

U.S. Department of Transportation Pipeline and Hazardous Materials Safety Administration

2019 Gas State Program Evaluation

for

Utah Division of Public Utilities

Document Legend PART:

- O -- Representative, Dates and Title Information
- A -- Progress Report and Program Documentation Review
- B -- Program Inspection Procedures
- C -- State Qualifications
- D -- Program Performance
- E -- Field Inspections
- F -- Damage prevention and Annual report analysis
- G -- Interstate Agent/Agreement States



2019 Gas State Program Evaluation -- CY 2019 Gas

State Agency: Utah Rating:

Agency Status: 60105(a): Yes 60106(a): No Interstate Agent: No

Date of Visit: 08/04/2020 - 08/30/2020

Agency Representative: Al Zadeh, Program Manager

PHMSA Representative: Rex Evans

Commission Chairman to whom follow up letter is to be sent:

Name/Title: Chris Parker, Director - Division of Public Utilities

Agency: Utah Department of Commerce Address: 160 East 300 South, 4th Floor Salt Lake City, UT 84114-6751

INSTRUCTIONS:

Complete this evaluation in accordance with the Evaluator Guidance for conducting state pipeline safety program evaluations. The evaluation should generally reflect state program performance during CY 2019 (not the status of performance at the time of the evaluation). A deficiency in any one part of a multiple-part question should be scored as "Needs Improvement." Determine the answer to the question then select the appropriate point value. If a state receives less than the maximum points, include a brief explanation in the appropriate notes/comments section. If a question is not applicable to a state, select NA. Please ensure all responses are COMPLETE and ACCURATE, and they OBJECTIVELY reflect the state's program performance for the question being evaluated. Increasing emphasis is being placed on how the state pipeline safety programs conduct and execute their pipeline safety responsibilities (their performance). This evaluation, together with selected factors reported in the state's annual progress report attachments, provide the basis for determining the state's pipeline safety grant allocation.

Scoring Summary

PARTS Possible Point		Possible Points	Points Scored
A	Progress Report and Program Documentation Review	0	0
В	Program Inspection Procedures	15	15
C	State Qualifications	10	10
D	Program Performance	50	50
E	Field Inspections	15	15
F	Damage prevention and Annual report analysis	4	4
G	Interstate Agent/Agreement States	0	0
TOTALS 94		94	
State Rating			



PART A - Progress Report and Program Documentation Review

Points(MAX) Score

1 Were the following Progress Report Items accurate?

Info Only Info Only

- Info Only = No Points
 - a. Stats On Operators Data Progress Report Attachment 1
 - b. State Inspection Activity Data Progress Report Attachment 2
 - c. List of Operators Data Progress Report Attachment 3*
 - d. Incidents/Accidents Data Progress Report Attachment 4*
 - e. Stats of Compliance Actions Data Progress Report Attachment 5*
 - f. List of Records Kept Data Progress Report Attachment 6 *
 - g. Staff and TQ Training Data Progress Report Attachment 7
 - h. Compliance with Federal Regulations Data Progress Report Attachment 8
 - i. Performance and Damage Prevention Question Data Progress Report

Attachment 10*

Evaluator Notes:

- a. no issues PDM match
- b. provided Inspection Day Spreadsheet
- c. Operator data matches PDM
- d. Incidents 3 incidents match PDM
- e. provided Inspection Record which listed actions
- f. No issues
- g. No issues
- h. No issues
- i. No issues

Total points scored for this section: 0 Total possible points for this section: 0



5

4

Do written procedures address pre-inspection, inspection and post inspection activities for each of the following inspection types: Chapter 5.1

Yes = 5 No = 0 Needs Improvement = 1-4

a. Standard Inspections, which include Drug/Alcohol, CRM and Public

Awareness Effectiveness Inspections

- b. TIMP and DIMP Inspections (reviewing largest operator(s) plans annually)
- c. OQ Inspections
- d. Damage Prevention Inspections
- e. On-Site Operator Training
- f. Construction Inspections (annual efforts)
- g. LNG Inspections

Evaluator Notes:

All inspection types applicable appear to be included in Section IV lists the intervals and priorities of Utah's program procedures. Then continued into Section V where each type of inspection is included. Then Post Inspection Activity in Section VI. No issues.

