

U.S. Department of Transportation Pipeline and Hazardous Materials Safety Administration

# 2019 Gas State Program Evaluation

for

# ILLINOIS COMMERCE COMMISSION

# Document Legend PART:

- O -- Representative, Dates and Title Information
- A -- Progress Report and Program Documentation Review
- B -- Program Inspection Procedures
- C -- State Qualifications
- D -- Program Performance
- E -- Field Inspections
- F -- Damage prevention and Annual report analysis
- G -- Interstate Agent/Agreement States



# 2019 Gas State Program Evaluation -- CY 2019 Gas

State Agency: Illinois Rating:

Agency Status: 60105(a): Yes 60106(a): No Interstate Agent: No

**Date of Visit:** 06/02/2020 - 07/26/2020

**Agency Representative:** Matthew Smith, Assistant Director, Safety and Reliability Division, ICC

PHMSA Representative: Don Martin, Office records

Rex Evans, Part E, Field Inspection

Commission Chairman to whom follow up letter is to be sent:

Name/Title: Carrie Zalewski, Chairman
Agency: Illinois Commerce Commission

**Address:** 527 E. Capitol Avenue

City/State/Zip: Springfield, Illinois 62794-9280

# **INSTRUCTIONS:**

Complete this evaluation in accordance with the Evaluator Guidance for conducting state pipeline safety program evaluations. The evaluation should generally reflect state program performance during CY 2019 (not the status of performance at the time of the evaluation). A deficiency in any one part of a multiple-part question should be scored as "Needs Improvement." Determine the answer to the question then select the appropriate point value. If a state receives less than the maximum points, include a brief explanation in the appropriate notes/comments section. If a question is not applicable to a state, select NA. Please ensure all responses are COMPLETE and ACCURATE, and they OBJECTIVELY reflect the state's program performance for the question being evaluated. Increasing emphasis is being placed on how the state pipeline safety programs conduct and execute their pipeline safety responsibilities (their performance). This evaluation, together with selected factors reported in the state's annual progress report attachments, provide the basis for determining the state's pipeline safety grant allocation.

# **Scoring Summary**

PARTS		<b>Possible Points</b>	<b>Points Scored</b>
A	Progress Report and Program Documentation Review	0	0
В	Program Inspection Procedures	15	15
C	State Qualifications	10	10
D	Program Performance	50	38
E	Field Inspections	15	15
F	Damage prevention and Annual report analysis	4	4
G	Interstate Agent/Agreement States	0	0
TOTALS 94		82	
State Rating			87.2



# PART A - Progress Report and Program Documentation Review

Points(MAX) Score

1 Were the following Progress Report Items accurate?

Info Only Info Only

- Info Only = No Points
  - a. Stats On Operators Data Progress Report Attachment 1
  - b. State Inspection Activity Data Progress Report Attachment 2
  - c. List of Operators Data Progress Report Attachment 3\*
  - d. Incidents/Accidents Data Progress Report Attachment 4\*
  - e. Stats of Compliance Actions Data Progress Report Attachment 5\*
  - f. List of Records Kept Data Progress Report Attachment 6 \*
  - g. Staff and TQ Training Data Progress Report Attachment 7
  - h. Compliance with Federal Regulations Data Progress Report Attachment 8
  - i. Performance and Damage Prevention Question Data Progress Report

Attachment 10\*

#### **Evaluator Notes:**

- (a. ICC provided a spreadsheet listing operators and units. One revision is required for LPG operators. One operator should be deleted.
- (b. ICC provided a spreadsheet listing operators, inspection unit, inspection type and person days. No issues after obtaining explanation on a few questions.
- (c. ICC provided a spreadsheet listing operators, inspection unit, inspection type and person days. No issues after obtaining explanation on a few questions.
- (d. No issues.
- (e. ICC provided a spreadsheet reports with noncompliance. No issues after obtaining explanation on a few questions.
- (f. Same as CY2018. No issues.
- (g. A review of TQ's Blackboard training system was reviewed. No issues were found with the Inspector Categories in Attachment 7.

Total points scored for this section: 0

Total possible points for this section: 0



4

5

Do written procedures address pre-inspection, inspection and post inspection activities for each of the following inspection types: Chapter 5.1

Yes = 5 No = 0 Needs Improvement = 1-4

a. Standard Inspections, which include Drug/Alcohol, CRM and Public

Awareness Effectiveness Inspections

- b. TIMP and DIMP Inspections (reviewing largest operator(s) plans annually)
- c. OQ Inspections
- d. Damage Prevention Inspections
- e. On-Site Operator Training
- f. Construction Inspections (annual efforts)
- g. LNG Inspections

#### **Evaluator Notes:**

The ICC's PIPELINE SAFETY PROGRAM STANDARD OPERATING, ENFORCEMENT AND INCIDENT INVESTIGATION PROCEDURES (Procedures) revised 8/12/2019.

