

# 2020 Hazardous Liquid State Program Evaluation

for

## INDIANA UTILITY REGULATORY COMMISSION

Document Legend PART:

- O -- Representative, Dates and Title Information
- A -- Progress Report and Program Documentation Review
- B -- Program Inspection Procedures
- C -- State Qualifications
- D -- Program Performance
- E -- Field Inspections
- F -- Damage prevention and Annual report analysis
- G -- Interstate Agent/Agreement States



## 2020 Hazardous Liquid State Program Evaluation -- CY 2020 Hazardous Liquid

State Agency: Indiana Agency Status:	Rating: 60105(a): Yes 60106(a): No Interstate Agent: No
Date of Visit: 04/12/2021	- 04/16/2021
Agency Representative:	Bill Boyd, Pipeline Safety Division Director
	Dan Novak, Pipeline Safety Division Manager
	Mike Neal, Pipeline Safety Engineer
	Miranda Erich, Pipeline Safety Engineer
	Mary Schneider, Data & Reporting Manager
PHMSA Representative:	Glynn Blanton, US DOT/PHMSA State Evaluator
<b>Commission Chairman t</b>	o whom follow up letter is to be sent:
Name/Title:	Jim Huston, Chairman
Agency:	Indiana Utility Regulatory Commission
Address:	101 West Washington Street, Suite 1500E
City/State/Zip:	Indianapolis, IN 46204

### **INSTRUCTIONS:**

Complete this evaluation in accordance with the Evaluator Guidance for conducting state pipeline safety program evaluations. The evaluation should generally reflect state program performance during CY 2020 (not the status of performance at the time of the evaluation). A deficiency in any one part of a multiple-part question should be scored as "Needs Improvement." Determine the answer to the question then select the appropriate point value. If a state receives less than the maximum points, include a brief explanation in the appropriate notes/comments section. If a question is not applicable to a state, select NA. Please ensure all responses are COMPLETE and ACCURATE, and they OBJECTIVELY reflect the state's program performance for the question being evaluated. Increasing emphasis is being placed on how the state pipeline safety programs conduct and execute their pipeline safety responsibilities (their performance). This evaluation, together with selected factors reported in the state's annual progress report attachments, provide the basis for determining the state's pipeline safety grant allocation.

### **Scoring Summary**

PARTS	8	<b>Possible Points</b>	<b>Points Scored</b>
А	Progress Report and Program Documentation Review	0	0
В	Program Inspection Procedures	15	15
С	State Qualifications	10	10
D	Program Performance	50	50
Е	Field Inspections	15	15
F	Damage prevention and Annual report analysis	6	6
G	Interstate Agent/Agreement States	0	0
TOTA	LS	96	96
State Rating		. 100.0	

1 Were the following Progress Report Items accurate? (\*items not scored on progress Info Only Info Only report)

Info Only = No Points

- a. Stats On Operators Data Progress Report Attachment 1
- b. State Inspection Activity Data Progress Report Attachment 2
- c. List of Operators Data Progress Report Attachment 3\*
- d. Incidents/Accidents Data Progress Report Attachment 4\*
- e. Stats of Compliance Actions Data Progress Report Attachment 5\*
- f. List of Records Kept Data Progress Report Attachment 6 \*
- g. Staff and TQ Training Data Progress Report Attachment 7
- h. Compliance with Federal Regulations Data Progress Report Attachment 8
- i. Performance and Damage Prevention Question Data Progress Report
- Attachment 10\*

### Evaluator Notes:

a. Jurisdictional authority, number of operators and unit inspected were found correct and verified via PHMSA Portal.

- b.Number of inspection person days & construction days were met. Total inspection person days performed was 68.
- c. Verification of operator name & ID number match attachment 1 & 3. No issues.
- d. No incidents reported for CY2020. Information was checked in PHMSA Portal. No issues.
- e. Number of carryover violations is five. No compliance action or civil penalty was issued in CY2020.
- f. A review of list of records appears to be correct. Unable to verify due to working remotely.

g. Reviewed TQ training records and verified 5 inspectors have attended classes. Inspector categories are as follows: 1-I, 2-II, 1-III.

h. They have not adopted civil penalty amount of \$100,000 to \$1 Million. Current penalty amount is \$25,000 per day up to \$1 million for a series of violations. A loss of two point occurred on the progress report review.

i. No issues with summary of planned and pass performance projects. Good description on meeting the nine elements of damage prevention was provided.