Do written procedures address inspection priorities of each operator, and if necessary each unit, based on the following elements and time frames established in its procedures? Chapter 5.1

Yes = 4 No = 0 Needs Improvement = 1-3

- a. Length of time since last inspection
- b. Operating history of operator/unit and/or location (includes leakage, incident and compliance activities)
- c. Type of activity being undertaken by operators (i.e. construction)
- d. Locations of operator's inspection units being inspected (HCA's, Geographic area, Population Centers, etc.)
- e. Process to identify high-risk inspection units that includes all threats -

(Excavation Damage, Corrosion, Natural Forces, Outside Forces, Material and Welds, Equipment, Operators and any Other Factors)

f. Are inspection units broken down appropriately?

Evaluator Notes:

- a. e. Yes this is included in Section IV of Procedures. Units appear to be broken down appropriately. 99% of their work is confined to Dominion in and near Salt Lake City which they have 10 units. Appears to be broken down appropriately and no issues.
- 3 (Compliance Procedures) Does the state have written procedures to identify steps to be taken from the discovery to resolution of a probable violation? Chapter 5.1

3

3

- Yes = 3 No = 0 Needs Improvement = 1-2
 - a. Procedures to notify an operator (company officer) when a noncompliance is identified
 - b. Procedures to routinely review progress of compliance actions to prevent delays or breakdowns
 - c. Procedures regarding closing outstanding probable violations

Evaluator Notes:

Notices of violation start in Section VI B-G. It appears procedures were enhanced from previous year to address follow-up that was an issue from last evaluation.

4 (Incident/Accident Investigations) Does the state have written procedures to address state 3 actions in the event of an incident/accident?

Yes = 3 No = 0 Needs Improvement = 1-2

- a. Mechanism to receive, record, and respond to operator reports of incidents, including after-hours reports
- b. If onsite investigation was not made, do procedures require on-call staff to obtain sufficient information to determine the facts to support the decision not to go on-site.



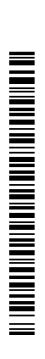
Utah Utah Division of Public Utilities, Page: 4

Section VIII of procedures includes their written incident procedures. They maintain an on-call individual and schedule of staff. B 1-2 review the decision to go on-site or not. No issues.

5 General Comments: Info Only = No Points Info Only Info Only

Evaluator Notes:

Total points scored for this section: 15 Total possible points for this section: 15



5

Has each inspector and program manager fulfilled training requirements? (See Guidelines 5 Appendix C for requirements) Chapter 4.4

Yes = 5 No = 0 Needs Improvement = 1-4

- a. Completion of Required OQ Training before conducting inspection as lead
- b. Completion of Required DIMP/IMP Training before conducting inspection as

lead

- c. Completion of Required LNG Training before conducting inspection as lead
- d. Root Cause Training by at least one inspector/program manager
- e. Note any outside training completed
- f. Verify inspector has obtained minimum qualifications to lead any applicable standard inspection as the lead inspector (Reference State Guidelines Section 4.3.1)

Evaluator Notes:

All necessary training appears to have been taken by both inspectors and program manager. There are no LNG facilities in Utah, however OQ, DIMP/IMP and Root Cause are sufficient. No issues.

Did state records and discussions with state pipeline safety program manager indicate adequate knowledge of PHMSA program and regulations? Chapter 4.1,8.1 Yes = 5 No = 0 Needs Improvement = 1-4

5

5

Evaluator Notes:

Al is one of the longest serving program managers and there are no issues with this.