- (a. The Standard Inspection Procedures are located in Section V.(E starting on Page 15 of the ICC's PIPELINE SAFETY PROGRAM STANDARD OPERATING, ENFORCEMENT AND INCIDENT INVESTIGATION PROCEDURES (Procedures) ending on Page 20. Pre-Inspection activities are described in Section V.(B. on Page 13. Post inspection activities are described in Section V.(R. on Page 25.
- (b. Transmission Integrity Management Program (IMP) inspections are described in Section V.(O. on Page 24. Distribution Integrity Management Program (DIMP) inspections are described in Section V.(Q. on Page 24. Pre and Post Inspection activities are the same on Page 13 and 25.
- (c. Operator Qualification (OQ) inspections are described in Section V.(I. on Page 22 and 23. Pre and Post Inspection activities are the same on Page 13 and 25.
- (d. Damage Prevention inspections are described in Section V.(N. on Page 23 and 24. Pre and Post Inspection activities are the same on Page 13 and 25.
- (e. Operator Training is described in Section V.(M. on Page 23. Pre and Post Inspection activities are the same on Page 13 and 25.
- (f. Design and Construction inspections are described in Section V.(H. on Pages 20 to 22. Pre and Post Inspection activities are the same on Page 13 and 25.
- (g. LNG inspections are described in Section V.(P. on Pages 24. Pre and Post Inspection activities are the same on Page 13 and 25.
- Do written procedures address inspection priorities of each operator, and if necessary each unit, based on the following elements and time frames established in its procedures? Chapter 5.1

Yes = 4 No = 0 Needs Improvement = 1-3

- a. Length of time since last inspection
- b. Operating history of operator/unit and/or location (includes leakage, incident and compliance activities)
- c. Type of activity being undertaken by operators (i.e. construction)
- d. Locations of operator's inspection units being inspected (HCA's, Geographic area, Population Centers, etc.)
- e. Process to identify high-risk inspection units that includes all threats -

(Excavation Damage, Corrosion, Natural Forces, Outside Forces, Material and Welds, Equipment, Operators and any Other Factors)

f. Are inspection units broken down appropriately?

#### **Evaluator Notes:**

The ICC's PIPELINE SAFETY PROGRAM STANDARD OPERATING, ENFORCEMENT AND INCIDENT INVESTIGATION PROCEDURES (Procedures) revised 8/12/2019.

(a. - (f. The ICC utilizes four considerations to establish inspection priorities, i.e., Risk Model, Length of time since last inspection, construction activity level and analysts (inspector) review of past inspection data. Development of priorities is described in the Procedures on Pages 5 to 7. The risk assessment method is described in Section IV.(B. The risk priority document is contained in the Pipeline database. The inspection units appeared to be broken down appropriately. No issues were identified.



3 (Compliance Procedures) Does the state have written procedures to identify steps to be taken from the discovery to resolution of a probable violation? Chapter 5.1

Yes = 3 No = 0 Needs Improvement = 1-2

- a. Procedures to notify an operator (company officer) when a noncompliance is identified
- b. Procedures to routinely review progress of compliance actions to prevent delays or breakdowns
- c. Procedures regarding closing outstanding probable violations

#### **Evaluator Notes:**

The ICC's PIPELINE SAFETY PROGRAM STANDARD OPERATING, ENFORCEMENT AND INCIDENT INVESTIGATION PROCEDURES (Procedures) revised 8/12/2019.

- (a. The ICC has steps identified in its Standard Operating Procedures on Page 25 for providing written non-compliance notification to a company officer.
- (b. Section V on Page 27 covers tracking of violations.
- (c. Section W on Page 28 provides steps for the closing of outstanding PV's and NOA's.
- 4 (Incident/Accident Investigations) Does the state have written procedures to address state 3 actions in the event of an incident/accident?

Yes = 3 No = 0 Needs Improvement = 1-2

- a. Mechanism to receive, record, and respond to operator reports of incidents, including after-hours reports
- b. If onsite investigation was not made, do procedures require on-call staff to obtain sufficient information to determine the facts to support the decision not to go on-site.

#### **Evaluator Notes:**

The ICC's PIPELINE SAFETY PROGRAM STANDARD OPERATING, ENFORCEMENT AND INCIDENT INVESTIGATION PROCEDURES (Procedures) revised 8/12/2019. The ICC's procedures for Incident Investigations are included in Section VI (Investigation of Incidents) pages 29-35.

(a. The Commission has established a Pipeline Safety Emergency Line (217) 782-5050, for the reporting of incidents. The line is monitored 24 hours a day, 365 days a year, by Pipeline Safety Program staff during working hours and a contracted answering service on nights, weekends and holidays.

