

DANGEROUS GOODS OF AMERICA, INC. d/b/a FA ROMERO



PO BOX 590888 ♦ MIAMI, FL 33159-0888 ♦ USA
Phone (305) 871-3313 ♦ Fax (305) 871-1388 ♦ 24 HRS (305) 829-5543
E-MAIL dga@gzinc.com
WEB PAGE: www.dangerousgoods.net

*Engum
172.602
172.604*

May 4, 1998
Mr. Edward Mazzullo
Director of Office Hazardous Material Standards
(DHM-10) U.S. Department of Transportation
400 7 Street SW
Washington, DC 20590

Dear Director Mazzullo;

I have two questions regarding CFR-49 parts 172.602 and 172.604 Emergency Response Telephone Number:

1. What language must they speak when responding to an incident involving a spill, etc.? The person monitoring the phones has to be bilingual 1 language in English?
2. According to 172.604 paragraph 1 of CFR-49 states "Monitored at all times"
Does that mean that an answering service or an answering machine can be used?

Thank you in advance for your kind and prompt attention to this matter.

Dangerously yours,

A large, stylized handwritten signature in black ink, appearing to read 'Fred Romero'. The signature is written over the typed name and title.

Fred Romero
President