Total points scored for this section: 0 Total possible points for this section: 0



1	<ul> <li>Do written procedures address pre-inspection, inspection and post inspection activities for each of the following inspection types: Chapter 5.1</li> <li>Yes = 5 No = 0 Needs Improvement = 1-4</li> <li>a. Standard Inspections, which include Drug/Alcohol, CRM and Public Awareness Effectiveness Inspections</li> <li>b. IMP Inspections</li> <li>c. OQ Inspections</li> <li>d. Damage Prevention Inspections</li> <li>e. On-Site Operator Training</li> </ul>	5	5
	f. Construction Inspections (annual efforts)		
Evaluator		1 (2022) 0	a
	is is listed in Indiana Utility Regulatory Commission (IURC) Pipeline Safety Program Manu	al (PSPM)	Section B,
b. Th	ection Planning, pages 1-16. is is listed in Indiana Utility Regulatory Commission (IURC) Pipeline Safety Program Manu	al (PSPM)	Section B,
	ection Planning, page 12. s is listed in Indiana Utility Regulatory Commission (IURC) Pipeline Safety Program Manua	DEDM)	Section B
	ection Planning, page 12.	ai (form) s	Section D,
1	his is listed in Indiana Utility Regulatory Commission (IURC) Pipeline Safety Program Man	ual (PSPM)	Section B.
	ection Planning, page 12.		Section 2,
1	is is listed in Indiana Utility Regulatory Commission (IURC) Pipeline Safety Program Manu	al (PSPM)	Section B,
	ection Planning, page 12.		
f. Lo	cated in Section C pages 7 & 8.		
,	<ul> <li>Do written procedures address inspection priorities of each operator, and if necessary each unit, based on the following elements and time frames established in its procedures? Chapter 5.1</li> <li>Yes = 4 No = 0 Needs Improvement = 1-3 <ul> <li>a. Length of time since last inspection</li> <li>b. Operating history of operator/unit and/or location (includes leakage, incident and compliance activities)</li> <li>c. Type of activity being undertaken by operators (i.e. construction)</li> <li>d. Locations of operator's inspection units being inspected - (HCA's, Geographic area, Population Centers, etc.)</li> <li>e. Process to identify high-risk inspection units that includes all threats - (Excavation Damage, Corrosion, Natural Forces, Outside Forces, Material and Welds, Equipment, Operators and any Other Factors)</li> <li>f. Are inspection units broken down appropriately?</li> </ul> </li> <li>Notes:</li> <li>this is listed in Indiana Utility Regulatory Commission (IURC) Pipeline Safety Program Margetion Planning. Length of time since last inspection on page 12. Type of activity and risk sectors</li> </ul>		/ /
	<ul> <li>(Compliance Procedures) Does the state have written procedures to identify steps to be taken from the discovery to resolution of a probable violation? Chapter 5.1</li> <li>Yes = 3 No = 0 Needs Improvement = 1-2 <ul> <li>a. Procedures to notify an operator (company officer) when a noncompliance is identified</li> <li>b. Procedures to routinely review progress of compliance actions to prevent delays or breakdowns</li> <li>c. Procedures regarding closing outstanding probable violations</li> </ul> </li> <li>Notes: <ul> <li>s, this is listed in Indiana Utility Regulatory Commission (IURC) Pipeline Safety Program Meetion Form and Violation Processing pages 1-3.</li> </ul> </li> </ul>	3 Tanual (PSP	3 PM) Section D,
	es, this is listed in Indiana Utility Regulatory Commission (IURC) Pipeline Safety Program I ection Form and Violation Processing page 3.	Manual (PS	PM) Section D,

c. Yes, this is listed in Indiana Utility Regulatory Commission (IURC) Pipeline Safety Program Manual (PSPM) Section D, Inspection Form and Violation Processing page 2.

