

U.S. Department of Transportation Pipeline and Hazardous Materials Safety Administration

## 2015 Gas State Program Evaluation

for

## MA DEPT. OF PUBLIC UTILITIES

# Document Legend PART:

- O -- Representative Date and Title Information
- A -- Progress Report and Program Documentation Review
- B -- Program Inspection Procedures
- C -- Program Performance
- D -- Compliance Activities
- E -- Incident Investigations
- F -- Damage Prevention
- G -- Field Inspections
- H -- Interstate Agent State (If Applicable)
- I -- 60106 Agreement State (If Applicable)



## 2015 Gas State Program Evaluation -- CY 2015 Gas

State Agency: Massachusetts Rating:

Agency Status: 60105(a): Yes 60106(a): No Interstate Agent: No

**Date of Visit:** 06/27/2016 - 06/29/2016

Agency Representative: Richard Wallace, Director, Pipeline Engineering and Safety Division

Phillip Denton, Assistant Director, Pipeline Engineering and Safety Division

**PHMSA Representative:** David Lykken, Transportation Specialist Commission Chairman to whom follow up letter is to be sent:

Name/Title: Angela M. O'Connor, Chairman

**Agency:** Massachusetts Department of Public Utilities

Address: One South Street
City/State/Zip: Boston, MA 02110

#### **INSTRUCTIONS:**

Complete this evaluation in accordance with the Procedures for Evaluating State Pipeline Safety Program. The evaluation should generally reflect state program performance during CY 2015 (not the status of performance at the time of the evaluation). All items for which criteria have not been established should be answered based on the PHMSA representative's judgment. A deficiency in any one part of a multiple part question should be scored as needs improvement. Determine the answer to the question then select the appropriate point value. If a state receives less then the maximum points, include a brief explanation in the space provided for general comments/regional observations. If a question is not applicable to a state, select NA. Please ensure all responses are COMPLETE and ACCURATE, and OBJECTIVELY reflect state program performance. Increasing emphasis is being placed on performance. This evaluation together with selected factors reported in the state's annual progress report attachments provide the basis for determining the state's pipeline safety grant allocation.

### **Field Inspection (PART G):**

The field inspection form used will allow different areas of emphasis to be considered for each question. Question 13 is provided for scoring field observation areas. In completing PART G, the PHMSA representative should include a written summary which thoroughly documents the inspection.

#### **Scoring Summary**

<b>PARTS</b>		<b>Possible Points</b>	<b>Points Scored</b>
A	Progress Report and Program Documentation Review	10	9
В	Program Inspection Procedures	13	12
C	Program Performance	49	45.5
D	Compliance Activities	15	14
E	Incident Investigations	10	10
F	Damage Prevention	8	8
G	Field Inspections	12	12
Н	Interstate Agent State (If Applicable)	0	0
I	60106 Agreement State (If Applicable)	0	0
TOTAL	S	117	110.5
State R	ating		94.4

# PART A - Progress Report and Program Documentation Review

Points(MAX) Score

Accuracy of Jurisdictional Authority and Operator/Inspection Units Data - Progress 1 1 0.5 Report Attachment 1 Yes = 1 No = 0 Needs Improvement = .5

**Evaluator Notes:** 

Improvement from last year. Repeat error for entry under "State Agency Jurisdiction/Agent Status" - Operator Type "Distribution-Other". Coded 'F" for "State is not an Interstate agent". Should be coded as X/60105. Will submit correction.

1 1 2 Review of Inspection Days for accuracy - Progress Report Attachment 2 Yes = 1 No = 0 Needs Improvement = .5

**Evaluator Notes:** 

Days appear to be accurate. Increase of 159 days devoted to Standard Comprehensive inspections in CY2015 from CY2014. Compliance Follow-up activities typically done as part of next standard inspection. Some difficulty tracking Follow-up Days back to original inspection/enforcement action. Noted as area needing improvement under Part D - Compliance Activities, Question 2d.

3 Accuracy verification of Operators and Operators Inspection Units in State - Progress 1 Report Attachment 3 Yes = 1 No = 0 Needs Improvement = .5

**Evaluator Notes:** 

Appears to be accurate. No issues noted.

1 4 Were all federally reportable incident reports listed and information correct? - Progress 1 Report Attachment 4

Yes = 1 No = 0 Needs Improvement = .5

**Evaluator Notes:** 

Yes. Incident report information mirrors PDM content. One minor entry error. NRC ID #1113473 - Date of Incident should be 2/19/2015 not 1/19/2015. Submitted for correction in Progress Report.

5 1 1 Accuracy verification of Compliance Activities - Progress Report Attachment 5 Yes = 1 No = 0 Needs Improvement = .5

**Evaluator Notes:** 

Count appears to be accurate. No issues noted.

Were pipeline program files well-organized and accessible? - Progress Report 2 2 6 Attachment 6

Yes = 2 No = 0 Needs Improvement = 1

**Evaluator Notes:** 

Transition year in CY2015 to new "Pipeline Data Management System. Shift to new database occurred at the end of June 2015. Significant improvements. Overall no issues.

7 Was employee listing and completed training accurate and complete? - Progress Report 0.5 Attachment 7

Verification of Part 192,193,198,199 Rules and Amendments - Progress Report

Yes = 1 No = 0 Needs Improvement = .5

Minor corrections required under "% of Time" and "Months in Program" for persons who spent time as a Supervisor and Inspector/Investigator. Should be apportioned accordingly. Submitted for correction in Progress Report. No impacts to Total Inspection person-days/Total person day ratio. Training records appear to be complete.

1 1

Attachment 8 Yes = 1 No = 0 Needs Improvement = .5

#### **Evaluator Notes:**

Up to date. Automatic adoption of federal rules per state statute.

List of Planned Performance - Did state describe accomplishments on Progress Report in detail - Progress Report Attachment 10

Yes = 1 No = 0 Needs Improvement = .5

#### **Evaluator Notes:**

A change in program directors occurred in CY2015. An "Assistant Director" position was approved and the position filled.

A number of programmatic improvements have been completed and implemented. Others are currently under development. The program's written procedures have undergone a complete review with many revisions made to provide the inspector and administrative personnel with more comprehensive and detailed processes for conducting inspections, training, enforcement, and administration of the pipeline program. Correspondence templates were created to ensure consistency of enforcement actions taken.

10 General Comments: Info Only = No Points Info OnlyInfo Only

#### **Evaluator Notes:**

Improvements from last evaluation period. As part of exit interview noted to PM and senior administration present to be sure conduct a accuracy check of Progress Report entries prior to submittal.

Total points scored for this section: 9 Total possible points for this section: 10



- Standard Inspection procedures should give guidance to state inspectors that insure consistency in all inspections conducted by the state? The following elements should be addressed at a minimum pre-inspection activities, inspection activities, post-inspection activities.
- 2 2

Yes = 2 No = 0 Needs Improvement = 1

#### **Evaluator Notes:**

MA-DPU General Inspection, Enforcement and Incident Investigation Procedures Manual. Revision 3.0. Section 9.4.2 "Comprehensive Inspections". Program has incorporated portions of written procedures example found in Appendix S of the PHMSA State Program Guidelines. Have added pre-inspection, inspection, and post-inspections elements that had not been previously addressed.

- 2 IMP and DIMP Inspection procedures should give guidance to state inspectors that insure consistency in all inspections conducted by the state? The following elements should be addressed at a minimum pre-inspection activities, inspection activities, post-inspection activities.
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Yes = 1 No = 0 Needs Improvement = .5

#### **Evaluator Notes:**

MA-DPU General Inspection, Enforcement and Incident Investigation Procedures Manual. Revision 3.0. Section 9.4.7 "Integrity Management Program Inspections" and Section 9.4.8 "DIMP Inspections". Have added pre-inspection, inspection, and post-inspections elements that had not been previously addressed.

- 3 OQ Inspection procedures should give guidance to state inspectors that insure consistency in all inspections conducted by the state? The following elements should be addressed at a minimum pre-inspection activities, inspection activities, post-inspection activities.
  - Yes = 1 No = 0 Needs Improvement = .5

#### **Evaluator Notes:**

MA-DPU General Inspection, Enforcement and Incident Investigation Procedures Manual. Revision 3.0. Section 9.4.4 "Training and Operator Qualification". Pre-inspection, inspection, and post-inspections elements have been incorporated.

- Damage Prevention Inspection procedures should give guidance to state inspectors that insure consistency in all inspections conducted by the state? The following elements should be addressed at a minimum - pre-inspection activities, inspection activities, postinspection activities.
  - Yes = 1 No = 0 Needs Improvement = .5

#### **Evaluator Notes:**

MA-DPU General Inspection, Enforcement and Incident Investigation Procedures Manual. Revision 3.0. Section 9.4.6 "Inspection of Damage Prevention Activities". Program has incorporated portions of written procedures example found in Appendix S of the PHMSA State Program Guidelines. Have added pre-inspection, inspection, and post-inspections elements that had not been previously addressed.

- 5 Any operator training conducted should be outlined and appropriately documented as needed.
- 1

Yes = 1 No = 0 Needs Improvement = .5

#### **Evaluator Notes:**

MA-DPU General Inspection, Enforcement and Incident Investigation Procedures Manual. Revision 3.0. Section 9.4.5 "On-Site Operator Training". Incorporated established frequencies for scheduling on-site training.

- 6 Construction Inspection procedures should give guidance to state inspectors that insure consistency in all inspections conducted by the state? The following elements should be addressed at a minimum pre-inspection activities, inspection activities, post-inspection activities.
  - l be ion

1

Yes = 1 No = 0 Needs Improvement = .5

#### **Evaluator Notes:**

MA-DPU General Inspection, Enforcement and Incident Investigation Procedures Manual. Revision 3.0. Section 9.4.3

"Design, Testing and Construction". Program has incorporated portions of written procedures example found in Appendix S of the PHMSA State Program Guidelines. Have added pre-inspection, inspection, and post-inspections elements that had not been previously addressed.

7	unit,	s inspection plan address inspection priorities of each operator, and if necessary each based on the following elements?  = 6 No = 0 Needs Improvement = 1-5	6		5
	a.	Length of time since last inspection (Within five year interval)	Yes •	No 🔾	Needs Improvement
	b.	Operating history of operator/unit and/or location (includes leakage, incident and bliance activities)	Yes	No 🔾	Needs Improvement
	c.	Type of activity being undertaken by operators (i.e. construction)	Yes		Needs Improvement
	d. areas	Locations of operators inspection units being inspected - (HCA's, Geographic , Population Density, etc)	Yes	No 🔘	Needs Improvement
		Process to identify high-risk inspection units that includes all threats - (Excavation age, Corrosion, Natural Forces, Outside Forces, Material and Welds, Equipment, ators and any Other Factors)	Yes 🔘	No 🔾	Needs Improvement
	f.	Are inspection units broken down appropriately?	Yes •	No 🔾	Needs Improvement

#### **Evaluator Notes:**

Repeat issue from last year. MA-DPU General Inspection, Enforcement and Incident Investigation Procedures Manual. Revision 3.0. Section 8.0 "Annual Inspection Work Plan (IWP)". Program did incorporate such factors as data collected form operator annual reports, compliance history, and incident reports. Process is still missing a comprehensive list of risk factors, how they are weighed, and how the results will determine inspection priority.

The program is in the process of hiring a Data Analyst who's job function in part will be to review all data collected and develop a risk based inspection model for determining inspection priorities.

**8** General Comments:

Info OnlyInfo Only

Info Only = No Points

**Evaluator Notes:** 

Significant improvements made to the safety program's written procedures, in addition to incorporating a number of appendices to guide inspection and administrative staff and provide consistency within the program.

Total points scored for this section: 12

Total possible points for this section: 13



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	State Programs may modify with just cause) Chapter 4.3 $Yes = 5 No = 0$			
	A. Total Inspection Person Days (Attachment 2): 822.00			
	B. Total Inspection Person Days Charged to the Program (220 X Inspection Person Years) (Attachment 7): 220 X 7.98 = 1755.60			
	Ratio: A / B 822.00 / 1755.60 = 0.47			
	If Ratio >= 0.38 Then Points = 5, If Ratio < 0.38 Then Points = 0 Points = 5			
activ	r Notes: ssues noted. Identified a couple IM field days where credit was taken for day's in field when tity was described as a "meet and greet" between operator compliance personnel and new Mated event. Does not change ratio. Program Manager will address.			
2	Has each inspector and program manager fulfilled the T Q Training Requirements? (See Guidelines Appendix C for requirements) Chapter 4.4 Yes = 5 No = 0 Needs Improvement = 1-4	5		5
	a. Completion of Required OQ Training before conducting inspection as lead?	Yes 💿	No 🔾	Needs Improvement
	b. Completion of Required DIMP*/IMP Training before conducting inspection as lead? *Effective Evaluation CY2013	Yes •	No 🔘	Needs Improvement
	c. Root Cause Training by at least one inspector/program manager	Yes •	No 🔘	Needs Improvement
	d. Note any outside training completed	Yes 💿	No 🔘	Needs Improvement
Г14.	e. Verify inspector has obtained minimum qualifications to lead any applicable standard inspection as the lead inspector.	Yes •	No 🔾	Needs Improvement
One	ectors had required training to lead standard or specialized program inspections. No issues inspector has attended and successfully passed. Three others including one supervisor sche class.			
3	Did state records and discussions with state pipeline safety program manager indicate adequate knowledge of PHMSA program and regulations? Chapter 4.1,8.1 $Yes = 2 No = 0$ Needs Improvement = 1	2		2
	r Notes: y in director position for approximately 1 1/2 years but demonstrates adequate knowledge. It ges to bring program into compliance with state program guidelines.	Has made	a numb	er of
4	Did state respond to Chairman's letter on previous evaluation within 60 days and correct or address any noted deficiencies? (If necessary) Chapter 8.1 Yes = 2 No = 0 Needs Improvement = 1	2		2
CY2	•			
5	Did State hold PHMSA TQ Seminar in Past 3 Years? Chapter 8.5 Yes = 2 No = 0	2		2
Evaluato Yes.	r Notes: 2015 seminar held in Stowe, VT in association with the NEPSR.			

Was ratio of Total Inspection person-days to total person days acceptable? (Director of



	examined for evidence of graphitization and if necessary remedial action was taken? (NTSB) Chapter 5.1  Yes = 1 No = 0		
Evaluato			
	Pipeline Inspection form Type: Maintenance - Sub-Type: Corrosion		
	iewed completed inspection form used for inspection of Columbia Gas of Massachusetts date	d 10/22/20	015.
9	Did the state review operator procedures for surveillance of cast iron pipelines, including appropriate action resulting from tracking circumferential cracking failures, study of leakage history, or other unusual operating maintenance condition? (Note: See GPTC Appendix G-18 for guidance) (NTSB) Chapter 5.1 $Yes = 1 No = 0$	1	1
Evaluato			
quai	Also as noted previously, Operators required to conduct "Winter Surveys, provide regular of reerly leak and status reports to the MA-DPU. Part of new Data Analyst position will be to restify trends and incorporate results into new risk model.		
10	Did the state review operator emergency response procedures for leaks caused by excavation damage near buildings and determine whether the procedures adequately address the possibility of multiple leaks and underground migration of gas into nearby buildings Refer to $4/12/01$ letter from PHMSA in response to NTSB recommendation P-00-20 and P-00-21? (NTSB) Chapter 5.1 Yes = $1 \text{ No} = 0$	1	1
Evaluato			
	In Notes.  In Notes.		
11	Did the state review operator records of previous accidents and failures including reported third party damage and leak response to ensure appropriate operator response as required by 192.617? Chapter 5.1 $Yes = 1 No = 0$	1	1
Evaluato	or Notes:		
	. Operators are to submit Incident analysis of accidents which are reviewed. Operators are als	o required	l to submit damag
repo	orts which are also reviewed and acted on when necessary. All gas operators are required to su	ıbmit vari	ous leak reports

detailing their activities.

6	Did state inspect all types of operators and inspection units in accordance with time intervals established in written procedures? Chapter $5.1$ Yes = $5 \text{ No} = 0 \text{ Needs Improvement} = 1-4$	5	5	
App Ass	or Notes: sears to be in compliance. The transition in CY2015 to the new pipeline database will allow istant Director to better track inspection activity going forward.			
in Juany	ddition, the MA-DPU has developed an Inspection Work Plan (IWP) as part of 5 year inspectly of CY2016. The IWP was developed utilizing a risk-based priority scale to accommodate given calendar year. Inspection planning will be administered in accordance with the division cedures currently ongoing revision.	te changes t	o the IWP during	
7	Did inspection form(s) cover all applicable code requirements addressed on Federal Inspection form(s)? Did State complete all applicable portions of inspection forms? Chapter 5.1  Yes = 2 No = 0 Needs Improvement = 1	2	1	
	or Notes:	1		
Insp	section forms incorporated into new pipeline safety database utilizing the PHMSA IA equiv	alent form f	ormat.	
The	the the exception of a couple of stand out individuals, inspection forms filled out by inspection by provided little to no content with respect to observations made in the field or other substant porting the inspector's rational for determining compliance.			
8	Did the state review operator procedures for determining if exposed cast iron pipe was examined for evidence of graphitization and if necessary remedial action was taken? (NTSB) Chapter 5.1 $_{\text{Yes}} = 1 \text{ No} = 0$	1	1	
	or Notes:			
	Pipeline Inspection form Type: Maintenance - Sub-Type: Corrosion iewed completed inspection form used for inspection of Columbia Gas of Massachusetts da	ted 10/22/2	015.	
9	Did the state review operator procedures for surveillance of cast iron pipelines, including appropriate action resulting from tracking circumferential cracking failures, study of leakage history, or other unusual operating maintenance condition? (Note: See GPTC Appendix G-18 for guidance) (NTSB) Chapter 5.1 $Yes = 1 No = 0$	; 1	1	
Yes qua	or Notes:  Also as noted previously, Operators required to conduct "Winter Surveys, provide regular reerly leak and status reports to the MA-DPU. Part of new Data Analyst position will be to retify trends and incorporate results into new risk model.			
10	Did the state review operator emergency response procedures for leaks caused by excavation damage near buildings and determine whether the procedures adequately address the possibility of multiple leaks and underground migration of gas into nearby buildings Refer to 4/12/01 letter from PHMSA in response to NTSB recommendation	1	1	



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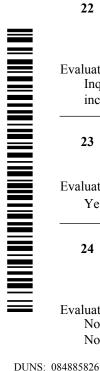
12	Has the state reviewed Operator Annual reports, along with Incident/Accident reports, for accuracy and analyzed data for trends and operator issues?  Yes = 2 No = 0 Needs Improvement = 1	2	2
Yes. "DP insp Eme	or Notes: In addition, operators must file annually a "MA-DPU Addendum to Form PHMSA F7100.1 PU Filings" for the reporting year. Operators must provide copies of DOT Annual Reports, "Guections), CI Replacement, Inactive/Abandoned Facilities, Mechanical Fitting Failures, LNG Aergency Response Plans, NMPS information. The new Data Analyst position, once filled, will ewing submitted information and providing analysis.	ate Box" ( Annual Fir	Valve e Prevention,
13	Did state input all applicable OQ, DIMP/IMP inspection results into federal database in a timely manner? This includes replies to Operator notifications into IMDB database. Chapter $5.1$ Yes = $2 \text{ No} = 0 \text{ Needs Improvement} = 1$	2	1
	or Notes: eat issue from last year. One inspector did a good job inputting inspections into OQDB. For One inspection of the inspection of	Gas TIMP	inspections all
14	Has state confirmed intrastate transmission operators have submitted information into NPMS database along with changes made after original submission?  Yes = 1 No = 0 Needs Improvement = .5	1	0.5
Rep MA inclu	or Notes: eat from last year. Question not included in inspection checklists. No confirmationDPU sends a letter annually to operators reminding them of their responsibility to submit recuded submittal of NPMS data but did not make it clear in the correspondence that this inform the NPMS.		
15	Is the state verifying operators are conducting drug and alcohol tests as required by regulations? This should include verifying positive tests are responded to in accordance with program. 49 CFR 199  Yes = 2 No = 0 Needs Improvement = 1	2	2
	or Notes: issues. MA-DPU conducted 12 D&A inspections in 2015.		
16	Is state verifying operators OQ programs are up to date? This should include verification of any plan updates and that persons performing covered tasks (including contractors) are properly qualified and requalified at intervals determined in the operators plan. 49 CFR 192 Part N  Yes = 2 No = 0 Needs Improvement = 1	2	2
No i	or Notes: issues. Field verification being completed but inspectors need to do a better job uploading PH section forms into the OQDB. Noted as needing improvement under question C-13.	MSA Forr	m 15 (Protocol 9)
17	Is state verifying operator's gas transmission integrity management programs (IMP) are up to date? This should include a previous review of IMP plan, along with monitoring progress on operator tests and remedial actions. In addition, the review should take in to account program review and updates of operators plan(s). 49 CFR 192 Subpart 0  Yes = 2 No = 0 Needs Improvement = 1	2	2
Evaluato	or Notes:		

No follow-up performed. Several active waivers primarily related with PE inserted into steel casings on bridge crossings. None new issued in 2015. Waiver process detailed under Section 5.2 of the division's General Inspection Procedures manual.

Is state verifying operator's gas distribution integrity management Programs (DIMP)?

Yes. Written plans reviewed not to exceed five years. Reemphasized the need to conduct regular field verification of operator

This should include a review of DIMP plans, along with monitoring progress. In addition, the review should take in to account program review and updates of operators plan(s). 49 CFR 192 Subpart P DIMP? First round of program inspections should have



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**Evaluator Notes:** 

been complete by December 2014 Yes = 2 No = 0 Needs Improvement = 1 2

25	Did the state attend the National NAPSR Board of Directors Meeting in CY being evaluated?  No = 0 Needs Improvement = .5 Yes = 1	1		1
Evaluato	or Notes:			
Yes	The Division Director attended the national meeting held in Tempe, AZ.			
26	Discussion on State Program Performance Metrics found on Stakeholder Communication site - http://primis.phmsa.dot.gov/comm/states.htm No = 0 Needs Improvement = 1 Yes = 2	1 2		2
	a. Discussion of Potential Accelerated Actions (AA's) based on any negative trends	Yes	No 🔾	Needs Improvement
	b. NTSB P-11-20 Meaningful Metrics	Yes 💿	No 🔾	Needs Improvement
Dise leak	or Notes: cussed performance metrics. The MA-DPU metrics appeared to be at reasonable performances repaired and #of Hazardous leaks repaired per 1000 miles are indicative of the ongoing C grams. The resulting payoff is in the average number of outstanding leaks trending downwards.	I and Bar	e Steel r	eplacement
27	General Comments: Info Only = No Points	Info On	lyInfo Oı	nly
The insp	or Notes: program is moving in the right direction having implemented a number of improvements. It pector personnel with a revised and uniform set of guidelines and procedures for conducting pections, hiring additional staff to assimilate collected data, and developing mechanisms for pections. All to ensure consistency within the program and provide the public with a greater	thorough accurated	and eff y trackin	ective
	Total points s Total possible p			



1	Does the state have written procedures to identify steps to be taken from the discovery to resolution of a probable violation? Chapter $5.1$ Yes = $4 \text{ No} = 0 \text{ Needs Improvement} = 1-3$	4		4
	a. Procedures to notify an operator (company officer) when a noncompliance is identified	Yes •	No 🔾	Needs Improvement
	b. Procedures to routinely review progress of compliance actions to prevent delays or breakdowns	Yes •	No 🔾	Needs Improvement
Evaluato Yes. man	Procedure for Enforcement & Compliance found under Section 10.0 of the Division's Gene	ral Insp	ection Pr	ocedure
2	Did the state follow compliance procedures (from discovery to resolution) and adequately document all probable violations, including what resolution or further course of action is needed to gain compliance? Chapter 5.1  Yes = 4 No = 0 Needs Improvement = 1-3	4		3
	a. Were compliance actions sent to company officer or manager/board member if municipal/government system?	Yes •	No 🔾	Needs Improvement
	b. Document probable violations	Yes 💿	No 🔘	Needs Improvement
	c. Resolve probable violations	Yes •	No 🔘	Needs Improvement
	d. Routinely review progress of probable violations	Yes 🔘	No •	Needs Improvement
	e. Were applicable civil penalties outlined in correspondence with operator(s)	Yes •	No 🔘	Needs Improvement
Disc inclu Con	ence as part of their final reports.  Sussed the need to further developed procedures and processes for conducting and document ading a formal process for closing out and communicating with the operator once the compasent Orders, Compliance Agreements, or Remedial Orders or other mechanism where Probatified. Subject to inspection staff's validation of remedial actions taken by the operator.	ny has c	omplied	with any
3	Did the state issue compliance actions for all probable violations discovered?	2		2
Evaluato	Yes = 2 No = 0 Needs Improvement = 1			
	Four compliance actions taken in CY2015.			
4	Did compliance actions give reasonable due process to all parties? Including "show cause" hearing if necessary. Yes = 2 No = 0	2		2
		stent wi	th the pro	ograms
5	Is the program manager familiar with state process for imposing civil penalties? Were civil penalties considered for repeat violations (with severity consideration) or violations resulting in incidents/accidents? (describe any actions taken)  Yes = 2 No = 0 Needs Improvement = 1	2		2
Evaluato Yes.		ed anyti	me a pro	bable

violation of federal or state pipeline safety regulations has been identified.



6 Can the State demonstrate it is using their enforcement fining authority for pipeline safety 1 violations?

Yes = 1 No = 0 Needs Improvement = .5

**Evaluator Notes:** 

Yes. Civil penalties assessed in CY2015 totaled \$1.5 million. Penalties collected in CY2015 totaled \$135,000.00.

7 General Comments: Info Only = No Points Info OnlyInfo Only

**Evaluator Notes:** 

Total points scored for this section: 14 Total possible points for this section: 15



1	Does the state have written procedures to address state actions in the event of an incident/ accident?  Yes = 2 No = 0 Needs Improvement = 1	2		2
Evaluat	tor Notes:			
Ye	s. Section 12.0 (Investigation of Incidents) of the General Inspection, Enforcement, and Incid	ent Inve	stigation	Procedures.
2	Does state have adequate mechanism to receive and respond to operator reports of incidents, including after-hours reports? And did state keep adequate records of Incident/Accident notifications received? Chapter 6 Yes = 2 No = 0 Needs Improvement = 1	2		2
	a. Acknowledgement of MOU between NTSB and PHMSA (Appendix D)	Yes •	No 🔘	Needs Improvement
	b. Acknowledgement of Federal/State Cooperation in case of incident/accident	v	N. O	Needs -
	(Appendix E)	Yes •	No 🔾	Improvement
Ye Re	tor Notes: s. Section 12.3 of GIP manual. 24Hr Telephonic Incident Notification number for receiving a cords of all notifications appear complete. Also Section 12.10 which notes the MOU between by of the MOU is included under Appendix N of the GIP manual.			
3	If onsite investigation was not made, did state obtain sufficient information from the operator and/or by other means to determine the facts to support the decision to not go on-site? Chapter 6 Yes = 1 No = 0 Needs Improvement = .5	1		1
pro	bident. The inspector reviews each written report and investigate as required ensuring that the operly and met all reporting requirements. Further action may be taken by the inspector if the other investigation or action by the operator.  Were all incidents investigated, thoroughly documented, and with conclusions and		requires	
	recommendations? Yes = 3 No = 0 Needs Improvement = 1-2			
	a. Observations and document review	Yes 💿	No 🔘	Needs Improvement
	b. Contributing Factors	Yes •	No 🔘	Needs Improvement
	c. Recommendations to prevent recurrences when appropriate	Yes ①	No 🔾	Needs
Inc	tor Notes: sidents investigations are well documented. Inspection staff make excellent use of photograph restigation reports. Reports are thorough and complete.			Improvement oncident
5	Did the state initiate compliance action for violations found during any incident/accident investigation? Yes = $1 \text{ No} = 0$	1	N.	A
	tor Notes:			
No	probable violations identified. No enforcement actions taken.			
6	Did the state assist region office by taking appropriate follow-up actions related to the operator incident reports to ensure accuracy and final report has been received by	1		1

**Evaluator Notes:** 

Yes, as necessary. Per Section 12.8 of GIP "The DPU will review 30 day

investigate discrepancies) Chapter 6 Yes = 1 No = 0 Needs Improvement = .5

PHMSA? (validate report data from operators concerning incidents/accidents and

incident reports filed by local distribution companies with PHMSA. The DPU will also subsequently review to see if local distribution companies filed supplemental reports to PHMSA to reflect changes and updated information."

Does state share lessons learned from incidents/accidents? (sharing information, such as: 1 at NAPSR Region meetings, state seminars, etc)
 Yes = 1 No = 0

**Evaluator Notes:** 

Yes as part of the NAPSR Eastern Region - State of the State presentation and during the annual NAPSR National meeting.

8 General Comments: Info Only = No Points Evaluator Notes: Info OnlyInfo Only

Total points scored for this section: 10 Total possible points for this section: 10



_		•	•
1	Has the state reviewed directional drilling/boring procedures of each pipeline operator or	2	2
	its contractor to determine if they include actions to protect their facilities from the		
	dangers posed by drilling and other trench less technologies? NTSB		
	Yes = 2 No = 0 Needs Improvement = 1		
Evaluato	r Notes:		
Yes,	reviewed as part of a overall review of the operator's written O&M plan.		

Did the state inspector check to assure the pipeline operator is following its written procedures pertaining to notification of excavation, marking, positive response and the availability and use of the one call system?

2 2

2

2

Yes = 2 No = 0 Needs Improvement = 1

#### **Evaluator Notes:**

Yes. Covered during standard inspections. Also, Dig Safe violation reports sub mitted to the agency are reviewed to identify probable violations and possible enforcement action as needed.

Did the state encourage and promote practices for reducing damages to all underground facilities to its regulated companies? (i.e. such as promoting/adopting the CGA Best Practices encouraging adoption of the 9 Elements, etc.)

Yes = 2 No = 0 Needs Improvement = 1

2

**Evaluator Notes:** 

Yes. Dig Safe training provided annually by the agency for excavator community. Information also posted on the MA-DPU web site.

Has the agency or another organization within the state collected data and evaluated trends on the number of pipeline damages per 1,000 locate requests? (This can include DIRT and other data shared and reviewed by the pipeline safety program)

Yes = 2 No = 0 Needs Improvement = 1

2

#### Evaluator Notes:

Yes. Monthly data tracker reviewed. Dig Safe Activity Reports required to be submitted by pipeline operators on a quarterly bases. State averaged 2.4 damages per 1000 miles of pipe for CY2015.

5 General Comments: Info Only = No Points Info OnlyInfo Only

Evaluator Notes:

Total points scored for this section: 8 Total possible points for this section: 8



1	Operator, Inspector, Location, Date and PHMSA Representative Info Only = No Points	Info OnlyInfo	o Only
	Name of Operator Inspected: National Grid (6/07), Liberty Utilities (6/08), Eversource (6/09)		
	Name of State Inspector(s) Observed: Angela Motley (6/07), Danielle (Lloyd) Hayes (6/07 & 6/08), Paul Grieco (6/08), Glenn Lachance & Lauren Govoni (6/09)		
	Location of Inspection: West Dennis, Westport, Somerset, Shewsbury, Marlborough		
	Date of Inspection: June 7-9, 2016		
Evaluato	Name of PHMSA Representative: David Lykken r Notes:		
2	Was the operator or operator's representative notified and/or given the opportunity to be present during inspection? Yes = $1 \text{ No} = 0$	1	1
Evaluato			
Yes.	All three operators notified prior to site visits.		
3	Did the inspector use an appropriate inspection form/checklist and was the form/checklist used as a guide for the inspection? (New regulations shall be incorporated)  Yes = 2 No = 0 Needs Improvement = 1	t 2	2
	r Notes: -DPU Inspection forms utilized during evaluations: Service Line Inspection Form-Codes, P. Safe Mark Out Form. and PHMSA Form 15 (OQ Protocol 9). Forms up to date.	lastic Main Ir	nspection Form,
4	Did the inspector thoroughly document results of the inspection?  Yes = 2 No = 0 Needs Improvement = 1	2	2
Evaluato Yes.	r Notes: Inspector observations were well documented. Recorded findings noted under Question G	9.	
5	Did the inspector check to see if the operator had necessary equipment during inspection to conduct tasks viewed? (Maps,pyrometer,soap spray,CGI,etc.) $Yes = 1 No = 0$	1	1
chec	r Notes: Inspectors observed fusion, mechanical compression type fitting, and pressure testing equiveled. Inspectors took photos of material specifications on fittings being used. On two occasioniding copies of written procedures for fusion of PE pipe and installation of mechanical PE states.	ions contracto	
6	Did the inspector adequately review the following during the field portion of the state evaluation? (check all that apply on list)  Yes = 2 No = 0 Needs Improvement = 1	2	2
	a. Procedures	$\boxtimes$	
	b. Records	$\boxtimes$	
	c. Field Activities	$\boxtimes$	
	d. Other (please comment)		

Yes. Construction activity only observed during field visit. As noted earlier the contractors ability to access and in most DUNS: 084885826 2015 Gas State Program Evaluation

**Evaluator Notes:** 

instances did not follow company written procedures was identified as an issue. Inspectors persisted and did not leave site until company of procedures were produced. Inspectors inquired both during and followed-up after field visits seeking additional records to complete their inspections.

Did the inspector have adequate knowledge of the pipeline safety program and regulations? (Evaluator will document reasons if unacceptable)

Yes = 2 No = 0 Needs Improvement = 1

2

2

1

1

**Evaluator Notes:** 

Yes. Inspectors demonstrated adequate knowledge. Both new inspection staff have successfully completed the core T&Q causes and demonstrated a willingess to learn.

B Did the inspector conduct an exit interview? (If inspection is not totally complete the interview should be based on areas covered during time of field evaluation)

Yes = 1 No = 0

1

**Evaluator Notes:** 

Yes. As noted prior exit interviews expressed both verbally on site and via correspondence to operators.

9 During the exit interview, did the inspector identify probable violations found during the inspections? (if applicable)

Yes = 1 No = 0

#### **Evaluator Notes:**

June 7: Operator: National Grid - Contractor: NEUCO. Main replacement project. Swan River Rd. 2" PE shallow depth (22") and replacement svc shallow (14") per company procedures. Contractor had difficulty accessing company fusion procedures via laptop. Procedure eventually produced was out of date (2012). National Grid inspector called to site was not aware that a newer revised edition (2016) was in effect. Contractor stripped out main until proper depth found. Will lower shallow section and redo service stub installation.

Spoonhill Road - Two replacement services. Location 1: Inserted service riser located within 11 inches of crawl space vent. No pipe supports installed. Location 2: Service regulator vent located five inches from final grade. Meter bottom in contact with ground.

Exit letter sent to operator on June 28 detailing inspection findings and notifying company it may be in violation of stated federal and state pipeline safety rules and may be subject to a compliance action.

June 8: Drift Road, Westport - Operator: Liberty Utilities - New construction service/open trench. Extension installed only. Proper bedding and backfill provided for PE pipe. Information provided concerning ongoing issue with history of leakage involving 1/2 inch Permaset curb valves. MA-DPU to follow up with operator.

Fourth Street, Somerset - Liberty Utilities - Main replacement project. Misalignment of 2-inch weld elbow at tie-in point identified. Butt weld cap pass shows indications of concavity (Out of spec). Generally poor welding practices per visual. New tie-in already gassed up. Welder did not have welding qualification card available for review. Fitting and questionable weld cut-out the next day and radiographed.

Issues identified. Company adopted NGA welding procedure specifications state "Insert Operator Name" rather then inserting company name. Welding out side of procedure specs. No record proving the qualification welding procedure. No detailed record of welder qualification test results. Company annual welder requalification procedure do not meet parameters required under 49 CFR Part 192.229.

Exit letter sent to operator on June 22 detailing inspection findings and notifying company it may be in violation of stated federal and state pipeline safety rules and may be subject to a compliance action.

Thursday, June 9: Point Road, Shrewsbury: New construction service. No Crew at site. Identified 2 other questionable meter sets in same development. One with meter bottom in contact with ground, the other installed in such a manner as putting undue stress on gas piping. Letter of Concern to be sent to operator.

Gordon St, Shrewsbury. Operator (Eversource) - Contractor (Devereaux). 2# replacement main and service test and tie-over. Questioned why not replacing existing Aldyl-A main found at tie-in points. Contractor asked company but decision made not to replace at this time. No other issues noted.

Hosmer Street, Maurborough - Operator (Eversource) - Contractor (Devereaux). Replacement main and service test and tieovers. Contractor (Devereaux) tie-over existing 1/2" CTS Aldyl-A service to 6" IPS PE main. Added aprox 20' of new PE stub. Questioned contractor why not replace Aldyl-A. Instruction given by operator to leave existing in ground.

On June 22, 2016 MA-DPU sent the operator an "Information Request" asking for additional information regarding

On June 22, 2016 MA-DPU sent the operator an "Information Request" asking for additional information regarding manufacturing dates for Aldyl-A pipe installed at the above two locations and within the operator's entire service territory, and leak history records involving Aldyl-A pipe.

10	descript	Comments: 1) What did the inspector observe in the field? (Narrative ion of field observations and how inspector performed) 2) Best Practices to Shareher States - (Field - could be from operator visited or state inspector practices) 3)	
	Other.	inci suites (Freid Could be from operator visited of suite inspector practices) 3)	
		y = No Points	
	a.	Abandonment	
	b.	Abnormal Operations	
	c.	Break-Out Tanks	
	d.	Compressor or Pump Stations	
	e.	Change in Class Location	
	f.	Casings	
	g.	Cathodic Protection	
	h.	Cast-iron Replacement	
	i.	Damage Prevention	
	j.	Deactivation	
	k.	Emergency Procedures	
	1.	Inspection of Right-of-Way	
	m.	Line Markers	
	n.	Liaison with Public Officials	
	0.	Leak Surveys	
	p.	MOP	
	q.	MAOP	$\boxtimes$
	r.	Moving Pipe	
	S.	New Construction	
	t.	Navigable Waterway Crossings	
	u.	Odorization	
	v.	Overpressure Safety Devices	$\boxtimes$
	W.	Plastic Pipe Installation	$\boxtimes$
	х.	Public Education	
	y.	Purging	
	Z.	Prevention of Accidental Ignition	$\boxtimes$
	A.	Repairs	
	B.	Signs	$\boxtimes$
	C.	Tapping	
	D.	Valve Maintenance	
	E.	Vault Maintenance	
	F.	Welding	
	G.	OQ - Operator Qualification	$\boxtimes$
	Н.	Compliance Follow-up	
	I.	Atmospheric Corrosion	

**Evaluator Notes:** 

J.

Other

Inspectors did good job of noting observations during site visits and observed a number of questionable construction

installation practices that did not conform to company standards and procedures. Staff checked condition of crew equipment such as fusion gear, pressure testing devices, trench safety. Recorded pipe materials and fittings used at various sites. Checked accuracy of underground utility marks and requested dig tickets from contractor on site. Made good use of photographs as part of inspection documentation. Inspector did not pick up on the questionable weld found on Fourth Street in Somerset and instead was identified by the agency Director. The weld was cut out, radiographed. Issue primarily about the visual quality of the weld.

Total points scored for this section: 12 Total possible points for this section: 12



PAR	Γ H - Interstate Agent State (If Applicable)  Poi	ints(MAX)	Score
1	Did the state use the current federal inspection form(s)?	1	NA
Evaluato	Yes = 1 No = 0 Needs Improvement = .5		
	a interstate agent		
	a interstate agent		
2	Are results documented demonstrating inspection units were reviewed in accordance wing "PHMSA directed inspection plan"?  Yes = 1 No = 0 Needs Improvement = .5	ith 1	NA
Evaluato	or Notes:		
Not	a interstate agent		
3	Did the state submit documentation of the inspections within 60 days as stated in its late Interstate Agent Agreement form?  Yes = 1 No = 0 Needs Improvement = .5	est 1	NA
Evaluato	or Notes:		
Not	a interstate agent		
4	Were probable violations identified by state referred to PHMSA for compliance? (NOT PHMSA representative has discretion to delete question or adjust points, as appropriate based on number of probable violations; any change requires written explanation.)  Yes = 1 No = 0 Needs Improvement = .5		NA
Evaluato			
	a interstate agent		
5	Did the state immediately report to PHMSA conditions which may pose an imminent safety hazard to the public or to the environment?  Yes = 1 No = 0 Needs Improvement = .5	1	NA
Evaluato	÷		
Not	a interstate agent		
6	Did the state give written notice to PHMSA within 60 days of all probable violations found?  Yes = 1 No = 0 Needs Improvement = .5	1	NA
Evaluato	•		
Not	a interstate agent		
7	Did the state initially submit documentation to support compliance action by PHMSA of probable violations?  Yes = 1 No = 0 Needs Improvement = .5	n 1	NA
Evaluato			
	a interstate agent		
8	General Comments: Info Only = No Points	Info Onlyli	nfo Only

Total points scored for this section: 0 Total possible points for this section: 0



**Evaluator Notes:** 

PAR	Γ I - 60106 Agreement State (If Applicable)	oints(MAX)	Score
<b>1</b> Evaluato	Did the state use the current federal inspection form(s)?  Yes = 1 No = 0 Needs Improvement = .5  or Notes:	I	NA
<b>2</b> Evaluato	Are results documented demonstrating inspection units were reviewed in accordance state inspection plan?  Yes = 1 No = 0 Needs Improvement = .5  or Notes:	with 1	NA
<b>3</b> Evaluato	Were any probable violations identified by state referred to PHMSA for compliance? (NOTE: PHMSA representative has discretion to delete question or adjust points, as appropriate, based on number of probable violations; any change requires written explanation.)  Yes = 1 No = 0 Needs Improvement = .5  To Notes:	1	NA
<b>4</b> Evaluato	Did the state immediately report to PHMSA conditions which may pose an imminent safety hazard to the public or to the environment?  Yes = 1 No = 0 Needs Improvement = .5  or Notes:	1	NA
<b>5</b> Evaluato	Did the state give written notice to PHMSA within 60 days of all probable violations found?  Yes = 1 No = 0 Needs Improvement = .5  or Notes:	1	NA
<b>6</b> Evaluato	Did the state initially submit adequate documentation to support compliance action by PHMSA on probable violations?  Yes = 1 No = 0 Needs Improvement = .5  or Notes:	, 1	NA



Total points scored for this section: 0 Total possible points for this section: 0

Info OnlyInfo Only

7

**Evaluator Notes:** 

General Comments: Info Only = No Points