

of Transportation

Pipeline and Hazardous

Materials Safety

Administration

2014 Gas State Program Evaluation

for

MARYLAND PUBLIC SERVICE COMMISSION

Document Legend PART:

- O -- Representative Date and Title Information
- A -- Progress Report and Program Documentation Review
- B -- Program Inspection Procedures
- C -- Program Performance
- D -- Compliance Activities
- E -- Incident Investigations
- F -- Damage Prevention
- Damage Treventie
- G -- Field Inspections
- H -- Interstate Agent State (If Applicable)
- I -- 60106 Agreement State (If Applicable)



2014 Gas State Program Evaluation -- CY 2014 Gas

State Agency: Maryland Rating:

Agency Status: 60105(a): Yes 60106(a): No Interstate Agent: No

Date of Visit: 07/07/2015 - 07/09/2015 **Agency Representative:** John Clementson **PHMSA Representative:** Jim Anderson

Commission Chairman to whom follow up letter is to be sent:

Name/Title: W. Kevin Hughes, Chairman

Agency: Maryland Public Service Commission

Address: 6 St. Paul Street, 19th Floor City/State/Zip: Baltimore, MD 21202-6806

INSTRUCTIONS:

Complete this evaluation in accordance with the Procedures for Evaluating State Pipeline Safety Program. The evaluation should generally reflect state program performance during CY 2014 (not the status of performance at the time of the evaluation). All items for which criteria have not been established should be answered based on the PHMSA representative's judgment. A deficiency in any one part of a multiple part question should be scored as needs improvement. Determine the answer to the question then select the appropriate point value. If a state receives less then the maximum points, include a brief explanation in the space provided for general comments/regional observations. If a question is not applicable to a state, select NA. Please ensure all responses are COMPLETE and ACCURATE, and OBJECTIVELY reflect state program performance. Increasing emphasis is being placed on performance. This evaluation together with selected factors reported in the state's annual progress report attachments provide the basis for determining the state's pipeline safety grant allocation.

Field Inspection (PART G):

The field inspection form used will allow different areas of emphasis to be considered for each question. Question 13 is provided for scoring field observation areas. In completing PART G, the PHMSA representative should include a written summary which thoroughly documents the inspection.

Scoring Summary

11111		Possible Points	Points Scored
A	Progress Report and Program Documentation Review	10	10
В	Program Inspection Procedures	13	12.5
C	5	42	
D	Compliance Activities	15	15
E	Incident Investigations	8	8
F	Damage Prevention	8	8
G	Field Inspections	12	12
Н	Interstate Agent State (If Applicable)	0	0
I	60106 Agreement State (If Applicable)	0	0
TOTA:	LS	111	107.5
State F	Rating		96.8



DADEC

List of Planned Performance - Did state describe accomplishments on Progress Report in

detail - Progress Report Attachment 10 Yes = 1 No = 0 Needs Improvement = .5

PART A - Progress Report and Program Documentation



Points(MAX) Score

Evaluator Notes:

Yes. No issues. In 2014, the PSG completed the process of revising its existing sample plans for master meter operators and small LP operators as well as a public awareness plan and distribution integrity management plan. The PSG continued to monitor the operators who participated in STRIDE as well as the Maryland Underground Facilities Damage Prevention Authority. See CY Base Grant Progress Report.

10 General Comments:

Info OnlyInfo Only

Info Only = No Points Evaluator Notes:

Total points scored for this section: 10 Total possible points for this section: 10



needed.

Yes = 1 No = 0 Needs Improvement = .5

Evaluator Notes:

Needs improvement. Not listed in written procedures.

6 Construction Inspection procedures should give guidance to state inspectors that insure consistency in all inspections conducted by the state? The following elements should be addressed at a minimum - pre-inspection activities, inspection activities, post-inspection activities

1

1

Yes = 1 No = 0 Needs Improvement = .5

Evaluator Notes:

Listed in written procedures on page 3.

7 Does inspection plan address inspection priorities of each operator, and if necessary each unit, based on the following elements?

