

of Transportation

Pipeline and Hazardous

Materials Safety

Administration

2023 Gas State Program Evaluation

for

CALIFORNIA PUBLIC UTILITIES COMMISSION

Document Legend PART:

O -- Representative, Dates and Title Information

A -- Progress Report and Program Documentation Review

B -- Program Inspection Procedures

C -- State Qualifications

D -- Program Performance

E -- Field Inspections

F -- Damage prevention and Annual report analysis



2023 Gas State Program Evaluation -- CY 2023 Gas

State Agency: California Rating:

Agency Status: 60105(a): Yes 60106(a): Yes Interstate Agent: No

Date of Visit: 07/09/2024 - 07/11/2024

Agency Representative: Terence Eng, Mahoud Intably **PHMSA Representative:** Joe Subsits, Agustin Lopez

Commission Chairman to whom follow up letter is to be sent:

Name/Title: Alice Busching Reynolds, President
Agency: California Public Utilities Commission

Address: 505 Van Ness Ave

City/State/Zip: San Francisco, California 94102

INSTRUCTIONS:

Complete this evaluation in accordance with the Evaluator Guidance for conducting state pipeline safety program evaluations. The evaluation should generally reflect state program performance during CY 2023 (not the status of performance at the time of the evaluation). A deficiency in any one part of a multiple-part question should be scored as "Needs Improvement." Determine the answer to the question then select the appropriate point value. If a state receives less than the maximum points, include a brief explanation in the appropriate notes/comments section. If a question is not applicable to a state, select NA. Please ensure all responses are COMPLETE and ACCURATE, and they OBJECTIVELY reflect the state's program performance for the question being evaluated. Increasing emphasis is being placed on how the state pipeline safety programs conduct and execute their pipeline safety responsibilities (their performance). This evaluation, together with selected factors reported in the state's annual progress report attachments, provide the basis for determining the state's pipeline safety grant allocation.

Scoring Summary

PARTS		Possible Points	Points Scored	
A	Progress Report and Program Documentation Review	0	0	
	Program Inspection Procedures	15	15	
C	State Qualifications	10	10	
D	Program Performance	50	49	
E	Field Inspections	15	15	
F	Damage prevention and Annual report analysis	10	10	
TOTALS 100			99	
State Rating				



PART A - Progress Report and Program Documentation Review

Points(MAX) Score

Were the following Progress Report Items accurate? (*items not scored on progress Info Only Info Only report)

Info Only = No Points

- a. Stats On Operators Data Progress Report Attachment 1
- b. State Inspection Activity Data Progress Report Attachment 2
- c. List of Operators Data Progress Report Attachment 3*
- d. Incidents/Accidents Data Progress Report Attachment 4*
- e. Stats of Compliance Actions Data Progress Report Attachment 5*
- f. List of Records Kept Data Progress Report Attachment 6 *
- g. Staff and TQ Training Data Progress Report Attachment 7
- h. Compliance with Federal Regulations Data Progress Report Attachment 8
- i. Performance and Damage Prevention Question Data Progress Report

Attachment 10*

Evaluator Notes:

- a. There was a 4-point deduction on progress report review for jurisdictional issues. See progress report review.
- b. Satisfactory
- c. Satisfactory
- d. Satisfactory
- e. Satisfactory
- f. Satisfactory
- g. Satisfactory
- h. Satisfactory
- i. Satisfactory