The answering service takes the message and then calls the Pipeline Safety Program Manager, or, in his absence, the assigned Analyst. This is usually done within an hour of the incident. The operator is immediately contacted for more detailed information.

(b. If it is immediately evident that the probable cause of the incident was not on gas company facilities or there is indication that arson is involved, PSP staff would only investigate if the operator requests assistance. Incidents involving customer inside piping go beyond the Commission's jurisdictional responsibility, and therefore do not require the ICC to investigate. An hour is usually not enough time for a pipeline operator to complete all the inspections and testing of gas system facilities to confirm whether their facilities are or are not involved in a reported incident. Although additional information may not be available at the time, a communications link is established to keep Pipeline Safety Staff informed as information becomes available. Each incident is different, but the information surrounding each incident must be analyzed to determine whether an on-site inspection is necessary. This analysis is based on Federal reporting criteria, operational knowledge of the facilities, and experience in these matters. The Pipeline Safety Program Manager will assign an Analyst to investigate any incident deemed to qualify as a requirement as reportable under State or Federal law. If it is a major incident involving several injuries or fatalities, more than one Analyst may be assigned to investigate. Depending upon the magnitude of the incident, the Pipeline Safety Program Manager may coordinate the on-site investigation. In some instances, incidents may be reported but no on-site investigation may be warranted upon receipt of additional information. In those instances, a record will be created documenting the reason(s) that an on-site investigation was not conducted.

5 General Comments:

Info Only Info Only

Info Only = No Points

**Evaluator Notes:** 

There were no issues found which resulted in the loss of points.

Total points scored for this section: 15 Total possible points for this section: 15

3

Has each inspector and program manager fulfilled training requirements? (See Guidelines 5 Appendix C for requirements) Chapter 4.4

Yes = 5 No = 0 Needs Improvement = 1-4

- a. Completion of Required OQ Training before conducting inspection as lead
- b. Completion of Required DIMP/IMP Training before conducting inspection as

lead

- c. Completion of Required LNG Training before conducting inspection as lead
- d. Root Cause Training by at least one inspector/program manager
- e. Note any outside training completed
- f. Verify inspector has obtained minimum qualifications to lead any applicable standard inspection as the lead inspector (Reference State Guidelines Section 4.3.1)

### **Evaluator Notes:**

A review of TQ's Blackboard training system was reviewed.

- (a. All inspectors have completed the mandatory courses to lead an OQ inspection. (b. One inspector, Kevin Hecker, and Program Manager, Matt Smith, have completed the Transmission IMP mandatory courses to lead a Transmission IMP inspection. All inspectors except Jerry Nunez has completed the mandatory courses to lead a Distribution IMP inspection.
- (c. Kevin Hecker and Matt Smith have completed the mandatory courses to lead an LNG inspection.
- (d. Three individuals have completed the Root Cause course.
- (e. No outside training noted.
- (f. All inspectors have completed the mandatory courses to lead a Standard inspection.
- Did state records and discussions with state pipeline safety program manager indicate 5 adequate knowledge of PHMSA program and regulations? Chapter 4.1,8.1 Yes = 5 No = 0 Needs Improvement = 1-4

#### **Evaluator Notes:**

The program manager, Matt Smith, has completed all of the mandatory courses to lead Standard, OQ, Distribution IMP and LNG inspections. He has completed the Root Cause course. Although he has been in the program manager's role for less than a year, he has served in an acting role in the past. He has several years of experience as an inspector for the ICC.

General Comments:

Info Only = No Points

Info Only Info Only

#### **Evaluator Notes:**

There were no issues found which resulted in the loss of points.

Total points scored for this section: 10 Total possible points for this section: 10



Did state inspect all types of operators and inspection units in accordance with time 5 intervals established in written procedures? Chapter 5.1

Yes = 5 No = 0 Needs Improvement = 1-4

- a. Standard (General Code Compliance)
- b. Public Awareness Effectiveness Reviews
- c. Drug and Alcohol
- d. Control Room Management
- e. Part 193 LNG Inspections
- f. Construction (did state achieve 20% of total inspection person-days?)
- g. OQ (see Question 3 for additional requirements)
- h. IMP/DIMP (see Question 4 for additional requirements)

#### **Evaluator Notes:**

The records of the ICC confirmed that the inspection intervals were not met for distribution, transmission and LNG. The ICC's ability to meet inspection intervals has been impacted by a loss of inspectors that had not been replaced. This issue was also found in the CY2018 evaluation.

The ICC PSP has established the following maximum allowed time interval between inspections for each type of inspection.