6 6

Yes = 6 No = 0 Needs Improvement = 1-5

- Length of time since last inspection (Within five year interval) a.
- Operating history of operator/unit and/or location (includes leakage, incident and compliance activities)

Yes (•)	No ()	Improvement	_
Yes (•)	No ()	Needs	$\overline{}$
i es 🕒	NO O	Improvement	$\overline{}$

Needs

	c. Type of activity being undertaken by operators (i.e. construction)	Yes 💿	No 🔘	Improvement
	d. Locations of operators inspection units being inspected - (HCA's, Geographic areas, Population Density, etc)	Yes •	No 🔘	Needs Improvement
	e. Process to identify high-risk inspection units that includes all threats - (Excavation Damage, Corrosion, Natural Forces, Outside Forces, Material and Welds, Equipment, Operators and any Other Factors)	Yes •	No 🔾	Needs Improvement
	f. Are inspection units broken down appropriately?	Yes 💿	No 🔘	Needs Improvement
	ts on page 4 of the written inspectin procedures. Also, now has new database program to rese and when the form is due to maintain comprehensive inspection schedule.	emind ins	pectors (of what form
8	General Comments: Info Only = No Points	Info On	lyInfo Oı	nly
Evaluato	or Notes:			

Total points scored for this section: 12.5 Total possible points for this section: 13



1	Was ratio of Total Inspection person-days to total person days acceptable? (Director of State Programs may modify with just cause) Chapter 4.3 $Yes = 5 No = 0$	5		5
	A. Total Inspection Person Days (Attachment 2): 379.00			
	B. Total Inspection Person Days Charged to the Program (220 X Inspection Person Years) (Attachment 7): 220 X 4.14 = 910.80			
	Ratio: A / B 379.00 / 910.80 = 0.42			
D 1 .	If Ratio >= 0.38 Then Points = 5, If Ratio < 0.38 Then Points = 0 Points = 5			
Evaluatoı .42 ra	atio is greater than the needed .38 ratio.			
2	Has each inspector and program manager fulfilled the T Q Training Requirements? (See Guidelines Appendix C for requirements) Chapter 4.4 Yes = 5 No = 0 Needs Improvement = 1-4	5		5
	a. Completion of Required OQ Training before conducting inspection as lead?	Yes •	No 🔾	Needs Improvement
	b. Completion of Required DIMP*/IMP Training before conducting inspection as lead? *Effective Evaluation CY2013	Yes •	No 🔾	Needs Improvement
	c. Root Cause Training by at least one inspector/program manager	Yes 💿	No 🔾	Needs Improvement
	d. Note any outside training completed	Yes •	No 🔾	Needs Improvement
	e. Verify inspector has obtained minimum qualifications to lead any applicable standard inspection as the lead inspector.	Yes •	No 🔾	Needs Improvement
	r Notes: nspectors completed training for standard inspection. The Program Manager and 3 pipeline IMP, DIMP, OQ and Root Cause training. No issues.	e safety e	ngineers	have had
3	Did state records and discussions with state pipeline safety program manager indicate adequate knowledge of PHMSA program and regulations? Chapter 4.1,8.1 Yes = 2 No = 0 Needs Improvement = 1	2		2
		n many N	JAPSR c	committees.
4	Did state respond to Chairman's letter on previous evaluation within 60 days and correct or address any noted deficiencies? (If necessary) Chapter 8.1 Yes = 2 No = 0 Needs Improvement = 1	2		1
Evaluato				
The	letter was sent within the 60 day time period. Deficiences not corrected. Needs improvement	ent.		
5	Did State hold PHMSA TQ Seminar in Past 3 Years? Chapter 8.5 Yes = 2 No = 0	2		2
Evaluato				
Yes.	Last held seminar in April 2014.			
6	Did state inspect all types of operators and inspection units in accordance with time intervals established in written procedures? Chapter 5.1 $Yes = 5 No = 0$ Needs Improvement = 1-4	5		4