Total points scored for this section: 0 Total possible points for this section: 0



for each Yes = 5 No a.	en procedures address pre-inspection, inspection and post inspection activities of the following inspection types: Chapter 5.1 to = 0 Needs Improvement = 1-4 Standard Inspections, which include Drug/Alcohol, CRM and Public teness Effectiveness Inspections TIMP and DIMP Inspections (reviewing largest operator(s) plans annually) OQ Inspections Damage Prevention Inspections	5	5
e.	On-Site Operator Training		
f.	Construction Inspections (annual efforts)		
g.	LNG Inspections		
Evaluator Notes: a. Satisfactory b. Satisfactory c. Satisfactory d. Satisfactory e. Satisfactory f. Satisfactory g. Satisfactory			
Chapter: Yes = 4 Notes: a. b. and c. c. d. area, e. (Exca Equip f. Evaluator Notes: a, Satisfactory b. Satisfactory c. Satisfactory d. Satisfactory	t, based on the following elements and time frames established in its procedures? 5.1 5 = 0 Needs Improvement = 1-3 Length of time since last inspection Operating history of operator/unit and/or location (includes leakage, incident ompliance activities) Type of activity being undertaken by operators (i.e. construction) Locations of operator's inspection units being inspected - (HCA's, Geographic Population Centers, etc.) Process to identify high-risk inspection units that includes all threats - avation Damage, Corrosion, Natural Forces, Outside Forces, Material and Welds, oment, Operators and any Other Factors) Are inspection units broken down appropriately?		
e. Satisfactory f. Satisfactory			
3 (Complia	ance Procedures) Does the state have written procedures to identify steps to be	3	3

taken from the discovery to resolution of a probable violation? Chapter 5.1

- Yes = 3 No = 0 Needs Improvement = 1-2Procedures to notify an operator (company officer) when a noncompliance is
 - Procedures to routinely review progress of compliance actions to prevent delays or breakdowns
 - Procedures regarding closing outstanding probable violations

Evaluator Notes:

- a. Satisfactory
- b. Satisfactory
- c. Satisfactory

4 (Incident/Accident Investigations) Does the state have written procedures to address state actions in the event of an incident/accident?

Yes = 3 No = 0 Needs Improvement = 1-2

- a. Mechanism to receive, record, and respond to operator reports of incidents, including after-hours reports
- b. If onsite investigation was not made, do procedures require on-call staff to obtain sufficient information to determine the facts to support the decision not to go on-site.

Evaluator Notes:

- a. Satisfactory
- b. Satisfactory
- 5 General Comments:

Info Only Info Only

3

3

Info Only = No Points Evaluator Notes:

No issues with Part B

Total points scored for this section: 15 Total possible points for this section: 15



Total points scored for this section: 10 Total possible points for this section: 10



1 Did state inspect all types of operators and inspection units in accordance with time intervals established in written procedures? Chapter 5.1

5

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Yes = 5 No = 0 Needs Improvement = 1-4

- Standard (General Code Compliance) a.
- Public Awareness Effectiveness Reviews b.
- c. Drug and Alcohol
- d. Control Room Management
- Part 193 LNG Inspections e.
- f. Construction (did state achieve 20% of total inspection person-days?)
- OQ (see Question 3 for additional requirements) g.
- IMP/DIMP (see Question 4 for additional requirements) h.

Evaluator Notes:

- a. Satisfactory
- b. Satisfactory
- c. Satisfactory
- d. Satisfactory
- e. Satisfactory
- f. Satisfactory
- g. Satisfactory h.Satisfactory
- 2 Did inspection form(s) cover all applicable code requirements addressed on Federal Inspection form(s)? Did State complete all applicable portions of inspection forms? Chapter 5.1. Do inspection records indicate that adequate reviews of procedures, records and field activities, including notes and the appropriate level of inspection person-days for each inspection, were performed?

10 10

Yes = 10 No = 0 Needs Improvement = 1-9

- Standard (General Code Compliance) a.
- Public Awareness Effectiveness Reviews b.
- Drug and Alcohol c.
- d. Control Room Management
- e. Part 193 LNG Inspections
- f. Construction
- OQ (see Question 3 for additional requirements) g.
- IMP/DIMP (see Question 4 for additional requirements) h.

Evaluator Notes:

CAPUC does not currently use a DIMP inspection checklist for propane inspections. CAPUC's current procedure does have a DIMP section which lays out the minimum requirements that an adequate DIMP plan needs, which outlines the requirements of 192.1005, as well as some guidance regarding SHRIMP plans, and different examples of what may satisfy minimum requirements.