4 (Incident/Accident Investigations) Does the state have written procedures to address state actions in the event of an incident/accident? Yes = 3 No = 0 Needs Improvement = 1-2 3

a. Mechanism to receive, record, and respond to operator reports of incidents,

including after-hours reports

b. If onsite investigation was not made, do procedures require on-call staff to obtain sufficient information to determine the facts to support the decision not to go on-site.

Evaluator Notes:

a. Yes, this is listed in Indiana Utility Regulatory Commission (IURC) Pipeline Safety Program Manual (PSPM) Section F, Investigation of Incidents pages 1-7.

b. Yes, this is listed in Indiana Utility Regulatory Commission (IURC) Pipeline Safety Program Manual (PSPM) Section F, Investigation of Incidents pages 3-4 discuss this but no documentation is listed. The reason to not go to an incident would be listed on the telephonic report form.

5 General Comments:

Info Only = No Points

Evaluator Notes:

No loss of points occurred in this section of the review.

Info Only Info Only

Total points scored for this section: 15

3

Total possible points for this section: 15

Has each inspector and program manager fulfilled training requirements? (See Guidel Appendix C for requirements) Chapter 4.4 Yes = 5 No = 0 Needs Improvement = 1-4	ines	5	5
a. Completion of Required OQ Training before conducting inspection as lead			
b. Completion of Required IMP Training before conducting inspection as lead	1		
c. Root Cause Training by at least one inspector/program manager			
d. Note any outside training completed			
e. Verify inspector has obtained minimum qualifications to lead any applicable	e		
standard inspection as the lead inspector (Reference State Guidelines Section 4.3.)	l)		
Evaluator Notes:			
A review of TQ Crystal Report indicate the following individuals are qualified active hazard completed all required courses: Bill Boyd, Rich Medcalf and Charles Weindorf. The following courses to be lead on HL: Bill Boyd, Charles Weindorf & Rich Medcalf.	1		1
2 Did state records and discussions with state pipeline safety program manager indicate adequate knowledge of PHMSA program and regulations? Chapter 4.1,8.1 Yes = 5 No = 0 Needs Improvement = 1-4		5	5
Evaluator Notes:			
Yes, Bill Boyd has completed all required training courses at TQ and been the program mana 2009-2012 and 2018 to present.	ager for	six o	f his 18 years,
3 General Comments:	Inf	o Onl	y Info Only
Info Only = No Points			
Evaluator Notes:			
No loss of points occurred in this section of the review.			

Total points scored for this section: 10 Total possible points for this section: 10 - . .

1	intervals	e inspect all types of operators and inspection units in accordance with time s established in written procedures? Chapter 5.1	5	5
		No = 0 Needs Improvement = $1-4$		
	a.	Standard (General Code Compliance)		
	b.	Public Awareness Effectiveness Reviews		
	c.	Drug and Alcohol		
	d.	Control Room Management		
	e.	Construction (did state achieve 20% of total inspection person-days?)		
	f.	OQ (see Question 3 for additional requirements)		
	g.	IMP (see Question 4 for additional requirements)		
Ran oper Spread	rators, 12 M eadsheet Ty inspectors	ated operators to be checked for this evaluation period consisted of 8 distributions, Master meter operators and one hazardous liquid operator. A review of Program Ma rpe inspections for Records Audit 2020" provided the type of inspection with inspe- initials. Using the spreadsheet the following inspection records were reviewed for C A, & CRM). All inspections reviewed were found to be conducted in accordance to	nager's "O ction num Country M	perator ber, date, type lark (IMP, OQ,
Yes	Inspection Chapter and field for each Yes = 10 a. b. c. d. e. f. g. or Notes:	pection form(s) cover all applicable code requirements addressed on Federal on form(s)? Did State complete all applicable portions of inspection forms? 5.1. Do inspection records indicate that adequate reviews of procedures, records d activities, including notes and the appropriate level of inspection person-days inspection, were performed? No = 0 Needs Improvement = 1-9 Standard (General Code Compliance) Public Awareness Effectiveness Reviews Drug and Alcohol Control Room Management Construction OQ (see Question 3 for additional requirements) IMP (see Question 4 for additional requirements)	10 ns cover a	10 Il applicable code
3	should i (includin the oper	verifying monitoring (Protocol 9/Form15) of operators OQ programs? This nclude verification of any plan updates and that persons performing covered tasks ng contractors) are properly qualified and requalified at intervals established in ator's plan. 49 CFR 192 Part N No = 0 Needs Improvement = 1	2	2
Evaluato	or Notes:			
		of inspection reports confirm the agency inspector is reviewing the companies OQ eview is conducted. The following operator OQ Plans was reviewed: Country Mark		in this regard, a
<b>4</b> Evaluate	review of account Yes = 2 M a.	verifying operator's integrity management Programs (IMP)? This should include a of plans, along with monitoring progress. In addition, the review should take in to program review and updates of operator's plan(s). 49 CFR 192 Subpart P No = 0 Needs Improvement = 1 Are the state's largest operator(s) plans being reviewed annually to ensure they completing the full cycle of the DIMP/IMP process?	2	2