- 1. Standard Inspections (3 years)
- 2. Operation and Maintenance Plan (3 years)
- 3. Public Awareness Plan (4 years)
- 4. Anti-Drug and Alcohol Plan (5 years)
- 5. Emergency Plan (3 years)
- 6. Operator Training Plan (5 years)
- 7. Operator Qualification Plan (5 years)
- 8. Distribution Integrity Management Program Plan (5 years)
- 9. Integrity Management Program Plan (5 years)
- 10. Integrity Management Field Audit (large operators annually)
- 11. Control Room Management Plan (5 years)
- 12. LNG Standard Inspection (3 years)
- Did inspection form(s) cover all applicable code requirements addressed on Federal Inspection form(s)? Did State complete all applicable portions of inspection forms? Chapter 5.1. Do inspection records indicate that adequate reviews of procedures, records and field activities, including notes and the appropriate level of inspection person-days for each inspection, were performed?

Yes = 10 No = 0 Needs Improvement = 1-9

- a. Standard (General Code Compliance)
- b. Public Awareness Effectiveness Reviews
- c. Drug and Alcohol
- d. Control Room Management
- e. Part 193 LNG Inspections
- f. Construction
- g. OQ (see Question 3 for additional requirements)
- h. IMP/DIMP (see Question 4 for additional requirements)

## **Evaluator Notes:**

(a. through (h. - Upon a review of inspection records for a randomly selected sample of operators, there no issues discovered code requirements coverage. All inspection forms were completed and had adequate documentation.



10

Yes = 2 No = 0 Needs Improvement = 1

#### **Evaluator Notes:**

For randomly selected operators:

The most recent OQ inspection dates for the randomly selected operators was obtained. The results showed that 2 of the 22 selected Gas Distribution Operators did not have documentation of an OQ Plan Inspection in the last five years. The results showed that 1 of the 7 selected Gas Transmission Operators did not have documentation of an OQ Plan Inspection in the last five years. Two points were deducted.

Is state verifying operator's integrity management Programs (IMP and DIMP)? This should include a review of plans, along with monitoring progress. In addition, the review should take in to account program review and updates of operator's plan(s). 49 CFR 192 Subpart P

1

Yes = 2 No = 0 Needs Improvement = 1

- a. Are the state's largest operator(s) plans being reviewed annually?
- b. Are states verifying with operators any plastic pipe and components that have shown a record of defects/leaks and mitigating those through DIMP plan?
- c. Are the states verifying operators are including low pressure distribution systems in their threat analysis?

#### **Evaluator Notes:**

For randomly selected operators:

The most recent DIMP inspection dates for the randomly selected operators was obtained. The results showed that 2 of the 22 selected Gas Distribution Operators did not have documentation of an DIMP Plan Inspection in the last five years. The results showed that all 7 selected Gas Transmission Operators did have documentation of an IMP Plan Inspection in the last five years.

- (a. Randomly selected transmission operators, Ameren and Peoples Gas were reviewed in 2019.
- (b. No issues found.
- (c. No issues found.

One point was deducted.

Did the state review the following (these items are NTSB recommendations to PHMSA that have been deemed acceptable response based on PHMSA reviewing these items during the evaluation process): Chapter 5.1

2

2

Yes = 2 No = 0 Needs Improvement = 1

- a. Operator procedures for determining if exposed cast iron pipe was examined for evidence of graphitization and if necessary remedial action was taken;
- b. Operator procedures for surveillance of cast iron pipelines, including appropriate action resulting from tracking circumferential cracking failures, study of leakage history, or other unusual operating maintenance condition? (Note: See GPTC Appendix G-18 for guidance);
- c. Operator emergency response procedures for leaks caused by excavation damage near buildings and determine whether the procedures adequately address the possibility of multiple leaks and underground migration of gas into nearby buildings Refer to 4/12/01 letter from PHMSA in response to NTSB recommendation P-00-20 and P-00-21:
- d. Operator records of previous accidents and failures including reported thirdparty damage and leak response to ensure appropriate operator response as required by 192.617:
- e. Directional drilling/boring procedures of each pipeline operator or its contractor to determine if they include actions to protect their facilities from the dangers posed by drilling and other trench less technologies;
- f. Operator procedures for considering low pressure distribution systems in threat analysis?
- g. Operator compliance with state and federal regulations for regulators located inside buildings?

### **Evaluator Notes:**

(a. The ICC covers this requirement on Page 3 of Inspection Form ILPS3 - Standard Inspection of Distribution Operator -

Records Review. This requirement was reviewed and the results were documented on all inspection forms reviewed for the randomly selected operators. (b. The ICC covers this requirement on Page 5 of Inspection Form ILPS7 - Standard Inspection of Distribution Operator - O&M Review. (c. The ICC covers this requirement on Page 7 of Inspection Form ILPS7 - Standard Inspection of Distribution Operator - Records Review. (d. The ICC covers this requirement on Page 3 of Inspection Form ILPS3 - Standard Inspection of Distribution Operator - Records Review. (e. The requirement is covered on Inspection Form ILPS7 on Page 6. (f. The ICC is incorporating this recommendation in its inspection checklist for 2020. (g. The ICC is incorporating this recommendation in its inspection checklist for 2020.