- a. Satisfactory
- b. Satisfactory
- c. Satisfactory
- d. Satisfactory
- e. Satisfactory
- f. Satisfactory g. Satisfactory
- h. Satisfactory
- Is state verifying monitoring (Protocol 9/Form15) of operators OQ programs? This 3 should include verification of any plan updates and that persons performing covered tasks (including contractors) are properly qualified and requalified at intervals established in the operator's plan, 49 CFR 192 Part N

2

Yes = 2 No = 0 Needs Improvement = 1

2 2

Yes = 2 No = 0 Needs Improvement = 1

- a. Are the implementation plans of the state's large/largest operators(s) being reviewed annually to ensure they are completing full cycle of the IMP process?
- b. Are states verifying with operators any plastic pipe and components that have shown a record of defects/leaks and mitigating those through DIMP plan?
- c. Are the states verifying operators are including low pressure distribution systems in their threat analysis?

Evaluator Notes:

- a. Satisfactory
- b. Satisfactory
- c. Satisfactory
- 5 Did the state review the following (these items are NTSB recommendations to PHMSA that have been deemed acceptable response based on PHMSA reviewing these items during the evaluation process): Chapter 5.1

2 2

Yes = 2 No = 0 Needs Improvement = 1

- a. Operator procedures for determining if exposed cast iron pipe was examined for evidence of graphitization and if necessary remedial action was taken;
- b. Operator procedures for surveillance of cast iron pipelines, including appropriate action resulting from tracking circumferential cracking failures, study of leakage history, or other unusual operating maintenance condition? (Note: See GPTC Appendix G-18 for guidance);
- c. Operator emergency response procedures for leaks caused by excavation damage near buildings and determine whether the procedures adequately address the possibility of multiple leaks and underground migration of gas into nearby buildings Refer to 4/12/01 letter from PHMSA in response to NTSB recommendation P-00-20 and P-00-21;
- d. Operator records of previous accidents and failures including reported thirdparty damage and leak response to ensure appropriate operator response as required by 192.617;
- e. Directional drilling/boring procedures of each pipeline operator or its contractor to determine if they include actions to protect their facilities from the dangers posed by drilling and other trench less technologies;
- f. Operator procedures for considering low pressure distribution systems in threat analysis?
- g. Operator compliance with state and federal regulations for regulators located inside buildings?

Evaluator Notes:

- a. Satisfactory
- b. Satisfactory
- c. Satisfactory
- d. Satisfactory
- e. Satisfactory
- f. Satisfactory g. Satisfactory
- 6 Did the State verify Operators took appropriate action regarding advisory bulletins issued 1 since the last evaluation? (Advisory Bulletins Current Year)

Yes = 1 No = 0 Needs Improvement = .5

Evaluator Notes:

No 2023 Advisory bulletins issued

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7 (Compliance Activities) Did the state follow compliance procedures (from discovery to resolution) and adequately document all probable violations, including what resolution or further course of action is needed to gain compliance? Chapter 5.1

Yes = 10 No = 0 Needs Improvement = 1-9

- a. Were compliance actions sent to company officer or manager/board member if municipal/government system?
- b. Were probable violations documented properly?
- c. Resolve probable violations
- d. Routinely review progress of probable violations
- e. Did state issue compliance actions for all probable violations discovered?
- f. Can state demonstrate fining authority for pipeline safety violations?
- g. Does Program Manager review, approve and monitor all compliance actions? (note: Program Manager or Senior Official should sign any NOPV or related enforcement action)
- h. Did state compliance actions give reasonable due process to all parties? Including "show cause" hearing, if necessary.
- i. Within 30 days, conduct a post-inspection briefing with the owner or operator outlining any concerns
- j. Within 90 days, to the extent practicable, provide the owner or operator with written preliminary findings of the inspection. (Incident investigations do not need to meet 30/90-day requirement)

Evaluator Notes:

- a. Satisfactory
- b. Satisfactory
- c. Satisfactory
- d. Satisfactory
- e. Satisfactory
- f. Satisfactory
- g. Satisfactory
- h. Satisfactory
- i. Satisfactory
- j. Satisfactory
- 8 (Incident Investigations) Were all federally reportable incidents investigated, thoroughly documented, with conclusions and recommendations?

Yes = 10 No = 0 Needs Improvement = 1-9

- a. Does state have adequate mechanism to receive and respond to operator reports of incidents, including after-hours reports?
- b. Did state keep adequate records of Incident/Accident notifications received?
- c. If onsite investigation was not made, did the state obtain sufficient information from the operator and/or by means to determine the facts to support the decision not to go on site?
- d. Were onsite observations documented?
- e. Were contributing factors documented?
- f. Were recommendations to prevent recurrences, where appropriate, documented?
- g. Did state initiate compliance action for any violations found during any incident/accident investigation?
- h. Did state assist Region Office or Accident Investigation Division (AID) by taking appropriate follow-up actions related to the operator incident reports to ensure accuracy and final report has been received by PHMSA?
- i. Does state share any lessons learned from incidents/accidents?

Evaluator Notes:

- a. Satisfactory
- b. Satisfactory
- c. There was no documentation describing why an on-site visit was made to the Amerigas incident on 3/1/2023. This resulted in a 1-point deduction.
- d. Satisfactory
- e. Satisfactory

Evaluator	Info Only = No Points Notes:	
	factory	
11	Has state confirmed transmission operators have submitted information into NPMS database along with changes made after original submission? Info Only = No Points	Info Only Info Only
Evaluator	·	
Satis	factory	
12	Does the state have a mechanism for communicating with stakeholders - other than state pipeline safety seminar? (This should include making enforcement cases available to public). Yes = 1 No = 0 Needs Improvement = .5	1 1
Evaluator		
Satis	factory	
13	Did state execute appropriate follow-up actions to Safety Related Condition (SRC) Reports? Chapter 6.7 Yes = 1 No = 0 Needs Improvement = .5	1 1
Evaluator Satis:	Notes: factory	
14	Was the State responsive to: Yes = 1 No = 0 Needs Improvement = .5	1 1
	a. Surveys or information requests from NAPSR or PHMSA; and	
	b. PHMSA Work Management system tasks?	
Evaluator		
	tisfactory	
0. Sa	tisfactory	
15	If the State has issued any waivers/special permits for any operator, has the state verified conditions of those waivers/special permits are being met? This should include having the operator amend procedures where appropriate. Yes = 1 No = 0 Needs Improvement = .5	1 1 e
Evaluator		
Satis	fqctory	
16	Were pipeline program files well-organized and accessible? Info Only = No Points	Info Only Info Only

Did state respond to Chairman's letter on previous evaluation within 60 days and correct

Did State conduct or participate in pipeline safety training session or seminar in Past 3

or address any noted deficiencies? (If necessary) Chapter 8.1

Yes = 1 No = 0 Needs Improvement = .5

Years? Chapter 8.5

1

Info Only Info Only

1

Evaluator Notes:

f. Satisfactory g. Satisfactory h. Satisfactory i. Satisfactory.

9

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Evaluator Notes: Satisfactory

Yes = 3 No = 0 Needs Improvement = 1-2**Evaluator Notes:**

17

Discussion with State on accuracy of inspection day information submitted into State

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3

Satisfactory

18 Discussion on State Program Performance Metrics found on Stakeholder Communication Info Only Info Only site.\ http://primis.phmsa.dot.gov/comm/states.htm?nocache=4805 Info Only = No Points

Evaluator Notes:

Satisfactory

19 Did the state encourage and promote operator implementation of Pipeline Safety Management Systems (PSMS), or API RP 1173? This holistic approach to improving pipeline safety includes the identification, prevention and remediation of safety hazards.

Info Only Info Only

Info Only = No Points

- a. https://pipelinesms.org/
- b. Reference AGA recommendation to members May 20, 2019

Inspection Day Calculation Tool (SICT). Has the state updated SICT data?

Evaluator Notes:

Satisfactory

20 General Comments: Info Only Info Only

Info Only = No Points

Evaluator Notes:

There was a one-point deduction for not documenting why an on-site investigation was not conducted for the 3/1/2023 Amerigas incident.

> Total points scored for this section: 49 Total possible points for this section: 50



Info Only = No Points

- a. What type of inspection(s) did the state inspector conduct during the field portion of the state evaluation? (i.e. Standard, Construction, IMP, etc)
- b. When was the unit inspected last?
- c. Was pipeline operator or representative present during inspection?
- d. Effort should be made to observe newest state inspector with least experience

Evaluator Notes:

1. San Diego Gas & Electric

Randy Holter, CAPUC Lead Inspector

San Diego, CA area

July 22-26, 2024

Agustin Lopez, PHMSA Evaluator

- a. Evaluated Randy Holter while conducting construction inspections.
- b. Unit last inspected in 2023.
- c. Yes, pipeline operator representatives were present.
- d. Randy Holter has not been evaluated in the past.
- 2. a. Pacific Gas and Electric Sonora District Standard Inspection
- b. District was last inspected in 2021
- c. Pipeline representative were on-site for the inspection
- d. (Henry) Hengyao Chen was evaluated and was an inspector for three years.
- Did the inspector use an appropriate inspection form/checklist and was the form/checklist 2 used as a guide for the inspection? (New regulations shall be incorporated)

 Yes = 2 No = 0 Needs Improvement = 1

Evaluator Notes:

- 1. Yes, inspector utilized an construction inspection form to guide him during the inspection.
- 2. Satisfactory
- 3 Did the inspector adequately review the following during the inspection 10
 - Yes = 10 No = 0 Needs Improvement = 1-9

 Procedures (were the inspector's questions of the o
 - a. Procedures (were the inspector's questions of the operator adequate to determine compliance?)
 - b. Records (did the inspector adequately review trends and ask in-depth questions?)
 - c. Field Activities/Facilities (did inspector ensure that procedures were being followed, including ensuring that properly calibrated equipment was used and OQ's were acceptable?)
 - d. Other (please comment)
 - e. Was the inspection of adequate length to properly perform the inspection?

Evaluator Notes:

- 1. Randy Holter reviewed procedures and records associated with contruction activities observed which included welding, OQ, pipe specifications, HDD procedures, safety procedures, calibration records and service line installation procedures.
- 2a. Satisfactory
- b. Satisfactory
- c. Satisfactory
- d. N/A, No other inspection processes
- e. Satisfactory



From your observation did the inspector have adequate knowledge of the pipeline safety program and regulations? (Evaluator will document reasons if unacceptable)

Yes = 2 No = 0 Needs Improvement = 1

Evaluator Notes

- 1. Yes, Mr. Randy Holter was very knowledgeable of the pipeline safety program and regulations.
- 2. Satisfactory
- Did the inspector conduct an exit interview, including identifying probable violations? (If 1 inspection is not totally completed the interview should be based on areas covered during time of field evaluation)

 Yes = 1 No = 0 Needs Improvement = .5

Evaluator Notes:

- 1. Yes, an exit was conducted at the end of the inspections. There were records request pending that were still going to be reviewed.
- 2. Satisfactory
- Was inspection performed in a safe, positive, and constructive manner? Info Only Info Only Info Only Info Only
 - a. No unsafe acts should be performed during inspection by the state inspector
 - b. What did the inspector observe in the field? (Narrative description of field observations and how inspector performed)
 - c. Best Practices to Share with Other States (Field could be from operator visited or state inspector practices)
 - d. Other

Info Only = No Points

Evaluator Notes:

- 1. Yes the inspection was performed in a safe, positive and constructive manner. PPE was worn at all times.
- 2. a. Satisfactory
- b. Cathodic protection, casings, services, equipment calibration, spans, Leak surveys
- c. observed emergency response when immediate repair leak was detected.
- d. Nothing to add
- 7 General Comments: Info Only Info Only

Evaluator Notes:

1. Mr. Randy Holter performed and excellent construction inspections of San Diego Gas & Electric pipelines. He was very thorough and reviewed records and procedures. He interviewed personnel to assure procedures were being followed and AOC were known by the personnel.

Total points scored for this section: 15 Total possible points for this section: 15



Has the state reviewed Operator Annual reports, along with Incident/Accident reports, for accuracy and analyzed data for trends and operator issues.

Yes = 2 No = 0 Needs Improvement = 1

Evaluator Notes:

Satisfactory

Has the state verified that the operators analyze excavation damages for the purpose of determining root causes and minimizing the possibility of a recurrence? (192.617)
Has the state verified that the operators have appropriately identified excavators who have repeatedly violated one-call laws and damaged their facilities. Have the operators taken steps to mitigate that risks? (192.1007)

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4

Yes = 2 No = 0 Needs Improvement = 1

Evaluator Notes:

Satisfactory

3 Has the state reviewed the operator's annual report pertaining to Part D - Excavation Damage?

4

Yes = 4 No = 0 Needs Improvement = 1-3

- a. Is the information complete and accurate with root cause numbers?
- b. Has the state evaluated the causes for the damages listed under "One-Call Notification Practices Not Sufficient" (Part D.1.a.)?
- c. Has the state evaluated the causes for the damages listed under "Locating Practices Not Sufficient" (Part D.1.b)? For each operator, does the state review the following?
- d. Is the operator or its locating contractor(s) qualified and following written procedures for locating and marking facilities?
- e. Is the operator appropriately requalifying locators to address performance deficiencies?
- f. What is the number of damages resulting from mismarks?
- g. What is the number of damages resulting from not locating within time requirements (no-shows)?
- h. Is the operator appropriately addressing discovered mapping errors resulting in excavation damages?
- i. Are mapping corrections timely and according to written procedures?
- j. Has the state evaluated the causes for the damages listed under "Excavation Practices Not Sufficient" (Part D.1.c.)?

Evaluator Notes:

Satisfactory

- a. Satisfactory
- b. Satisfactory
- c. Satisfactory
- d. Satisfactory
- e. Satisfactory
- f. 360 damages from mismarks
- g. Not available
- h. Satisfactory
- i. Satisfactory
- J. Satisfactory
- 4 Has the agency or another organization within the state collected data and evaluated trends on the number of pipeline damages per 1,000 locate requests?

trends on the number of pipeline damages per 1,000 locate requests? Yes = 2 No = 0 Needs Improvement = 1

- a. What stakeholder group is causing the highest number of damages to the pipelines? Operator, contractor, locating company or public.
- b. Has the state verified the operator is appropriately focusing damage prevention education and training to stakeholders causing the most damages?



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2023 Gas State Program Evaluation

2

- c. Has the state evaluated which of the following best describes the reason for the excavation damages; i.e., operator or contractor not following written procedures, failure to maintain marks, failure to support exposed facilities, failure to use hand tools were required, failure to test-hole (pot hole), improper backfilling practices, failure to maintain clearance or insufficient excavation practices.
- d. Has the state verified the operator is appropriately focusing damage prevention education and training to address the causes of excavation damages?

Evaluator Notes:

Satisfactory

- a. Satisfactory
- b. Satisfactory
- c. Satisfactory
- d. Satisfactory

5 General Comments: Info Only = No Points Info Only Info Only

Evaluator Notes:

No issues with Part F

Total points scored for this section: 10 Total possible points for this section: 10

