should include a written summary which thoroughly documents the inspection.

Scoring Summary

_ PARTS		Possible Points	Points Scored
A	Progress Report and Program Documentation Review	10	9
В	Program Inspection Procedures	13	13
C D E F	Program Performance	46	44
D	Compliance Activities	15	14
E	Incident Investigations	11	11
F	Damage Prevention	8	8
G H	Field Inspections	10	10
H	Interstate Agent State (If Applicable)	6	6
I	60106 Agreement State (If Applicable)	0	0
TOTAL	LS	119	115
State R	ating		96.6



List of Planned Performance - Did state describe accomplishments on Progress Report in

detail - Progress Report Attachment 10



1

Yes = 1 No = 0 Needs Improvement = .5

Evaluator Notes:

No issues

10 General Comments:

Info Only = No Points

Evaluator Notes:

Info OnlyInfo Only

Total points scored for this section: 9 Total possible points for this section: 10



5	Any operator training conducted should be outlined and appropriately documented as needed. Yes = 1 No = 0 Needs Improvement = .5	1		1
aluato	or Notes:			
No	issues			
6	Construction Inspection procedures should give guidance to state inspectors that insure consistency in all inspections conducted by the state? The following elements should be addressed at a minimum - pre-inspection activities, inspection activities, post-inspection activities. Yes = 1 No = 0 Needs Improvement = .5			1
aluato	or Notes:			
It is	there, recommended enhancement			
7	Does inspection plan address inspection priorities of each operator, and if necessary each unit, based on the following elements? Yes = 6 No = 0 Needs Improvement = 1-5	h 6		6
	a. Length of time since last inspection (Within five year interval)	Yes 💿	No 🔾	Needs Improvement
	b. Operating history of operator/unit and/or location (includes leakage, incident and compliance activities)	Yes •	No 🔾	Needs Improvement
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	c. Type of activity being undertaken by operators (i.e. construction)	Yes 💿	No 🔾	Improvement
	d. Locations of operators inspection units being inspected - (HCA's, Geographic areas, Population Density, etc)	Yes •	No 🔾	Needs Improvement
	e. Process to identify high-risk inspection units that includes all threats - (Excavation Damage, Corrosion, Natural Forces, Outside Forces, Material and Welds, Equipment, Operators and any Other Factors)	Yes •	No 🔾	Needs Improvement
	f. Are inspection units broken down appropriately?	Yes •	No 🔾	Needs Improvement
Evaluato	or Notes:			-
Has	inspection priority plan in development and no issues.			
8	General Comments:	Info On	lyInfo Oı	nly
	Info Only = No Points			
Evaluato	or Notes:			

Total points scored for this section: 13 Total possible points for this section: 13

1	Was ratio of Total Inspection person-days to total person days acceptable? (Director of State Programs may modify with just cause) Chapter 4.3 $Yes = 5 No = 0$	5		5
	A. Total Inspection Person Days (Attachment 2): 710.00			
	B. Total Inspection Person Days Charged to the Program (220 X Inspection Person Years) (Attachment 7): 220 X 7.16 = 1575.93			
	Ratio: A / B 710.00 / 1575.93 = 0.45			
	If Ratio >= 0.38 Then Points = 5, If Ratio < 0.38 Then Points = 0 Points = 5			
Evaluato Per	or Notes: person-days needed full points.			
	person and a real position			
2	Has each inspector and program manager fulfilled the T Q Training Requirements? (See Guidelines Appendix C for requirements) Chapter 4.4 Yes = 5 No = 0 Needs Improvement = 1-4	5		5
	a. Completion of Required OQ Training before conducting inspection as lead?	Yes •	No 🔘	Needs Improvement
	b. Completion of Required DIMP*/IMP Training before conducting inspection as lead? *Effective Evaluation CY2013	Yes •	No 🔾	Needs Improvement
	c. Root Cause Training by at least one inspector/program manager	Yes •	No 🔘	Needs Improvement
	d. Note any outside training completed	Yes •	No 🔾	Needs Improvement
F14	e. Verify inspector has obtained minimum qualifications to lead any applicable standard inspection as the lead inspector.	Yes •	No 🔾	Needs Improvement
	or Notes: training issues. A lot of new inspectors and recommend running through training curriculur inspectors to ensure continuity in case of future turnover.	n as soon	as possi	ble with
3	Did state records and discussions with state pipeline safety program manager indicate adequate knowledge of PHMSA program and regulations? Chapter 4.1,8.1 Yes = 2 No = 0 Needs Improvement = 1	2		2
Evaluato No:	or Notes: issues			
4	Did state respond to Chairman's letter on previous evaluation within 60 days and correct or address any noted deficiencies? (If necessary) Chapter 8.1 Yes = 2 No = 0 Needs Improvement = 1	2		2
imp	or Notes: ponse letter was received within 60 days. There was an item on the program evaluation from rovement needed in updating Safety Related Condition reports with Central Region and stat his and is starting to provide region a spreadsheet of open issues.			
5	Did State hold PHMSA TQ Seminar in Past 3 Years? Chapter 8.5 Yes = 2 No = 0	2		2
Evaluato	or Notes:			
The	re was a seminar completed in CY2014 September			
6	Did state inspect all types of operators and inspection units in accordance with time	5		4