Did the State verify Operators took appropriate action regarding advisory bulletins issued since the last evaluation? (Advisory Bulletins Current Year)

Yes = 1 No = 0 Needs Improvement = .5

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#### **Evaluator Notes:**

The ICC reviewed with operators during Standard Inspections.

7 (Compliance Activities) Did the state follow compliance procedures (from discovery to resolution) and adequately document all probable violations, including what resolution or further course of action is needed to gain compliance? Chapter 5.1

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Yes = 10 No = 0 Needs Improvement = 1-9

- a. Were compliance actions sent to company officer or manager/board member if municipal/government system?
- b. Were probable violations documented properly?
- c. Resolve probable violations
- d. Routinely review progress of probable violations
- e. Did state issue compliance actions for all probable violations discovered?
- f. Can state demonstrate fining authority for pipeline safety violations?
- g. Does Program Manager review, approve and monitor all compliance actions? (note: Program Manager or Senior Official should sign any NOPV or related enforcement action)
- h. Did state compliance actions give reasonable due process to all parties? Including "show cause" hearing, if necessary.
- i. Within 30 days, conduct a post-inspection briefing with the owner or operator outlining any concerns
- j. Within 90 days, to the extent practicable, provide the owner or operator with written preliminary findings of the inspection. (Incident investigations do not need to meet 30/90-day requirement)

#### **Evaluator Notes**

Upon a review of inspection records for a randomly selected sample of operators, there were no issues discovered with following compliance procedures. All inspection forms were completed and had adequate documentation. The ICC schedules follow up inspections to resolve and close non-compliance issues.

- (a. No issues.
- (b. Probable violations were documented in inspection checklists and the inspection report form.
- (c. Follow up inspections are scheduled to confirm corrective action has been completed by the operator.
- (d. Progress is reviewed by the Program Manager until closure of a probable violation.
- (e. There were no instances found where a probable violation was documented in a report and was not issued to the operator.
- (f. Yes, the ICC has used its fining authority as shown on Attachment 5 of the annual Progress Reports.
- (g. The written non-compliance letters are sent under the Program Manager's signature.
- (h. No issues.
- (i. The ICC documents this action on an Exit Briefing Form.
- (j. No issues were found. The ICC documents the communication and dates on Exit Briefing Form.
- 8 (Incident Investigations) Were all incidents investigated, thoroughly documented, with conclusions and recommendations?

Yes = 10 No = 0 Needs Improvement = 1-9

a. Does state have adequate mechanism to receive and respond to operator reports of incidents, including after-hours reports?

- b. Did state keep adequate records of Incident/Accident notifications received?
- c. If onsite investigation was not made, did the state obtain sufficient information from the operator and/or by means to determine the facts to support the decision not to go on site?
- d. Were onsite observations documented?
- e. Were contributing factors documented?
- f. Were recommendations to prevent recurrences, where appropriate, documented?
- g. Did state initiate compliance action for any violations found during any incident/accident investigation?
- h. Did state assist Region Office or Accident Investigation Division (AID) by taking appropriate follow-up actions related to the operator incident reports to ensure accuracy and final report has been received by PHMSA?
- i. Does state share any lessons learned from incidents/accidents?

## **Evaluator Notes:**

Investigation files on ICC's web site for five distribution incidents and one transmission incident were reviewed.

- (a. The ICC has a 24 Hrs. Incident Notification number which is monitored by inspection staff monitor during regular working hours. An outside contracted answering service is utilized during after hours, holidays and weekends. The answering service notifies the Program Manager or alternate within one hour of receiving call.
- (b. Records of notifications for the six incidents were kept.
- (c. (d., (e. and (f. Needs Improvement -

Northern Ill Gas Co. Elgin on 7/31/19

Distribution - Investigation and report still in progress almost one year later.

Northern III Gas Co. Hampshire on 8/10/19 Distribution - No investigation. No documentation why not investigated.

- (g. No issue with incidents that had completed investigations and report. One incident investigation is not complete and one incident investigation was not initiated.
- (h. AID stated "Acceptable" in an email on June 1, 2020.
- (i. The ICC provides a summary of incidents and lessons learned during NAPSR Regional and state seminars. Four points were deducted.
- 9 Did state respond to Chairman's letter on previous evaluation within 60 days and correct 1 or address any noted deficiencies? (If necessary) Chapter 8.1

  Yes = 1 No = 0 Needs Improvement = .5

Evaluator Notes:

The ICC responded in 49 days and addressed the deficiencies described in the letter.