General Comments:

Info Only = No Points

Info Only Info Only

Evaluator Notes:

Total points scored for this section: 10 Total possible points for this section: 10



Did state inspect all types of operators and inspection units in accordance with time intervals established in written procedures? Chapter 5.1

5 5

Yes = 5 No = 0 Needs Improvement = 1-4

- a. Standard (General Code Compliance)
- b. Public Awareness Effectiveness Reviews
- c. Drug and Alcohol
- d. Control Room Management
- e. Part 193 LNG Inspections
- f. Construction (did state achieve 20% of total inspection person-days?)
- g. OQ (see Question 3 for additional requirements)
- h. IMP/DIMP (see Question 4 for additional requirements)

Evaluator Notes:

a. It appears program is up to date on standard inspections. Most inspections are done annually other than program inspections.

O&M Plans 3 yr

Emergency Plans 3 yr

DIMP program 5 yr

TIMP program 5 yr

OQ program (Prot. 1-8) 5 yr

CRM 5 yr

PAPE 5 yr

Drug and Alcohol 5 yr

- e. There is no LNG
- f. Construction is as needed and program is aware of need to increase these.
- Did inspection form(s) cover all applicable code requirements addressed on Federal Inspection form(s)? Did State complete all applicable portions of inspection forms? Chapter 5.1. Do inspection records indicate that adequate reviews of procedures, records and field activities, including notes and the appropriate level of inspection person-days for each inspection, were performed?

Yes = 10 No = 0 Needs Improvement = 1-9

- a. Standard (General Code Compliance)
- b. Public Awareness Effectiveness Reviews
- c. Drug and Alcohol
- d. Control Room Management
- e. Part 193 LNG Inspections
- f. Construction
- g. OQ (see Question 3 for additional requirements)
- h. IMP/DIMP (see Question 4 for additional requirements)

Evaluator Notes:

It appears all requirements are being covered. UT has started using Inspection Assistance program the last couple of years in order to ensure all areas are covered. Base on report review in IA, there do not appear to be any issues.

Is state verifying operators OQ programs are up to date? This should include verification of any plan updates and that persons performing covered tasks (including contractors) are properly qualified and requalified at intervals established in the operator's plan. 49 CFR 192 Part N

2

2

10

10

Yes = 2 No = 0 Needs Improvement = 1

Evaluator Notes:

Yes, regular protocol 9 inspections are completed. Regular 5 year OQ plan inspections are due this year CY2020.



Is state verifying operator's integrity management Programs (IMP and DIMP)? This

Are the state's largest operator(s) plans being reviewed annually?

Did the state review the following (these items are NTSB recommendations to PHMSA

that have been deemed acceptable response based on PHMSA reviewing these items

shown a record of defects/leaks and mitigating those through DIMP plan?

Are states verifying with operators any plastic pipe and components that have

IMP Plans appear up to date, last 2016 due 2021. DEU is main IMP operator and they have regular communication, general

Are the states verifying operators are including low pressure distribution

should include a review of plans, along with monitoring progress. In addition, the review should take in to account program review and updates of operator's plan(s). 49 CFR 192



DUNS: 143528862

2019 Gas State Program Evaluation

4

Evaluator Notes:

5

Subpart P

a.

b.

annual review. No issues here.

Yes = 2 No = 0 Needs Improvement = 1

systems in their threat analysis?

during the evaluation process): Chapter 5.1

Resolve probable violations

Routinely review progress of probable violations

Did state issue compliance actions for all probable violations discovered?

c. d.

e.

Yes = 2 No = 0 Needs Improvement = 1

Utah Division of Public Utilities, Page: 8

1

10

2

2

2

1

10

- f. Can state demonstrate fining authority for pipeline safety violations?
- g. Does Program Manager review, approve and monitor all compliance actions? (note: Program Manager or Senior Official should sign any NOPV or related enforcement action)
- h. Did state compliance actions give reasonable due process to all parties? Including "show cause" hearing, if necessary.
- i. Within 30 days, conduct a post-inspection briefing with the owner or operator outlining any concerns
- j. Within 90 days, to the extent practicable, provide the owner or operator with written preliminary findings of the inspection. (Incident investigations do not need to meet 30/90-day requirement)

It appears all items in this category are met. Inspections reviewed in IA include letters, close-out and follow up information. All time frames appear met and program. There was an issue last year with follow-up which appears to have been corrected in the files reviewed.