Yes = 5 No = 0 Needs Improvement = 1-4
Evaluator Notes:
DUNS: 1486742650000

2014 Gas State Program Evaluation

intervals established in written procedures? Chapter 5.1

insp revi	inspection spread out over that time period. Found issues with field portion of Lansing Distribution inspection where no field review on valve inspections had been completed. It's very difficult to determine if all areas of inspections are covered based		
on 1	record keeping and the fact inspections are spread out over such a long period of time.		
7	Did inspection form(s) cover all applicable code requirements addressed on Federal Inspection form(s)? Did State complete all applicable portions of inspection forms? Chapter 5.1 Yes = 2 No = 0 Needs Improvement = 1	2	1
Wit imp also	or Notes: h the complete inspection form essentially split into 8 separate modules over a four year perior rovement needed in completion of inspection forms. Inspection forms don't have clear place to found valve inspection not completed for Lansing Distribution and the field vs. record document.	or field ac	ctivity. It was
8	Did the state review operator procedures for determining if exposed cast iron pipe was examined for evidence of graphitization and if necessary remedial action was taken? (NTSB) Chapter 5.1 $_{\text{Yes}} = 1 \text{ No} = 0$	1	1
	or Notes: red in first half inspections CY2013 under 192.489 question set		
9	Did the state review operator procedures for surveillance of cast iron pipelines, including appropriate action resulting from tracking circumferential cracking failures, study of leakage history, or other unusual operating maintenance condition? (Note: See GPTC Appendix G-18 for guidance) (NTSB) Chapter 5.1 Yes = 1 No = 0	1	1
Bas	or Notes: ically covered under previous question under cast iron inspections during procedures review. A patim into checklist. No issue	Asked to p	out these questions
10	Did the state review operator emergency response procedures for leaks caused by excavation damage near buildings and determine whether the procedures adequately address the possibility of multiple leaks and underground migration of gas into nearby buildings Refer to $4/12/01$ letter from PHMSA in response to NTSB recommendation P-00-20 and P-00-21? (NTSB) Chapter 5.1 Yes = $1 \text{ No} = 0$	1	1
Evaluate	or Notes:		
Cov	vered under 2012 second half procedures inspections, combined with issues from 192.615.		
11	Did the state review operator records of previous accidents and failures including reported third party damage and leak response to ensure appropriate operator response as required by 192.617? Chapter 5.1 $Yes = 1 No = 0$	1	1
	or Notes:		
cov	ered under 192.617 -		
12	Has the state reviewed Operator Annual reports, along with Incident/Accident reports, for	2	2



13 Did state input all applicable OQ, IMP inspection results into federal database in a timely 2

File reviewed in excel showing trends. Recommend Pipeline Data Mart data review for future use and intent of this question.

accuracy and analyzed data for trends and operator issues?

Yes = 2 No = 0 Needs Improvement = 1

2

Evaluator Notes:



All caught up now. No issues. In CY2013 schedule next 2017 based on current inspection schedules.

1

Yes = 2 No = 0 Needs Improvement = 1

Evaluator Notes:

21	Did state execute appropriate follow-up actions to Safety Related Condition (SRC) Reports? Chapter 6.3 Yes = $1 \text{ No} = 0 \text{ Needs Improvement} = .5$	1	1
	Central Region - Hans Shieh. While MI has improved the communications regarding SRC e has initiated process to communicate and summarize outstanding issues on spreadsheet se		
22	Did the State ask Operators to identify any plastic pipe and components that has shown a record of defects/leaks and what those operators are doing to mitigate the safety concerns? Yes = 1 No = 0 Needs Improvement = .5	1	1
Evaluato			
I his	has been addressed under separate checklist during HQ audits in cY2012.		
23	Did the state participate in/respond to surveys or information requests from NAPSR or PHMSA? Yes = 1 No = 0 Needs Improvement = .5	1	1
Evaluato	r Notes:		
No i	ssues		
24	If the State has issued any waivers/special permits for any operator, has the state verified conditions of those waivers/special permits are being met? This should include having the operator amend procedures where appropriate.(New Question for CY2013, no points until CY2015 evaluation conducted in CY2016) Info Only = No Points		0
Evaluato			
Dav	e indicated review and review in progress. No issues.		
25	Did the state attend the National NAPSR Board of Directors Meeting in CY being evaluated? (New Question for CY2014, no points first year) Info Only = No Points	0	0
Evaluato	·		
No i	ssues		
26	Discussion on State Program Performance Metrics found on Stakeholder Communication site. (question will be rolled up and included as part of Question C12 on future evaluations) http://primis.phmsa.dot.gov/comm/states.htm Info Only = No Points	0	0
Evaluato	·		
27	General Comments:	Info Onlyli	nfo Only

Total points scored for this section: 44 Total possible points for this section: 46

Evaluator Notes:

Info Only = No Points

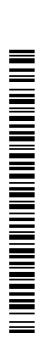
1	Does the state have written procedures to identify steps to be taken from the discovery to resolution of a probable violation? Chapter 5.1	4		4
	Yes = 4 No = 0 Needs Improvement = 1-3 a. Procedures to notify an operator (company officer) when a noncompliance is identified b. Procedures to routinely review progress of compliance actions to prevent delays or breakdowns or Notes: cedures in place.	Yes • Yes •	No ()	Needs Improvement Needs Improvement
2	Did the state follow compliance procedures (from discovery to resolution) and adequately document all probable violations, including what resolution or further course of action is needed to gain compliance? Chapter 5.1	4		3
	Yes = 4 No = 0 Needs Improvement = 1-3 a. Were compliance actions sent to company officer or manager/board member if municipal/government system?	Yes •	No 🔾	Needs Improvement
	b. Were probable violations documented?	Yes 💿	No 🔘	Needs Improvement
	c. Were probable violations resolved?	Yes 💿	No 🔘	Needs Improvement
	d. Was the progress of probable violations routinely reviewed?	Yes ()	No ()	Needs Improvement
clos	inpliance actions appear well documented and information in files, but improvement needed in the sure of issues - although no issues found dropped. Much of reason is due to staff turnover and sew staff is brought on and up to speed.			
3	Did the state issue compliance actions for all probable violations discovered? $Yes = 2 \text{ No} = 0 \text{ Needs Improvement} = 1$	2		2
	or Notes: issues on actions issued.			
4	Did compliance actions give reasonable due process to all parties? Including "show cause" hearing if necessary. Yes = 2 No = 0	2		2
	or Notes:			
No	issues			
5	Is the program manager familiar with state process for imposing civil penalties? Were civil penalties considered for repeat violations (with severity consideration) or violations resulting in incidents/accidents? (describe any actions taken) Yes = 2 No = 0 Needs Improvement = 1	2		2
Evaluato	or Notes:			
No	issues, penalties have been issued.			
6	Can the State demonstrate it is using their enforcement fining authority for pipeline safety violations? Yes = 1 No = 0 Needs Improvement = .5	1		1
	or Notes:			
Yes	, fines have been issued.			

Info OnlyInfo Only

Evaluator Notes:

Just an overall volume of issues outstanding the need focus on resolution before too much time elapses. Should be taken care of with full staff.

Total points scored for this section: 14 Total possible points for this section: 15