Did State conduct or participate in pipeline safety training session or seminar in Past 3 Info Only Info Only Years? Chapter 8.5 Info Only = No Points

## **Evaluator Notes:**

Seminars were conducted in 2014 and 2017. The seminar scheduled for 2020 has been postponed to 2021 due to pandemic. The ICC is considering conducting a webinar to discuss some topics.

Has state confirmed transmission operators have submitted information into NPMS Info Only Info Only database along with changes made after original submission?

Info Only = No Points

#### **Evaluator Notes:**

The completed inspection forms reviewed for Question D.7 confrmed this issue was verified during the inspections. Documented on Gas Transmission Standard Inspection forms.

Does the state have a mechanism for communicating with stakeholders - other than state pipeline safety seminar? (This should include making enforcement cases available to public).

Yes = 1 No = 0 Needs Improvement = .5

# Evaluator Notes:

The ICC's web site has a section for pipeline safety that contains information for stakeholders. Inspection and enforcement documents, and other relevant pipeline safety information are posted.



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Did state execute appropriate follow-up actions to Safety Related Condition (SRC) 1 Reports? Chapter 6.3

Yes = 1 No = 0 Needs Improvement = .5

#### Evaluator Notes:

One past due SRCR task was found to be past due but ICC waiting on update from operator (Village of Dahlgreen). All other SRCR tasks were completed.

Was the State responsive to:

Yes = 1 No = 0 Needs Improvement = .5

- a. Surveys or information requests from NAPSR or PHMSA;
- b. Operator IM notifications; and
- c. PHMSA Work Management system tasks?

#### **Evaluator Notes:**

A Task Search in WMS was queried for ICC in PDM.

- (a. No known issues with survey requests.
- (b. A search in WMS did not show any past due responses.
- (c. One past due SRCR task was found to be past due but ICC waiting on update from operator (Village of Dahlgreen).
- 15 If the State has issued any waivers/special permits for any operator, has the state verified conditions of those waivers/special permits are being met? This should include having the operator amend procedures where appropriate.

  Yes = 1 No = 0 Needs Improvement = .5

#### **Evaluator Notes:**

PHMSA's web site lists six special permits(waivers) issued by the ICC. All six waivers are still valid. The ICC monitors any conditions of a waiver through questions added to its inspection forms. Specifically, ILPS 3 and ILPS4 inspection forms cover these conditions.

Were pipeline program files well-organized and accessible?

Info Only = No Points

Info Only Info Only

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1

## **Evaluator Notes:**

The files were found to adequate during the CY2018 evaluation. No changes to the system have occurred since the evaluation. The files were satisfactory during the CY2019 evaluation.

Discussion with State on accuracy of inspection day information submitted into State Inspection Day Calculation Tool (SICT). Has the state updated SICT data?

Yes = 3 No = 0 Needs Improvement = 1-2

3

3

# **Evaluator Notes:**

The Program Manager was knowledgable of the requirements for the SICT. He had completed the SICT in previous year while in an Acting role. He has some ideas for improvement for the 2020 submittal.

Discussion on State Program Performance Metrics found on Stakeholder Communication Info Only Info Only site.\ http://primis.phmsa.dot.gov/comm/states.htm?nocache=4805
Info Only = No Points

#### **Evaluator Notes:**

Excavation damages per 1000 tickets (EDT) decreased in 2019 versus 2017 and 2018 which continues the downward trend over the past ten years. Illinois's EDT in 2019 is 2.0 while the National Average is slightly below 3. Inspection person days per 1000 miles has trended downward (negative direction) in 2018 and 2019. The ICC has experienced a loss of staff which has impacted the number of available person days. The ICC is striving to replace the positions lost.

Inspector Qualification has improved since 2017 reflecting the completion of additional courses.

Gas Distribution System Leaks - Number of leak repairs is trending upward (negative); however, outstanding leaks to be repaired at end of year are trending downward (positive).

Enforcement - The ICC has scored at the highest level in evaluations over the past ten years.

Incident Investigations - The ICC has scored at the highest level in evaluations over the past ten years.

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- Info Only Info Only
- 19 Did the state encourage and promote operator implementation of Pipeline Safety Management Systems (PSMS), or API RP 1173? This holistic approach to improving pipeline safety includes the identification, prevention and remediation of safety hazards. Info Only = No Points
  - https://pipelinesms.org/ a.
  - b. Reference AGA recommendation to members May 20, 2019

## **Evaluator Notes:**

Over last four years two mergers occurred with two large operators. ICC requested the two operators to implement SMS due to the significant merger of operations. Four largest operators have implemented SMS in their operations. ICC plans to promote SMS at next seminar to encourage other operators to implement.

#### 20 General Comments:

Info Only Info Only

Info Only = No Points

## **Evaluator Notes:**

Question D.1 - Loss of five points due to inspection intervals not met.

Question D.3 - Loss of two points due to some operators not receiving an OQ inspection in last five years.

Question D.4 - Loss of one point due to some distribution operators not receiving a DIMP inspection in last five years.

Question D.8 - Loss of four points due to one incident was not investigated and the failure to complete documentation of another incident.

> Total points scored for this section: 38 Total possible points for this section: 50



Operator, Inspector, Location, Date and PHMSA Representative (enter specifics into the Info Only Info Only comments box below)

Info Only = No Points

- a. What type of inspection(s) did the state inspector conduct during the field portion of the state evaluation? (i.e. Standard, Construction, IMP, etc)
- b. When was the unit inspected last?
- c. Was pipeline operator or representative present during inspection?
- d. Effort should be made to observe newest state inspector with least experience

#### **Evaluator Notes:**

This was a construction inspection on Ameren, Peoria Operations. The system in San Jose, IL was being replace with new plastic main and services They are inspected annually and the operator was present. Observed James (Aaron Dyas) who has been with ICC about 3 1/2 years. Program Manager Matt Smith, and program supervisor Bryan Pemble were also in attendance.

Did the inspector use an appropriate inspection form/checklist and was the form/checklist 2 used as a guide for the inspection? (New regulations shall be incorporated)

Yes = 2 No = 0 Needs Improvement = 1

#### **Evaluator Notes:**

Yes, no issues. The inspector used the field forms, ILPS 1, PHMSA Form 15 OQ, ILPS 9 Service Installation.

3 Did the inspector adequately review the following during the inspection

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Yes = 10 No = 0 Needs Improvement = 1-9

- a. Procedures (were the inspector's questions of the operator adequate to determine compliance?)
- b. Records (did the inspector adequately review trends and ask in-depth questions?)
- c. Field Activities/Facilities (did inspector ensure that procedures were being followed, including ensuring that properly calibrated equipment was used and OQ's were acceptable?)
- d. Other (please comment)
- e. Was the inspection of adequate length to properly perform the inspection?

# **Evaluator Notes:**

- a. Yes, the procedures were reviewed and also provided copy to evaluator.
- b. No records reviewed, this was a construction inspection
- c. Yes, inspector was very detailed, including making sure equipment was calibrated and performed OQ field inspection. No issues.
- d. N/A
- e. Yes, an adequate amount of time was spent viewing multiple activities.
- From your observation did the inspector have adequate knowledge of the pipeline safety 2 program and regulations? (Evaluator will document reasons if unacceptable)

  Yes = 2 No = 0 Needs Improvement = 1

# **Evaluator Notes:**

Yes, the inspector had adequate knowledge and brought up requirement to include weak link in service line boring which was added to code in past year. No issues.

Did the inspector conduct an exit interview, including identifying probable violations? (If inspection is not totally completed the interview should be based on areas covered during time of field evaluation)

Yes = 1 No = 0 Needs Improvement = .5

#### **Evaluator Notes:**

Yes, an exit interview was conducted and possible NOA was discussed for directional drilling service line not having weak link and not in procedures.



Info Only Info Only

- Was inspection performed in a safe, positive, and constructive manner?

  Info Only = No Points
  - a. No unsafe acts should be performed during inspection by the state inspector
  - b. What did the inspector observe in the field? (Narrative description of field observations and how inspector performed)
  - c. Best Practices to Share with Other States (Field could be from operator visited or state inspector practices)
  - d. Other

#### **Evaluator Notes:**

- a. Yes, no issues.
- b. Inspector observed 1" plastic service lines being tapped/installed on plastic main in a couple of locations along with boring activity. OQ qualifications were validated and field OQ performed on contract worker.
- c. N/A
- d. N/A

# 7 General Comments:

Info Only Info Only

Info Only = No Points

#### **Evaluator Notes:**

As a result of inspection the ICC staff found a possible violation. Ameren had not updated procedures to reflect change in plastic pipe code which requires weak link on distribution installations and not just main, etc. Inspector was very thorough and we were provided with finished inspection reports at end of evaluation.

Total points scored for this section: 15 Total possible points for this section: 15



- 1 Has the state reviewed Operator Annual reports, along with Incident/Accident reports, for accuracy and analyzed data for trends and operator issues.
- 2

Yes = 2 No = 0 Needs Improvement = 1

**Evaluator Notes:** 

The ICC assigns an inspection report number for each review of an operator's annual report. These reviews were conducted in March and April 2019 timeframe. The reviews were well documented. The ICC does check for abnormal data and trends.