Evaluator Notes:

	ds improvement. Not all operators and inspection units inspected in reference to written proclatabase to track inspections and timetable for inspections.	edures tir	ne schedule. Now	7
7	Did inspection form(s) cover all applicable code requirements addressed on Federal Inspection form(s)? Did State complete all applicable portions of inspection forms? Chapter 5.1 Yes = 2 No = 0 Needs Improvement = 1	2	2	
Evaluato				
Yes.	Has 38 forms to cover regulation inspections. No issues on completions.			
8	Did the state review operator procedures for determining if exposed cast iron pipe was examined for evidence of graphitization and if necessary remedial action was taken? (NTSB) Chapter 5.1 $Yes = 1 No = 0$	1	1	
Evaluato:				
Yes.	On inspection form EN17, page 6.			
9	Did the state review operator procedures for surveillance of cast iron pipelines, including appropriate action resulting from tracking circumferential cracking failures, study of leakage history, or other unusual operating maintenance condition? (Note: See GPTC Appendix G-18 for guidance) (NTSB) Chapter 5.1 Yes = 1 No = 0	1	1	
Evaluato				
Yes.	On inspection form EN17, page 7.			
10	Did the state review operator emergency response procedures for leaks caused by excavation damage near buildings and determine whether the procedures adequately address the possibility of multiple leaks and underground migration of gas into nearby buildings Refer to $4/12/01$ letter from PHMSA in response to NTSB recommendation P-00-20 and P-00-21? (NTSB) Chapter 5.1 Yes = $1 \text{ No} = 0$	1	1	
Evaluato				
	On inspection form EN17, page 11.			
11	Did the state review operator records of previous accidents and failures including reported third party damage and leak response to ensure appropriate operator response as required by 192.617? Chapter 5.1 $_{\text{Yes}} = 1 \text{ No} = 0$	1	1	
Evaluato				

As part of the PSCED's failure investigation process, the PSCED reviews the operator's response to ensure that they are following their procedures. A review of the incident report is also conducted to see if it has been completed accurately and that the cause of the event corresponds with the PSCED's failure investigation. Leak response, including 3rd party damage, is reviewed when the PSCED conducts record inspections of the operators.

2 12 Has the state reviewed Operator Annual reports, along with Incident/Accident reports, for accuracy and analyzed data for trends and operator issues? Yes = 2 No = 0 Needs Improvement = 1

Evaluator Notes:

Annual reports are reviewed, once they are received, to ensure that there are no issues with the previous years. The information contained in the annual reports is then transferred to an Excel spread sheet where it is used to track trends. A table is also created for third party damages to see how the operators are progressing from year to year. (Incident/Accident reports see above.

13 Did state input all applicable OQ, IMP inspection results into federal database in a timely 2 manner? This includes replies to Operator notifications into IMDB database. Chapter



Evaluator Notes:

2 of 4 IMP inspections uploaded and only one-half of OQ inspections uploaded.

14	Has state confirmed intrastate transmission operators have submitted information into	1
	NPMS database along with changes made after original submission?	
	Yes = 1 No = 0 Needs Improvement = .5	
luator	· Notes:	

Evaluator Notes:

Yes. Viewed NPMS webpage to verify during the evaluation.

15 Is the state verifying operators are conducting drug and alcohol tests as required by regulations? This should include verifying positive tests are responded to in accordance with program. 49 CFR 199 Yes = 2 No = 0 Needs Improvement = 1

2

1

2

Evaluator Notes:

Yes. Conducted 2 inspections in 2014.

16 Is state verifying operators OQ programs are up to date? This should include verification of any plan updates and that persons performing covered tasks (including contractors) are properly qualified and requalified at intervals determined in the operators plan. 49 CFR 192 Part N

2

2

2

Yes = 2 No = 0 Needs Improvement = 1

Evaluator Notes:

Yes. 14 master meter through LDC's plans were checked in 2014.

17 Is state verifying operator's gas transmission integrity management programs (IMP) are up to date? This should include a previous review of IMP plan, along with monitoring progress on operator tests and remedial actions. In addition, the review should take in to account program review and updates of operators plan(s). 49 CFR 192 Subpart 0 Yes = 2 No = 0 Needs Improvement = 1

2

Transmission IMP inspections are conducted on a three year interval. The PSCED also performs inspections of the operator's when they are doing their field verification work. Uses form EN38 for plan inspections.

18 Is state verifying operator's gas distribution integrity management Programs (DIMP)? This should include a review of DIMP plans, along with monitoring progress. In addition, the review should take in to account program review and updates of operators plan(s). 49 CFR 192 Subpart P DIMP? First round of program inspections should be complete by December 2014 Yes = 2 No = 0 Needs Improvement = 1

2

2

2

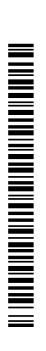
The PSCED has completed their DIMP inspections of their large operators and is currently working with the small LP and master meter operators to get them into compliance.