1	Does the state have written procedures to address state actions in the event of an incident/accident? Yes = 2 No = 0 Needs Improvement = 1	2		2
Evaluate	or Notes:			
Yes	s, procedures are outline in manual			
2	Does state have adequate mechanism to receive and respond to operator reports of incidents, including after-hours reports? And did state keep adequate records of Incident/Accident notifications received? Chapter 6 Yes = 2 No = 0 Needs Improvement = 1	2		2
	a. Acknowledgement of MOU between NTSB and PHMSA (Appendix D)	Yes (•)	No ()	Needs
	b. Acknowledgement of Federal/State Cooperation in case of incident/accident (Appendix E)	Yes •	No 🔾	Improvement Needs Improvement
	or Notes:			
they	y publish list provide to operators for after-hours incidents. No issues.			
3	If onsite investigation was not made, did state obtain sufficient information from the operator and/or by other means to determine the facts to support the decision to not go on-site? Chapter 6 Yes = 1 No = 0 Needs Improvement = .5	1		1
Evaluate	or Notes:			
No	issues			
4	Were all incidents investigated, thoroughly documented, and with conclusions and recommendations? Yes = 3 No = 0 Needs Improvement = 1-2	3		3
	a. Observations and document review	Yes (•)	No ()	Needs
	b. Contributing Factors	Yes •	No ()	Improvement Needs
	-	Yes (•)	No O	Improvement Needs
Evoluet	c. Recommendations to prevent recurrences when appropriate	i es 💿	No O	Improvement
The	or Notes: by had a lot of incidents in CY2014, the incidents reviewed all appear to be investigated approximately because the prevent recurrence were asked for in applicable instances.	opriately	and and	
5	Did the state initiate compliance action for violations found during any incident/accident investigation? $Yes = 1 No = 0$	1		1
	or Notes:			
Yes	s, specifically incident and Millett and Guinea, still pending.			
6	Did the state assist region office by taking appropriate follow-up actions related to the operator incident reports to ensure accuracy and final report has been received by PHMSA? (validate report data from operators concerning incidents/accidents and investigate discrepancies) Chapter 6 Yes = 1 No = 0 Needs Improvement = .5	1		1
	or Notes:			
Thi	s is in process and have developed a spreadsheet to provide better communication forthcomic	ng.		

Does state share lessons learned from incidents/accidents? (sharing information, such as:

at NAPSR Region meetings, state seminars, etc)

Evaluator Notes:

Yes = 1 No = 0

8 General Comments: Info Only = No Points Evaluator Notes: Info OnlyInfo Only

Total points scored for this section: 11 Total possible points for this section: 11



PART F - Damage Prevention

Points(MAX) Score

1	Has the state reviewed directional drilling/boring procedures of each pipeline operator or its contractor to determine if they include actions to protect their facilities from the dangers posed by drilling and other trench less technologies? NTSB $Yes = 2 No = 0 Needs Improvement = 1$	2	2	
Evaluato	r Notes:			
This	was addressed on HQ inspections in CY2012 under inspections.			
2	Did the state inspector check to assure the pipeline operator is following its written procedures pertaining to notification of excavation, marking, positive response and the availability and use of the one call system? Yes = 2 No = 0 Needs Improvement = 1	2	2	
Evaluato	r Notes:			
This	is covered under 192.614 inspections conducted second half 2014.			
3	Did the state encourage and promote practices for reducing damages to all underground facilities to its regulated companies? (i.e. such as promoting/adopting the CGA Best Practices encouraging adoption of the 9 Elements, etc.) Yes = 2 No = 0 Needs Improvement = 1	2	2	
Evaluato				
Dave	e Chislea director on Damage Prevention Board, new law now enforcement. No issues.			
4	Has the agency or another organization within the state collected data and evaluated trends on the number of pipeline damages per 1,000 locate requests? (This can include DIRT and other data shared and reviewed by the pipeline safety program) $Yes = 2 No = 0 Needs Improvement = 1$	2	2	_
Evaluato	*			
Yes,	and information is also posted on Web. No issues.			
5	General Comments: Info Only = No Points	Info OnlyIn	fo Only	_
Б 1 .	N			

Evaluator Notes:

Total points scored for this section: 8
Total possible points for this section: 8

1	Operator, Inspector, Location, Date and PHMSA Representative Info Only = No Points	Info OnlyIn	fo Only
	Name of Operator Inspected: SEMCO Energy, Battle Creek Division		
	Name of State Inspector(s) Observed: Kyle Friske, Eleanor Mundorf, Paul Shapter		
	Location of Inspection: Battle Creek MI		
	Date of Inspection: June 3, 2015		
Evaluator	Name of PHMSA Representative: Rex eVans Notes:		
2	Was the operator or operator's representative notified and/or given the opportunity to be present during inspection? Yes = $1 \text{ No} = 0$	1	1
Evaluator This	Notes: was at operator office, record review 1st half 2015 inspection. Primarily corrosion issues a	are being ins	pected.
3	Did the inspector use an appropriate inspection form/checklist and was the form/checklist used as a guide for the inspection? (New regulations shall be incorporated) Yes = 2 No = 0 Needs Improvement = 1	2	2
Evaluator Inspe			
4	Did the inspector thoroughly document results of the inspection? Yes = 2 No = 0 Needs Improvement = 1	2	2
Evaluator No is			
5	Did the inspector check to see if the operator had necessary equipment during inspection to conduct tasks viewed? (Maps,pyrometer,soap spray,CGI,etc.) Yes = 1 No = 0	1	NA
Evaluator this i			
6	Did the inspector adequately review the following during the field portion of the state evaluation? (check all that apply on list) Yes = 2 No = 0 Needs Improvement = 1	2	2
	a. Procedures	\boxtimes	
	b. Records		
	c. Field Activitiesd. Other (please comment)		
Evaluator	d ,	Ш	
	edures and records were reviewed during this day		