8 (Incident Investigations) Were all incidents investigated, thoroughly documented, with conclusions and recommendations?

Yes = 10 No = 0 Needs Improvement = 1-9

- a. Does state have adequate mechanism to receive and respond to operator reports of incidents, including after-hours reports?
- b. Did state keep adequate records of Incident/Accident notifications received?
- c. If onsite investigation was not made, did the state obtain sufficient information from the operator and/or by means to determine the facts to support the decision not to go on site?
- d. Were onsite observations documented?
- e. Were contributing factors documented?
- f. Were recommendations to prevent recurrences, where appropriate, documented?
- g. Did state initiate compliance action for any violations found during any incident/accident investigation?
- h. Did state assist Region Office or Accident Investigation Division (AID) by taking appropriate follow-up actions related to the operator incident reports to ensure accuracy and final report has been received by PHMSA?
- i. Does state share any lessons learned from incidents/accidents?

Evaluator Notes:

Inspectors take call duty. There were three incidents that were reportable. It appears information and necessary information was primarily documented in IA. There appears to have been an adequate back and forth exchange of information with the operator (DEU). No issues found.

9 Did state respond to Chairman's letter on previous evaluation within 60 days and correct 1 or address any noted deficiencies? (If necessary) Chapter 8.1

Yes = 1 No = 0 Needs Improvement = .5

Evaluator Notes:

Yes, the response was within 60 days and the issues appear resolved. The issues from previous evaluation were around compliance activities, procedures were modified and it appears the process has helped the overall program activities along with the documentation found in IA.

Did State conduct or participate in pipeline safety training session or seminar in Past 3 Info Only Info Only Years? Chapter 8.5 Info Only = No Points

Evaluator Notes:

No issues, last one was 2019

Has state confirmed transmission operators have submitted information into NPMS Info Only Info Only database along with changes made after original submission?

Info Only = No Points

Evaluator Notes:



Utah Utah Division of Public Utilities, Page: 9

10

No issues.

public).

Yes = 1 No = 0 Needs Improvement = .5

https://publicutilities.utah.gov/pipeline.html

12

13	Did state execute appropriate follow-up actions to Safety Related Condition (SRC) Reports? Chapter 6.3	1	1
F14-	Yes = 1 No = 0 Needs Improvement = .5		
Evaluator	e were no SRC's found in PDM.		
	e were no SRC's found in PDM.		
14	Was the State responsive to:	1	1
	Yes = 1 No = 0 Needs Improvement = .5		
	a. Surveys or information requests from NAPSR or PHMSA;		
	b. Operator IM notifications; and		
	c. PHMSA Work Management system tasks?		
Evaluato	5		
No is	ssues noted.		
15	If the State has issued any waivers/special permits for any operator, has the state verified conditions of those waivers/special permits are being met? This should include having the operator amend procedures where appropriate.	1 e	1
E. alasta	Yes = 1 No = 0 Needs Improvement = .5		
Evaluato			
None	e to verify as in past years.		
16	Were pipeline program files well-organized and accessible? Info Only = No Points	Info Only	Info Only
	r Notes: electronic information provided and available on IA was found with no issues. Program used their organization abilities	e of IA has	tremendously
17	Discussion with State on accuracy of inspection day information submitted into State Inspection Day Calculation Tool (SICT). Has the state updated SICT data? Yes = 3 No = 0 Needs Improvement = 1-2	3	3
Evaluato			
Disc revie	ussed the SICT numbers with program. They appear reasonable with no issues. The 2020 in the due to large variation lower than previous year, however that is being looked at and will have a limited amount of units to inspect with DEU being primary operator and geographic	evaluate du	ring peer review.
18	Discussion on State Program Performance Metrics found on Stakeholder Communication		

site.\ http://primis.phmsa.dot.gov/comm/states.htm?nocache=4805

Discussed metrics. Al indicated they have addressed items with DEU during quarterly meeting in uptick in damages per

Does the state have a mechanism for communicating with stakeholders - other than state

pipeline safety seminar? (This should include making enforcement cases available to

1

1



Evaluator Notes:

1000.