. .

Yes, a review IM inspection report for Country Mark confirm this item was completed.

5	Did the state review the following (these items are NTSB recommendations to PHMSA that have been deemed acceptable response based on PHMSA reviewing these items during the evaluation process): Chapter 5.1 Yes = $2 \text{ No} = 0 \text{ Needs Improvement} = 1$	2	2
	a. Operator records of previous accidents and failures including reported third- party damage and leak response to ensure appropriate operator response as required by 195.402; and		
	b. Directional drilling/boring procedures of each pipeline operator or its contractor to determine if they include actions to protect their facilities from the dangers posed by drilling and other trench less technologies;		
Evaluato			
Yes,			
proc	b. These items are covered in the inspection form and discussed with the operator during reco edures review. Country Mark representative have attended the pipeline safety seminar where ctional drilling/boring has been presented.		
6	Did the State verify Operators took appropriate action regarding advisory bulletins issued since the last evaluation? (Advisory Bulletins Current Year) Yes = 1 No = 0 Needs Improvement = .5	1	1
Evaluato	r Notes:		
	this item is addressed in the communication letter send to all operators from IURC on May 1 mation on PHMSA advisory items.	3, 2020.	The letter contains
7	(Compliance Activities) Did the state follow compliance procedures (from discovery to resolution) and adequately document all probable violations, including what resolution or further course of action is needed to gain compliance? Chapter 5.1 Yes = $10 \text{ No} = 0 \text{ Needs Improvement} = 1-9$	10	10
	a. Were compliance actions sent to company officer or manager/board member if		
	municipal/government system?		
	b. Were probable violations documented properly?		
	c. Resolve probable violations		
	d. Routinely review progress of probable violations		
	e. Did state issue compliance actions for all probable violations discovered?		
	f. Can state demonstrate fining authority for pipeline safety violations?		
	g. Does Program Manager review, approve and monitor all compliance actions? (note: Program Manager or Senior Official should sign any NOPV or related		
	enforcement action) h. Did state compliance actions give reasonable due process to all parties?		
	Including "show cause" hearing, if necessary. i. Within 30 days, conduct a post-inspection briefing with the owner or operator		
	outlining any concerns		
	j. Within 90 days, to the extent practicable, provide the owner or operator with written preliminary findings of the inspection. (Incident investigations do not need to meet 30/90-day requirement)		
Evaluato			
Ope	es, a review of the Country Mark NOPV inspection letters dated 1-21-2021 confirm it was ser rations.	nd to Kin	nberly Smock VP
	es, four violations were found and noted in the letter.	0	<b>.</b>
viola	ue to joint inspection with PHMSA, IURC is waiting to hear from PHMSA on their findings battons on CRM.		-
	es, all probable violations are reviewed by the inspector and program manager on a monthly s es, when appropriate and determined by the severity of the violations found.	chedule.	
f. Ye	es, this has been demonstrated in the gas program recently with civil penalties of \$1.769,000 a es, this item is listed in the procedure manual. Inspectors routinely review the inspection report		
	es, this is addressed in the Commission's rules and regulations.		
conv	es, a review of compliance letters and inspection reports reflect the post inspection was conducters at the post inspection was conducted by the second seco		-
	es, a review of compliance letters and spreadsheet confirm this was provided to the operator. N in 90 days per the Guidelines Section 5.1.5, "Procedures for notifying an operator when nonco		

8	(Accident Investigations) Were all federally reportable incidents investigated, thoroughly documented, with conclusions and recommendations?	10	10
	Yes = $10 \text{ No} = 0$ Needs Improvement = $1-9$		
	a. Does state have adequate mechanism to receive and respond to operator reports		
	of incidents, including after-hours reports?		
	b. Did state keep adequate records of Incident/Accident notifications received?		
	c. If onsite investigation was not made, did the state obtain sufficient information		
	from the operator and/or by means to determine the facts to support the decision not		
	to go on site?		
	d. Were onsite observations documented?		
	e. Were contributing factors documented?		
	f. Were recommendations to prevent recurrences, where appropriate,		
	documented?		
	g. Did state initiate compliance action for any violations found during any		
	incident/accident investigation? h. Did state assist Region Office or Accident Investigation Division (AID) by		
	taking appropriate follow-up actions related to the operator incident reports to ensure		
	accuracy and final report has been received by PHMSA?		
	i. Does state share any lessons learned from incidents/accidents?		
Evaluator			
	es, this item is located in IURC Procedures Manual, Section F, Investigation of Incidents on p	age 3. The Div	vision has
	lished a Pipeline Safety Emergency Line for the reporting of incidents. The line is monitored		
year,	by a Pipeline Safety Program staff member.		-
b-h.	No incidents occurred in CY2020.		
i. Ye	s, information on previous incidents/accidents is shared with all operators at their pipeline sat	fety seminar.	
9	Did state respond to Chairman's letter on previous evaluation within 60 days and correct or address any noted deficiencies? (If necessary) Chapter 8.1 Yes = $1 \text{ No} = 0 \text{ Needs Improvement} = .5$	1	1
Evaluator			
	rman Huston responded to Mr. Zach Barrett's letter dated November 20, 2020 was received o s were noted in the HL program.	n January 26, 2	2021. No
10	Did State conduct or participate in pipeline safety training session or seminar in Past 3 I Years? Chapter 8.5 Info Only = No Points	nfo Only Info	Only
Evaluator			
	ast pipeline safety seminar was in calendar year 2018 at French Lick, IN. IURC conducted a		
	er meter operators in South Bend & Greenwood, IN. This seminar was conducted in calendar	year 2019. Th	ese seminars
were	available to HL operators and Country Mark representatives were in attendance.		
11	Has state confirmed transmission operators have submitted information into NPMS	nfo Only Info	Only
	database along with changes made after original submission?		
	Info Only = No Points		
Evaluator		1.	
	item is located in IURC HL Transmission O&M Inspection form. A review of documents for	and this inform	lation was
com	pleted on each inspection.		
12	Does the state have a mechanism for communicating with stakeholders - other than state pipeline safety seminar? (This should include making enforcement cases available to public).	1	1
	Yes = $1 \text{ No} = 0 \text{ Needs Improvement} = .5$		
Evaluator			

This item is addressed in IURC website. Information on communication with stakeholders are found in the News Release section.

13	Did state execute appropriate follow-up actions to Safety Related Condition (SRC) Reports? Chapter 6.3	1	1
Evaluato	Yes = 1 No = 0 Needs Improvement = .5 Notes:		
	afety related condition reports were filed or located in PHMSA Portal for CY2020.		
14	Was the State responsive to:	1	1
	Yes = 1 No = 0 Needs Improvement = .5		
	a. Surveys or information requests from NAPSR or PHMSA; and		
Γ1	b. PHMSA Work Management system tasks?		
them	es, information from Robert Clarillos indicated a total of 18 surveys were conducted in 202.	0. Indiana pa	articipated in 8 o
b. No	WM tasks were assigned to IURC in CY2020.		
15	If the State has issued any waivers/special permits for any operator, has the state verified conditions of those waivers/special permits are being met? This should include having the operator amend procedures where appropriate. Yes = $1 \text{ No} = 0 \text{ Needs Improvement} = .5$		1
Evaluator			
No v	vaivers/special permits have been issued in CY2020.		
16	Were pipeline program files well-organized and accessible? Info Only = No Points	Info Only I	nfo Only
Evaluator Yes,	due to not being present and only available to review via Teams it was assumed all record	s and files are	e accessible.
17	Discussion with State on accuracy of inspection day information submitted into State Inspection Day Calculation Tool (SICT). Has the state updated SICT data? Yes = $3 \text{ No} = 0$ Needs Improvement = $1-2$	3	3
Evaluato			
Prog	ram Manager is familiar with the process of completing the SICT data. He is aware the SIC	CT number fo	or CY2021 is 11
18	Discussion on State Program Performance Metrics found on Stakeholder Communicatio site.\ http://primis.phmsa.dot.gov/comm/states.htm?nocache=4805 Info Only = No Points	n Info Only I	nfo Only
	Notes: ewed the performance metrics with IURC staff members pertaining to inspection activity, ) locate request. Excellent downward trend in damages and leaks were found.	inspection da	ys, damages per
19	Did the state encourage and promote operator implementation of Pipeline Safety Management Systems (PSMS), or API RP 1173? This holistic approach to improving pipeline safety includes the identification, prevention and remediation of safety hazards. Info Only = No Points	Info Only I	nfo Only
	a. https://pipelinesms.org/		
	b. Reference AGA recommendation to members May 20, 2019		
Evaluato		11 <b>T</b> 7	
Cent Dam	this item was presented at the IURC Pipeline Safety Seminar in 2018. Additional meetings re Pointe representatives have occurred to present how they are using PSMS. In November age Prevention Counsel (DPC) meeting, Steve Allen presented this topic to the operators is entation was given at the North, Southwest, & Southeast DPC meetings in 2020.	4, 2020 at th	ne Indiana

## **20** General Comments:

Info Only = No Points

Evaluator Notes: No loss of points occurred in this section of the review. Info Only Info Only

Total points scored for this section: 50 Total possible points for this section: 50

DUNS: 086329518 2020 Hazardous Liquid State Program Evaluation 1 Operator, Inspector, Location, Date and PHMSA Representative (enter specifics into the Info Only Info Only comments box below)

Info Only = No Points

a. What type of inspection(s) did the state inspector conduct during the field

portion of the state evaluation? (i.e. Standard, Construction, IMP, etc)

- b. When was the unit inspected last?
- c. Was pipeline operator or representative present during inspection?
- d. Effort should be made to observe newest state inspector with least experience

Evaluator Notes:

This was a virtual construction inspection on Country Mark Company in Jefferson Township, Indiana. The project was a replacement of two shorted casings at a railroad crossing. The project also included the replacement of two valves on both sides of the track. This unit was last inspected the previous week in monitoring the construction project. Yes, company representatives were presented and made available records of the construction project and OQ documentation.

2	Did the inspector use an appropriate inspection form/checklist and was the form/checklist	2	2
	used as a guide for the inspection? (New regulations shall be incorporated)		
	$Y_{es} = 2 N_0 = 0 N_{eeds} Improvement = 1$		

### Evaluator Notes:

Yes, Mr. Weindorf reviewed the operator's OQ and construction practices and documentation for compliance to company procedures and pipeline safety regulations. The virtual inspection was three days and witnessed the welding of sections of pipe and backfill of soil into the ditch line.

	Mr. Weindorf reviewed the operator's OQ and construction practices and documentation	's 1 for con		
backf	dures and pipeline safety regulations. The inspection was three days consisting of weldi ill of soil into the ditch line. The inspection was of adequate length due to the amount o s were noted in the inspectors review of the project. Good working knowledge was demo	f work t	to be perform	1
4	From your observation did the inspector have adequate knowledge of the pipeline safe program and regulations? (Evaluator will document reasons if unacceptable) $Yes = 2 No = 0$ Needs Improvement = 1	ty	2	2
	Notes: from my observation Mr. Weindorf conducted a professional inspection on the constructions and checked the company personnel for compliance to OQ.	tion pro	oject. He ask	ed a lot of
5	Did the inspector conduct an exit interview, including identifying probable violations inspection is not totally completed the interview should be based on areas covered dur time of field evaluation) Yes = $1 \text{ No} = 0 \text{ Needs Improvement} = .5$		1	1
,		violatic	ons or areas	of concern

- 6 Was inspection performed in a safe, positive, and constructive manner ? Info Only = No Points
  - a. No unsafe acts should be performed during inspection by the state inspector

b. What did the inspector observe in the field? (Narrative description of field observations and how inspector performed)

c. Best Practices to Share with Other States - (Field - could be from operator visited or state inspector practices)

d. Other

Evaluator Notes:

Yes, safety procedures, eye protection, hard hats and safety vests were observed and being used during the entire construction project.

7 General Comments:

Info Only = No Points

Evaluator Notes:

No loss of points occurred in this section of the review.

Info Only Info Only

Total points scored for this section: 15 Total possible points for this section: 15 Has the state reviewed Operator Annual reports, along with Incident/Accident reports, for 2 accuracy and analyzed data for trends and operator issues.
 Yes = 2 No = 0 Needs Improvement = 1

#### Evaluator Notes:

Yes, this is accomplished by each inspector conducting a review of the operator's annual reports prior to performing their inspection. This item is listed in Section B of the IURC procedures manual. Additionally, the inspector will use the Distribution Operator's F7100 Annual Review Check list to verify the data on the operator's report and analyze trends or potential risk areas, (leakage, corrosion, damages) prior to conducting the inspection.

2 Has the state verified that the operators analyze excavation damages for the purpose of determining root causes and minimizing the possibility of a recurrence? (192.617) Has the state verified that the operators have appropriately identified excavators who have repeatedly violated one-call laws and damaged their facilities. Have the operators taken steps to mitigate that risks? (192.1007) Yes = 2 No = 0 Needs Improvement = 1

#### Evaluator Notes:

Yes, IURC investigates excavation damages that occur on all natural gas & HL companies facilities. The operator is required to submit a report of damages to the agency in determining the root cause of the damage. IRUC reviews and investigate the damage report and makes a recommendation to the Underground Plant Protection Advisory Committee (UPPAC) on who caused the damage(s). The UPPAC reviews the investigation reports and renders a decision to issue a "Warning Letter", "Re-Training" or civil penalty to the contractor or operator. Excavators who have repeatedly violated the one-call law is addressed in IC 8-1-26.

3 Has the state reviewed the operator's annual report pertaining to Part D - Excavation Info Only Info Only Damage?

Info Only = No Points

a. Is the information complete and accurate with root cause numbers?

b. Has the state evaluated the causes for the damages listed under "One-Call Notification Practices Not Sufficient" (Part D.1.a.)?

c. Has the state evaluated the causes for the damages listed under "Locating Practices Not Sufficient" (Part D.1.b)? For each operator, does the state review the following?

d. Is the operator or its locating contractor(s) qualified and following written procedures for locating and marking facilities?

e. Is the operator appropriately requalifying locators to address performance deficiencies?

f. What is the number of damages resulting from mismarks?

g. What is the number of damages resulting from not locating within time requirements (no-shows)?

h. Is the operator appropriately addressing discovered mapping errors resulting in excavation damages?

- i. Are mapping corrections timely and according to written procedures?
- j. Has the state evaluated the causes for the damages listed under "Excavation

Practices Not Sufficient" (Part D.1.c.)?

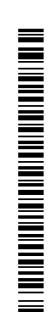
#### Evaluator Notes:

a. Yes this is accomplished by comparing the CRM Data program to the operator's individual reports on damages that occurred on the system.

b. Yes, IURC staff reviews the operator's investigation reports and other data to confirm the cause of damages.

c. Yes, IURC staff reviews these items during a review of the operator's investigation reports and other data in the annual report. Part of the review includes those items listed in Part D of the operator's annual report.

d-j. Yes, the operator or their contractor locators are OQ qualified. This item is checked on each inspection and reviewed when a damage report is submitted to their agency for review. Yes, operators are continually requalifying locators who have failed to locate correctly. This is reviewed and discussed with the operator at meetings. In accordance to data collected by IURC for CY2020 the number of damages resulting from mismark was 95 out of 307. Facility could not be found was 38, incorrect facility records was 108, locating practices not sufficient 14, locator error 40 and site marked incomplete 3.



2

4 Has the agency or another organization within the state collected data and evaluated trends on the number of pipeline damages per 1,000 locate requests? Yes = 2 No = 0 Needs Improvement = 1

a. What stakeholder group is causing the highest number of damages to the pipelines? Operator, contractor, locating company or public.

b. Has the state verified the operator is appropriately focusing damage prevention education and training to stakeholders causing the most damages?

c. Has the state evaluated which of the following best describes the reason for the excavation damages; i.e., operator or contractor not following written procedures, failure to maintain marks, failure to support exposed facilities, failure to use hand tools were required, failure to test-hole (pot hole), improper backfilling practices, failure to maintain clearance or insufficient excavation practices.

d. Has the state verified the operator is appropriately focusing damage prevention

education and training to address the causes of excavation damages?

### Evaluator Notes:

a. Excavators are causing the highest number of damages in the State of Indiana.

b. The monthly Damage Prevention Counsel Meetings address this issue and share information on causes of damages.

c. Yes, IURC continues to monitor and analyze data from the annual report and damage reports submitted by operators to their agency. The number of damages has decreased due to the enforcement of the damage prevention law and their action in meeting with the operators on addressing failure to mark correctly, tolerance zones on markings and trained qualified locators.

d. Yes, the Damage Prevention Counsel and public awareness outreach meetings has focused on causes of damage. This information is shared with all stakeholder groups.

5 General Comments:

Info Only = No Points

Evaluator Notes:

No loss of points occurred in this section of the review.

Total points scored for this section: 6 Total possible points for this section: 6

Info Only Info Only

1 Were all inspections of interstate pipelines conducted using the Inspection Assistant Info Only Info Only program for documenting inspections? Info Only = No Points Evaluator Notes: IURC does not have a 60106 agreement with PHMSA nor an interstate agent. 2 If inspections were conducted independent of a PHMSA team inspection was notice of allInfo Only Info Only identified probable violations provided to PHMSA within 60 days? Info Only = No Points Evaluator Notes: IURC does not have a 60106 agreement with PHMSA nor an interstate agent. 3 If inspections were conducted independent of a PHMSA team inspection was PHMSA Info Only Info Only immediately notified of conditions which may pose an immediate safety hazard to the public or environment? Info Only = No Points Evaluator Notes: IURC does not have a 60106 agreement with PHMSA nor an interstate agent. 4 If inspections were conducted independent of a PHMSA team inspection did the state Info Only Info Only coordinate with PHMSA if inspections not were not included in the PHMSA Inspection Work Plan? Info Only = No Points **Evaluator Notes:** IURC does not have a 60106 agreement with PHMSA nor an interstate agent. 5 Did the state take direction from and cooperate with PHMSA for all incident Info Only Info Only investigations conducted on interstate pipelines? Info Only = No Points Evaluator Notes: IURC does not have a 60106 agreement with PHMSA nor an interstate agent. 6 Info Only Info Only General Comments: Info Only = No Points Evaluator Notes: No loss of points occurred in this section of the review. Total points scored for this section: 0

Total possible points for this section: 0