Did the inspector have adequate knowledge of the pipeline safety program and

regulations? (Evaluator will document reasons if unacceptable)



2

2



D.

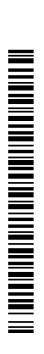
E.

Valve Maintenance

Vault Maintenance

F.	Welding	
G.	OQ - Operator Qualification	
H.	Compliance Follow-up	
I.	Atmospheric Corrosion	
J.	Other	
Evaluator Notes:		
This inspectio	n was record portion of unit inspection only. Discussed field activities to take place	

Total points scored for this section: 10 Total possible points for this section: 10



PART	H - Interstate Agent State (If Applicable)	Points(MAX)	Score
1 Evaluato	Did the state use the current federal inspection form(s)? Yes = 1 No = 0 Needs Improvement = .5 r Notes:	1	1
2 Evaluato	Are results documented demonstrating inspection units were reviewed in accordance "PHMSA directed inspection plan"? Yes = 1 No = 0 Needs Improvement = .5 T Notes:	with 1	1
3 Evaluato	Did the state submit documentation of the inspections within 60 days as stated in its I Interstate Agent Agreement form? Yes = 1 No = 0 Needs Improvement = .5 r Notes:	atest 1	1
4 Evaluato Per 1	Were probable violations identified by state referred to PHMSA for compliance? (NO PHMSA representative has discretion to delete question or adjust points, as appropria based on number of probable violations; any change requires written explanation.) Yes = 1 No = 0 Needs Improvement = .5 T Notes: notes from Central Region - very good findings on DTE inspection		1
5 Evaluato	Did the state immediately report to PHMSA conditions which may pose an imminent safety hazard to the public or to the environment? Yes = 1 No = 0 Needs Improvement = .5 r Notes:	t 1	NA
6 Evaluato	Did the state give written notice to PHMSA within 60 days of all probable violations found? Yes = 1 No = 0 Needs Improvement = .5 T Notes:	1	1
7 Evaluato	Did the state initially submit documentation to support compliance action by PHMSA probable violations? Yes = 1 No = 0 Needs Improvement = .5 r Notes:	A on 1	1

8 General Comments:

Info Only = No Points

Info OnlyInfo Only

Evaluator Notes:

Central Region Comments - Hans Shieh. Very pleased with MI cooperation and thoroughness on the interstate inspections.

Total points scored for this section: 6 Total possible points for this section: 6



PAR	Γ I - 60106 Agreement State (If Applicable)	Points(MAX)	Score	
1 Evaluato	Did the state use the current federal inspection form(s)? Yes = 1 No = 0 Needs Improvement = .5 or Notes:	1	NA	
2 Evaluato	Are results documented demonstrating inspection units were reviewed in accordance state inspection plan? Yes = 1 No = 0 Needs Improvement = .5 or Notes:	with 1	NA	
3 Evaluato	Were any probable violations identified by state referred to PHMSA for compliance? (NOTE: PHMSA representative has discretion to delete question or adjust points, as appropriate, based on number of probable violations; any change requires written explanation.) Yes = 1 No = 0 Needs Improvement = .5 or Notes:	1	NA	
4 Evaluato	Did the state immediately report to PHMSA conditions which may pose an imminent safety hazard to the public or to the environment? Yes = 1 No = 0 Needs Improvement = .5 or Notes:	1	NA	
5 Evaluato	Did the state give written notice to PHMSA within 60 days of all probable violations found? Yes = 1 No = 0 Needs Improvement = .5 or Notes:	1	NA	
6 Evaluato	Did the state initially submit adequate documentation to support compliance action by PHMSA on probable violations? Yes = 1 No = 0 Needs Improvement = .5 or Notes:	y 1	NA	
7	General Comments:	Info Onlyl	Info OnlyInfo Only	



Total points scored for this section: 0 Total possible points for this section: 0

Info Only = No Points

Evaluator Notes: