



## 2015 Hazardous Liquid State Program Evaluation

for

#### PUBLIC SERVICE COMMISSION OF WEST VIRGINIA

## Document Legend PART:

- O -- Representative Date and Title Information
- A -- Progress Report and Program Documentation Review
- B -- Program Inspection Procedures
- C -- Program Performance
- D -- Compliance Activities
- E -- Accident Investigations
- F -- Damage Prevention
- G -- Field Inspections
- H -- Interstate Agent State (if applicable)
- I -- 60106 Agreement State (if applicable)

2015 Hazardous Liquid State Program Evaluation

# 2015 Hazardous Liquid State Program Evaluation -- CY 2015 Hazardous Liquid

State Agency: West Virginia Rating:

Agency Status: 60105(a): Yes 60106(a): No Interstate Agent: No

**Date of Visit:** 05/03/2016 - 08/11/2016

Agency Representative: West Virginia Public Service Commission

PHMSA Representative: Jim Anderson

Visits - May 3-5 and August 9-11, 2016

Michael A. Albert, Chairman

Commission Chairman to whom follow up letter is to be sent:

**Agency:** West Virginia Public Service Commission

**Address:** 201 Brooks Street

City/State/Zip: Charleston, West Virginia 25301

#### **INSTRUCTIONS:**

Name/Title:

Complete this evaluation in accordance with the Procedures for Evaluating State Pipeline Safety Program. The evaluation should generally reflect state program performance during CY 2015 (not the status of performance at the time of the evaluation). All items for which criteria have not been established should be answered based on the PHMSA representative's judgment. A deficiency in any one part of a multiple part question should be scored as needs improvement. Determine the answer to the question then select the appropriate point value. If a state receives less then the maximum points, include a brief explanation in the space provided for general comments/regional observations. If a question is not applicable to a state, select NA. Please ensure all responses are COMPLETE and ACCURATE, and OBJECTIVELY reflect state program performance. Increasing emphasis is being placed on performance. This evaluation together with selected factors reported in the state's annual progress report attachments provide the basis for determining the state's pipeline safety grant allocation.

#### **Field Inspection (PART G):**

The field inspection form used will allow different areas of emphasis to be considered for each question. Question 13 is provided for scoring field observation areas. In completing PART G, the PHMSA representative should include a <u>written summary</u> which thoroughly documents the inspection.

#### **Scoring Summary**

i PARTS		<b>Possible Points</b>	<b>Points Scored</b>
A	Progress Report and Program Documentation Review	10	9.5
В	Program Inspection Procedures	13	7.5
C	Program Performance	40	37
D	Compliance Activities	15	15
E	Accident Investigations	5	4
F	Damage Prevention	8	6
G	Field Inspections	11	11
Н	Interstate Agent State (if applicable)	0	0
i I	60106 Agreement State (if applicable)	0	0
TOTAL	LS	102	90
State R	ating		88.2

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List of Planned Performance - Did state describe accomplishments on Progress Report in



detail - Progress Report Attachment 10 Yes = 1 No = 0 Needs Improvement = .5

9

1

**Evaluator Notes:** 

Yes. No issues.

10 General Comments:

Info Only = No Points

**Evaluator Notes:** 

Info OnlyInfo Only

Total points scored for this section: 9.5 Total possible points for this section: 10



- Standard Inspection procedures should give guidance to state inspectors that insure consistency in all inspections conducted by the state? The following elements should be addressed at a minimum pre-inspection activities, inspection activities, post-inspection activities.
- 2 1

Yes = 2 No = 0 Needs Improvement = 1

#### **Evaluator Notes:**

Needs Improvement - Working on written inspection procedures to included type of inspections and Pre-Inspection Activities, Inspection Activities and Post Inspection Activities.