Info Only = No Points

- Did the state encourage and promote operator implementation of Pipeline Safety

 Management Systems (PSMS), or API RP 1173? This holistic approach to improving

 pipeline safety includes the identification, prevention and remediation of safety hazards.

 Info Only = No Points
 - a. https://pipelinesms.org/
 - b. Reference AGA recommendation to members May 20, 2019

Primary operator DEU participates in this on a corporate basis.

General Comments:
Info Only = No Points

Info Only Info Only

Evaluator Notes:

Total points scored for this section: 50 Total possible points for this section: 50



- 1 Operator, Inspector, Location, Date and PHMSA Representative (enter specifics into the Info Only Info Only comments box below) Info Only = No Points
 - What type of inspection(s) did the state inspector conduct during the field portion of the state evaluation? (i.e. Standard, Construction, IMP, etc)
 - When was the unit inspected last?
 - Was pipeline operator or representative present during inspection? c.
 - d. Effort should be made to observe newest state inspector with least experience

Operator was Dominion Energy Western Region. Logan Voellinger and Jimmy Betham, Logan did most inspection as Jimmy was called away to investigate incident. This is an annual inspection. This inspection was done on records via WebEx.

2 Did the inspector use an appropriate inspection form/checklist and was the form/checklist used as a guide for the inspection? (New regulations shall be incorporated) Yes = 2 No = 0 Needs Improvement = 1

Evaluator Notes:

Inspectors Logan Voellinger and Jimmy Betham used inspection assistant (IA). No issues.

3 10 10 Did the inspector adequately review the following during the inspection

Yes = 10 No = 0 Needs Improvement = 1-9

- Procedures (were the inspector's questions of the operator adequate to determine compliance?)
- Records (did the inspector adequately review trends and ask in-depth
- Field Activities/Facilities (did inspector ensure that procedures were being followed, including ensuring that properly calibrated equipment was used and OQ's were acceptable?)
- Other (please comment) d.
- Was the inspection of adequate length to properly perform the inspection?

Evaluator Notes:

This was a records inspection only. All activities appear to be covered adequately. The length of inspection and time spent appear adequate. No issues.

From your observation did the inspector have adequate knowledge of the pipeline safety program and regulations? (Evaluator will document reasons if unacceptable)

2

2

Yes = 2 No = 0 Needs Improvement = 1

4

Yes, the inspector asked relevant questions and appeared thorough in approach. No issues.

Did the inspector conduct an exit interview, including identifying probable violations? (If 1 5 1 inspection is not totally completed the interview should be based on areas covered during time of field evaluation)

Yes = 1 No = 0 Needs Improvement = .5

Evaluator Notes:

The inspection was not 100% complete, however the areas covered and follow-up information requested appeared

appropriate and no issues were found.

6 Was inspection performed in a safe, positive, and constructive manner? Info Only Info Only

- Info Only = No Points
 - No unsafe acts should be performed during inspection by the state inspector a.
 - What did the inspector observe in the field? (Narrative description of field observations and how inspector performed)



- c. Best Practices to Share with Other States (Field could be from operator visited or state inspector practices)
- d. Other

As noted above, no issues found. This was records inspection only of DEU Western Region.

7 General Comments:

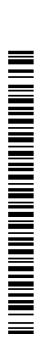
Info Only = No Points

Info Only Info Only

Evaluator Notes:

No issues.

Total points scored for this section: 15 Total possible points for this section: 15



- Has the state reviewed Operator Annual reports, along with Incident/Accident reports, for 2 accuracy and analyzed data for trends and operator issues.
 - Yes = 2 No = 0 Needs Improvement = 1

They actually place annual report with inspection in IA and review with operators. No issues found here.

- Has the state verified that the operators analyze excavation damages for the purpose of determining root causes and minimizing the possibility of a recurrence? (? 192.617)

 Has the state verified that the operators have appropriately identified excavators who have repeatedly violated one-call laws and damaged their facilities. Have the operators taken steps to mitigate that risks? (? 192.1007)
- 2 NA

Yes = 2 No = 0 Needs Improvement = 1

Evaluator Notes:

Not applicable this year, however discussed these efforts and program appears on track. They have limited operator base to deal with and DEU will be focus.

3 Has the state reviewed the operator's annual report pertaining to Part D ? Excavation Damage?

4 NA

Yes = 4 No = 0 Needs Improvement = 1-3

- a. Is the information complete and accurate with root cause numbers?
- b. Has the state evaluated the causes for the damages listed under "One-Call Notification Practices Not Sufficient" (Part D.1.a.)?
- c. Has the state evaluated the causes for the damages listed under "Locating Practices Not Sufficient" (Part D.1.b)? For each operator, does the state review the following?
- d. Is the operator or its locating contractor(s) qualified and following written procedures for locating and marking facilities?
- e. Is the operator appropriately requalifying locators to address performance deficiencies?
- f. What is the number of damages resulting from mismarks?
- g. What is the number of damages resulting from not locating within time requirements (no-shows)?
- h. Is the operator appropriately addressing discovered mapping errors resulting in excavation damages?
- i. Are mapping corrections timely and according to written procedures?
- j. Has the state evaluated the causes for the damages listed under "Excavation Practices Not Sufficient" (Part D.1.c.)?

Evaluator Notes:

See previous. They appear on track, referred to previous information sent out on areas of improvement. No issues at this time.

4 Has the agency or another organization within the state collected data and evaluated trends on the number of pipeline damages per 1,000 locate requests?

Yes = 2 No = 0 Needs Improvement = 1

- a. What stakeholder group is causing the highest number of damages to the pipelines? Operator, contractor, locating company or public.
- b. Has the state verified the operator is appropriately focusing damage prevention education and training to stakeholders causing the most damages?
- c. Has the state evaluated which of the following best describes the reason for the excavation damages; i.e., operator or contractor not following written procedures, failure to maintain marks, failure to support exposed facilities, failure to use hand tools were required, failure to test-hole (pot hole), improper backfilling practices, failure to maintain clearance or insufficient excavation practices.
- d. Has the state verified the operator is appropriately focusing damage prevention education and training to address the causes of excavation damages?

Evaluator Notes:

2

2

No issues. See metrics discussion also. They are working with DEU on improvement due to uptick in damages in 2019. They appear to be on track and no issues.

5 General Comments: Info Only = No Points Info Only Info Only

Evaluator Notes:

Total points scored for this section: 4 Total possible points for this section: 4



PART G - Interstate Agent/Agreement States

Points(MAX) Score

Were all inspections of interstate pipelines conducted using the Inspection Assistant program for documenting inspections.

Info Only = No Points

Info Only Info Only

Evaluator Notes:

Not an interstate agent

If inspections were conducted independent of a PHMSA team inspection was notice of allInfo Only Info Only identified probable violations provided to PHMSA within 60 days.

Info Only = No Points

Evaluator Notes:

Not an interstate agent

3 If inspections were conducted independent of a PHMSA team inspection was PHMSA immediately notified of conditions which may pose an immediate safety hazard to the public or environment?

Info Only Info Only

Info Only = No Points

Evaluator Notes:

Not an interstate agent

4 If inspections were conducted independent of a PHMSA team inspection did the state coordinate with PHMSA if inspections not were not included in the PHMSA Inspection

Info Only Info Only

Work Plan? Info Only = No Points

Evaluator Notes:

Not an interstate agent

5 Did the state take direction from and cooperate with PHMSA for all incident investigations conducted on interstate pipelines?

Info Only = No Points

Info Only Info Only

Evaluator Notes:

Not an interstate agent

6 General Comments:

Info Only = No Points

Info Only Info Only

Evaluator Notes:

Not an interstate agent

Total points scored for this section: 0 Total possible points for this section: 0