19 Is state verifying operators Public Awareness programs are up to date and being followed. State should also verify operators have evaluated Public Awareness programs for effectiveness as described in RP1162. 49 CFR 192.616 (I13-16) PAPEI Effectiveness Inspections should have been completed by December 2013 Yes = 2 No = 0 Needs Improvement = 1

2

Evaluator Notes:

The PSCED conducts PAP inspections on a three year cycle for its larger operators and reviews the PAP's of master meter and small LP operators when it reviews their records.



	pipeline safety seminar? (This should include making enforcement cases available to public).		
PSC	Yes = 1 No = 0 Needs Improvement = .5 or Notes: PSCED meets with operators on a quarterly basis at the Gas Operator Advisory Committee EED also attends the monthly MD/DC Damage Prevention Committee meetings to meet with orcement cases are available to the public through written request.		
21	Did state execute appropriate follow-up actions to Safety Related Condition (SRC) Reports? Chapter 6.3 Yes = 1 No = 0 Needs Improvement = .5	1	NA
Evaluato			
Non	e in 2014.		
22	Did the State ask Operators to identify any plastic pipe and components that has shown a record of defects/leaks and what those operators are doing to mitigate the safety concerns? Yes = 1 No = 0 Needs Improvement = .5	. 1	1
Evaluato The		with the p	ipe at the GOAC
	tings and when we meet with the operators to perform inspections.		
23	Did the state participate in/respond to surveys or information requests from NAPSR or PHMSA? Yes = 1 No = 0 Needs Improvement = .5	1	1
Evaluato Yes	or Notes:		
24	If the State has issued any waivers/special permits for any operator, has the state verified conditions of those waivers/special permits are being met? This should include having th operator amend procedures where appropriate.(New Question for CY2013, no points until CY2015 evaluation conducted in CY2016) Info Only = No Points		0
Evaluato Non	or Notes: te in 2014.		
25	Did the state attend the National NAPSR Board of Directors Meeting in CY being evaluated? (New Question for CY2014, no points first year) Info Only = No Points	0	0
Evaluato			
Not	in 2014, but plans to in 2015.		
26	Discussion on State Program Performance Metrics found on Stakeholder Communication site. (question will be rolled up and included as part of Question C12 on future evaluations) http://primis.phmsa.dot.gov/comm/states.htm Info Only = No Points	n 0	0
Evaluato Yes	·	:	
	cussed use of site.	-	
27	General Comments:	Info Only	Info Only

Does the state have a mechanism for communicating with stakeholders - other than state

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Evaluator Notes:

Info Only = No Points

Total points scored for this section: 42 Total possible points for this section: 45



1	Does the state have written procedures to identify steps to be taken from the discovery to resolution of a probable violation? Chapter 5.1	4		4
	Yes = 4 No = 0 Needs Improvement = 1-3 a. Procedures to notify an operator (company officer) when a noncompliance is identified b. Procedures to routinely review progress of compliance actions to prevent delays or breakdowns	Yes • Yes	No ()	Needs Improvement Needs Improvement
Evaluator No is	Notes:			1
2	Did the state follow compliance procedures (from discovery to resolution) and adequately document all probable violations, including what resolution or further course of action is needed to gain compliance? Chapter 5.1	4		4
	Yes = 4 No = 0 Needs Improvement = 1-3 a. Were compliance actions sent to company officer or manager/board member if municipal/government system?	Yes •	No 🔾	Needs Improvement
	b. Were probable violations documented?	Yes 💿	No 🔾	Needs Improvement
	c. Were probable violations resolved?	Yes •	No 🔘	Needs Improvement
	d. Was the progress of probable violations routinely reviewed?	Yes •	No 🔾	Needs Improvement
Evaluator No is				
3 Evaluator Yes.	Did the state issue compliance actions for all probable violations discovered? Yes = 2 No = 0 Needs Improvement = 1 Notes: 38 in 2014. Reviewed inspection reports.	2		2
4	Did compliance actions give reasonable due process to all parties? Including "show cause" hearing if necessary. Yes = 2 No = 0	2		2
Evaluator Yes.				
5	Is the program manager familiar with state process for imposing civil penalties? Were civil penalties considered for repeat violations (with severity consideration) or violations resulting in incidents/accidents? (describe any actions taken)	2		2
Evaluator	Yes = 2 No = 0 Needs Improvement = 1 Notes:			
	MD PSC issues civil penalties.			
6	Can the State demonstrate it is using their enforcement fining authority for pipeline safety violations? Yes = 1 No = 0 Needs Improvement = .5	1		1
Evaluator	Notes:			
Yes.	Issued fines in 2013 and 2014.			



General Comments: Info Only = No Points

Total points scored for this section: 15 Total possible points for this section: 15



1

accident?

2

Evaluato Yes.	r Notes: On page 3 of the written procedures.			
2	Does state have adequate mechanism to receive and respond to operator reports of incidents, including after-hours reports? And did state keep adequate records of Incident/Accident notifications received? Chapter 6 Yes = 2 No = 0 Needs Improvement = 1	2		2
	a. Acknowledgement of MOU between NTSB and PHMSA (Appendix D)	Yes •	No 🔘	Needs Improvement
	b. Acknowledgement of Federal/State Cooperation in case of incident/accident	Yes •	No 🔾	Needs
Evaluato	(Appendix E) r Notes:		O	Improvement
	Each operator has list of MD PSC contact information.			
3	If onsite investigation was not made, did state obtain sufficient information from the operator and/or by other means to determine the facts to support the decision to not go on-site? Chapter 6 $Yes = 1 No = 0 Needs Improvement = .5$	1	Νź	A
Evaluato One	r Notes: incident in 2014 and MD PSC made and an investigation.			
4	Were all incidents investigated, thoroughly documented, and with conclusions and recommendations? Yes = 3 No = 0 Needs Improvement = 1-2	3		3
	a. Observations and document review	Yes	No 🔾	Needs Improvement
	b. Contributing Factors	Yes •	No 🔘	Needs Improvement
	c. Recommendations to prevent recurrences when appropriate	Yes •	No ()	Needs _
Evaluato		O	O	Improvement
Yes.	Reviewed incident report.			
5	Did the state initiate compliance action for violations found during any incident/accident investigation? $Yes = 1 No = 0$	1	N	A
Evaluato				
NA				
6	Did the state assist region office by taking appropriate follow-up actions related to the operator incident reports to ensure accuracy and final report has been received by PHMSA? (validate report data from operators concerning incidents/accidents and investigate discrepancies) Chapter 6 Yes = 1 No = 0 Needs Improvement = .5	1	N/	A
Evaluato	r Notes:			
Non	e needed.			
7	Does state share lessons learned from incidents/accidents? (sharing information, such as:	1		1

Does the state have written procedures to address state actions in the event of an incident/

Evaluator Notes:

Yes = 1 No = 0

at NAPSR Region meetings, state seminars, etc)

The PSCED shares lessons learned from various incidents and or events with NAPSR at the ER meeting and with its jurisdictional operators at the GOAC meetings.

8 General Comments: Info Only = No Points Info OnlyInfo Only

Evaluator Notes:

Total points scored for this section: 8 Total possible points for this section: 8



1

2

2

2

2

2

Has the state reviewed directional drilling/boring procedures of each pipeline operator or

Total points scored for this section: 8 Total possible points for this section: 8

1	Operator, Inspector, Location, Date and PHMSA Representative Info Only = No Points	Info OnlyInfo O	nly
	Name of Operator Inspected: Sandpiper Gas and Easton Utilities		
	Name of State Inspector(s) Observed: John Clementson		
	Location of Inspection: Ocean City and Easton, MD		
	Date of Inspection: September 22-23, 2015		
	Name of PHMSA Representative: Jim Anderson		
Evaluator			
2	Was the operator or operator's representative notified and/or given the opportunity to be	1	1
-	present during inspection? Yes = 1 No = 0	1	•
Evaluator			
Yes.	No Issues.		
3	Did the inspector use an appropriate inspection form/checklist and was the form/checklist used as a guide for the inspection? (New regulations shall be incorporated) Yes = 2 No = 0 Needs Improvement = 1	2	2
Evaluator			
Yes.	No Issues.		
4	Did the inspector thoroughly document results of the inspection? Yes = 2 No = 0 Needs Improvement = 1	2	2
Evaluator			
Yes.	No Issues.		
5	Did the inspector check to see if the operator had necessary equipment during inspection to conduct tasks viewed? (Maps,pyrometer,soap spray,CGI,etc.) $Yes = 1 No = 0$	1	1
Evaluator			
Yes.	No Issues.		
6	Did the inspector adequately review the following during the field portion of the state evaluation? (check all that apply on list) Yes = 2 No = 0 Needs Improvement = 1	2	2
	a. Procedures	\boxtimes	
	b. Records		
	c. Field Activities		
Evaluator	d. Other (please comment)		
L valuat01	TIVILES.		

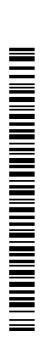


E.

Vault Maintenance

F.	Welding	
G.	OQ - Operator Qualification	\boxtimes
H.	Compliance Follow-up	
I.	Atmospheric Corrosion	
J.	Other	
Evaluator Notes:		

Total points scored for this section: 12 Total possible points for this section: 12



PART	H - Interstate Agent State (If Applicable) Po	ints(MAX)	Score
1 Evaluator	Did the state use the current federal inspection form(s)? Yes = 1 No = 0 Needs Improvement = .5 Notes:	1	NA
2 Evaluator	Are results documented demonstrating inspection units were reviewed in accordance w "PHMSA directed inspection plan"? Yes = 1 No = 0 Needs Improvement = .5 Notes:	ith 1	NA
3 Evaluator	Did the state submit documentation of the inspections within 60 days as stated in its lat Interstate Agent Agreement form? Yes = 1 No = 0 Needs Improvement = .5 Notes:	est 1	NA
4 Evaluator	Were probable violations identified by state referred to PHMSA for compliance? (NOT PHMSA representative has discretion to delete question or adjust points, as appropriate based on number of probable violations; any change requires written explanation.) Yes = 1 No = 0 Needs Improvement = .5 Notes:		NA
5 Evaluator	Did the state immediately report to PHMSA conditions which may pose an imminent safety hazard to the public or to the environment? Yes = 1 No = 0 Needs Improvement = .5 Notes:	1	NA
6 Evaluator	Did the state give written notice to PHMSA within 60 days of all probable violations found? Yes = 1 No = 0 Needs Improvement = .5 Notes:	1	NA
7 Evaluator	Did the state initially submit documentation to support compliance action by PHMSA of probable violations? Yes = 1 No = 0 Needs Improvement = .5 Notes:	on 1	NA
8 Evaluator	General Comments: Info Only = No Points Notes:	Info Onlylı	nfo Only

Total points scored for this section: 0 Total possible points for this section: 0

PART	T I - 60106 Agreement State (If Applicable)	oints(MAX)	Score
1 Evaluato	Did the state use the current federal inspection form(s)? Yes = 1 No = 0 Needs Improvement = .5 r Notes:	1	NA
2 Evaluato	Are results documented demonstrating inspection units were reviewed in accordance state inspection plan? Yes = 1 No = 0 Needs Improvement = .5 r Notes:	with 1	NA
3 Evaluato	Were any probable violations identified by state referred to PHMSA for compliance? (NOTE: PHMSA representative has discretion to delete question or adjust points, as appropriate, based on number of probable violations; any change requires written explanation.) Yes = 1 No = 0 Needs Improvement = .5 r Notes:	1	NA
4 Evaluato	Did the state immediately report to PHMSA conditions which may pose an imminent safety hazard to the public or to the environment? Yes = 1 No = 0 Needs Improvement = .5 r Notes:	1	NA
5 Evaluato	Did the state give written notice to PHMSA within 60 days of all probable violations found? Yes = 1 No = 0 Needs Improvement = .5 r Notes:	1	NA
6 Evaluato	Did the state initially submit adequate documentation to support compliance action by PHMSA on probable violations? Yes = 1 No = 0 Needs Improvement = .5	, 1	NA



Total points scored for this section: 0 Total possible points for this section: 0

Info OnlyInfo Only

7

Evaluator Notes:

General Comments: Info Only = No Points