- 2 IMP Inspection procedures should give guidance to state inspectors that insure consistency in all inspections conducted by the state? The following elements should be addressed at a minimum pre-inspection activities, inspection activities, post-inspection activities.
- 0.5

0.5

1

1

Yes = 1 No = 0 Needs Improvement = .5

#### **Evaluator Notes:**

Needs Improvement - Working on written inspection procedures to included type of inspections and Pre-Inspection Activities, Inspection Activities and Post Inspection Activities.

- OQ Inspection procedures should give guidance to state inspectors that insure consistency in all inspections conducted by the state? The following elements should be addressed at a minimum pre-inspection activities, inspection activities, post-inspection activities.
  - Yes = 1 No = 0 Needs Improvement = .5

#### **Evaluator Notes:**

Needs Improvement - Working on written inspection procedures to included type of inspections and Pre-Inspection Activities, Inspection Activities and Post Inspection Activities.

- Damage Prevention Inspection procedures should give guidance to state inspectors that insure consistency in all inspections conducted by the state? The following elements should be addressed at a minimum pre-inspection activities, inspection activities, post-inspection activities.

  Yes = 1 No = 0 Needs Improvement = .5
- 1 0.5

#### **Evaluator Notes:**

Needs Improvement - Working on written inspection procedures to included type of inspections and Pre-Inspection Activities, Inspection Activities and Post Inspection Activities.

- 5 Any operator training conducted should be outlined and appropriately documented as 1 0.5 needed.
  - Yes = 1 No = 0 Needs Improvement = .5

#### **Evaluator Notes:**

Needs Improvement - Working on written inspection procedures to included type of inspections and Pre-Inspection Activities, Inspection Activities and Post Inspection Activities.

- 6 Construction Inspection procedures should give guidance to state inspectors that insure consistency in all inspections conducted by the state? The following elements should be addressed at a minimum pre-inspection activities, inspection activities, post-inspection activities.
  - 1 0.5

Yes = 1 No = 0 Needs Improvement = .5

#### **Evaluator Notes:**

Needs Improvement - Working on written inspection procedures to included type of inspections and Pre-Inspection Activities, Inspection Activities and Post Inspection Activities.

7	unit	es inspection plan address inspection priorities of each operator, and if necessary each it, based on the following elements?  = 6 No = 0 Needs Improvement = 1-5	6		4
	a.	Length of time since last inspection (Within five year interval)	Yes 🔘	No 🔘	Needs Improvement
	b.	Operating history of operator/unit and/or location (includes leakage, incident and pliance activities)	Yes •	No 🔾	Needs Improvement
	c.	Type of activity being undertaken by operators (i.e. construction)	Yes 🔘	No 🔘	Needs Improvement
	d. Popu	Locations of operators inspection units being inspected - (HCA's, Geographic area, alation Density, etc)	Yes 🔾	No 🔾	Needs Improvement
		Process to identify high-risk inspection units that includes all threats - (Excavation tage, Corrosion, Natural Forces, Outside Forces, Material and Welds, Equipment, rators and any Other Factors)	Yes •	No 🔾	Needs Improvement
	f.	Are inspection units broken down appropriately?	Yes 🔘	No 🔘	Needs Improvement
Evaluato	r Not	es:			improvement
Nee	ds Im	provement - Working on written inspection procedures to included inspection prioritie	S.		
8		neral Comments: Only = No Points	Info Onl	lyInfo Or	nly
Evaluato					

Total points scored for this section: 7.5 Total possible points for this section: 13