Has the state verified that the operators analyze excavation damages for the purpose of determining root causes and minimizing the possibility of a recurrence? (? 192.617)

Has the state verified that the operators have appropriately identified excavators who have repeatedly violated one-call laws and damaged their facilities. Have the operators taken steps to mitigate that risks? (? 192.1007)

2 NA

2

Yes = 2 No = 0 Needs Improvement = 1

**Evaluator Notes:** 

The ICC covers this issue with operators during standard inspections but has not documented in the detail that is now required. The ICC will initiate the documentation in 2020.

3 Has the state reviewed the operator's annual report pertaining to Part D? Excavation Damage?

4 NA

Yes = 4 No = 0 Needs Improvement = 1-3

- a. Is the information complete and accurate with root cause numbers?
- b. Has the state evaluated the causes for the damages listed under "One-Call Notification Practices Not Sufficient" (Part D.1.a.)?
- c. Has the state evaluated the causes for the damages listed under "Locating Practices Not Sufficient" (Part D.1.b)? For each operator, does the state review the following?
- d. Is the operator or its locating contractor(s) qualified and following written procedures for locating and marking facilities?
- e. Is the operator appropriately requalifying locators to address performance deficiencies?
- f. What is the number of damages resulting from mismarks?
- g. What is the number of damages resulting from not locating within time requirements (no-shows)?
- h. Is the operator appropriately addressing discovered mapping errors resulting in excavation damages?
- i. Are mapping corrections timely and according to written procedures?
- j. Has the state evaluated the causes for the damages listed under "Excavation Practices Not Sufficient" (Part D.1.c.)?

**Evaluator Notes:** 

The ICC covers this issue with operators during standard inspections but has not discussed in the detail that is now required. The ICC will initiate more detailed review and create the documentation in 2020.

4 Has the agency or another organization within the state collected data and evaluated trends on the number of pipeline damages per 1,000 locate requests?

2 2

- Yes = 2 No = 0 Needs Improvement = 1
  - a. What stakeholder group is causing the highest number of damages to the pipelines? Operator, contractor, locating company or public.
  - b. Has the state verified the operator is appropriately focusing damage prevention education and training to stakeholders causing the most damages?
  - c. Has the state evaluated which of the following best describes the reason for the excavation damages; i.e., operator or contractor not following written procedures, failure to maintain marks, failure to support exposed facilities, failure to use hand tools were required, failure to test-hole (pot hole), improper backfilling practices, failure to maintain clearance or insufficient excavation practices.
  - d. Has the state verified the operator is appropriately focusing damage prevention education and training to address the causes of excavation damages?

**Evaluator Notes:** 

- (a. The ICC was aware that excavation and locating stakehholders comprise the highest percentage of excavation damages. The largest distribution operators, Ameren, Northern Illinois Gas and Peoples Gas have the largest percentage of damages.
- (b. This issue is covered with operator and documented on Inspection Form ILPS3 Page 3.
- (c. This issue is covered with operator on Inspection Form ILPS3 Page 3.
- (d. This issue is covered with operator and documented on Inspection Form ILPS3 Page 3.
- 5 General Comments:

Info Only Info Only

Info Only = No Points

**Evaluator Notes:** 

There were no deficiencies found that resulted in the loss of pointsl

Total points scored for this section: 4

Total possible points for this section: 4



# PART G - Interstate Agent/Agreement States

Points(MAX) Score

1 Were all inspections of interstate pipelines conducted using the Inspection Assistant program for documenting inspections.
Info Only = No Points

Info Only Info Only

**Evaluator Notes:** 

The ICC is not an interstate agent and does not have a 60106 agreement.

If inspections were conducted independent of a PHMSA team inspection was notice of allInfo Only Info Only identified probable violations provided to PHMSA within 60 days.

Info Only = No Points

**Evaluator Notes:** 

The ICC is not an interstate agent and does not have a 60106 agreement.

3 If inspections were conducted independent of a PHMSA team inspection was PHMSA immediately notified of conditions which may pose an immediate safety hazard to the public or environment?

Info Only Info Only

Info Only = No Points

**Evaluator Notes:** 

The ICC is not an interstate agent and does not have a 60106 agreement.

4 If inspections were conducted independent of a PHMSA team inspection did the state coordinate with PHMSA if inspections not were not included in the PHMSA Inspection Work Plan?

Info Only Info Only

Info Only = No Points

**Evaluator Notes:** 

The ICC is not an interstate agent and does not have a 60106 agreement.

5 Did the state take direction from and cooperate with PHMSA for all incident investigations conducted on interstate pipelines?

Info Only = No Points

Info Only Info Only

Evaluator Notes

The ICC is not an interstate agent and does not have a 60106 agreement.

6 General Comments:

Info Only Info Only

Info Only = No Points

**Evaluator Notes:** 

The ICC is not an interstate agent and does not have a 60106 agreement.

Total points scored for this section: 0 Total possible points for this section: 0