1	Was ratio of Total Inspection person-days to total person days acceptable? (Director of State Programs may modify with just cause) Chapter 4.3	5		5
	Yes = 5 No = 0			
	A. Total Inspection Person Days (Attachment 2): 28.00			
	B. Total Inspection Person Days Charged to the Program (220 X Inspection Person Years) (Attachment 7): 220 X 0.31 = 68.20			
	Ratio: A / B 28.00 / 68.20 = 0.41			
	If Ratio >= 0.38 Then Points = 5, If Ratio < 0.38 Then Points = 0 Points = 5			
	or Notes:			
No	issues41 ratio exceeds the needed .38 ratio.			
2	Has each inspector and program manager fulfilled the T Q Training Requirements? (See Guidelines Appendix C for requirements) Chapter 4.4  Yes = 5 No = 0 Needs Improvement = 1-4	5		4
	a. Completion of Required OQ Training before conducting inspection as lead?	Yes •	No 🔘	Needs Improvement
	b. Completion of Required IMP Training before conducting inspection as lead	Yes 🔘	No 🔾	Needs Improvement
	c. Root Cause Training by at least one inspector/prgram manager	Yes 💿	No 🔘	Needs Improvement
	d. Note any outside training completed	Yes 🔘	No 💿	Needs Improvement
	e. Verify inspector has obtained minimum qualifications to lead any applicable standard inspection as the lead inspector.	Yes 🔾	No 🔾	Needs Improvement
Nee	or Notes: eds Improvement - All inspectors have completed or within time frame for conducting standacesfully completed all IMP training classes. Mary Friend has completed Root Cause training		ctions. N	o one has
3	Did state records and discussions with state pipeline safety program manager indicate adequate knowledge of PHMSA program and regulations? Chapter 4.1,8.1 Yes = 2 No = 0 Needs Improvement = 1	2		2
	or Notes: issues. Mary Friend is in her 2nd year as program manager.			
4	Did state respond to Chairman's letter on previous evaluation within 60 days and correct or address any noted deficiencies? (If necessary) Chapter 8.1  Yes = 2 No = 0 Needs Improvement = 1	2		2
Stat	or Notes: te responded to the Chairman letter, but there has been no change in the state's damage preve alties.	ention ent	forcemer	nt and
5	Did State hold PHMSA TQ Seminar in Past 3 Years? Chapter 8.5 Yes = 2 No = 0	2		2
	or Notes:			
Y es	s in February 2015.			
6	Did state inspect all types of operators and inspection units in accordance with time intervals established in written procedures? Chapter 5.1	5		5

Evaluator Notes:

Yes = 5 No = 0 Needs Improvement = 1-4

7

account program review and updates of operators plan(s). 49 CFR 195.452 Appendix C

Did inspection form(s) cover all applicable code requirements addressed on Federal



2

2

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15	Is state verifying operators Public Awareness programs are up to date and being followed. State should also verify operators have evaluated Public Awareness programs for effectiveness as described in RP1162. 49 CFR 195.440 PAPEI Effectiveness Inspections should be conducted every four years per RP1162  Yes = 2 No = 0 Needs Improvement = 1	2	2
Evaluato	or Notes:		
Yes			
16	Does the state have a mechanism for communicating with stakeholders - other than state pipeline safety seminar? (This should include making enforcement cases available to public).  Yes = 1 No = 0 Needs Improvement = .5	1	1
Evaluato			
Yes	On the WV PSC webpage.		
17	Did state execute appropriate follow-up actions to Safety Related Condition (SRC)  Reports? Chapter 6.3  Yes = 1 No = 0 Needs Improvement = .5	1	NA
Evaluato	1		
Non	e in 2015.		

 $Yes = 1 \ No = 0 \ Needs \ Improvement = .5$  Evaluator Notes: Yes.

PHMSA?

19 If the State has issued any waivers/special permits for any operator, has the state verified conditions of those waivers/special permits are being met? This should include having the operator amend procedures where appropriate.

NA

1

1

Needs Improvement = .5 No = 0 Yes = 1

**Evaluator Notes:** 

20 Did the state attend the National NAPSR Board of Directors Meeting in CY being evaluated?

1

Needs Improvement = .5 No = 0 Yes = 1

**Evaluator Notes:** 

Yes.

21 Discussion on State Program Performance Metrics found on Stakeholder Communication 2 site? http://primis.phmsa.dot.gov/comm/states.htm

Needs Improvement = 1 No = 0 Yes = 2

a. Discussion of Potential Accelerated Actions (AA's) based on any negative trends

Yes 
No Needs Improvement

Yes No No Needs Improvement

b. NTSB P-11-20 Meaningful Metrics

Discussed both with program manager.



**Evaluator Notes:** 

Info OnlyInfo Only

**Evaluator Notes:** 

Total points scored for this section: 37 Total possible points for this section: 40



1	Does the state have written procedures to identify steps to be taken from the discovery to resolution of a probable violation? Chapter 5.1	4	4
	Yes = 4 No = 0 Needs Improvement = 1-3 a. Procedures to notify an operator (company officer) when a noncompliance is identified	Yes •	No O Needs Improvement
	b. Procedures to routinely review progress of compliance actions to prevent delays or breakdowns	Yes •	No Needs Improvement
Evaluator Have	Notes: a flow chart showing inspector protocols. Follows WV PSC enforcement rules.		
	To now chart showing inspector protocols. Follows WV 150 emoleciment rules.		
2	Did the state follow compliance procedures (from discovery to resolution) and adequately document all probable violations, including what resolution or further course of action is needed to gain compliance? Chapter $5.1$ Yes = $4 \text{ No} = 0 \text{ Needs Improvement} = 1-3$	4	4
	a. Were compliance actions sent to company officer or manager/board director if municipal/government system?	Yes •	No Needs Improvement
	b. Document probable violations	Yes •	No Needs Improvement
	c. Resolve probable violations	Yes •	No Needs Improvement
	d. Routinely review progress of probable violations	Yes •	No Needs Improvement
	e. Were applicable civil penalties outlined in correspondence with operator(s)	Yes •	No Needs Improvement
Evaluator Yes.	Notes:		improvement
3	Did the state issue compliance actions for all probable violations discovered? Yes = 2 No = 0 Needs Improvement = 1	2	2
Evaluator Yes.			
4	Did compliance actions give reasonable due process to all parties? Including "show cause" hearing if necessary. Yes = 2 No = 0	2	2
Evaluator			
Yes.			
5	Is the program manager familiar with state process for imposing civil penalties? Were civil penalties considered for repeat violations (with severity consideration) or violations resulting in incidents/accidents? (describe any actions taken) $Yes = 2 No = 0$	2	2
Evaluator	100 2110 0		
Yes.			
6	Can the State demonstrate it is using their enforcement fining authority for pipeline safety violations?	1	1
Evaluator	Yes = 1 No = 0 Needs Improvement = .5 Notes:		
	Issued \$22,900 in fines in 2015.		

General Comments:

Info Only = No Points

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Evaluator Notes:

Total points scored for this section: 15 Total possible points for this section: 15



1	Does the state have written procedures to address state actions in the event of an incident/accident?	2	1	
Evaluat	Yes = 2 No = 0 Needs Improvement = 1 or Notes:			
	eds improvement in written procedures.			
2	Does state have adequate mechanism to receive and respond to operator reports of accidents, including after-hours reports? And did state keep adequate records of Incident Accident notifications received? Chapter 6 Yes = 2 No = 0 Needs Improvement = 1	2	2	
	a. Acknowledgement of MOU between NTSB and PHMSA (Appendix D)	Yes •		Needs Improvement
	b. Acknowledgement of Federal/State Cooperation in case of incident/accident	Yes (•)	v	Needs
Evaluat	(Appendix E) or Notes:			Improvement (
	s. Program manager aware of MOU between NTSB and PHMSA.			
3	If onsite investigation was not made, did state obtain sufficient information from the operator and/or by other means to determine the facts to support the decision to not go on-site? Chapter 6  Yes = 1 No = 0 Needs Improvement = .5	1	NA	
	or Notes: accidents in 2015.			
4	Were all accidents investigated, thoroughly documented, and with conclusions and recommendations?  Yes = 3 No = 0 Needs Improvement = 1-2	3	NA	
	a. Observations and document review	Yes 💿		Needs Improvement
	b. Contributing Factors	Yes	No O	Needs Improvement
	c. Recommendations to prevent recurrences where appropriate	Yes •	,, o 1	Needs
Evaluat	or Notes:	Ü	O I	[mprovement (
NA	. No accidents in 2015.			
5	Did the state initiate compliance action for violations found during any incident/accident investigation? $Yes = 1 No = 0$	1	NA	
Evaluat	or Notes:			
No	accidents in 2015.			
6	Did the state assist region office by taking appropriate follow-up actions related to the operator accident reports to ensure accuracy and final report has been received by PHMSA? (validate report data from operators concerning incidents/accidents and investigate discrepancies) Chapter 6  Yes = 1 No = 0 Needs Improvement = .5	1	NA	
	or Notes:			
No	accidents in 2015.			
7	Does state share lessons learned from incidents/accidents? (sharing information, such as:	1	1	

**Evaluator Notes:** 

Yes = 1 No = 0

at NAPSR Region meetings, state seminars, etc)

8 General Comments: Info Only = No Points Evaluator Notes: Info OnlyInfo Only

Total points scored for this section: 4 Total possible points for this section: 5



### **PART F - Damage Prevention**

Points(MAX) Score

<b>1</b> Evaluato	Has the state reviewed directional drilling/boring procedures of each pipeline operator or its contractor to determine if they include actions to protect their facilities from the dangers posed by drilling and other trench less technologies?  Yes = 2 No = 0 Needs Improvement = 1  or Notes:	r 2	1
Nee	eds improvement. Question not asked during inspections.		
2	Did the state inspector check to assure the pipeline operator is following its written procedures pertaining to notification of excavation, marking, positive response and the availability and use of the one call system? $Yes = 2 No = 0 Needs Improvement = 1$	2	2
	or Notes:		
All	operators belong to One-Call Center.		
3	Did the state encourage and promote practices for reducing damages to all underground facilities to its regulated companies? (i.e. such as promoting/adopting the CGA Best Practices encouraging adoption of the 9 Elements, etc.)  Yes = 2 No = 0 Needs Improvement = 1	2	2
Evaluato	or Notes:		
Yes	•		
4	Has the agency or another organization within the state collected data and evaluated trends on the number of pipeline damages per 1,000 locate requests? (This can include DIRT and other data shared and reviewed by the pipeline safety program)  Yes = 2 No = 0 Needs Improvement = 1	2	1
Evaluato	or Notes:		
Nee	ds Improvement. Have not completed risk analysis.		
5	General Comments: Info Only = No Points	Info OnlyIn	fo Only

Info On Evaluator Notes:



Total points scored for this section: 6 Total possible points for this section: 8

1	Operator, Inspector, Location, Date and PHMSA Representative Info Only = No Points	Info OnlyInfo Only	
	Name of Operator Inspected: Dominion Transmission, Inc.		
	Name of State Inspector(s) Observed: Girija S. Bajpayee		
	Location of Inspection: Pine Grove, WV		
	Date of Inspection: August 10, 2016		
	Name of PHMSA Representative: Jim Anderson		
Evaluator	Notes:		
2	Was the operator or operator's representative notified and/or given the opportunity to be present during inspection? Yes = $1 \text{ No} = 0$	1 1	
Evaluator	Notes:		
Yes.			
3	Did the inspector use an appropriate inspection form/checklist and was the form/checklist used as a guide for the inspection? (New regulations shall be incorporated)  Yes = 2 No = 0 Needs Improvement = 1	2 2	
Evaluator Yes.			
4	Did the inspector thoroughly document results of the inspection?  Yes = 2 No = 0 Needs Improvement = 1	2 2	
Evaluator Yes.	Notes:		
5	Did the inspector check to see if the operator had necessary equipment during inspection to conduct tasks viewed? (Maps,valve keys, half cells, etc)  Yes = 1 No = 0	1 1	
Evaluator			
Yes.	No issues.		
6	Did the inspector adequately review the following during the field portion of the state evaluation? (check all that apply on list)  Yes = 2 No = 0 Needs Improvement = 1	2 2	
	a. Procedures		
	b. Records	$\boxtimes$	
	c. Field Activities		
Evaluator	d. Other (please comment) Notes:		

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E.

Vault Maintenance

F.	Welding	
G.	OQ - Operator Qualification	
Н.	Compliance Follow-up	
I.	Atmospheric Corrosion	
J.	Other	
Evaluator Notes:		

Total points scored for this section: 11 Total possible points for this section: 11



PAKI	H - Interstate Agent State (if applicable)	oints(MAX)	Score	
<b>1</b> Evaluato	Did the state use the current federal inspection form(s)?  Yes = 1 No = 0 Needs Improvement = .5  Notes:	1	NA	
Lvaraato	11000			
2	Are results documented demonstrating inspection units were reviewed in accordance "PHMSA directed inspection plan"?  Yes = 1 No = 0 Needs Improvement = .5	with 1	NA	
Evaluato				
3	Did the state submit documentation of the inspections within 60 days as stated in its la Interstate Agent Agreement form?  Yes = 1 No = 0 Needs Improvement = .5	atest 1	NA	
Evaluato	r Notes:			
4	Were probable violations identified by state referred to PHMSA for compliance? (NC PHMSA representative has discretion to delete question or adjust points, as appropria based on number of probable violations; any change requires written explanation.)  Yes = 1 No = 0 Needs Improvement = .5		NA	
Evaluato				
5	Did the state immediately report to PHMSA conditions which may pose an imminent safety hazard to the public or to the environment?  Yes = 1 No = 0 Needs Improvement = .5	1	NA	
Evaluato				
6	Did the state give written notice to PHMSA within 60 days of all probable violations found?  Yes = 1 No = 0 Needs Improvement = .5	1	NA	
Evaluato				
7	Did the state initially submit documentation to support compliance action by PHMSA probable violations?  Yes = 1 No = 0 Needs Improvement = .5	on 1	NA	
Evaluato				
8	General Comments: Info Only = No Points	Info OnlyIr	nfo Only	
Evaluato				



Total points scored for this section: 0 Total possible points for this section: 0

PAR	Γ I - 60106 Agreement State (if applicable)	Points(MAX)	Score
<b>1</b> Evaluato	Did the state use the current federal inspection form(s)?  Yes = 1 No = 0 Needs Improvement = .5  or Notes:	1	NA
2	Are results documented demonstrating inspection units were reviewed in accordance state inspection plan?  Yes = 1 No = 0 Needs Improvement = .5	with 1	NA
Evaluato	or Notes:		
3	Were any probable violations identified by state referred to PHMSA for compliance? (NOTE: PHMSA representative has discretion to delete question or adjust points, as appropriate, based on number of probable violations; any change requires written explanation.)  Yes = 1 No = 0 Needs Improvement = .5	1	NA
Evaluato	or Notes:		
4	Did the state immediately report to PHMSA conditions which may pose an imminent safety hazard to the public or to the environment?  Yes = 1 No = 0 Needs Improvement = .5	1	NA
Evaluato	or Notes:		
5	Did the state give written notice to PHMSA within 60 days of all probable violations found?  Yes = 1 No = 0 Needs Improvement = .5	1	NA
Evaluato	or Notes:		
6	Did the state initially submit adequate documentation to support compliance action b PHMSA on probable violations?  Yes = 1 No = 0 Needs Improvement = .5	y 1	NA
Evoluet	1		



Info OnlyInfo Only

Total points scored for this section: 0 Total possible points for this section: 0

7

**Evaluator Notes:** 

General Comments: Info Only = No Points